

ASS. REC. BY:

REF: eslinc19020497/Ksd3n4 Special Instructions:

Surveys: Kenneth

ASSIGNMENT (Office)

From (Person): Hanzelisa Bt Ibrahim of INC Date/Time: 9:52am @ 19/11/19

Estimated Cost: _____ Bill to: _____

OD TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLN 4265K Insured: SAC 39732

at Workshop n/s: Estem Performance Tel: 87990066

of 385 Sin Ming Drive

Policy No: _____ Claim No: MT/1071931-002

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 18/11/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS 666 2112 Enice H.O.D. Endorsement: _____

Date/Time: 10:06am @ 19/11/19 Person Contacted: Carren Vehicle IN/OUT

Date/Time	Action/Instruction
	<u>Estem</u> ✓
	<u>SLN 4265K - X</u>
	<u>SAC 39732 - X</u>
<u>20/01/20</u>	<u>@ 10:30 am checked with Enice, Enice will send to Kenneth</u>

ASS. REC. BY:

REF: INC 1

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

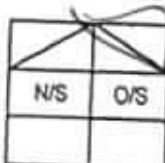
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5-6 days Res.: Yes or NoLum Sum: 1-12 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLN 4265K Yr Regn: 05, 17Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toy Prius c.c. 1798Colour: M.P. White A/C: Insured / Std / NI / NASp. Reading: 204265 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKB3194X03556734

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 8 mmL/Bal. 6 mm L/Bal. 8 mmD.O.A. 18/11/19 D.O.I. 19/11/19Survey held at 10.21

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 / File pass to

24/1 810864.01 Car Insured

C \$ 7,754.22 Red - 42% >

RECEIVED 29 JAN 2020

Date/Time, File Pass to?

28/01/20

☐ : Prell. ReportDays Of Repair: 6Resurvey No. of Trip: 2

Survey Fee:

Transportation: \$ + RS. \$

Fees

Others

TOTAL

290

1) Type

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$

Report Format:

Lump Sum / I.B. (\$ 10,864.01 r/p)

Nivitha (LKK Auto)

From: Hazalya Binte Ibrahim <hazalya.ibrahim@income.com.sg>
Sent: Tuesday, 19 November 2019 3:26 PM
To: Admin-D (LKKAuto); assignments
Cc: Hazalya Binte Ibrahim
Subject: RE: TP CASES FARMED OUT TO LKK ON 19/11/2019

Dear LKK,

Re-send with details.

Thank you.

Warmest Regards

Hazalya Bte Ibrahim
Admin Assistant
Operations, Motor & Personal Lines (PL)
www.income.com.sg

income
made different



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers

in with you

From: Hazalya Binte Ibrahim
Sent: Tuesday, 19 November 2019 9:52 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Alice Low <alice.lowkc@income.com.sg>
Subject: TP CASES FARMED OUT TO LKK ON 19/11/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1	Serene Lim	MT/1071694-002	SLR1040R	LION CITY RENTALS PTE LTD	60 JALAN LAM HUAT #04-01 CARROS CENTRE SINGAPORE 737869	S.T.Sim / 97422188		SIP7344I	16/11/19	
2	Eng Huey Huey	MT/1071605-001	SLD8452M	LION CITY RENTALS PTE LTD	60 JALAN LAM HUAT #04-01 CARROS CENTRE SINGAPORE 737869	S.T.Sim / 97422188		SIN6985B	15/11/19	
3	Serene Lim	MT/1071721-001	SLF9471R	LION CITY RENTALS PTE LTD	60 JALAN LAM HUAT #04-01 CARROS CENTRE SINGAPORE 737869	S.T.Sim / 97422188		PC601K	15/11/19	
4	Azhari	MT/1071695-002	SLL3057L	LION CITY RENTALS PTE LTD	60 JALAN LAM HUAT #04-01 CARROS CENTRE SINGAPORE 737869	S.T.Sim / 97422188		SLZ3659B	15/11/19	
5	Eng Huey Huey	MT/1071993-001	SLA1405J	OPTIMA WERKZ PTE LTD	9A SERANGOON NORTH AVE 5	Sharon Ten / 6481 1522		SIU5625K	17/11/19	avoid 1PM - 2PM
6	W.o Jessie	MT/1071949-001	SHC3281A	SOON HOCK MOTOR PTE LTD	10 ANG MO KIO IND PK 2-A #01-05/06 AMK AUTOPOINT SINGAPORE 568047	Lynn or Ms Irene / 65425119		SLN9343K	16/11/19	65425119 or 6542 7162
7	Quek Swee Keng	MT/1071863-002	SHD3009R	SOON HOCK MOTOR PTE LTD	10 ANG MO KIO IND PK 2-A #01-05/06 AMK AUTOPOINT SINGAPORE 568047	Lynn or Ms Irene / 65425119		SMK5648L	16/11/19	65425119 or 6542 7162
8	Quek Swee Keng	MT/1071765-002	SHA7757D	SOON HOCK MOTOR PTE LTD	10 ANG MO KIO IND PK 2-A #01-05/06 AMK AUTOPOINT SINGAPORE 568047	Lynn or Ms Irene / 65425119		SIN48232	16/11/19	65425119 or 6542 7162
9	Serene Lim	MT/1070016-002	EW3366U	TROPICAL SUCCESS AUTO CARE	BLK 5032 #01-299/303 ANG MO KIO INDUSTRIAL PARK 2 SINGAPORE 569535	Calvin / 64817773		SLG4655E	05/11/19	
10	Muhammad Airwan	MT/1071969-001	YP9666P	WENG KEE MOTOR	BLK 1019 #01-366 YISHUN INDUSTRIAL PARK A	Victor Wong Qi Zhi / 6854 1273 / 8182 1895		SLG4655E	05/11/19	
11	Jeff Lin	MT/1071637-002	5GK775G	AT AUTO CONSULTANT	BLK 01 SIN MING INDUSTRIAL ESTATE	Alan Tan / 83868989		SKD8863V	15/11/19	

