

ASSIGNMENT

meimer

From:

Date:

19/11/19

Estimated Cost:

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To Inspect Vehicle No:

SKK 392E

at Workshop m/s

Premium

of

55 Ubi Road 1

Insured:

Policy No.

1800156533

Claims No.

295939335154

Sum Insured:

Excess:

TBA 800

(Client's Record)

Make of Veh:

10 am

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

160K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

11

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA /

☒ REV

REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SKK392E.

Yr Regn:

2019, Jun.

Type:

☒ M.Cap / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Audi A4

C.C. 1984

Colour

White

A/C:

Insured / Std / NI / NA

Sp. Reading

14557.

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAU22ZF40KN800823.

Gen. Cond:

☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Steering:

☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Brake:

☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Modi:

☒ Nil / ☐ S/Rim / ☐ STD A/Rim or

Tyre Size:

F:

245/40R18

R:

245/40R18.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Fallen.

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

19/11/19.

Survey held at

Premium.

Des. of Damages:

☒ Frt /

Rear /

O/S /

N/S /

U/C /

Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OD ALG.

SKK 392E-X

20/11/19 @ 10.44am raved to Victor via Malvern.

21/11/19 @ 11.07am Victor informed C/A via Malvern.

21/11/19 @ 11.54am informed Tony C/A & ex: \$800 by email.

04/12/19 @ 6.46pm Tony informed the owner withdraw OD claim.

05/12/19 Submit Preli. report.

RECEIVED 05 DEC 2019

Date/Time, File Pass to?



: Preli. Report

1) 05/12/2019



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS. \$

Photos

Others

TOTAL

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Insp (\$



: Weekend (\$

Report Form(s)

Lump Sum / LBJ: /

2.00

11

**Nivitha (LKK Auto)**

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**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Friday, 15 November 2019 6:01 PM  
**To:** 'assignments'; 'Admin-D (LKKAuto)'; 'SUR'  
**Cc:** 'Claims Dept'  
**Subject:** OD CLAIM FOR SKK 392 E  
**Attachments:** SKK 392 E - 15112019.pdf

Dear all,

Kindly arrange survey on 19/11/2019@10am owner waiting.

Attached GIA report for your kind reference.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323. d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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## Shiau Chan (LKKAUTO)

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**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Wednesday, 4 December 2019 6:46 PM  
**To:** 'Claims Dept'; 'Nadaraja, Deebanalnadaraja'; Shiau Chan (LKKAUTO)  
**Cc:** 'Lim, Sheng Yang'; 'Parthiban, Theerthan'; 'Mohd Rizal, Nur Mariah Huibrechts'; boojohnny@gmail.com; Adrian Ling (LKKAUTO)  
**Subject:** RE: - AIG RE: OD CLAIM FOR SKK 392 E, DOA= 15/11/2019  
**Attachments:** SKK 392 E - REPORTING ONLY.PDF

Dear all,

Kindly be inform, owner decided withdraw claim.

Attached GIA report (Reporting only) for your kind reference.

We will proceed to close file.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

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**From:** Claims Dept [mailto:claims@premiumauto.com.sg]  
**Sent:** Friday, 22 November 2019 7:55 AM  
**To:** 'Nadaraja, Deebanalnadaraja'; 'Shiau Chan (LKKAUTO)'; 'assignments'; 'SUR'  
**Cc:** 'Lim, Sheng Yang'; 'Parthiban, Theerthan'; 'Mohd Rizal, Nur Mariah Huibrechts'; 'Claims Dept'  
**Subject:** RE: - AIG - RE: RE: OD CLAIM FOR SKK 392 E, DOA= 15/11/2019

Dear Deeban,

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	15/11/2019 15:31
Date Of Accident	15/11/2019 13:40
Exact Location Of Accident	PIE BEFORE KALLANG WAY EXIT 13 TWDS CHANGI
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKK392E
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LEAH-DIANE WARDEN XIU YU
NRIC No	S9613700A
Email Address	LEAH.DWARDEN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-92977849
Alternative Phone No	OTHERS-92977849

### Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800156533
Cover Note Number	03/01/2019 TO 02/01/2020

### Driver

Name of Driver	LEAH-DIANE WARDEN XIU YU
NRIC No	S9613700A
Date Of Birth	20/04/1996
Occupation	INDOOR
Date Of Driving Pass	25/05/2015
Driving Experience	4 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-92977849
Fax Number	
Contact Number	OTHERS-92977849
Email Address	LEAH.DWARDEN@GMAIL.COM

Addendum Sheet Pg. 1



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE  
6 Raffles Quay #18-00 Singapore 048580  
Tel (65) 6224 0010 Fax (65) 6224 0030  
Operating Hours : Monday to Friday, 09:00 – 17:00  
UEN: S66550020G / GST Reg. No.: M400017735

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

**ADDENDUM**

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**

Original Report No : MKFS19151242 Vehicle Registration No: SKK392E  
Name (as shown in NRIC) : LEAH-DIANE WARDEN XIU YU NRIC/FIN/Passport No : S9613700A  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : 60c eng neo avenue singapore 289542 Singapore( )  
Contact (Tel) : \_\_\_\_\_ Mobile No. : 92977849  
Email Address : leah.dwarden@gmail.com  
Date of Accident : 15/11/2019 Time of Accident : 1340hrs  
Place of Accident : pie before kallang way exit 13 twds changi  
Insurance Company: AIG Asia Pacific Insurance Pte. Ltd.

