

ASS. REC. BY:

REP:

CS/EG19020558/R19d3

Special Instruction:

Assignee:

Rasul

From (Person):

ly yong

ASSIGNMENT (Office)

of

EG1

Date/Time:

19/11/19 @ 5:08pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RLS / OD RES / EVA / INV / MV / CS

To inspect Vehicle No:

YP 7346B

Insured:

XD 3580S

at Workshop n/s

C.L. Auto

Tel:

67956125

of

48 ton Caven Road East #02-125

Policy No:

DI9MFL 0000240

Claim No:

CDMCG19001987

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

21/10/2019

10-12pm @ 22/11/19

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

9:51am @ 20/11/2019

Person Contacted:

Paul

Vehicle IN /

OUT

Date/Time	Action/Instruction
	Should ✓
	YP 7346B - X
	XD 3580S - X

25/11/19 @ 11:05am revised to ly yong by email.  
 11/12/19 @ 2:29pm checked with Edmund, the vehicle has not yet repair, have arrange with the owner.  
 22/01/20 @ 1:55pm According to Paul (insp), to Vincent (w/esp boss) instruct him to put up estimate in Medatex system. And he said medatex only he

## ASSIGNMENT

From: Date: 21/11/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: YP 7346Bat Workshop in/s: C.L. Autoof 48 Joh Gnan Road East # 02-125

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh: look for Paul / Vincent

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS 1up

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: YP 7346B Yr Regn: 2017 SEPType: M.Car / M.Cycle / Bus / Van / Yoko / Taxi / Prime Mover /

Truck / Trailer or

Make: ISUZU NQR75ULSA C.C. SA3Colour: WHITE A/C: Insured / Std / NI / NASp Reading: 55304 TiRailin: Insured / Std / NI / NA

Eng/No:

C/No: JANIR 75LH 7100 794Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 215/75R17.5R: -BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 7 mm R/Bal. 7/7 mmL/Bal. 7 mm L/Bal. 7/7 mmD.O.A. 21/10/19 D.O.I. 21/11/19

Survey held at

Des. of Damages Fr / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

near portion. there was no tally between wksp estimate & Audatex estimate (rear only)  
 12/03/20 @ 9.39am checked with luy yang, if requirer put up separate claim (for order)  
 in Audatex, wksp will change 2 bill of Audatex to them. She agreed it.  
 12/03/20 @ 9.34am informed Paul accordingly.  
 01/04/20 @ 3.26pm Pauline informed if this case did not use Audatex, there no need  
 01/04/20 @ 5.07pm confirmed with Paul LS @ 4750, 8 days by email.  
 (Red @ 7655.80, 62%)

RECEIVED 02 APR 2020

Date/Time, File Pass to?



: Preli. Report

11/02/4 PM 19



: Final Report

Date/Time, File Return to?

Days Of Repair: 8Resurvey No. of Trip: 1

Survey Fee:

Transportation

S + RS: \$

Phone

Other

TOTAL

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. lines (\$)☐ : Weekend (\$)

Report Form:

Lump Sum / L/S:

MER-7P

4750

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Nov 2019 10:18 <a href="#">Sendback Est</a>	19 Nov 2019 13:28 <b>S\$11,978.40</b>	19 Nov 2019 17:08 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

[Main](#)
[Reference](#)
[Claim Details](#)
[Documents](#)
[Show All](#)

### CLAIM SUBFOLDER DETAILS

Insured:	JFC(S)PTE LTD, Co. Reg. No.: 189101526C, Tel: +6596215398		
Main Claimant:	NGOH KIAN BROTHERS PTE LTD, Co. Reg. No.: 09354500B		
Vehicle Reg. No.:	YP7346B	Date of Loss:	21/10/2019 12:00 - :59 [25 Months and 9 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / CDMCG19001987	Policy/Cover Note No.:	D19MFL0000240 (Comprehensive)
Vehicle Reg. No. (Insured):	XD3580S	Policy No. (Claimant):	
		Excess:	
Repairer:	C L Auto Pte Ltd (HQ) 48 Toh Guan Road East, #02-125 Enterprise Hub, 608586 Jurong East - Tel: 67956125		
Handling Insurer:	ERGO Insurance Pte. Ltd. (HQ) - Tel: 6829 9199 ... [Handled by Ivy Yong - 6829 9197]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 28/11/2019]		
Driver/Custodian (Insured):	ZULAKIRUDIN BIN OTHMAN @ZULKIFLIE (58 / Male / Others: -) , NRIC: S1470076E, Tel: +6596271053 Email:		
Adj Asg. Remarks:	Please conduct this survey request. (Note: Survey vehicle only, LOD will be handled by Ergo) Kindly inform us if you are not able to attend it.		

### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Shiau Chan (LKKAUTO)

---

**From:** Paul Antony Fernandez <claim1@clauto.com.sg>  
**Sent:** Wednesday, 1 April 2020 5:07 PM  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** Rasul (LKKAUTO); SUR  
**Subject:** Re: YP7346B - AFTER PAINT PHOTOS

Dear Shiau Chan,

Thanks for highlighting my error.

The correct offer of lump sum agreed is S\$ 4750.00/-

On 2020-04-01 16:50, Paul Antony Fernandez wrote:

> Dear Shiau Chan,  
>  
> After consulting with CL Auto Pte Ltd Managing Director, Mr. Vincent  
> Yeo K.S, we accept your office offer lump sum at S\$4700.00/- and 08  
> repair days.  
>  
> Thank you very much  
>  
>  
> Best Regards,  
>  
> Paul Antony Fernandez  
> Insurance Claims Assistant  
> CL Auto Pte Ltd  
> 48 Toh Guan Road East  
> #02-125 Enterprise Hub,  
> Singapore 608586  
> DID:(65) 67950960  
> FAX:(65) 67950920  
> EMAIL: claim1@clautocom.sg  
>  
>  
>  
>

> On 2020-04-01 15:57, Shiau Chan (LKKAUTO) wrote:

>> Dear Paul,  
>>  
>> WITHOUT PREJUDICE  
>>  
>> Offer Lump Sum \$4,750.00 and 8 repair days.  
>>  
>> Kindly check and confirm.  
>>  
>> Best Regards,  
>> Shiau Chan (Ms) | Case Handler  
>> LKK Auto Consultants Pte Ltd  
>> Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51,  
>> Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

>>  
>> -----Original Message-----  
>> From: Paul Antony Fernandez <claim1@clauto.com.sg>  
>> Sent: Wednesday, 1 April 2020 2:24 PM  
>> To: Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>  
>> Subject: Re: YP7346B - AFTER PAINT PHOTOS  
>>  
>> Hi Shiau Chan,  
>>  
>> Reference to my latest email please disregard the Estimate final  
>> calculation as it is wrong.  
>>  
>> Please advise me on the correct amount and your office final offer of  
>> acceptance.  
>>  
>>  
>> Thank you very much  
>>  
>>  
>> Best Regards,  
>>  
>> Paul Antony Fernandez  
>> Insurance Claims Assistant  
>> CL Auto Pte Ltd  
>> 48 Toh Guan Road East  
>> #02-125 Enterprise Hub,  
>> Singapore 608586  
>> DID:(65) 67950960  
>> FAX:(65) 67950920  
>> EMAIL: claim1@clautocom.sg  
>>  
>>  
>> On 2020-04-01 14:12, Paul Antony Fernandez wrote:  
>>> Hi Shiau Chan,  
>>>  
>>> We spoke a while ago.  
>>>  
>>> Our Managing Director, Mr Vincent Yeo is of the humble opinion that  
>>> since our workshop is no longer under the panel of workshops for  
>>> ERGO Insurance, we are not obliged to input the estimates into the  
>>> Audatex.  
>>>  
>>> Please confirm with ERGO Insurance and revert back as I am of the  
>>> humble opinion that keying in the estimates into the Merimen Motor  
>>> Claims suffices.  
>>>  
>>> ESTIMATES 1900240  
>>>  
>>> Under Labour Charges Item 25 and 27 is a duplication. Hence the  
>>> estimate amount is as follows:-  
>>>  
>>> S\$ 5,090.84 - S\$ 400.00 = S\$4690.84  
>>>  
>>> I will do the necessary corrections at my end.  
>>>  
>>> Thank you very much