Warmest Regards

Hazalya Bte Ibrahim
Admin Assistant
Motor Department
T +65 6430 7902
www.income.com.sg



in with
you

At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at Income.com.sg/careers

PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/11/2019 11:31
Date Of Accident	18/11/2019 07:20
Exact Location Of Accident	JUNC OF TOH YI DRIVE / LOR KISMIS
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLN4265K
Insured/Policyholder	
Name Of Registered Owner	GRAB RENTALS PTE LTD
Co Reg No	201617200G
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-31388644

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS-1.8 HYBRID CVT (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	A29114756MKF
Cover Note Number	

Driver

Name of Driver	NUERA MARLON SEIT
NRIC No	S2735727Z
Date Of Birth	18/12/1957
Occupation	OUTDOOR
Date Of Driving Pass	23/10/2009
Driving Experience	10 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-82916879
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	NIL
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - LESSEE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (Including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : NOT APPLICABLE GENDER: : MALE
Passenger 2	NAME: : NOT APPLICABLE GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 18/11/19 AT ABOUT 7:20AM, I WAS TRAVELLING ALONG TOH YI DRIVE TOWARDS JURONG KECHIL. I WAS PASSING BY THE JUNCTION OF LOR KISMIS WHEN VEHICLE B EXITED FROM THE MINOR ROAD WITHOUT CHECKING FOR TRAFFIC. AS A RESULT, VEHICLE B KNOCKED INTO MY FRONT RIGHT PORTION, CAUSING DAMAGES.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	SD CARD WITH WORKSHOP
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGC3973Z
Vehicle Make/Model/Colour	KIA / CERATO FORTE
Details Of Properties	VEH B
Vehicle Category	PRIVATE CAR
Name of Driver	MADAM TAN SK
NRIC/Passport Number	
Contact Number	87220568

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

FRONT LEFT SIDE PORTION

1

SKETCH PLAN**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to regulate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

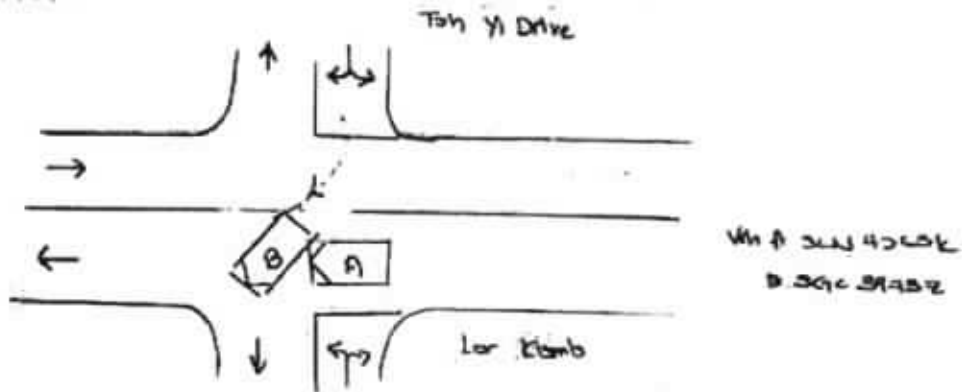

Driver's Signature
(Maker is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SN4353E

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 18/1/19 at about 7:20 am, I was travelling along Teh Yi Drive towards Jurong Road. I was passing by the junction of Lor Kiong when veh B entered from the minor road and caused damage to my front right corner causing damages.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/PIA No.:



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.

Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLN 4265 K

*Not Authorized
Recovery B4 claim*

Parts (a) Cost / List Price Items	\$	20,635.37
Plus/Less 25%	\$	5,158.84
Total of Cost / List	\$	15,476.53
(b) Nett Price Items		
Less		
Total of Nett Item		
(c) Special Nett Items	\$	45.00
Total Parts Cost	\$	15,521.53
Labour	\$	2,950.00
Total	\$	18,471.53

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during recovery
- Parts placed are subject to underwritten
- Third party survey done on "without Prejudice" basis
- No replacement/extension is allowed
- Supplementary handling must be completed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

18618-23

The above total will be subjected to 7% G.S.T.

Name of Surveyor

:

Kenneth

Company

:

LKK

Survey conducted on

:

19/11/19

at

10:30

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : *5-6* day(s)

(c) Resurvey : Required / Not Required *Not Required*

(d) Excess : \$ _____

(e) Signature of surveyor : *Sc*

Date: *19/11/19*



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : **SLN 4265 K**
Make & Model : **TOYOTA PRIUS**
Chassis No : **JTDKB3FUX03556734**

Submit By : **Carmen Lim**
Year Manufacture : **2017**
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Front number plate	1	\$45.00	S.N	✓
2	Front number plate garnish	1	\$129.00		✓
3	Bonnet	1	\$812.40		✓
4	Bonnet lock	1	\$130.00		✓
5	Bonnet hinge LH	1	\$57.80		✓
6	Bonnet hinge RH	1	\$57.80		✓
7	Bonnet heat insulator	1	\$440.12		X
8	Bonnet heat insulator clip	10	\$35.00		X
9	Front support panel centre	1	\$338.50		✓
10	Front support panel LH	1	\$213.50		✓
11	Front support panel RH	1	\$213.50		✓
12	Headlamp panel LH	1	\$89.20		X
13	Headlamp panel RH	1	\$89.20		X
14	Support panel lower	1	\$387.95		X
15	Front support panel top garnish	1	\$285.40		✓
16	Front support panel top garnish clip	10	\$35.00		✓
17	Air duct	1	\$195.40		✓
18	Air duct - inlet	1	\$109.75		✓
19	Brace panel	1	\$105.20		✓
20	Condenser	1	\$1,544.70		X
21	Radiator	1	\$1,841.80		✓
22	Radiator fan motor RH	1	\$455.70		✓
23	Radiator fan motor LH	1	\$491.79		✓

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spare Parts

Vehicle No. : **SLN 4265 K**

Make & Model : **TOYOTA PRIUS**

Chassis No : **JTDKB3FUX03556734**

Submit By : **Carmen Lim**

Year Manufacture : **2017**

Engine No. : _____

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Radiator fan blade LH <i>SL</i>	1	\$197.80		<i>X</i>
25	Radiator fan blade RH <i>SL</i>	1	\$219.80		<i>X</i>
26	Radiator fan cowling <i>SL</i>	1	\$287.67		<i>X</i>
27	Headlamp LH <i>myent</i>	1	\$2,531.60		<i>2</i>
28	Headlamp RH <i>CM</i>	1	\$2,531.60		<i>✓</i>
29	Front bumper <i>T</i>	1	\$450.80		<i>✓</i>
30	Front bumper clip <i>me</i>	10	\$40.00		<i>✓</i>
31	Front bumper reinforcement - upper <i>B</i>	1	\$711.50		<i>2</i>
32	Front bumper reinforcement - lower <i>B</i>	1	\$245.30		<i>2</i>
33	Front bumper side retainer RH <i>my</i>	1	\$107.20		<i>✓</i>
34	Front bumper side retainer LH <i>my</i>	1	\$107.20		<i>✓</i>
35	Front bumper upper grille <i>my</i>	1	\$321.90		<i>✓</i>
36	Front bumper lower grille <i>my</i>	1	\$148.60		<i>✓</i>
37	Front bumper emblem <i>my</i>	1	\$87.10		<i>✓</i>
38	Front bumper tow cover RH <i>my</i>	1	\$25.70		<i>✓</i>
39	Front bumper tow cover LH <i>SL</i>	1	\$25.70		<i>X</i>
40	Front bumper sponge - upper <i>CM</i>	1	\$89.81		<i>✓</i>
41	Front bumper sponge - lower <i>CM</i>	1	\$135.70		<i>✓</i>
42	Fog lamp LH <i>CM</i>	1	\$910.70		<i>2</i>
43	Fog lamp RH <i>my</i>	1	\$910.70		<i>✓</i>
44	Engine under cover <i>Reform</i>	1	\$198.30		<i>2</i>
45	Engine under cover clip <i>nn</i>	10	\$35.00		<i>X</i>
46	RH front fender <i>re</i>	1	\$868.70		<i>X</i>