**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

To amend add in police report.

LEAH-DIANE WARDEN XIU YU

Policyholder / Driver's Signature  
Date:



Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:  
Date: 18/11/2019

Addendum Sheet Pg. 1



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE  
6 Raffles Quay #18-00 Singapore 048580  
Tel (65) 6224 0010 Fax (65) 6224 0030  
Operating Hours : Monday to Friday, 09:00 – 17:00  
UEN: S66550020G / GST Reg. No.: M400017735

**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

**ADDENDUM**

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**

Original Report No : \_\_\_\_\_ Vehicle Registration No: SKK392E  
Name (as shown in NRIC) : LEAH-DIANE WARDEN XIU YU NRIC/FIN/Passport No : S9613700A  
(\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate  
Address : 60c eng neo avenue singapore 289542 Singapore( )  
Contact (Tel) : \_\_\_\_\_ Mobile No. : 92977849  
Email Address : leah.dwarden@gmail.com  
Date of Accident : 15/11/2019 Time of Accident : 1340hrs  
Place of Accident : PIE BEFORE KALLANG WAY EXIT 13 TWDS CHANGI  
Insurance Company : AIG ASIA PACIFIC INSURANCE PTE LTD

**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

To amend from own damage claim to accident reporting only.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Policyholder / Driver's Signature  
Date:



Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:  
Date: 04/12/2019

## **Shiau Chan (LKKAuto)**

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Thursday, 21 November 2019 11:54 AM  
**To:** Claims Dept; assignments; SUR  
**Subject:** RE: OD CLAIM FOR SKK 392 E

Dear Tony,

Instructed by our client, please proceed to repair the insured vehicle **SKK 392E (Excess \$800)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

Any check item or supplementary are subjected to further approval from our client.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Wednesday, 20 November 2019 5:58 PM  
**To:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD CLAIM FOR SKK 392 E

Dear Tony,

Please be informed that we are still pending for insurance's mandate approval.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Wednesday, 20 November 2019 5:56 PM  
**To:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD CLAIM FOR SKK 392 E

Dear all,

Any update on repair approval?

Thank you.

Best Regards,



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Nov 2019 16:38	<b>Clim Veh Model Changed</b>		[I] Merimen Administrator
2	15 Nov 2019 16:38	<b>Clim Created</b>	Reg No: SKK392E, Policy No: 1800156533, Acct Date: 2019/11/15, Claim Type: S C. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MKFS19151242	[I] Merimen Administrator
3	20 Nov 2019 07:59	<b>Clim Registration Modified</b>	Acct Time:13:40:00->13:00:00.	[I] Lim, Sheng Yang
4	20 Nov 2019 08:23	<b>Clim Registration Modified</b>	Setl.Type:3->0. Claim Type:SC->OD.	[I] Nivitha Govindasamy
5	20 Nov 2019 08:23	<b>Adj Clim Retrieved</b>	Adj: LKK Auto Consultants Pte Ltd (HQ)	[I] Nivitha Govindasamy
6	20 Nov 2019 08:23	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Nivitha Govindasamy
7	20 Nov 2019 08:23	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/11/29	[A] Nivitha Govindasamy
8	20 Nov 2019 08:23	<b>Adj Mandate Set</b>	Approved:8000.00.Reinsp:Adj decides.	[A] Nivitha Govindasamy
9	20 Nov 2019 08:23	<b>Clim Registration Modified</b>	Rep:1137->200611.	[A] Nivitha Govindasamy
10	20 Nov 2019 08:23	<b>Clim Veh Model Changed</b>	(202153) AUDI A4 2.0 TFSI QU S-TRONIC (A).	[A] Nivitha Govindasamy
11	20 Nov 2019 08:23	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] Nivitha Govindasamy
12	20 Nov 2019 10:03	<b>Adj Rpt Initiated</b>		[A] SHIAU CHAN
13	20 Nov 2019 10:03	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2019/01/03.	[A] SHIAU CHAN
14	20 Nov 2019 10:03	<b>Clim Details Notified</b>		[A] SHIAU CHAN
15	20 Nov 2019 10:43	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2019/11/29	[A] SHIAU CHAN
16	20 Nov 2019 10:43	<b>Adj Mandate Request</b>	Cur.Req:32903.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
17	20 Nov 2019 11:56	<b>Clim Registration Modified</b>	Init.Est.:>5,000 - 6,000.	[I] Abu Kassim, Noor Mariesa
18	21 Nov 2019 10:32	<b>Clim Registration Modified</b>	Excess: -> 800.00. Excess Waived: -> 800.00. 2F Remarks: -> Not Applicable. GS T: -> 7.00.	[I] Nadaraja, Deeban
19	21 Nov 2019 10:32	<b>Label Added</b>	(20226):Coverage Confirmed.	[A] Merimen Administrator
20	21 Nov 2019 11:07	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/11/29. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
21	21 Nov 2019 11:07	<b>Adj Mandate Set</b>	Approved:24999.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2350848	20 Nov 2019 10:03:43	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKK392E		11.77



Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Foo, Chit Yan

Date: 20 Nov 2019

**Preliminary Advice**

Vehicle No	: SKK392E	Accident Date	: 15/11/2019
Make	: AUDI A4	Policy No.	: 1800156533
Assignment Date	: 20/11/2019	Excess	: S\$0.00
Date of Inspection	: 19/11/2019	Est. Duration of Repair	: 11.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	48,502.00
Revised Amount	:S\$	24,999.00
Check Items (Estimated)	:S\$	7,904.00
Total	:S\$	32,903.00

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	160,000.00
COE / PARF Rebate	:S\$	57,718.00
Salvage Value	:S\$	
Margin for Repair	:S\$	102,282.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	15/11/2019 15:31
Date Of Accident	15/11/2019 13:40
Exact Location Of Accident	PIE BEFORE KALLANG WAY EXIT 13 TWDS CHANGI
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKK392E
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LEAH-DIANE WARDEN XIU YU
NRIC No	S9613700A
Email Address	LEAH.DWARDEN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-92977849
Alternative Phone No	OTHERS-92977849

### Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 2.0 TFSI S TRONIC (NAV)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800156533
Cover Note Number	03/01/2019 TO 02/01/2020

### Driver

Name of Driver	LEAH-DIANE WARDEN XIU YU
NRIC No	S9613700A
Date Of Birth	20/04/1996
Occupation	INDOOR
Date Of Driving Pass	25/05/2015
Driving Experience	4 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-92977849
Fax Number	
Contact Number	OTHERS-92977849
EMail Address	LEAH.DWARDEN@GMAIL.COM

Address	60C ENG NEO AVENUE SINGAPORE 289542
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	YES
Foreign Vehicle Registration Number	VAD5288 (PRIVATE CAR)
Number of vehicles (including own vehicle) involved in the accident	4
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

refer with attach.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	VAD5288
Vehicle Make/Model/Colour	TOYOTA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	YEOW SIOW QUAN
NRIC/Passport Number	971020-01-5085
Contact Number	010-9001588
Address	NO 36 JLN PERMAS 1/8 BANDAR BARU PERMAS JAYA 81750 MASAI JOHOR MALAYSIA
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	GBG4824C
Vehicle Make/Model/Colour	TOYOTA DYNA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

#### DETAILS OF OTHER VEHICLE PROPERTY 3

Vehicle Registration Number	SHC1868X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	TAN KOON CHUAN
NRIC/Passport Number	S1546244B
Contact Number	91839149
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Accident Sketch Plan Pg. 1

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 15/11/19

4:29pm

Driver's Signature

(If driver is not the policyholder)

Date & Time: 15/11/19

4:29pm

Reporting Centre Personnel's Signature

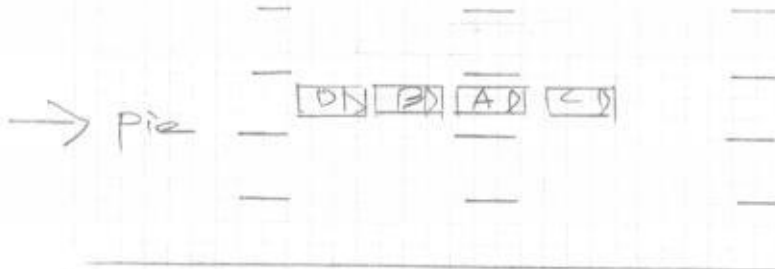
Name:

NRIC/FIN No.:



Accident Sketch Plan Pg. 1

### SKETCH PLAN



A: SKK 292 E

B. VAD 5288

C: CTB4 H8246

D - SHC 1858x

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Driving along the PIE (towards Changi) I was headed towards exit 13. Suddenly, the lorry in front of me (NRG424C) jammed ~~brake~~<sup>brake</sup>, I also applied the emergency brakes. The next moment, I felt an impact on the rear. ~~After~~ Everything happened too quickly. When I got out of the car, I realised it was a 4-vehicle chain collision. I proceeded to exchange particulars of the drivers in the incident. Unfortunately, the lorry in front of me did not stop, and proceeded to drive off.

INSURER: AG

VEHICLE: SKK 392E

DOA:

CLAIM TYPE:

## WORKSHOP

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature \_\_\_\_\_  
Date & Time: 15/11/19 \_\_\_\_\_

4.29 pm

Driver's Signature  
(If driver is not the policyholder)

Date & Time: 15/11/14  
4:29pm

Reporting Centre Personnel's Signature

Name: \_\_\_\_\_

NRIC/EIN No.:

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR ACCIDENT INTERVIEW FORM

NAME (DRIVER) : Leah-Diane Warden Xiu Yu  
VEHICLE NUMBER : SKF 392E  
DATE/TIME OF ACCIDENT : 15/11/2019 @ 13:45hrs  
PLACE OF ACCIDENT : piz before kallang way exit 13  
THIRD PARTY VEHICLE (IF ANY) : VAD 5288, GTB 424HC, SHC 1868X  
\*\*\*\*\*

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

from Eng hoo ave to kallang way mall

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT IS THE RESULT?


NO

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

chain collision

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

no

  
Name: Leah-Diane Warden Xiu Yu

I Affirmed The Above Information Is Given To My Best Knowledge.