## Shiau Chan (LKKAuto)

---

**From:** Pauline Soh <pauline.soh@ergo.com.sg>  
**Sent:** Wednesday, 1 April 2020 3:36 PM  
**To:** Shiau Chan (LKKAuto)  
**Cc:** Ivy Yong; Phoebe Xie  
**Subject:** RE: URGENT! YP7346B - Audatex Report

Date Classification : Confidential, C3

Hi Shiau Chan

If case did not use Audatex, then no need

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)

**ERGO**

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**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Wednesday, 1 April 2020 2:28 pm  
**To:** Pauline Soh <pauline.soh@ergo.com.sg>  
**Cc:** Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>  
**Subject:** RE: URGENT! YP7346B - Audatex Report

Dear Pauline/ivy,

Kindly give me a call.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>  
**Sent:** Monday, 20 January 2020 5:32 PM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>  
**Subject:** URGENT! YP7346B - Audatex Report

Date Classification : Confidential, C3

Hi All

May I have a copy of the Audatex Final Report?

Please note that moving forward, we require Audatex Final Report to be uploaded into Merimen as well.

Thank you.

Warmest Regards,  
Pauline Soh  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9194  
[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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## Shiau Chan (LKKAUTO)

---

**From:** Paul Antony Fernandez <claim1@clauto.com.sg>  
**Sent:** Wednesday, 1 April 2020 2:24 PM  
**To:** Rasul (LKKAUTO); SUR  
**Subject:** Re: YP7346B - AFTER PAINT PHOTOS

Hi Shiau Chan,

Reference to my latest email please disregard the Estimate final calculation as it is wrong.

Please advise me on the correct amount and your office final offer of acceptance.

Thank you very much

Best Regards,

Paul Antony Fernandez  
Insurance Claims Assistant  
CL Auto Pte Ltd  
48 Toh Guan Road East  
#02-125 Enterprise Hub,  
Singapore 608586  
DID:(65) 67950960  
FAX:(65) 67950920  
EMAIL: claim1@clautocom.sg

On 2020-04-01 14:12, Paul Antony Fernandez wrote:

> Hi Shiau Chan,  
>  
> We spoke a while ago.  
>  
> Our Managing Director, Mr Vincent Yeo is of the humble opinion that  
> since our workshop is no longer under the panel of workshops for ERGO  
> Insurance, we are not obliged to input the estimates into the Audatex.  
>  
> Please confirm with ERGO Insurance and revert back as I am of the  
> humble opinion that keying in the estimates into the Merimen Motor  
> Claims suffices.  
>  
> ESTIMATES 1900240  
>  
> Under Labour Charges Item 25 and 27 is a duplication. Hence the  
> estimate amount is as follows:-  
>  
> S\$ 5,090.84 - S\$ 400.00 = S\$4690.84  
>  
> I will do the necessary corrections at my end.  
>  
> Thank you very much  
>



> Best Regards,  
> Paul Antony Fernandez  
> Insurance Claims Assistant  
>  
> CL Auto Pte Ltd  
> 48 Toh Guan Road East  
> #02-125 Enterprise Hub,  
> Singapore 608586  
> DID:(65) 67950960  
> FAX:(65) 67950920  
> EMAIL: claim1@clautocom.sg  
>  
> On 2020-04-01 11:11, Paul Antony Fernandez wrote:  
>  
>> Morning Rasul,  
>>  
>> I have as per your request attached the after paint photographs for  
>> YP7346B  
>>  
>> Also attached the EST1900240.  
>>  
>> Please advise me if I have done any mistake/s and also revert back  
>> to  
>> us with your office finalized offer so that I can prepare the L.O.D  
>> addressed to the 3rd Party Insurer.  
>>  
>> Thank you very much.  
>>  
>> Best Regards,  
>> Paul Antony Fernandez  
>> Insurance Claims Assistant  
>>  
>> CL Auto Pte Ltd  
>> 48 Toh Guan Road East  
>> #02-125 Enterprise Hub,  
>> Singapore 608586  
>> DID:(65) 67950960  
>> FAX:(65) 67950920  
>> EMAIL: claim1@clautocom.sg  
>  
> --  
> Best Regards,  
> Paul Antony Fernandez  
> Insurance Claims Assistant  
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> CL Auto Pte Ltd  
> 48 Toh Guan Road East  
> #02-125 Enterprise Hub,  
> Singapore 608586  
> DID:(65) 67950960  
> FAX:(65) 67950920  
> EMAIL: claim1@clautocom.sg

--  
Best Regards,  
Paul Antony Fernandez

Insurance Claims Assistant

CL Auto Pte Ltd  
48 Toh Guan Road East  
#02-125 Enterprise Hub,  
Singapore 608586  
DID:(65) 67950960  
FAX:(65) 67950920  
EMAIL: claim1@clautocom.sg

## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 25 November 2019 11:05 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Ivy Yong; Phoebe Xie; SUR  
**Subject:** RE: Claims ref no. (P) CDMCG19001987 Notice of Accident & Pre-Repair Survey Ref YP7346B  
**Attachments:** CSEGI19020558R1qd3.pdf

Dear Ivy,

Enclosed herewith preliminary advice of YP 7346B.

Best Regards,  
Shiau Chan (Ms) | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
Sent: Wednesday, 20 November 2019 10:37 AM  
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>  
Subject: FW: Claims ref no. (P) CDMCG19001987 Notice of Accident & Pre-Repair Survey Ref YP7346B

Hi Paul

This case has been submitted in Merimen on 19/11/2019 13:28.

We have already appointed LKK for survey.

Hi LKK

Please follow up, thanks.

Date Classification : Confidential, C3

Warmest Regards,  
Pauline Soh  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five Singapore 038985  
DID.: +65 6829 9194  
pauline.soh@ergo.com.sg



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: CDMCG19001987

Date: 25<sup>th</sup> November 2019

Our Ref: CS/EGI19020558/R1qd3

Without Prejudice

The Motor Claims Department  
ERGO Insurance Pte Ltd

Attn: Sir/Madam

Dear Sirs/Mdm

**PRELIMINARY ADVICE OF VEHICLE NO. YP 7346B**

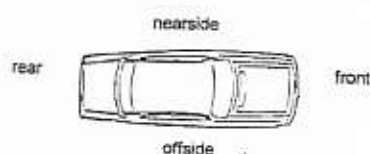
We thank you for the instruction on 19/11/2019.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 21/11/2019 at the premises of M/s C L AUTO and have the following to report:-

Workshop Estimate Amount	: S\$ <u>11,978.40</u>
Revised Estimate Amount	: S\$ <u>5,018.40</u>
"Check" Items Amount	: S\$ <u>1,892.00</u>
Market Value	: S\$ <u>-</u>
Salvage Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the front and rear portion.



Comments/ Present Status:

Damages consistent.