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spare Parts

Vehicle No. : **SLN 4265 K**
Make & Model : **TOYOTA PRIUS**
Chassis No : **JTDKB3FUX03556734**

Submit By : **Carmen Lim**
Year Manufacture : **2017**
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
47	RH front fender undershield	CM 1	\$185.64		✓
48	RH front fender undershield clip	10 10	\$25.00		✓
49	RHF fender wording "HYBRID"	1 1	\$44.17		X
50	LH front fender	1 1	\$868.70		X
51	LH front fender undershield	1 1	\$195.60		X
52	LH front fender undershield clip	10 10	\$25.00		X
53	LHF fender wording "HYBRID"	1 1	\$44.17		✓
54					
55					
56					
57					
58					
59					
60					
61					
62					
63					
64					
65					
66					
67					
68					
69					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

ESTEEM PERFORMANCE PTE LTD

BLK 5033 ANG MO KIO INDUSTRIAL PARK 2

#01-259 SINGAPORE 589538

Tel: 64841221 Fax: 64847829

Spare Parts

Vehicle No. :

SLN 4265 K

Submit By :

CARMEN LIM

Make & Model :

TOYOTA PRIUS

Year Manufacture :

2017

Chassis No. :

JTDKB3FUX03556734

Engine No. :

Cost / List**Supplementary**

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Washer Tank <i>Dd</i>	1	\$195.60 <i>A</i>		<i>✓</i>
2		1			
3		1			
4		1			
5		1			
6		1			
7		1			
8		1			
9		1			
10		1			
11		1			
12		1			
13		1			
14		1			
15		1			
16		1			
17		1			
18		1			
19		1			
20		4			
21		1			
22		1			
23		1			

*Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge**195.60*



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19020497/Ksd3n2

73 BRAS BASAH ROAD
#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556

Date: 30-01-2020



ATTN: AZHARI

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGC 3973Z	Veh. Inspected	SLN 4265K
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1071931-002	Excess (\$)	0.00
Assign From	HAZALYSA BINTI IBRAHIM	Assign Date	19/11/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS (A)	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FUX03556734	Colour	METALLIC PEARL WHITE
Odometer	204265 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	YOKOHAMA	6 mm
L/H Front Tyre	195/65 R15	YOKOHAMA	6 mm
R/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm
L/H Rear Tyre	195/65 R15	YOKOHAMA	8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	18/11/2019	Inspect Date / Time	19/11/2019 (10:21 AM)
Survey held at	385 SIN MING DRIVE		
Repairer	ESTEEM PERFORMANCE PTE LTD		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	6 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 4265K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT NUMBER PLATE GARNISH	DENTED	129.00	129.00
1	BONNET	BENT	812.40	812.40
1	BONNET LOCK	DISTORTED	130.00	130.00
1	BONNET HINGE LH	DISTORTED	57.80	57.80
1	BONNET HINGE RH	DISTORTED	57.80	57.80
1	BONNET HEAT INSULATOR	SERVICEABLE	440.12	-
10	BONNET HEAT INSULATOR CLIP	NOT NECESSARY	35.00	-
1	FRONT SUPPORT PANEL CENTRE	BENT	338.50	338.50
1	FRONT SUPPORT PANEL LH	BENT	213.50	213.50
1	FRONT SUPPORT PANEL RH	BENT	213.50	213.50
1	HEADLAMP PANEL LH	TO REPAIR SEE LABOUR	89.20	-
1	HEADLAMP PANEL RH	TO REPAIR SEE LABOUR	89.20	-
1	SUPPORT PANEL LOWER	TO REPAIR SEE LABOUR	387.95	-
1	FRONT SUPPORT PANEL TOP GARNISH	DISTORTED	285.40	285.40
10	FRONT SUPPORT PANEL TOP GARNISH CLIP	NECESSARY	35.00	35.00
1	AIR DUCT	SERVICEABLE	195.40	-
1	AIR DUCT-INLET	SERVICEABLE	109.75	-
1	BRACE PANEL	TO REPAIR SEE LABOUR	105.20	-
1	CONDENSER	SERVICEABLE	1,544.70	-
1	RADIATOR	SERVICEABLE	1,841.80	-
1	RADIATOR FAN MOTOR RH	SERVICEABLE	455.70	-
1	RADIATOR FAN MOTOR LH	SERVICEABLE	491.79	-
1	RADIATOR FAN BLADE LH	SERVICEABLE	197.80	-
1	RADIATOR FAN BLADE RH	SERVICEABLE	219.80	-
1	RADIATOR FAN COWLING	SERVICEABLE	287.67	-
1	HEADLAMP LH	MTG CRACKED	2,531.60	2,531.60
1	HEADLAMP RH	CRACKED	2,531.60	2,531.60
1	FRONT BUMPER	TORN	450.80	450.80