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	700A
Vehicle Details	
Vehicle No.:	SKK392E
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Nov 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	CVK071281
Chassis No.:	WAUZZZF40KN000823
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,763.00
Original Registration Date:	03 Jan 2019
First Registration Date:	03 Jan 2019
Transfer Count:	0
Actual ARF Paid:	\$39,269.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	02 Jan 2029
PARF Rebate Amount:	\$29,451.00
Intended COE Rebate Details	
COE Expiry Date:	02 Jan 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,001.00
COE Rebate Amount:	\$28,267.00
<b>Total Rebate Amount:</b>	<b>\$57,718.00</b>

The information contained herein is correct as at 20 Nov 2019

OK

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 19473

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1367/2019/NS
Date	:	18-Nov-19

Vehicle NOT IN workshop. Kindly arrange for survey.

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms Leah - Diane Warden Xiu Yu
Address	:	60C Eng Neo Avenue Singapore 289542
Telephone	:	HP +65 92977849
Type of Claim	:	Own Damage Claims
Policy No.	:	1800156533
Vehicle No	:	<b>SKK 392 E</b>
Model Code	:	A4 Sedan 2.0 TFSI 8W
Model / Year	:	Jan-19
Engine No	:	CVK 071281
Chassis No	:	WAUZZZF40KN000823
Mileage	:	-
Date In	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	15-Nov-19
Place of Accident	:	PIE Before Kallang Way Exit 13 Towards Changi

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SKK 392 E

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00 ✓	
2	To remove and reinstall aircond condenser, radiator and charged air cooler. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,200.00 ?	
3	To dismantle and renew front bumper, bonnet and both headlights. To renew front lock carrier and align to position. Re-organise crash management components. Reinstall all parts removed.	\$ <del>4,900.00</del>	1500 (without lock carrier)
4	To respray front bumper and bonnet.	\$ <del>2,000.00</del>	2750 (with lock carrier) 1100
<b>SUB TOTAL LABOUR CHARGES</b>		<b>: \$ <u>8,580.00</u></b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SKK 392 E

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
5	To remove and transfer rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N \$ 360.00 ✓	
6	To dismantle and renew rear bumper. To repair lid. Re-organise rear crash management components. Reinstall all parts removed.	\$ <del>1,750.00</del> 500	
7	To respray rear bumper and rear lid.	\$ <del>2,000.00</del> 1100	
8	To carry out diagnostic check	S/N \$ 192.00 ✓	
<b>TOTAL LABOUR CHARGES</b>		<b>: <u>\$ 12,882.00</u></b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SKK 392 E

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER <i>B ?</i>	\$ 1,999.00	?
2	FRONT BUMPER FIXING PARTS <i>new</i>	\$ 531.00	+
3	FRONT BUMPER GRILLE - CENTRE <i>shot new</i>	\$ 178.00	+
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>new</i>	\$ 191.00	+
5	RADIATOR GRILLE <i>Carle d</i>	\$ 1,227.00	✓
6	FRONT BUMPER AIR GUIDE GRILLE - LH / RH <i>new</i>	2 \$ 246.00	+
7	FRONT BUMPER CARRIER ?	\$ 733.00	?
8	FRONT BUMPER FOAM FILLER PIECE ?	\$ 113.00	?
9	FRONT BUMPER COVER ?	\$ 116.00	?
10	CAUTION SIGN STICKER <i>3 new</i>	NEC \$ 13.00	✓
11	AIRCON STICKER	NEC \$ 7.00	✓
12	EXTERNAL TEMPERATURE SENSOR ?	\$ 54.00	?
13	TEMPERATURE SENSOR BRACKET ?	\$ 17.00	?
14	LOCK CARRIER BRACKET ?	\$ 125.00	?
15	FRONT BUMPER SUPPORT - LH / RH ?	2 \$ 52.00	?
16	HORN - LH HIGH TONE <i>3 new</i>	\$ 37.00	+
17	HORN - RH LOW TONE	\$ 262.00	+
18	SRING SHACKLE - LH / RH <i>new</i>	2 \$ 52.00	+
19	FRONT PARKING AID SENSOR - INNER / OUTER <i>2 new</i>	2 \$ 462.00	+
20	FRONT PARKING AID SEAL RING	4 \$ 12.00	+
SUB TOTAL SPARE PARTS CHARGES		:	<u>\$ 6,427.00</u>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKK 392 E

