

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Nov 2019 Edit Reg		19 Nov 2019 00:00 Edit Adj Rpt	S\$7,334.56 Edit Estimates	S\$7,334.56 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LOO SHEK PENG, ID: S2649373J		
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Vehicle Reg. No.:	SHD495P	Date of Loss:	15/11/2019 20:00 - :59 [23 Months and 16 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 5733983397SG	Policy/Cover Note No.:	(Comprehensive)
Vehicle Reg. No. (Insured):	SMG2146J	Policy No. (Claimant):	VFX/P1680520
		Excess:	
Repairer:	Trans-cab Auto Services Pte Ltd (Ang Mo Kio) 2, Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel: 62876666		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 29/11/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG_EXPRESS (29/09/2020): Alert - Adj Mandate Approved (S\$8684.27) - SHD495P - Claim Handler: MdNoor, Nors...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date Priority Type Task Group Subject Handler Assigned By Completed On Created On Done?

No results.

Claim Documents

*SHD495P (5733983397SG)
[SMG2146J]
TP
TRANS-CAB SERVICES PTE LTD
Nov 15 2019 8:00PM
[LOO SHEK PENG]
Trans-cab Auto Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page			☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print						
1	08/01/20 12:08	Video - Accident (Third party)											Load WMV							
Letters/Correspondences															1 per page			☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print						
1	(Draft)	Third Party Express Settlement – Payment Breakdown											Edit							
Photos/Images															3 per page			☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print						
1	06/08/20 15:14	General View											Load JPG	☒						
2	06/08/20 15:14	General View											Load JPG	☒						
3	06/08/20 15:14	General View											Load JPG	☒						
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18	06/08/20 15:14	General View											Load JPG	☒						
19	06/08/20 15:14	General View											Load JPG	☒						
Documentation															1 per page			☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print						
1	20/11/19 17:20	TP ESTIMATE- MARKED											Load PDF							
2	20/11/19 17:20	TP GIA REPORT											Load PDF							
3	08/01/20 10:19	LETTER TO OI											Load PDF							
4	06/08/20 15:15	LOD, ATA, REPAIR BILL,LTA SEARCH, RENTAL LETTER											Load PDF							
5	03/11/20 15:35	Authorisation to Act											Load PDF							
6	03/11/20 15:35	LETTER TO OI											Load PDF							
7	03/11/20 15:35	LTA SEARCH											Load PDF							
8	03/11/20 15:35	Release Voucher											Load PDF							
9	03/11/20 15:35	RENTAL MILEAGE											Load PDF							

Video			1 per page ▾	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
10	03/11/20 15:35	RENTAL RECEIPT		Load PDF
11	03/11/20 15:35	WORKSHOP INVOICE		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	21/11/19 15:34	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SMG2146J (Insd veh)	Model:	RENAULT LATITUDE 2.0 L (A)
	SHD495P (TP veh)		
Date of Accident:	15/11/2019		

Global Sum Settlement	:	☒ Yes	☐ No	
Repair Estimate	:	\$	37,676.83	
Final Repair Cost	:	\$	7,847.98	
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$	828.80	8 days
LTA / GIA Search Fee	:	\$	7.49	
Others:	:	\$		
	:	\$		
Final Settlement Sum (GLOBAL SUM)	:	\$	8,680.00	
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)				
A) For Non GIA Registered Workshop:		Agreed Liability _____ 100 _____ (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)		
<i>* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.</i>				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	Trans-Cab Auto Services Pte Ltd	: \$	8,680.00
2)		: \$	
3)		: \$	
4)		: \$	

NUR SHAQILAH BTE ABDOL WAHAB

03 Nov
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT**Our File No:** CC3/AIG19020572/KKA3S2**Date:** 03/11/2020REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SHD495P**Insured Vehicle No :** SMG2146J

Date of Loss: 15/11/2019

Nature of Claim: TP

Claim No: 5733983397SG

DESCRIPTION & IDENTIFICATION OF VEHICLEReg No: **SHD495P**

Make & Model: RENAULT LATITUDE, 2.0 L (A)

Engine No: M9R8839C003260

Reg. Date: 30/11/2017 (Man. Year: 2016)

Chassis No: VF1ABL15AUC283508

Colour: Metallic White/Red

Odometer: 217715 km

Engine Capacity: 1995 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes

Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16

Rear Tyre Size: 215/60 R16

Front Left Side: Sailun 9 mm

Rear Left Side: Sailun 9 mm

Front Right Side: Sailun 9 mm

Rear Right Side: Sailun 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,041.99	5,574.56	12,467.43	69.10
Miscellaneous Items	0.00	0.00	0.00	
Labour	17,170.00	1,760.00	15,410.00	89.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	35,211.99	7,334.56	27,877.43	79.17
+ GST 7.00/7.00% (S\$)	2,464.84	513.42	1,951.42	79.17
Nett Amount (S\$)	37,676.83	7,847.98	29,828.85	79.17
+ Car Rental (8.0 x S\$103.60/day) (S\$)		828.80		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		8,684.27		
Global Sum Settlement (S\$)		8,680.00		

INSPECTION

Date of Assignment: 19/11/2019

Date Inspected: 19/11/2019 Inspected At:

Trans-cab Auto Services Pte Ltd (Ang Mo Kio)
2, Ang Mo Kio Street 63
Singapore 569111

Estimated Period of Repair: 5.0 days

11/3/2020

Adjuster Report

Adjuster: KENNETH KONG

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*DOOR PANEL REAR LH	Bent	758.70 FL	*758.70 FL
2	1		*DOOR GUIDE REAR LH	Serviceable	136.40 FL	*- FL
3	1		*DOOR HINGE UPPER LH	Repair	180.70 FL	*- FL
4	1		*DOOR HINGE LOWER LH	Repair	169.90 FL	*- FL
5	1		*DOOR CHECK REAR LH/RH L70Y	Serviceable	114.90 FL	*- FL
6	1		*DOOR WEATHERSTRIP REAR LH	Serviceable	240.50 FL	*- FL
7	1		*DOOR SEAL REAR LH	Serviceable	119.40 FL	*- FL
8	1		*DOOR GLASS RUNNER SEAL REAR LH	Serviceable	116.10 FL	*- FL
9	1		*DOOR MOULDING REAR LH	Serviceable	100.50 FL	*- FL
10	1		*DOOR FINISHER REAR LH	Serviceable	230.30 FL	*- FL
11	1		*DOOR HANDLE OUTER REAR LH L70Y	Dented	42.10 FL	*42.10 FL
12	1		*DOOR REGULATOR REAR LH L70Y	Bent	657.10 FL	*657.10 FL
13	1		*DOOR REGULATOR MOTOR REAR LH L70Y	Jammed	450.60 FL	*450.60 FL
14	1		*DOOR WAIST SEAL OUTER REAR LH L70Y	Serviceable	169.60 FL	*- FL
15	1		*DOOR BLIND REAR LH L70Y	Serviceable	506.90 FL	*- FL
16	1		*DOOR PANEL FRT LH	Bent	2,844.66 FL	*2,844.66 FL
17	1		*DOOR HINGE UPPER LH	Repair	274.50 FL	*- FL
18	1		*DOOR HINGE LOWER LH	Distorted	300.55 FL	*300.55 FL
19	1		*DOOR CHECK FRT LH	Serviceable	90.90 FL	*- FL
20	1		*DOOR LOCK FRT LH	Repair	453.80 FL	*- FL
21	1		*DOOR CATCH FRT LH	Repair	73.70 FL	*- FL
22	1		*DOOR REGULATOR FRT LH	Repair	758.10 FL	*- FL
23	1		*DOOR REGULATOR MOTOR FRT LH	Serviceable	501.40 FL	*- FL
24	1		*DOOR REGULATOR GUIDE FRT LH	Serviceable	69.00 FL	*- FL
25	1		*DOOR MOULDING FRONT LH	Serviceable	100.50 FL	*- FL
26	1		*DOOR FINISHER FRONT LH	Serviceable	258.90 FL	*- FL
27	1		*DOOR BLIND FRONT LH	Serviceable	506.90 FL	*- FL
28	1		*DOOR WEATHERSTRIP FRONT LH	Serviceable	316.00 FL	*- FL
29	1		*DOOR SEAL FRONT LH	Serviceable	69.60 FL	*- FL
30	1		*DOOR SEAL LOWER FRONT LH	Serviceable	93.90 FL	*- FL
31	1		*DOOR GLASS RUNNER SEAL FRONT LH	Serviceable	332.00 FL	*- FL
32	1		*DOOR WAIST SEAL OUTER FRONT LH	Serviceable	92.20 FL	*- FL
33	1		*DOOR HANDLE OUTER FRONT LH	Serviceable	169.50 FL	*- FL
34	1		*DOOR HANDLE CAP FRONT LH	Serviceable	17.30 FL	*- FL
35	1		*DOOR HANDLE SEAL FRT LH L70Y	Serviceable	1.60 FL	*- FL
36	1		*DOOR HANDLE COVER FRT LH L70Y	Serviceable	6.10 FL	*- FL
37	1		*DOOR HANDLE MODULE FRT LH L70Y	Serviceable	133.40 FL	*- FL
38	1		*DOOR MIRROR ASSY LH	Serviceable	727.90 FL	*- FL
39	1		*DOOR HARNESS WIRE LH	Serviceable	2,670.00 FL	*- FL
40	1		*ROCKER PANEL INNER GARNISH LH	Serviceable	466.51 FL	*- FL
41	1		*ROCKER PANEL INNER LH	Repair	1,024.79 FL	*- FL
42	1		*ROCKER PANEL OUTER LH	Repair	1,184.99 FL	*- FL
43	1		*ROCKER PANEL CENTER LH	Bent	990.25 FL	*990.25 FL
44	1		*REAR DOOR STICKER 6555-3333	Necessary	100.00 FS	*60.00 FS
45	1		*FRONT DOOR STICKER TRANS-CAB	Necessary	80.00 FS	*60.00 FS
46	1		*FRONT DOOR STICKER CLASSIC	Necessary	80.00 FS	*15.00 FS
47	1		*DOOR CHECK BOLT	Serviceable	22.69 FS	*- FS
48	1		*DOOR GUIDE SCREW	Serviceable	10.85 FS	*- FS
49	1		*DOOR HINGE BOLT	Serviceable	10.85 FS	*- FS
50	1		*DOOR HINGE NUT LH	Serviceable	14.60 FS	*- FS
51	1		*DOOR CHECK BOLT	Serviceable	22.69 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
52	1		*DOOR CHECK NUT	Serviceable	3.75 FS	*- FS
53	1		*DOOR LOCK SCREW L70Y	Serviceable	6.12 FS	*- FS
54	1		*DOOR CATCH SCREW L70Y	Serviceable	10.06 FS	*- FS
55	1		*REAR LEFT TYRE	Serviceable	300.00 FS	*- FS
56	1		*REAR LEFT TYRE RIM	Serviceable	380.00 FS	*- FS
57	1		*TYRE RIM COVER LH	Serviceable	50.00 FS	*- FS
58	2		*REAR WINDSCREEN SEALANT	Not Necessary	80.00 FS	*- FS
59	1		*WINDSCREEN MOULDING	Not Necessary	100.00 FS	*- FS
60	1		*REAR WINDSCREEN INNER SPONGE SEAL	Not Necessary	100.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$)	19,894.26	6,178.96
- List Item Discount on L Items 10.00/10.00% (\$)	1,852.27	604.40
Total Parts (\$)	18,041.99	5,574.56

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.	New	7,500.00	600.00
2	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORITON.	New	7,500.00	880.00
3	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMINGS, GARNISH, FITTINGS AND OTHER, TO ENABLE REPAIR.	New	380.00	80.00
4	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	New	220.00	0.00
5	TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING.	New	170.00	0.00
6	TO RUST-PROOFING OF THE AFFECTED AREAS.	New	170.00	60.00
7	TO CHECK ELECTRICAL LIGHTING CONCERNED.	New	170.00	20.00
8	TO TRANSFER OF REAR DOOR FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	New	170.00	60.00
9	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH, TO FACILITATE REPAIR.	New	380.00	0.00
10	TO TRANSFER OF FRONT DOOR FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	New	170.00	60.00
11	TOWING FEES.	New	170.00	0.00
12	TO TRANSFER OF REAR WINDSCREEN GLASS TO FACILITATE BODYWORK REPAIR.	New	170.00	0.00
Gross Labour Cost (\$\$)			17,170.00	1,760.00

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< END OF ESTIMATES >