Report Ref No. CS/INC19020497/Ksd3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
10	FRONT BUMPER CLIP	NECESSARY	40.00	40.00
1	FRONT BUMPER REINFORCEMENT-UPPER	BENT	711.50	711.50
1	FRONT BUMPER REINFORCEMENT-LOWER	BENT	245.30	245.30
1	FRONT BUMPER SIDE RETAINER RH	DISTORTED	107.20	107.20
1	FRONT BUMPER SIDE RETAINER LH	DISTORTED	107.20	107.20
1	FRONT BUMPER UPPER GRILLE	MISSING	321.90	321.90
1	FRONT BUMPER LOWER GRILLE	DISTORTED	148.60	148.60
1	FRONT BUMPER EMBLEM	MISSING	87.10	87.10
1	FRONT BUMPER TOW COVER RH	MISSING	25.70	25.70
1	FRONT BUMPER TOW COVER LH	SERVICEABLE	25.70	-
1	FRONT BUMPER SPONGE-UPPER	CRACKED	89.81	89.81
1	FRONT BUMPER SPONGE-LOWER	CRACKED	135.70	135.70
1	FOG LAMP LH	CRACKED	910.70	910.70
1	FOG LAMP RH	MISSING	910.70	910.70
1	ENGINE UNDER COVER	DEFORMED	198.30	198.30
10	ENGINE UNDER COVER CLIP	NOT NECESSARY	35.00	-
1	RH FRONT FENDER	TO REPAIR SEE LABOUR	868.70	-
1	RH FRONT FENDER UNDERSHIELD	CRACKED	185.64	185.64
10	RH FRONT FENDER UNDERSHIELD CLIP	NOT NECESSARY	25.00	-
1	RHF FENDER WORDING "HYBRID"	NOT NECESSARY	44.17	-
1	LH FRONT FENDER	TO REPAIR SEE LABOUR	868.70	-
1	LH FRONT FENDER UNDERSHIELD	SERVICEABLE	195.60	-
10	LH FRONT FENDER UNDERSHIELD CLIP	NOT NECESSARY	25.00	-
1	LHF FENDER WORDING "HYBRID"	NECESSARY	44.17	44.17
1	WASHER TANK (ADDITIONAL)	DENTED	195.60	195.60
	LESS 25% DISCOUNT		-5,207.74	-3,063.01
			15,623.23	9,189.01
	SPECIAL NETT ITEMS			
1	FRONT NUMBER PLATE (SN)	MISSING	45.00	45.00
			45.00	45.00

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA.(FRONT BUMPER,BONNET,SUPPORT PANEL,LHF FENDER,RHF FENDER).INCLUSIVE OF THE REPAIR OF HEADLAMP PANEL LH,HEADLAMP PANEL RH,SUPPORT PANEL LOWER,BRACE PANEL,RH FRONT FENDER AND LH FRONT FENDER.		1,400.00	700.00
	TO PUTTY,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA.(FRONT BUMPER,BONNET,SUPPORT PANEL,LHF FENDER,RHF FENDER).		1,200.00	880.00
	TO CHECK WIRING & FOCUS HEADLAMP.		50.00	20.00
	TO TUFF COAT.		150.00	30.00
	TO REMOVE & REFIT RADIATOR,CONDENSER TO ASSIST WORK LOAD.TO TOP UP A/C GAS.	NOT NECESSARY	150.00	-
			2,950.00	1,630.00
	GRAND TOTAL		18,618.23	10,864.01
RECOMMENDED COST OF REPAIRS (CONFIRMED)				10,864.01

Report Ref No. CS/INC19020497/Ksd3n2

KONG SENG CHEONG

Licensed Appraiser

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES - This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.