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
21	BONNET <i>Distorted</i>	\$ 2,554.00	✓
22	BONNET ATTACHMENT PARTS <i>new ?</i>	\$ 373.00	?
23	BONNET LID HINGE - LH / RH <i>new</i>	2 \$ 554.00	+
24	BONNET IMPACT PROTECTION - CENTRE / LH / RH <i>new</i>	3 \$ 75.00	✓
25	BONNET GAS FILLED STRUT <i>new</i>	2 \$ 217.00	+
26	BONNET STRIKER - LH / RH <i>?</i>	2 \$ 92.00	?
27	BONNET LID LOCK <i>?</i>	2 \$ 391.00	?
28	BONNET BOWDEN CABLE - CENTRE <i>?</i>	\$ 53.00	?
29	BONNET RELEASE CABLE <i>?</i>	\$ 53.00	?
30	BONNET RELEASE LEVER <i>?</i>	\$ 12.00	?
31	BONNET LID LOCK CABLE <i>?</i>	\$ 67.00	?
32	BONNET SOUND ABSORBER <i>new</i>	\$ 311.00	+
33	LED HEADLIGHT - LH / RH <i>new</i>	2 \$ 14,174.00	✓
34	HEADLIGHT CORRUGATED PIPE <i>new</i>	\$ 83.00	+
35	LOCK CARRIER <i>?</i>	\$ 928.00	?
36	COOLANT REGULATOR SUPPORT <i>?</i>	2 \$ 69.00	?
37	AIRCON CONDENSER <i>?</i>	\$ 568.00	?
38	PRESSURE RELIEF VALVE <i>?</i>	\$ 48.00	?
39	REFRIGERANT LINE PRESSURE SENDER <i>?</i>	\$ 175.00	?
40	RADIATOR <i>new</i>	\$ 676.00	+
SUB TOTAL SPARE PARTS CHARGES		: \$ 21,473.00	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKK 392 E

S/N	Parts Description	Damaged Parts & Prices		Remarks
		S/Nett		
41	READY MIX COOLANT ?	4	\$ 165.00 ?	
42	RADIATOR AIR GUIDE - LH / RH ?	2	\$ 50.00 +	
43	RADIATOR AIR GUIDE - LH / RH ?	2	\$ 22.00 +	
44	RADIATOR AIR GUIDE - UPPER ?		\$ 15.00 ?	
45	RADIATOR AIR GUIDE - LOWER ?		\$ 19.00 ?	
46	AIR INTAKE AIR DUCT ?		\$ 19.00 ?	
47	AIR INTAKE AIR GUIDE ?		\$ 48.00 ?	
48	AIR INTAKE AIR FILTER new		\$ 339.00 +	
49	AIR INTAKE AIR MASS METRE new		\$ 533.00 +	
50	AIR INTAKE HOSE new		\$ 85.00 +	
51	REAR BUMPER Repair		\$ 2,491.00 +	
52	REAR BUMPER FIXING PARTS ?		\$ 416.00 +	
53	REAR BUMPER SECURING STRIP ?		\$ 203.00 +	
54	REAR BUMPER SPOILER Cut		\$ 227.00 ✓	
55	REAR BUMPER TRIM new		\$ 265.00 +	
56	REAR BUMPER BRACKET - LH / RH ?	2	\$ 212.00 +	
57	REAR LIGHT REFLECTOR - LH / RH ?	2	\$ 76.00 +	
58	LED LICENSE PLATE LIGHT new	2	\$ 191.00 +	
59	REAR BUMPER CARRIER ?		\$ 819.00 +	
60	REAR BUMPER SEAL ?	2	\$ 25.00 +	
SUB TOTAL SPARE PARTS CHARGES		:	<u>\$ 6,220.00</u>	



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKK 392 E

S/N	Parts Description	Damaged Parts & Prices		Remarks
		S/Nett		
61	REAR BUMPER HOLDING STRAP - LH / RH	2	\$ 152.00	+
62	REAR BUMPER GUIDE SECTION - LH / RH	2	\$ 40.00	+
63	REAR PARKING AID SENSOR - INNER / OUTER	2	\$ 462.00	+
64	REAR PARKING AID SEAL RING	4	\$ 12.00	+
65	AUDI EMBLEM		\$ 113.00	✓
66	A4 INSCRIPTION		\$ 87.00	✓
67	REAR CROSS PANEL TRIM		\$ 154.00	+
68	FRONT NO PLATE	S/N	\$ 40.00	+
69	REAR NO PLATE	S/N	\$ 40.00	✓
70	SUNDRIES		\$ 400.00	?
<b>TOTAL SPARE PARTS CHARGES</b>		:	<b>\$ 35,620.00</b>	
<b>TOTAL LABOUR CHARGES</b>		:	<b>\$ 12,882.00</b>	
<b>GRAND TOTAL</b>		:	<b>\$ 48,502.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name

:

Adnan Ling

Surveyed Date

:

19/11/19

Authorised Date

:

3

Excess Cost

:

Liability

:

Remarks

:

Not Authorised, 08 Days (Without Lock Carrier)  
11 Days (With Lock Carrier)

LKK Auto Consultants would notify the Repairer of the following:

- To resurvey, reschedule repair/painting
- To replace damaged parts, during resurvey
- Parts prices are subject to confirmation
- Third party vehicles on a "Without Prejudice" basis
- No legal liability is assumed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Please Note

:

This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Nov 2019		20 Nov 2019 08:23 <a href="#">Edit Adj Rpt</a>	<b>S\$24,999.00</b> <a href="#">Edit Estimates</a>	<b>S\$24,999.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
------	-----------	---------------	-----------	--------------------------

#### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	LEAH-DIANE WARDEN XIU YU, ID: S9613700A, Tel: +6592977849, Email: leah.dwarden@gmail.com		
Vehicle Reg. No.:	SKK392E	Date of Loss:	15/11/2019 13:00 - :59 [10 Months and 12 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 2959393351SG	Policy/Cover Note No.:	1800156533 (Comprehensive)
		Excess:	S\$800.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Nadaraja, Deeban] Deebanalnadaraja.Nadaraja@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 29/11/2019]		
Driver/Custodian:	LEAH-DIANE WARDEN XIU YU (23 / Female), NRIC: S9613700A, Tel: +6592977849 Email: leah.dwarden@gmail.com		

#### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- AIG\_SG (21/11/2019): Alert - Adj Mandate Approved (S\$24999.00) - SKK392E - Claim Handler: Nadaraja, D...
- AIG\_SG (21/11/2019): SKK392E / OD / 15/11/2019 / Coverage & Excess update

#### ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents











**\*SKK392E (2959393351SG)**  
**OD**  
**Nov 15 2019 1:00PM**  
**[LEAH-DIANE WARDEN XIU YU]**  
**Premium Automobiles Pte Ltd**

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser ▼	
Video											1 per page ▼		<input checked="" type="checkbox"/>	
No	Finalized On		Kan Fook Sing Motor Workshop (Defu)								Thumbnail	Print		
1	15/11/19 16:03		Video - Accident [Linked Accident Report Documents]							1	Load MP4			
2	15/11/19 16:03		Video - Accident [Linked Accident Report Documents]							1	Load MP4			
Assessment Reports											1 per page ▼		<input checked="" type="checkbox"/>	
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print		
1	20/11/19 10:43		Adjuster Immediate Advice							1	Load HTM			
Photos/Images											3 per page ▼		<input checked="" type="checkbox"/>	
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print		
1	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
2	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
3	20/11/19 09:59		Chassis Number							1	Load JPG	<input checked="" type="checkbox"/>		
4	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
5	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
6	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
7	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
8	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
9	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
10	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
11	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
12	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
13	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
14	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
15	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
16	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
17	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
18	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
19	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
20	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
21	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
22	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
23	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
24	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
25	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
26	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
27	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
28	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
29	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
30	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
31	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
32	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		
33	20/11/19 09:59		General View							1	Load JPG	<input checked="" type="checkbox"/>		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Kan Fook Sing Motor Workshop (Defu)	Thumbnail	Print
34	20/11/19 09:59	General View	Load JPG	<input checked="" type="checkbox"/>
35	20/11/19 09:59	General View	Load JPG	<input checked="" type="checkbox"/>
36	20/11/19 09:59	General View	Load JPG	<input checked="" type="checkbox"/>
37	20/11/19 09:59	General View	Load JPG	<input checked="" type="checkbox"/>
38	20/11/19 09:59	General View	Load JPG	<input checked="" type="checkbox"/>
39	20/11/19 09:59	General View	Load JPG	<input checked="" type="checkbox"/>
40	20/11/19 09:59	General View	Load JPG	<input checked="" type="checkbox"/>
41	20/11/19 09:59	General View	Load JPG	<input checked="" type="checkbox"/>
42	20/11/19 09:59	General View	Load JPG	<input checked="" type="checkbox"/>
43	20/11/19 09:59	General View	Load JPG	<input checked="" type="checkbox"/>
44	20/11/19 09:59	General View	Load JPG	<input checked="" type="checkbox"/>
45	20/11/19 09:59	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/11/19 09:57	Singapore Accident Statement	Load PDF	
2	20/11/19 09:58	Certificate of Insurance	Load PDF	
3	20/11/19 09:58	Driver's Driving License	Load PDF	
4	20/11/19 09:58	ESTIMATE	Load PDF	
5	20/11/19 10:08	INTERVIEW FORM	Load PDF	
6	05/12/19 10:29	ADDENDUM GIA REPORT	Load PDF	

## Linked Accident Report Documents

Video			View	View in Browser	1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Kan Fook Sing Motor Workshop (Defu)	Thumbnail	Print		
1	15/11/19 16:03	Video - Accident	Load MP4			
2	15/11/19 16:03	Video - Accident	Load MP4			
Assessment Reports			1 per page	<input checked="" type="checkbox"/>		
No	Finalized On	Kan Fook Sing Motor Workshop (Defu)	Thumbnail	Print		
1	15/11/19 16:37	Accident Statement	Load HTM			
2	18/11/19 10:17	Addendum Sheet	Load TIFF			
3	18/11/19 10:18	Accident Statement Addm. #1	Load HTM			
4	04/12/19 13:45	Addendum Sheet	Load TIFF			
5	04/12/19 13:45	Accident Statement Addm. #2	Load HTM			
Photos/Images			3 per page	<input checked="" type="checkbox"/>		
No	Finalized On	Kan Fook Sing Motor Workshop (Defu)	Thumbnail	Print		
1	15/11/19 16:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>		
2	15/11/19 16:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>		
3	15/11/19 16:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>		
4	15/11/19 16:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>		
5	15/11/19 16:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>		
6	15/11/19 16:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>		
7	15/11/19 16:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>		
8	15/11/19 16:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>		
9	15/11/19 16:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>		
10	15/11/19 16:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>		
11	15/11/19 16:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>		
12	15/11/19 16:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>		
13	15/11/19 16:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>		
14	15/11/19 16:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>		
15	15/11/19 16:32	Accident Photo	Load JPG	<input checked="" type="checkbox"/>		
16	15/11/19 16:35	Accident Photo	Load JPG	<input checked="" type="checkbox"/>		
17	15/11/19 16:35	Accident Photo	Load JPG	<input checked="" type="checkbox"/>		