Days of repair: 8 days.

We have NOT authorise repair.

Yours faithfully

Rasul  
Automotive Assessor

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	22/10/2019 08:36
Date Of Accident	21/10/2019 12:55
Exact Location Of Accident	WOODLANDS AVE 10 TOWARDS SENOKO
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	YP7346B
<b>Insured/Policyholder</b>	
Name Of Registered Owner	JFC (S) PTE LTD
Co Reg No	0 1981 01526C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96271053
Alternative Phone No	OFFICE-96271053

### Vehicle Particulars

Manufacturer	ISUZU
Model	LORRY

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D19MFL0000240

Cover Note Number

### Driver

Name of Driver	ZULAKIRUDIN BIN OTHMAN
NRIC No	S1470076E
Date Of Birth	06/02/1961
Occupation	OUTDOOR
Date Of Driving Pass	17/11/1993
Driving Experience	25 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96271053
Fax Number	
Contact Number	OFFICE-96271053
Email Address	NOEMAIL

Address 814 JURONG WEST ST 81  
#12-190  
Postcode S640814  
Was driver an employee of the Insured's Company YES  
If No, Relationship of the Driver with the Insured  
Vehicle Registration Number of Driver's Own Vehicle -  
-  
-  
Insurance Company of Driver's Own Vehicle -  
-

#### General Information of the Accident

Type Of Accident CHAIN COLLISION  
Weather Conditions RAINING  
Road Surface WET

#### Other Information

Was any foreign vehicle involved in this accident? NO  
Number of vehicles (including own vehicle) involved in the accident 3  
Was any body injured in the Accident? NO  
Was any injured conveyed to hospital by ambulance?  
Was any other material or property damaged? YES  
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
Number of Passengers (Including Driver) 2  
Passenger 1  
NAME: : -  
GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police? NO  
If Yes, Please state which Police Station  
Was notice of intended Prosecution given? NO  
If Yes, against whom?

#### Circumstances of Accident

SF

#### Attachment(s)

Are accident photos available for attachment? YES  
Was there any video captured by Car Camera? YES  
Remarks/ Reasons: SENT TO INSURANCE  
Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number XD3580S  
Vehicle Make/Model/Colour BIG TRUCK  
Details Of Properties  
Vehicle Category COMMERCIAL VEHICLE  
Name of Driver  
NRIC/Passport Number  
Contact Number  
Address  
Postcode  
Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**DETAILS OF OTHER VEHICLE PROPERTY 2**

Vehicle Registration Number GW8930J

Vehicle Make/Model/Colour LORRY

Details Of Properties

Vehicle Category COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**SKETCH PLAN**

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:



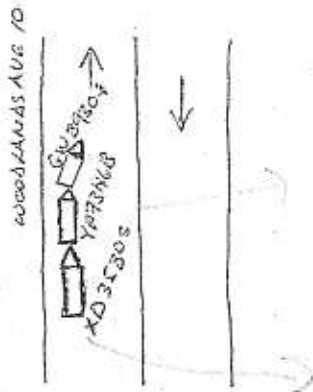
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

22 OCT 2019

IDAC BUKIT BATOK (VAC)  
511 Bukit Batok Street 23  
Singapore 659545  
Tel: 6560 3312 Fax: 6569 0722  
Email: [vac@singnet.com.sg](mailto:vac@singnet.com.sg)  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

AT ABOUT 1256 HRS ON 21/10/2019 I DRIVE MOTOR VEHICLE LORRY YA 7346 B WITH ATTENDANT KUMAR FROM WOODLANDS AVE 10 TOWARD SENOKO AVE. AT HALF WAY OF WOODLANDS AVE 10 ON LEFT SIDE OF THE ROAD SUDDENLY A LORRY CONTAINER APPLY A BREAK FOLLOW BY ANOTHER VEHICLE PICK UP LORRY GW 8930 J. I APPLY BREAK AND STOP BEHIND PICK UP LORRY GW 8930 J, LESS THAN 1 MINUT MY MOTOR VEHICLE YA 7346 B WAS HITS FROM BEHIND AND MY LORRY MOVED FRONT WARD AND HITS PICK UP LORRY GW 8930 J.

DUE TO THE INCIDENT MY MOTOR VEHICLE YA 7346 B SEAVE DAMAGE FROM BEHIND AND FRONT. It IS IN WET WEATHER.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

22 OCT 2019

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

ICAC BUREAU OF INVESTIGATION  
511 North Bridge Road  
Singapore 059001  
Tel: 6500 3312 Fax: 6500 0710  
Email: wcc@icac.gov.sg

# CL Auto Pte Ltd

48 TOH GUAN ROAD EAST #02-125 ENTERPRISE HUB SINGAPORE 608586  
 TEL: 6795 6125 FAX: 6795 0920 Email: vincent@clauto.com.sg  
 RCB NO:198800292M - Edmund C

M/S : JFC (S) PTE LTD  
 3C TOH GUAN ROAD EAST  
 #02-01  
 SINGAPORE 608832

TEL: 65678238

FAX: 65670832

ATTN: MISS WONG LI YIN

Your Ref No: YP7346B

Claim Type: Third Party

Accident Date:

Estimate No: EST1900240

Date: 25 Oct 2019

Policy No:

Veh Reg No: YP7346B

Make/Model: ISUZU NQR75UL5A

Chassis No: JAAN1R75LH7100794

Engine No: 4HK1622385

Reg. Date: 12/09/2017

## Estimate Repair Cost to Vehicle No :YP7346B

Description	Quantity	List Price	Amount
		<u>SS</u>	<u>SS</u>
List Price:			
1 FRONT PANEL <i>bt / 0</i>	1 PC	750.00 /	
2 FRONT GRILL <i>cm / 0</i>	1 PC	350.00 /	
3 FRONT GRILL CLIP <i>re / 0</i>	1 SET	50.00 (SN) /	
4 FRONT BUMPER ASSY <i>de / 0</i>	1 PC	650.00 /	
5 FRONT R/H BUMPER BRACKET <i>X</i>	1 PC	120.00 X nn	
6 FRONT L/H BUMPER BRACKET <i>X</i>	1 PC	120.00 X nn	
7 FRONT R/H HEAD LAMP ASSY <i>cm / 0</i>	1 PC	390.00 /	
8 FRONT R/H HEAD LAMP PANEL <i>cm / 0</i>	1 PC	190.00 X	
9 FRONT R/H HEAD LAMP LOWER SEAL <i>re / 0</i>	1 PC	38.00 /	
10 FRONT R/H SIDE LAMP & WITH SIGNAL LAMP ASSY <i>cm / 0</i>	1 PC	120.00 /	
11 FRONT R/H SIGNAL LAMP CLIP <i>re / 0</i>	1 SET	30.00 (SN) /	
12 FRONT R/H CORNER PANEL ASSY <i>cm / 0</i>	1 PC	280.00 /	
13 FRONT R/H CORNER PANEL CLIP <i>re / 0</i>	1 SET	40.00 (SN) /	
14 FRONT PANEL STICKER -REWARD NO <i>re / 0</i>	1 PC	60.00 /	
15 FRONT GLASS TOP MOULDING <i>re X</i>	1 PC	120.00 X nn	
16 FRONT GLASS LOWER MOULDING <i>re X</i>	1 PC	160.00 X nn	
17 FRONT GLASS INNER SEAL <i>re X</i>	1 PC	100.00 X nn	
18 ISUZU EMBLEM <i>re / 0</i>	1 SET	125.00 /	
		3,693.00	
	Less 20%	738.60	2,954.40
Labour Charges:			
19 TO REMOVE & FIXING FRONT GLASS & REPALCE FRONT GLASS <i>0</i>	1 JOB	280.00 <i>150</i>	
20 TO REMOVE & FIXING METER & DESH BOX	1 JOB	380.00 <i>120</i>	
21 TO CUT & WELDING FRONT PANEL & KNOCKING FRONT GLASS PANEL <i>0</i> & ADJUST FRONT R/H DOOR & REPLACE HEAD LAMP PANEL & BUMPER	1 JOB	1,200.00 <i>150 (photo) X</i>	
22 TO UNDER COAT <i>rustproofing 0</i>	1-	180.00 <i>50</i>	
23 TO RESPRAY PAINT FRONT PANEL & GRILL & BUMPER & CORNER <i>0</i> PANEL & INLET PANEL	1 JOB	1,200.00 <i>400</i>	
24 TO REMOVE & FIXING WIPER MOTOR D LINK & LEVEL & ROD & CHECK WIRING	1 JOB	100.00 X nn	
		3,340.00	3,340.00

# CL Auto Pte Ltd

48 TOH GUAN ROAD EAST #02-125 ENTERPRISE HUB SINGAPORE 608586  
TEL: 6795 6125 FAX: 6795 0920 Email: vincent@clauto.com.sg  
RCB NO:198800292M

M/S : JFC (S) PTE LTD  
3C TOH GUAN ROAD EAST  
#02-01  
SINGAPORE 608832

TEL: 65678238 FAX: 65670832

ATTN: MISS WONG LI YIN

Your Ref No: YP7346B

Claim Type: Third Party

Accident Date:

Estimate No: EST1900241

Date: 25 Oct 2019

Policy No:

Veh Reg No: YP7346B

Make/Model: ISUZU NQR75UL5A

Chassis No: JAAN1R75LH7100794

Engine No: 4HK1622385

Reg. Date: 12/09/2017

## Estimate Repair Cost to Vehicle No :YP7346B

Description	Quantity	List Price	Amount
		SS	SS
<b>Special Net: LIST PRICE:</b>			
1 REAR CENTER WOODEN STEP BAR <i>cm / 0</i>	1 -	<del>300.00</del> 150 (SN) /	
2 REAR CENTER METER SUBFRAME CROSS MEMBER X	1 -	500.00 X <i>an</i>	
3 REAR NUMBER PLATE BASE <i>st / 0</i>	1 SET	<del>100.00</del> 60 (SN) /	
4 REAR NUMBER PLATE LAMP ASSY <i>cut / (1pc) 0</i>	<del>2 -</del> 1pc	<del>160.00</del> 50 (SN) /	
5 NUMBER PLATE <i>st / 0</i>	1 PC	<del>45.00</del> 35 (SN) /	
6 REAR BUMPER ASSY <i>repair</i>	1 PC	680.00 <i>R X</i>	
7 REAR BUMPER R/H & L/H BRACKET X	2 PCS	500.00 X <i>an</i>	
8 REAR BUMPER STICKER YELLOW AND BLACK <i>new / 0</i>	1 SET	50.00 / (SN) /	
9 REAR CARGO WOODEN DOOR ASSY <i>cut / cm / 0</i>	1 SET (SN) 450	<del>580.00</del> <i>200? price?</i>	
10 REAR CARGO WOODEN DOOR HINGE <i>st / (2pc) 0</i>	<del>4 -</del> 2pc 340	<del>1,120.00</del> <i>price? (SN)</i>	
11 REAR FLOOR BOARD CENTER AND END CROSS MEMBER SUSFRAME <i>cm / 0</i>	1 -	<del>800.00</del> 400 /	
12 60 KM STICKER <i>new / 0</i>	1 PC	10.00 / (SN) /	
13 30 PAX STICKER <i>new / 0</i>	1 PC	10.00 / (SN) /	
		4,855.00	
	Less 20%	971.00	3,884.00
<b>Labour Charges:</b>			
14 TO REMOVE & FIXING CARGO FLOOR BOARD & REAR FRAME & FLOOR BOARD & CUT & WELDING SUSFRAME & REFIX & REALIGN REAR COMPANY CARGO BASE	1 JOB	<del>1,800.00</del> 800 /	
		1,800.00	1,800.00
		Total	SS 5,684.00

TOTAL: SINGAPORE DOLLAR FIVE THOUSAND SIX HUNDRED EIGHTY FOUR ONLY

For CL Auto Pte Ltd

AUTHORISED SIGNATURE



12405.00

# C L Auto Pte Ltd

48 TOH GUAN ROAD EAST #02-125 ENTERPRISE HUB SINGAPORE 608586  
TEL: 6795 6125 FAX: 6795 0920 Email: vincent@clauto.com.sg  
RCB NO: 198800292M

M/S : JFC (S) PTE LTD  
3C TOH GUAN ROAD EAST  
#02-01  
SINGAPORE 608832

TEL: 65678238  
ATTN: MISS WONG LI YIN

FAX: 65670832

Your Ref No: YP7346B  
Claim Type: Third Party  
Accident Date:

Estimate No: EST1900240  
Date: 25 Oct 2019  
Policy No:  
Veh Reg No: YP7346B  
Make/Model: ISUZU NQR75UL5A  
Chassis No: JAAN1R75LH7100794  
Engine No: 4HK1622385  
Reg. Date: 12/09/2017

## Estimate Repair Cost to Vehicle No : YP7346B

Description	Quantity	List Price	Amount
		SS	SS
		Total	SS 6,294.40

TOTAL: SINGAPORE DOLLAR SIX THOUSAND TWO HUNDRED NINETY FOUR AND CENTS FORTY ONLY

For C L Auto Pte Ltd

AUTHORISED SIGNATURE

*Rasul*  
Hp 900 10068

8 days

L/S

21/11/19 @ 1700

Repy after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

record proposed

**C L Auto Pte Ltd**  
**48 Toh Guan Road East, Enterprise**  
**Hub, #02-125, Singapore 608586**

**Insurer Reference:**  
**Repairer Reference: 030438**  
**Date calculated: 12/03/2020 1:44 PM**

**Full Report**  
**Registration: YP7346B**  
**Printed: 17/03/2020 5:04 PM**

### Summary Information

#### Claim

Location:	Singapore (SG)	Work Provider:	ERGO Insurance Pte Ltd
Printed by:	KK LAU	Currency:	SGD
Claim Reference:		Date of Incident:	21/10/19
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

### Vehicle Details

#### Vehicle

Manufacturer:	ISUZU
Model:	N-SERIES
Sub Model:	NQR
Model Sheet Number:	37 03 04
Registration:	YP7346B
VIN number:	
Odometer:	457468

#### Model Specs

SINGLE CAB	TWO COAT METALLIC	PREPARE OFF VEHICLE
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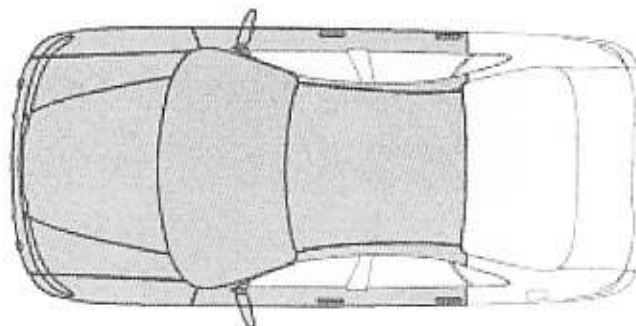
### Vehicle Condition

#### Vehicle Status

Pre-Accident Damage:  
Date of Inspection:

#### Damage Areas

All ☐  
Underbody ☒



### Labour

Time Base 10 WU/h

Price = 45.00 SGD/h

record purpose

Code	Description	WU	Price SGD
NO NUMBER	RENEW FRONT PANEL (FRONT SCREEN AND INSTRUMENT PANEL REMOVED) INCLUDES: R + R FRONT GRILLE, HEADLAMPS AND CORNER PANEL	62.0	279.00
NO NUMBER	R + R ATT PARTS FRONT PANEL	6.0	27.00
NO NUMBER	R + R FRONT BUMPER	2.0	9.00
NO NUMBER	RENEW FRONT BUMPER (REMOVED)	3.0	13.50
NO NUMBER	R + R WINDSCREEN	15.0	67.50
NO NUMBER	R + R RIGHT DOOR	5.0	22.50
NO NUMBER	R + R INSTRUMENT PANEL CPL INCLUDES: R + R COMBINATION INSTRUMENT	35.0	157.50
NO NUMBER	R + R COMPLETE HEATER (INSTRUMENT PANEL AND FRONT GRILLE REMOVED)	13.0	58.50
6982	SPRAY50 RUSTPROOFING		50.00*
<b>Labour Cost</b>		<b>Hrs</b>	<b>WU</b>
<b>Panel / Mechanical Labour</b>		14.10	141.0
<b>Total of Labour</b>			634.50

## Paint

Paint Work	SYSTEM AZT	Time Basis 10 WU/h
Code	Description - TWO COAT METALLIC	WU Price SGD
	FRONT BUMPER NEW PART PAINTING	9.0
	R/F CORNER PANEL NEW PART PAINTING	7.0
	FRONT PANEL CPL NEW PART PAINTING	33.0
	R/F HEADLAMP BRACKET SURFACE PAINT	4.0
	GRILLE NEW PART PAINT K1G	5.0

## Paint Material Per Part

Code	Description	Price SGD
0281	FRONT BUMPER NEW PART PAINTING	15.48
0888	R/F CORNER PANEL NEW PART PAINTING	5.16
0900	FRONT PANEL CPL NEW PART PAINTING	47.85
0934	R/F HEADLAMP BRACKET SURFACE PAINT	3.24
0410	GRILLE NEW PART PAINT K1G	5.10

## Labour Cost - Paint

Factor	45.00 SGD/h	Hrs	WU	Price SGD
Time Paint			58.0	
Preparation Main Work Metal		2.50	25.0	112.50
Preparation Comp. Work Plastic		0.80	8.0	36.00
<b>Total</b>	<b>10 WU/h</b>	<b>9.10</b>	<b>91.0</b>	<b>409.50</b>

reward purpose

#### Material Cost - Paint

New Part Painting	68.49
New Part Painting - Plastic K1G	5.10
Surface-/Blend Paint	3.24
Material-constant Metal Preparation	28.60
Material-constant Plastic	12.70
<b>Total</b>	<b>118.13</b>

#### Spare Parts

				prices as at 2001-01-01
Code	Description	Part Number	Supplier	Price SGD
0281	FRONT BUMPER	8979990130 ✓		650.00 ✓
0431	FRONT MANUFACT	8978595561 ✓		125.00 ✓
	BADGE			
0900	FRONT PANEL CPL	8978592551 ✓		750.00 ✓
0410	GRILLE	8978675500 ✓		350.00 ✓
0888	R/F CORNER PANEL	8978966530 ✓		280.00 ✓
0934	R/F HEADLAMP BRACKET	8975818272 ✓		190.00 ✓
0606	R/LOWER H-LAMP MLDG	8978983561 ✓		38.00 ✓
0718	R/POSITION LAMP	8980539770 ✓		120.00 ✓
0562	RIGHT HEADLAMP ASSY	8972071251 ✓		390.00 ✓
6981	STRIPES	NO NUMBER ✓		60.00 ✓
f: OEM Parts				Savings 0.00
n: Non-OEM Parts				Subtotal 2,953.00
u: Used parts				Subtotal Discount(+15.00%) -442.95
<b>Total</b>				<b>2,510.05</b>

#### Extras

Code	Description	Price SGD
6981	[S]: STRIPES: FRONT PANEL REWARD ST	0.00*
6981	ICKER. REFER TO MERI MEN REPORT PHOT	0.00*
6981	OS	0.00*
6983	FRONT GRILLE CLIPS ✓	50.00* ✓
6984	R/H SIGNAL LAMP CLIPS ✓	30.00* ✓
6985	RH FRONT CORNER CLIPS ✓	40.00* ✓
<b>Total Extras</b>		<b>120.00</b>

record purpose

## Final Calculation

	SGD	SGD
<b>Parts</b>		
Total Discount(+15.00%)	2,953.00	
<b>Total Parts</b>	-442.95	<b>2,510.05</b>
<b>Labour Time Base 10 WU/h</b>		
Total 141.0 WU X 45.00 SGD/h	634.50	
<b>Total of Labour</b>		<b>634.50</b>
<b>Additional Costs</b>		
Rustproofing		
Fixed Rate	50.00	
<b>Total Of Additional Costs</b>		<b>50.00</b>
<b>Total Of Extras</b>		<b>120.00</b>
<b>Paint Work Time Base 10 WU/h</b>		
Labour Cost 91.0 WU X 45.00 SGD/h	409.50	
Material Cost	118.13	
<b>Total Paint Including Material</b>		<b>527.63</b>
<b>Repair Cost Excludes GST</b>		<b>3,842.18</b>
GST (+7.0%)		<b>268.95</b>
<b>Repair Cost Included GST</b>		<b>4,111.13</b>

## Comments

\* - USER SUPPLIED DATA

NN - NO MANUFACTURERS CODE EXISTS

) - WU PARTIAL INCL IN OTHER POSITIONS

## Assessment Note

Author	Date	Text
clauto01	17/03/2020 2:47 PM	Vehicle : YP 7346B Audatex Estimates Front Portion Claims Handler: Ms Shiau Chan



Viewed purpose

**C L Auto Pte Ltd**  
**48 Toh Guan Road East, Enterprise**  
**Hub, #02-125, Singapore 608586**

**Insurer Reference:**  
**Repairer Reference: 020818**  
**Date calculated: 06/11/2019 4:16 PM**

**Full Report**  
**Registration: YP7346B**  
**Printed: 17/03/2020 5:05 PM**

### Summary Information

#### Claim

Location:	Singapore (SG)	Work Provider:	ERGO Insurance Pte Ltd
Printed by:	KK LAU	Currency:	SGD
Claim Reference:		Date of Incident:	21/10/19
Estimated Repair Time:	10	Hire Car Start:	
Actual Repair Days:		Hire Car End:	

### Vehicle Details

#### Vehicle

Manufacturer:	ISUZU
Model:	N-SERIES
Sub Model:	NQR
Model Sheet Number:	37 03 04
Registration:	YP7346B
VIN number:	
Odometer:	54267

#### Model Specs

SINGLE CAB

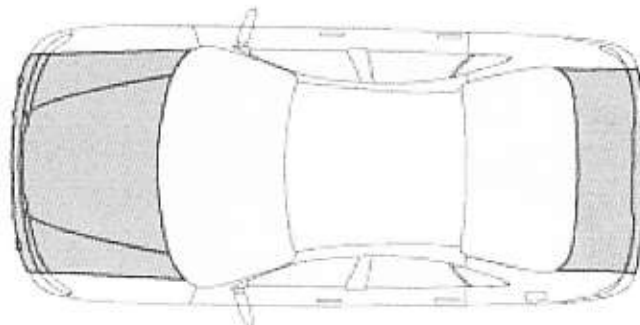
### Vehicle Condition

#### Vehicle Status

Pre-Accident Damage:  
Date of Inspection:

#### Damage Areas

All ☐  
Underbody ☐



### Labour

Time Base 10 WU/h

Price = 45.00 SGD/h

Record purpose

Code	Description	WU	Price SGD
NO NUMBER	R + R REAR BUMPER	3.0	13.50
NO NUMBER	RENEW CROSSMEMBER NO 7	7.0	31.50
NO NUMBER	RENEW CROSSMEMBER NO 8	7.0	31.50
NO NUMBER	R + R REAR NUMBER PLATE	2.0	9.00
NO NUMBER	RENEW REAR NUMBER PLATE (REMOVED)	2.0	9.00
NO NUMBER	R + R REAR NO PLATE CARRIER	1.0	4.50
NO NUMBER	R + R NO-PLATE LAMP	2.0	9.00
NN	REAR CARGO DOOR R&R / NEW PARTS	20.0*	90.00
NN	R/CARGO DOOR HINGE R&R / NEW PARTS	20.0*	90.00
NN	R/WOOD STEP BAR R&R / NEW PARTS	40.0*	180.00
NN	STICKER FOR 60 KM R&R / NEW PARTS	10.0*	45.00
NN	R/H & L/H R&R / NEW PARTS	30.0*	135.00
NN	30 PAX R&R / NEW PARTS	10.0*	45.00
<b>Labour Cost</b>		<b>Hrs</b>	<b>WU</b>
<b>Panel / Mechanical Labour</b>		<b>15.40</b>	<b>154.0</b>
<b>Total of Labour</b>			<b>693.00</b>

## Paint

Code	Description	Time Basis 10 WU/h	WU	Price SGD
Paint Work	SYSTEM AZT			
	REAR BUMPER NEW PART PAINTING		9.0	
	RR NO PLATE CARRIER NEW PART PAINTING		10.0	

## Paint Material Per Part

Code	Description	Price SGD
2581	REAR BUMPER NEW PART PAINTING	12.09
2704	RR NO PLATE CARRIER NEW PART PAINTING	16.12

<b>Labour Cost - Paint</b>		<b>Hrs</b>	<b>WU</b>	<b>Price SGD</b>
Factor	45.00 SGD/h			
Time Paint			19.0	
Preparation Main Work Metal		0.70	7.0	31.50
<b>Total</b>	<b>10 WU/h</b>	<b>2.60</b>	<b>26.0</b>	<b>117.00</b>

<b>Material Cost - Paint</b>		<b>Price SGD</b>
New Part Painting		28.21
Material-constant Metal		18.10
<b>Total</b>		<b>46.31</b>

## Spare Parts

Code	Description	Part Number	Supplier	prices as at 2001-01-01	Price SGD
1005	30 PAX	PAX STICKER			10.00
6000	CROSSMEMBER 7	8971073840		400	800.00
6001	CROSSMEMBER 8	8970808720			500.00

Record purpose

Code	Description	Part Number	Supplier	Price SGD
3361	NUMBER PLATE LAMP	5821200200		56(LSN) 160.00
1001	R/CARGO DOOR HINGE	CARGO DOOR		2460(LSN) 1,120.00
1004	R/H & L/H	R/BUMPER BRACKET		500.00 x
1002	R/WOOD STEP BAR	STEP BAR		150(LSN) 300.00
2581	REAR BUMPER	8980001471		680.00 x
1000	REAR CARGO DOOR	CARGO DOOR		450(LSN) 580.00
2702	REAR NUMBER PLATE	KNPL6		25(LSN) 45.00
2704	RR NO PLATE CARRIER	8970775732		60(LSN) 100.00
1003	STICKER FOR 60 KM	SPEED LIMIT		10.00
f: OEM Parts				Savings 0.00
n: Non-OEM Parts				Subtotal 4,805.00
u: Used parts				Total 4,805.00

### Final Calculation

	SGD	SGD
<b>Parts</b>		
Total Parts	4,805.00	4,805.00
<b>Labour Time Base 10 WU/h</b>		
Total 154.0 WU X 45.00 SGD/h	693.00	
<b>Total of Labour</b>		693.00
<b>Paint Work Time Base 10 WU/h</b>		
Labour Cost 26.0 WU X 45.00 SGD/h	117.00	
Material Cost	46.31	
<b>Total Paint Including Material</b>		163.31
<b>Repair Cost Excludes GST</b>		5,661.31
GST (+7.0%)		396.29
<b>Repair Cost Included GST</b>		6,057.60

### Comments

\* - USER SUPPLIED DATA  
 NN - NO MANUFACTURERS CODE EXISTS  
 ) - WU PARTIAL INCL IN OTHER POSITIONS

### Assessment Note

Author	Date	Text
clauto01	13/03/2020 9:32 AM	Case handled by Shiau Chan
clauto01	13/03/2020 9:31 AM	Case Handled by Shiau Chan
clauto01	13/03/2020 9:29 AM	Case Handled by Shiau Chan

# C L Auto Pte Ltd

48 TOH GUAN ROAD EAST #02-125 ENTERPRISE HUB SINGAPORE 608586

TEL: 6795 6125 FAX: 6795 0920 Email: vincent@clauto.com.sg

RCB NO:198800292M

M/S : JFC (S) PTE LTD

3C TOH GUAN ROAD EAST

#02-01

SINGAPORE 608832

TEL: 65678238

FAX: 65670832

ATTN: MISS WONG LI YIN

Your Ref No: YP7346B

Claim Type: Third Party

Accident Date: 21/10/2019

TP Veh Reg No: XD3580S

Estimate No: EST1900240

Date: 25 Oct 2019

Policy No: D19MFL0000240

Veh Reg No: YP7346B

Make/Model: ISUZU NQR75UL5A

Chassis No: JAAN1R75LH7100794

Engine No: 4HK1622385

Reg. Date: 12/09/2017

Payment Term: 30 DAYS

## Estimate Repair Cost to Vehicle No :YP7346B

Description	Quantity	List Price	Amount
		SS	SS
<b>Special Net:</b>			
1 FRONT GRILLE CLIPS	1 SET	50.00	
2 FRONT R/H SIGNAL LAMP CLIP	1 SET	30.00	
3 FRONT R/H CORNER PANEL CLIP	1 SET	40.00	
4 REAR CENTER WOODEN STEP BAR	1 PC	150.00	
5 REAR NUMBER PLATE BASE	1 SET	60.00	
6 REAR NUMBER PLATE LAMP ASSY	1 PC	50.00	
7 NUMBER PLATE	1 PC	35.00	
8 REAR BUMPER STICKER YELLOW AND BLACK	1 SET	50.00	
9 REAR CARGO WOODEN DOOR ASSY	1 SET	450.00	
10 REAR CARGO WOODEN DOOR HINGE	2 PCS	240.00	
11 60 KM STICKER	1 PC	10.00	
12 30 PAX STICKER	1 PC	10.00	
		1,175.00	1,175.00
<b>List Price:</b>			
13 FRONT PANEL	1 PC	750.00	
14 FRONT GRILLE	1 PC	350.00	
15 FRONT BUMPER ASSY	1 PC	650.00	
16 FRONT R/H SIDE LAMP & WITH SIGNAL LAMP ASSY	1 PC	120.00	
17 FRONT R/H CORNER PANEL ASSY	1 PC	280.00	
18 FRONT PANEL STICKER - REWARD NO	1 PC	60.00	
19 ISUZU EMBLEM	1 SET	125.00	
20 FRONT RHS HEAD LAMP ASSY	1 PC	390.00	
21 FRONT RHS HEAD LAMP LOWER SEAL	1 PC	38.00	
22 REAR FLOOR BOARD CENTER AND END CROSS MEMBER SUSFRAME	1 SET	400.00	
		3,163.00	
	Less 15%	474.45	2,688.55
<b>Labour Charges:</b>			
23 TO CUT & WELD FRONT PANEL, KNOCKING FRONT GLASS PANEL & ADJUST R/H DOOR, REPLACE HEAD LAMP PANEL & BUMPER REPA	1 JOB	700.00	
24 RUSTPROOFING REPA	1 JOB	50.00	
25 TO RESPRAY PAINT FRONT PANEL & GRILLE & BUMPER & CORNER PANEL & INLET PANEL REPA	1 JOB	400.00	
26 TO REMOVE & REFIT FRONT GLASS, REPLACE FRONT GLASS	1 JOB	150.00	

**C L Auto Pte Ltd**

48 TOH GUAN ROAD EAST #02-125 ENTERPRISE HUB SINGAPORE 608586  
 TEL: 6795 6125 FAX: 6795 0920 Email: vincent@clauto.com.sg  
 RCB NO:198800292M

M/S : JFC (S) PTE LTD

3C TOH GUAN ROAD EAST

#02-01

SINGAPORE 608832

TEL: 65678238

FAX: 65670832

ATTN: MISS WONG LI YIN

Your Ref No: YP7346B

Claim Type: Third Party

Accident Date: 21/10/2019

TP Veh Reg No: XD3580S

Estimate No: EST1900240

Date: 25 Oct 2019

Policy No: D19MFL0000240

Veh Reg No: YP7346B

Make/Model: ISUZU NQR75UL5A

Chassis No: JAAN1R75LH7100794

Engine No: 4HK1622385

Reg. Date: 12/09/2017

Payment Term: 30 DAYS

**Estimate Repair Cost to Vehicle No :YP7346B**

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
27 TO RESPRAY PAINT FRONT PANEL, GRILLE, BUMPER, CORNER PANEL AND INLET PANEL	1 JOB	400.00	
28 TO REMOVE & REFIT CARGO FLOOR BOARD, REAR FRAME, FLOOR BOARD. CUT & WELD SUSFRAME. REFIT AND REALIGN REAR COMPANY CARGO BASE	1 JOB	800.00	
		2,500.00	2,500.00
		Total	S\$ 6,363.55
		Lump Sum Less 20%	-1,272.71
		Total Amount Payable	<u>S\$ 5,090.84</u>

TOTAL: SINGAPORE DOLLAR FIVE THOUSAND NINETY AND CENTS EIGHTY FOUR ONLY

For C L Auto Pte Ltd

\_\_\_\_\_  
AUTHORISED SIGNATURE

**LKK Auto Consultants**  
**#01-25 Paya Ubi Industrial Park, 51**  
**Ubi Avenue 1**  
**408933**

*Record purposed*

**Insurer Reference:**  
**Repairer Reference: 020818**  
**Date calculated: 01/04/2020 1:45 PM**

**Full Report**  
**Registration: YP7346B**  
**Printed: 01/04/2020 1:45 PM**

### Summary Information

#### Claim

Location:	Singapore (SG)	Work Provider:	ERGO Insurance Pte Ltd
Printed by:	KK LAU	Currency:	SGD
Claim Reference:		Date of Incident:	21/10/19
Estimated Repair Time:	10	Hire Car Start:	
Actual Repair Days:		Hire Car End:	

### Vehicle Details

#### Vehicle

Manufacturer:	ISUZU
Model:	N-SERIES
Sub Model:	NQR
Model Sheet Number:	37 03 04
Registration:	YP7346B
VIN number:	
Odometer:	54267

#### Model Specs

SINGLE CAB

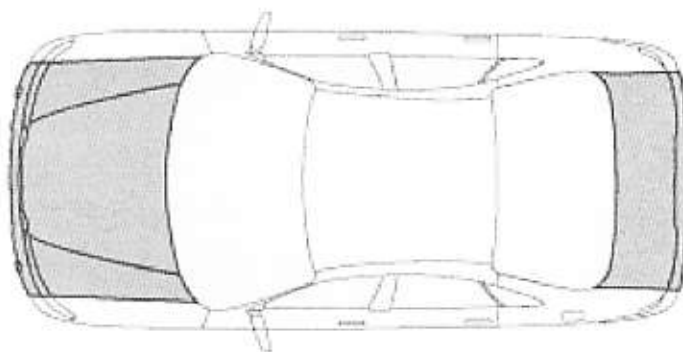
### Vehicle Condition

#### Vehicle Status

Pre-Accident Damage:  
Date of Inspection:

#### Damage Areas

All ☐  
Underbody ☐



### Labour

Time Base 10 WU/h

Price = 45.00 SGD/h

Code	Description	WU	Price SGD
NO NUMBER	RENEW CROSSMEMBER NO 7	7.0	31.50
	<b>Labour Cost</b>	<b>Hrs</b>	<b>WU</b>
	<b>Panel / Mechanical Labour</b>	0.70	7.0
	<b>Total of Labour</b>		31.50

### Spare Parts

Code	Description	Part Number	Supplier	prices as at 2001-01-01	Price SGD
6000	CROSSMEMBER 7	8971073840			400.00
f: OEM Parts	<b>Savings</b>				0.00
n: Non-OEM Parts	<b>Subtotal</b>				400.00
u: Used parts	<b>Subtotal Discount(+15.00%)</b>				-60.00
	<b>Total</b>				340.00

### Extras

Code	Description	Price SGD
1000	REAR CARGO DOOR CARGO DOOR	450.00*
1001	R/CARGO DOOR HINGE CARGO DOOR	240.00*
1002	R/WOOD STEP BAR STEP BAR	150.00*
1006	REAR BUMPER STICKER YELLOW & BLACK	50.00*
1007	NUMBER PLATE LAMP 5821200200	50.00*
1008	REAR NUMBER PLATE KNPL6	35.00*
1009	RR NO PLATE CARRIER 8970775732	60.00*
1010	STICKER FOR 60KM SPEED LIMIT	10.00*
1011	30 PAX PAX STICKER	10.00*
	<b>Total Extras</b>	1,055.00

### Final Calculation

	SGD	SGD
<b>Parts</b>	400.00	
Total Discount(+15.00%)	-60.00	
<b>Total Parts</b>		340.00
<b>Labour Time Base 10 WU/h</b>		
Total 7.0 WU X 45.00 SGD/h	31.50	
<b>Total of Labour</b>		31.50
<b>Total Of Extras</b>		1,055.00
<b>Repair Cost Excludes GST</b>		1,426.50
GST (+7.0%)		99.86
<b>Repair Cost Included GST</b>		1,526.36

record purpose.

#### Comments

\* - USER SUPPLIED DATA

NN - NO MANUFACTURERS CODE EXISTS

) - WU PARTIAL INCL IN OTHER POSITIONS

#### Assessment Note

Author	Date	Text
clauto01	13/03/2020 9:32 AM	Case handled by Shiau Chan
clauto01	13/03/2020 9:31 AM	Case Handled by Shiau Chan
clauto01	13/03/2020 9:29 AM	Case Handled by Shiau Chan



**LKK Auto Consultants**  
**#01-25 Paya Ubi Industrial Park, 51**  
**Ubi Avenue 1**  
**408933**

*Record purpose*

**Insurer Reference:**  
**Repairer Reference: 030438**  
**Date calculated: 24/03/2020 4:16 PM**

**Full Report**  
**Registration: YP7346B**  
**Printed: 24/03/2020 4:17 PM**

## Summary Information

### Claim

Location:	Singapore (SG)	Work Provider:	ERGO Insurance Pte Ltd
Printed by:	KK LAU	Currency:	SGD
Claim Reference:		Date of Incident:	21/10/19
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

## Vehicle Details

### Vehicle

Manufacturer:	ISUZU
Model:	N-SERIES
Sub Model:	NQR
Model Sheet Number:	37 03 04
Registration:	YP7346B
VIN number:	
Odometer:	457468

### Model Specs

SINGLE CAB	TWO COAT METALLIC	PREPARE OFF VEHICLE
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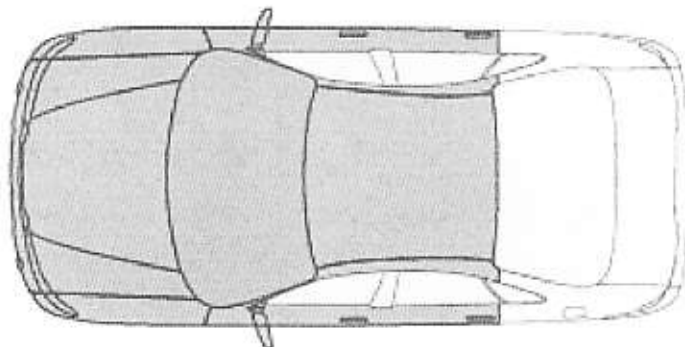
## Vehicle Condition

### Vehicle Status

Pre-Accident Damage:  
Date of Inspection:

### Damage Areas

All ☐  
Underbody ☒



## Labour

Time Base 10 WU/h

Price = 45.00 SGD/h

Code	Description	<i>record purpose</i>	
		WU	Price SGD
NO NUMBER	RENEW FRONT PANEL (FRONT SCREEN AND INSTRUMENT PANEL REMOVED) INCLUDES: R + R FRONT GRILLE, HEADLAMPS AND CORNER PANEL	62.0	279.00
NO NUMBER	R + R ATT PARTS FRONT PANEL	6.0	27.00
NO NUMBER	R + R FRONT BUMPER	2.0	9.00
NO NUMBER	RENEW FRONT BUMPER (REMOVED)	3.0	13.50
NO NUMBER	R + R WINDSCREEN	15.0	67.50
NO NUMBER	R + R RIGHT DOOR	5.0	22.50
NO NUMBER	R + R INSTRUMENT PANEL CPL INCLUDES: R + R COMBINATION INSTRUMENT	35.0	157.50
NO NUMBER	R + R COMPLETE HEATER (INSTRUMENT PANEL AND FRONT GRILLE REMOVED)	13.0	58.50
6982	SPRAY50 RUSTPROOFING		50.00*
<b>Labour Cost</b>		<b>Hrs</b>	<b>WU</b>
<b>Panel / Mechanical Labour</b>		<b>14.10</b>	<b>141.0</b>
<b>Total of Labour</b>			<b>634.50</b>

## Paint

Paint Work		SYSTEM AZT		Time Basis 10 WU/h	
Code	Description - TWO COAT METALLIC	WU	Price SGD		
	FRONT BUMPER NEW PART PAINTING	9.0			
	R/F CORNER PANEL NEW PART PAINTING	7.0			
	FRONT PANEL CPL NEW PART PAINTING	33.0			
	GRILLE NEW PART PAINT K1G	5.0			

## Paint Material Per Part

Code	Description	Price SGD
0281	FRONT BUMPER NEW PART PAINTING	15.48
0888	R/F CORNER PANEL NEW PART PAINTING	5.16
0900	FRONT PANEL CPL NEW PART PAINTING	47.85
0410	GRILLE NEW PART PAINT K1G	5.10

<b>Labour Cost - Paint</b>		<b>Hrs</b>	<b>WU</b>	<b>Price SGD</b>
Factor	45.00 SGD/h			
Time Paint			54.0	
Preparation Main Work Metal		2.50	25.0	112.50
Preparation Comp. Work Plastic		0.80	8.0	36.00
<b>Total</b>	<b>10 WU/h</b>	<b>8.70</b>	<b>87.0</b>	<b>391.50</b>

**Material Cost - Paint**

New Part Painting	Price SGD
New Part Painting - Plastic K1G	68.49
Material-constant Metal Preparation	5.10
Material-constant Plastic	28.60
<b>Total</b>	<b>12.70</b>
	<b>114.89</b>

record purpose

**Spare Parts**

Code	Description	Part Number	Supplier	prices as at 2001-01-01 Price SGD
0281	FRONT BUMPER	8979990130		650.00
0431	FRONT MANUFACT BADGE	8978595561		125.00
0900	FRONT PANEL CPL	8978592551		750.00
0410	GRILLE	8978675500		350.00
0888	R/F CORNER PANEL	8978966530		280.00
0606	R/LOWER H-LAMP MLDG	8978983561		38.00
0718	R/POSITION LAMP	8980539770		120.00
0562	RIGHT HEADLAMP ASSY	8972071251		390.00
6981	STRIPES	NO NUMBER		60.00
f: OEM Parts	<b>Savings</b>			0.00
n: Non-OEM Parts	<b>Subtotal</b>			2,763.00
u: Used parts	<b>Subtotal Discount(+15.00%)</b>			-414.45
	<b>Total</b>			<b>2,348.55</b>

**Extras**

Code	Description	Price SGD
6981	[S]: STRIPES: FRONT PANEL REWARD ST	0.00*
6981	ICKER. REFER TO MERI MEN REPORT PHOT	0.00*
6981	OS	0.00*
6983	FRONT GRILLE CLIPS	50.00*
6984	R/H SIGNAL LAMP CLIPS	30.00*
6985	RH FRONT CORNER CLIPS	40.00*
	<b>Total Extras</b>	<b>120.00</b>

## Final Calculation

record purpose.

	SGD	SGD
<b>Parts</b>	2,763.00	
Total Discount(+15.00%)	-414.45	
<b>Total Parts</b>		<b>2,348.55</b>
<b>Labour Time Base 10 WU/h</b>		
Total 141.0 WU X 45.00 SGD/h	634.50	
<b>Total of Labour</b>		<b>634.50</b>
<b>Additional Costs</b>		
Rustproofing		
Fixed Rate	50.00	
<b>Total Of Additional Costs</b>		<b>50.00</b>
<b>Total Of Extras</b>		<b>120.00</b>
<b>Paint Work Time Base 10 WU/h</b>		
Labour Cost 87.0 WU X 45.00 SGD/h	391.50	
Material Cost	114.89	
<b>Total Paint Including Material</b>		<b>506.39</b>
<b>Repair Cost Excludes GST</b>		<b>3,659.44</b>
GST (+7.0%)		<b>256.16</b>
<b>Repair Cost Included GST</b>		<b>3,915.60</b>

### Comments

\* - USER SUPPLIED DATA  
NN - NO MANUFACTURERS CODE EXISTS  
) - WU PARTIAL INCL IN OTHER POSITIONS

### Assessment Note

Author	Date	Text
clauto01	17/03/2020 2:47 PM	Vehicle : YP 7346B Audatex Estimates Front Portion Claims Handler: Ms Shiau Chan