Video			1 per page ▼	✓
No	Finalized On	Kan Fook Sing Motor Workshop (Defu)	Thumbnail	Print
18	15/11/19 16:35	Accident Photo	 Load JPG	✓
19	15/11/19 16:35	Accident Photo	 Load JPG	✓
Documentation			1 per page ▼	✓
No	Finalized On	Kan Fook Sing Motor Workshop (Defu)	Thumbnail	Print
1	15/11/19 16:34	Accident Sketch Plan	 Load TIF	
2	15/11/19 16:34	aig interview form	 Load TIF	
3	15/11/19 16:34	Identification Card	 Load TIF	
4	15/11/19 16:34	certificate of insurance	 Load TIF	
5	15/11/19 16:37	Accident Sketch Plan	 Load TIF	
6	18/11/19 10:17	police report	 Load JPG	✓
7	18/11/19 10:17	police report	 Load JPG	✓
8	18/11/19 10:17	police report	 Load JPG	✓

## Documents Checklist

### DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

#### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19020522/AQD3S2

Date: 05/12/2019

## REFERENCE

Insured/Claimant: LEAH-DIANE WARDEN XIU YU Policy No: 1800156533  
Date of Loss: 15/11/2019 Nature of Claim: OD Claim No: 2959393351SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SKK392E**  
Make & Model: AUDI A4, 2.0 TFSI QU S-TRONIC (A) Engine No: CVK071281  
Reg. Date: 03/01/2019 (Man. Year: 2018) Chassis No: WAUZZZF40KN000823  
Colour: White Odometer: 14557 km  
Engine Capacity: 1984 cc  
Market Value/New Car Price: S\$160,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18  
Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm  
Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	35,620.00	18,517.00	17,103.00	48.02
Miscellaneous Items	0.00	0.00	0.00	
Labour	12,882.00	6,482.00	6,400.00	49.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>48,502.00</b>	<b>24,999.00</b>	<b>23,503.00</b>	<b>48.46</b>
<b>- Excess (S\$)</b>	<b>800.00</b>	<b>800.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>47,702.00</b>	<b>24,199.00</b>	<b>23,503.00</b>	<b>49.27</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>3,339.14</b>	<b>1,693.93</b>	<b>1,645.21</b>	<b>49.27</b>
<b>Nett Amount (S\$)</b>	<b>51,041.14</b>	<b>25,892.93</b>	<b>25,148.21</b>	<b>49.27</b>

## INSPECTION

Date of Assignment: 20/11/2019  
Date Inspected: 19/11/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699  
Estimated Period of Repair: 11.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$7,904.00 NETT)

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	*Check	1,999.00 FS	*- FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	531.00 FS	*- FS
3	1		*FRONT BUMPER GRILLE - CENTRE	Not Necessary	178.00 FS	*- FS
4	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	Not Necessary	191.00 FS	*- FS
5	1		*RADIATOR GRILLE	Cracked	1,227.00 FS	*1,227.00 FS
6	2		*FRONT BUMPER AIR GUIDE GRILLE - LH / RH	Not Necessary	246.00 FS	*- FS
7	1		*FRONT BUMPER CARRIER	*Check	733.00 FS	*- FS
8	1		*FRONT BUMPER FOAM FILLER PIECE	*Check	113.00 FS	*- FS
9	1		*FRONT BUMPER COVER	*Check	116.00 FS	*- FS
10	1		*CAUTION SIGN STICKER	Necessary	13.00 FS	*13.00 FS
11	1		*AIRCON STICKER	Necessary	7.00 FS	*7.00 FS
12	1		*EXTERNAL TEMPERATURE SENSOR	*Check	54.00 FS	*- FS
13	1		*TEMPERATURE SENSOR BRACKET	*Check	17.00 FS	*- FS
14	1		*LOCK CARRIER BRACKET	*Check	125.00 FS	*- FS
15	2		*FRONT BUMPER SUPPORT - LH / RH	*Check	52.00 FS	*- FS
16	1		*HORN - LH HIGH TONE	Not Necessary	37.00 FS	*- FS
17	1		*HORN - RH LOW TONE	Not Necessary	262.00 FS	*- FS
18	2		*SRING SHACKLE - LH / RH	Not Necessary	52.00 FS	*- FS
19	2		*FRONT PARKING AID SENSOR - INNER / OUTER	Not Necessary	462.00 FS	*- FS
20	4		*FRONT PARKING AID SEAL RING	Not Necessary	12.00 FS	*- FS
21	1		*BONNET	Distorted	2,554.00 FS	*2,554.00 FS
22	1		*BONNET ATTACHMENT PARTS	*Check	373.00 FS	*- FS
23	2		*BONNET LID HINGE - LH / RH	Not Necessary	554.00 FS	*- FS
24	3		*BONNET IMPACT PROTECTION - CENTRE / LH RH	Necessary	75.00 FS	*75.00 FS
25	2		*BONNET GAS FILLED STRUT	Not Necessary	217.00 FS	*- FS
26	2		*BONNET STRIKER - LH / RH	*Check	92.00 FS	*- FS
27	2		*BONNET LID LOCK	*Check	391.00 FS	*- FS
28	1		*BONNET BOWDEN CABLE - CENTRE	*Check	53.00 FS	*- FS
29	1		*BONNET RELEASE CABLE	*Check	53.00 FS	*- FS
30	1		*BONNET RELEASE LEVER	*Check	12.00 FS	*- FS
31	1		*BONNET LID LOCK CABLE	*Check	67.00 FS	*- FS
32	1		*BONNET SOUND ABSORBER	Not Necessary	311.00 FS	*- FS
33	2		*LED HEADLIGHT - LH / RH	Cut	14,174.00 FS	*14,174.00 FS
34	1		*HEADLIGHT CORRUGATED PIPE	Not Necessary	83.00 FS	*- FS
35	1		*LOCK CARRIER	*Check	928.00 FS	*- FS
36	2		*COOLANT REGULATOR SUPPORT	*Check	69.00 FS	*- FS
37	1		*AIRCON CONDENSER	*Check	568.00 FS	*- FS
38	1		*PRESSURE RELIF VALVE	*Check	48.00 FS	*- FS
39	1		*REFRIGERANT LINE PRESSURE SENDER	*Check	175.00 FS	*- FS
40	1		*RADIATOR	Not Necessary	676.00 FS	*- FS
41	4		*READY MIX COOLANT	*Check	165.00 FS	*- FS
42	2		*RADIATOR AIR GUIDE - LH / RH	Not Necessary	50.00 FS	*- FS
43	2		*RADIATOR AIR GUIDE - LH / RH	Not Necessary	22.00 FS	*- FS
44	1		*RADIATOR AIR GUIDE - UPPER	*Check	15.00 FS	*- FS
45	1		*RADIATOR AIR GUIDE - LOWER	*Check	19.00 FS	*- FS
46	1		*AIR INTAKE AIR DUCT	*Check	19.00 FS	*- FS
47	1		*AIR INTAKE AIR GUIDE	*Check	48.00 FS	*- FS
48	1		*AIR INTAKE AIR FILTER	Not Necessary	339.00 FS	*- FS
49	1		*AIR INTAKE AIR MASS METRE	Not Necessary	533.00 FS	*- FS
50	1		*AIR INTAKE HOSE	Not Necessary	85.00 FS	*- FS
51	1		*REAR BUMPER	Repair	2,491.00 FS	*- FS
52	1		*REAR BUMPER FIXING PARTS	Not Necessary	416.00 FS	*- FS
53	1		*REAR BUMPER SECURING STRIP	Not Necessary	203.00 FS	*- FS
54	1		*REAR BUMPER SPOILER	Cut	227.00 FS	*227.00 FS
55	1		*REAR BUMPER TRIM	Not Necessary	265.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
56	2		*REAR BUMPER BRACKET - LH / RH	Not Necessary	212.00 FS	*- FS
57	2		*REAR LIGHT REFLECTOR - LH / RH	Not Necessary	76.00 FS	*- FS
58	2		*LED LICENCE PLATE LIGHT	Not Necessary	191.00 FS	*- FS
59	1		*REAR BUMPER CARRIER	Not Necessary	819.00 FS	*- FS
60	2		*REAR BUMPER SEAL	Not Necessary	25.00 FS	*- FS
61	2		*REAR BUMPER HOLDING STRAP - LH / RH	Not Necessary	152.00 FS	*- FS
62	2		*REAR BUMPER GUIDE SECTION - LH / RH	Not Necessary	40.00 FS	*- FS
63	2		*REAR PARKING AID SENSOR - INNER / OUTER	Not Necessary	462.00 FS	*- FS
64	4		*REAR PARKING AID SEAL RING	Not Necessary	12.00 FS	*- FS
65	1		*AUDI EMBLEM	Necessary	113.00 FS	*113.00 FS
66	1		*A4 INSCRIPTION	Necessary	87.00 FS	*87.00 FS
67	1		*REAR CROSS PANEL TRIM	Not Necessary	154.00 FS	*- FS
68	1		*FRONT NO PLATE	Not Necessary	40.00 FS	*- FS
69	1		*REAR NO PLATE	Dented	40.00 FS	*40.00 FS
70	1		*SUNDRIES	*Check	400.00 FS	*- FS
Total Parts (\$\$)					35,620.00	18,517.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	New	480.00	480.00
2	TO REMOVE AND REINSTALL AIRCOND CONDENSER, RADIATOR AND CHARGED AIR COOLER. CHECK ELECTRICAL FANS AND CONTROL UNIT. PRESSURISE COOLING SYSTEM. TO CARRY OUT VACUUM AND REGAS. (*Check)	New	1,200.00	0.00
3	TO DISMANTLE AND RENEW FRONT BUMPER, BONNET AND BOTH HEADLIGHTS. TO RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	4,900.00	2,750.00
4	TO RESPRAY FRONT BUMPER AND BONNET.	New	2,000.00	1,100.00
5	TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.	New	360.00	360.00
6	TO DISMANTLE AND RENEW REAR BUMPER. TO REPAIR LID. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	1,750.00	500.00
7	TO RESPRAY REAR BUMPER AND REAR LID.	New	2,000.00	1,100.00
8	TO CARRY OUT DIAGNOSTIC CHECK.	New	192.00	192.00
<b>Gross Labour Cost (S\$)</b>			<b>12,882.00</b>	<b>6,482.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >