

INS. CASE OWNER:

AIDA

CC4/III19020496/Ep3

LKK:

IDAC:

Surveyor:

Sterk

DOI:

ASSIGNMENT

25/11/19

Date/Time: 19/11/2019

Registered in Merimen: 18/11/2019 BY WKSP

Pre-assign / CCU / FTE



Insured Vehicle No. : SH 7461P

Claim No. : MCT19110350

Name of Insured : COMFORT TRANSPORTATION PTE LTD

Policy No. : MCOM0015

Insured Tel No. : HP:

Make / Model : TOYOTA PRIUS

Excess Sec II :SS D.O.A : 14/11/2019 18:25

Place of Accident : COMMONWEALTH WEST AVE

Is driver the owner? (YES NO) Nature of Accident :

If NO, Driver Name / Age : YEO CHAK HONG

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. : +65-83336738 (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SKR 7074R

INSRS:
WSP: MOVA
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

SKR 7074R - X
SH 7461P - NS/INC11023503/H1qtn; DOA: 11.11.11

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with: Suan

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. : HIL

If NO or B 28, Ass. Lia :

Repair Cost:

SS

2247.00

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

300.00 (\$60 x 5 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐

SS

LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

SS

7.49

Medical:

SS

Disbursement:

SS

Legal Cost

SS

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total: SS 2554.49

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

2554.49

Name 1:

Mena Automotive Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
4/3/2022

ASS. REC. BY:

Steve

REF:

III

ASSIGNMENT

From:

Date:

25/11/19

Veh No:

SKR 7074R

Yr Regn:

4/3/15

Estimated Cost:

Type: ☒ M. Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /OD: ☒ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

Truck / Trailer or

To Inspect Vehicle No:

SKR 7074R

Make:

Hyundai Veloster

c.c.

1591

at Workshop m/s

Mora Automotive

Colour:

Black

A/C:

Insured / Std / NI / NA

of

Blk 1008 Bukit Merah Lane 3 #01-04

Sp. Reading

49801

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No:

Claims No.

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

After 12pm

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

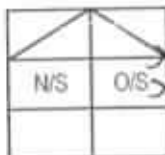
225/40ZR18

R:

u

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

5

mm

R/Bal.

5

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

5

mm

L/Bal.

5

mm

Est. Repairs:

4

days

Res:

Yes or No

D.O.A.

14/11/19

D.O.I.

25/11/19

Lum Sum:

20

%

3 Val:

Yes or No

Survey held at

Mora

CA / REV / REP. / 24 HRS 'up'

Des. of Damages: Frt / Rear / ☒ O/S / ☐ N/S / ☐ UIC / ☐ Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MR-SSK

US \$ 2100 (Reel \$ (178.60/354.1)

Date/Time, File Pass to?



Prel. Report

1)



Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 + PS. \$

Pins:

Other:

TOTAL

Report Format:

Lump Sum / M.B.:

Add Fee:



Site Insp (\$



Interview (\$



Tech. Insp. (\$



Wheel and (\$

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	284G
Vehicle Details	
Vehicle No.:	SKR7074R
Vehicle to be Exported:	No
Intended Deregistration Date:	25 Nov 2019
Vehicle Make:	HYUNDAI
Vehicle Model:	VELOSTER FS 1.6 DOHC ABS A/BAG AUTO
Primary Colour:	Black
Manufacturing Year:	2014
Engine No.:	G4FGEU387137
Chassis No.:	KMHTC61CMEU222566
Maximum Power Output:	97.0 kW (130 bhp)
Open Market Value:	\$15,073.00
Original Registration Date:	04 Mar 2015
First Registration Date:	04 Mar 2015
Transfer Count:	0
Actual ARF Paid:	\$15,073.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 Mar 2025
PARF Rebate Amount:	\$11,304.00
Intended COE Rebate Details	
COE Expiry Date:	03 Mar 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$66,010.00
COE Rebate Amount:	\$34,767.00
Total Rebate Amount:	\$46,071.00

The information contained herein is correct as at 25 Nov 2019

OK



Main Office : No. 22, Jalan Kilang, Singapore 159419
Tel: 6476 3333 Fax: 6271 5891

Service Centre : Block 1008, Bukit Merah Lane 3,
#01-04/05/08/115, Singapore 159722
Tel: (65) 6476 3333 (8 Lines) Fax: (65) 6270 8314
www.mova.com.sg
GST Reg. No: M2-0088864-2

Mova Spray Centre
2K Oven Spray Painting System

Power-M Automotive Pte Ltd
Specialise in Car Air-con Services,
Car Audio & Hi-Fi System.

Hilton Car Rental Centre
Hilton Auto Trading
Dealing in New/Used Cars, Hire Purchase & Insurance.



TP INSURER: India International Insurance Pte Ltd (HQ)
UNKNOWN

Singapore

Claimant Insurer: NTUC Income Insurance Co-operative Ltd

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	14/11/2019
Vehicle Reg. No.:	SKR7074R	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	ZHANG JINMIN		
Make/Model:	HYUNDAI VELOSTER, 1.6 FS (A)	Vehicle Reg. Date:	04/03/2015
Vehicle Colour:	BLACK	Chassis No:	KMHTC61CMEU222566
Engine No:	G4FGEU387137		
Odometer:	0 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	7		

Description of Accident/Loss

-

Present Location: MOVA AUTOMOTIVE PTE LTD (BUKIT MERAH)

COST OF CLAIMS

	Amount
Parts	1,807.60
Miscellaneous Items	11.00
Labour	1,410.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	3,228.60
+ GST 7.00% (S\$)	226.00
Nett Amount (S\$)	3,454.60

This claim is handled by: WEIJIAN

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 18 Nov 2019)
Parts: M1-SUV HYUNDAI VELOSTER 1.6 FS (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's (Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SKR7074R)
Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FENDER RH / 00	20.00	0.00	*581.20 FL ✓
2	10		*FENDER COWLING CLIPS RH X MM	20.00	0.00	*50.00 FL ✓
3	1		*FRONT MUDFLAP RH / 00	20.00	0.00	*46.90 FL ✓
4	1		*FRONT DOOR RH / 00	20.00	0.00	*1,254.80 FL ✓
5	1		*FRONT DOOR WEATHERSTRIP RH X MM	20.00	0.00	*138.80 FL ✓
6	1		*FRONT DOOR HINGE UPPER RH X MM	20.00	0.00	*45.90 FL ✓
7	1		*FRONT DOOR HINGE LOWER RH X MM	20.00	0.00	*45.90 FL ✓
8	1		*FRONT DOOR BLACK TAPE OUTER UPPER RH / MM	20.00	0.00	*48.10 FL ✓
9	1		*FRONT DOOR BLACK TAPE OUTER REAR RH / MM	20.00	0.00	*48.10 FL ✓
Sub Total (\$\$)						2,259.50
- List Item Discount on L Items (\$\$)						451.90
Total Parts (\$\$)						1,807.60

F=Franchise part, L=List Item Disc

Report was unsubmitted during this print-out.
 Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	OD/TP Case (Insurer)	11.00 ✓
Sub Total (S\$)			11.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TO REPAIR ROCKER PANEL RH, REMOVE & REFIX DAMAGED PARTS, STRAIGHTEN & REALIGN AFFECTED ACCIDENT AREAS	New 400	550.00
2	TO SPRAY PAINT ON AFFECTED ACCIDENT AREAS	New 600	700.00
3	TO REMOVE & REFIX DOOR MECHANISM,CHECK & TEST POWER WINDOW & CENTRE LOCKING SYSTEM	New 50	80.00
4	TO RUST PROOF AFFECTED AREA	New 30	80.00
Gross Labour Cost (S\$)			1,410.00

Report was unsubmitted during this print-out.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Steve (LKK) WFL MFL 25/11/19, 12.30 pm

4 days

L/S

Ry AL Spj

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

DETAILS

Reference

Source: MRM-SG Version: 1.0 (Last Synchronised: 18 Nov 2019)
 Est: M1-SUV HYUNDAI VELOSTER 1.6 FS (A) (Catalogue: Merlmen Singapore 1.0)
 Hours: Repairer's (Price-denominated Standard List)
 Print Code: (Unsubmitted, no print-code for SKR7074R)
 Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
 Further Info: Items/values not in reference catalogue are prefixed with an asterisk *

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FENDER RH / 00	20.00	0.00	*581.20 FL
2	10		*FENDER BOWLING CLIPS RH X AMI	20.00	0.00	*50.00 FL
3	1		*FRONT MUDFLAP RH / CUT	20.00	0.00	*46.90 FL
4	1		*FRONT DOOR RH / 00	20.00	0.00	*1,254.60 FL
5	1		*FRONT DOOR WEATHERSTRIP RH X AMI	20.00	0.00	*138.90 FL
6	1		*FRONT DOOR HINGE UPPER RH X AMI	20.00	0.00	*45.60 FL
7	1		*FRONT DOOR HINGE LOWER RH X AMI	20.00	0.00	*45.60 FL
8	1		*FRONT DOOR BLACK TAPE OUTER UPPER RH / NK	20.00	0.00	*48.10 FL
9	1		*FRONT DOOR BLACK TAPE OUTER REAR RH / NK	20.00	0.00	*48.10 FL

F=Franchise part, L=LillianDiaz

Sub Total (\$\$) 2,259.50 1978.90

- List Item Discount on L Items (\$\$) 451.90

Total Parts (\$\$) 1,807.60

Report was unsubmitted during this print-out.
 Generated using Merlmen e-Claims IEAS

Estimate Report

Estimates on Miscellaneous Items

Particulars

Amount

Miscellaneous Items

1 OD/TP Case (Insurer)

11.00

Sub Total (\$)

11.00

Estimates on Labour

No Particulars

Lab.Type

Amount

Labour Items

1 TO REPAIR ROCKER PANEL RH, REMOVE & REFIX DAMAGED PARTS, STRAIGHTEN & REALIGN AFFECTED ACCIDENT AREAS

New

400

550.00

2 TO SPRAY PAINT ON AFFECTED ACCIDENT AREAS

New

600

700.00

3 TO REMOVE & REFIX DOOR MECHANISM, CHECK & TEST POWER WINDOW & CENTRE LOCKING SYSTEM

New

50

80.00

4 TO RUST PROOF AFFECTED AREA

New

30

80.00

Gross Labour Cost (\$)

1,410.00

1080

Report was unsubmitted during this print-out.

Generated using Merlman e-Claims IEAS

< END OF ESTIMATES >

Steve (LKK) wil M/L 25/11/19, 12.30 pm

4 days

L/S

Ry AL Smy

Parts - \$ 1978.90

- 20% - \$ 1583.12

labour - \$ 1080.00

\$ 2663.12

MISC - \$ 11.00

\$ 2674.12

Lump Sum - 20% = \$ 2139.30

\$ 2100.00

4 days Repair #

Claim Audit

AUDIT TRAIL				
No	Date	Audit	Remarks	By
1	18 Nov 2019 10:07	Clim Veh Model Changed	(202796) HYUNDAI VELDSTER 1.6 FS (A).	[R] Monitha Gunasekaran
2	18 Nov 2019 10:07	Clim Created	Reg No: SKR7074R, Acct Date: 2019/11/14, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Mova Automotive Pte Ltd (Bukit Merah), Created from SAS:MMOV 19150945	[R] Monitha Gunasekaran
3	18 Nov 2019 11:25	Clim Submitted	3228.60.	[R] Monitha Gunasekaran
4	19 Nov 2019 08:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Gabriel Wee
5	19 Nov 2019 08:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/28	[I] Gabriel Wee
6	19 Nov 2019 08:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Gabriel Wee
7	19 Nov 2019 09:31	Assignment 1st Accessed		[A] Nivitha Govindasamy
8	19 Nov 2019 16:49	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
9	19 Nov 2019 16:49	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	19 Nov 2019 16:49	Clim Dtl Modified	Insured Name: UNKNOWN -> COMFORT TRANSPORTATION PTE LTD, Insured ID: 0 -> 199303821R.	[A] HOW MEI KWAN
11	19 Nov 2019 17:08	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remarks: Insured driver made U-turn and hit t hird party	[A] CHEW HSIAO TONG
12	20 Nov 2019 09:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/28	[I] Zuhaidah Bte Samsuri
13	20 Nov 2019 09:48	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2347542	18 Nov 2019 10:07:36	OD/TP Case (Repairer)	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	SKR7074R		XX.XX
2349027	19 Nov 2019 08:21:23	TP Case (Insurer)	Motor	Mova Automotive Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKR7074R		XX.XX

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 20 November 2019 12:56 PM
To: nitha@nova.com.sg
Cc: Admin A; assignments
Subject: Your Ref: SKR7074R *Our Ref: CC4/III19020496/pa3 [ACCIDENT INVOLVING SH 7461P(III) AND SKR 7074R ON 14/11/2019]

Your Ref: **SKR7074R**
Our Ref: CC4/III19020496/pa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SH 7461P(III) AND SKR 7074R ON 14/11/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

****Kindly arrange for survey.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Suann <suann@moval.com.sg>
Sent: Thursday, 19 December 2019 5:33 PM
To: Hsiao Tong (LKKAuto); Cecilia Chong (LKK Auto); Admin A
Subject: SKR7074R & SH7461P on 14/11/19
Attachments: 19122019172554.pdf

Dear sir / mdm

Attached is our letter of demand.
Please look into it & let us have your offer.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Nov 2019 10:07	Cim Veh Model Changed	(202796) HYUNDAI VELOSTER 1.6 FS (A).	[R] Monitha Gunasekaran
2	18 Nov 2019 10:07	Cim Created	Reg No: SKR7074R, Acct Date: 2019/11/14, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Mova Automotive Pte Ltd (Bukit Merah), Created from SAS:MMOV19150945	[R] Monitha Gunasekaran
3	18 Nov 2019 11:25	Cim Submitted	3228.60.	[R] Monitha Gunasekaran
4	19 Nov 2019 08:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Gabriel Wee
5	19 Nov 2019 08:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/28	[I] Gabriel Wee
6	19 Nov 2019 08:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Gabriel Wee
7	19 Nov 2019 09:31	Assignment 1st Accessed		[A] Nivitha Govindasamy
8	19 Nov 2019 16:49	Label Added	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
9	19 Nov 2019 16:49	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	19 Nov 2019 16:49	Cim Dtl Modified	Insured Name: UNKNOWN -> COMFORT TRANSPORTATION PTE LTD. Insured ID: 0 -> 199303821R.	[A] HOW MEI KWAN
11	19 Nov 2019 17:08	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver made U-turn and hit third party	[A] CHEW HSHIAO TONG
12	20 Nov 2019 09:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/28	[I] Zuhaidah Bte Samsuri
13	20 Nov 2019 09:48	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
14	26 Nov 2019 15:03	Label Removed	(30651):Vehicle Not In.	[A] HOW MEI KWAN
15	26 Nov 2019 15:03	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> CHEN TSUE YEE	[A] HOW MEI KWAN
16	10 Dec 2019 16:14	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	11 Jan 2020 09:57	Adj Mandate Request	Cur.Req:2554.49:PODS Liability: 100% *Quantum: (a)CORw/GST: \$2,247.00 + (b)LOU(5days x \$60.00): \$300.00 + (c)LTA/GIA search fee: \$7.49 = Total: \$2,554.49 *Vehicle Model: Hyundai Veloster (1591c c) *4 recommendation repair days + 1PRS = 5days *For	[A] CHEW HSHIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Search)	Ref 1	Ref 2	Amount
2347542	18 Nov 2019 10:07:36	OD/TP Case (Repairer)	Motor	Mova Automotive Pte Ltd (HQ)	Mova Automotive Pte Ltd (Bukit Merah)	SKR7074R		XX.XX
2349027	19 Nov 2019 08:21:23	TP Case (Insurer)	Motor	Mova Automotive Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKR7074R		XX.XX
2372806	10 Dec 2019 16:14:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKR7074R	SH7461P	11.77

Print Received Message

This mail is associated with :

SKR7074R (MCT19110350)

[SH7461P]

TP

ZHANG JINMIN

Nov 14 2019 6:00PM

[COMFORT TRANSPORTATION PTE LTD]

Mova Automotive Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 13/01/2020 11:21 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2554.49) - SKR7074R - Claim Handler: Zuhaidah Bte Samsuri

Approved:2554.49.

Hsiao Tong (LKKAuto)

From: Suann <suann@moval.com.sg>
Sent: Wednesday, 22 January 2020 9:39 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: SKR7074R & SH7461P on 14/11/19 //LKK REF: CC4/III19020496/Epa3

Dear Hsiao Tong

Please close at \$2554.49.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



Connect with us on 

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 22 January 2020 8:53
To: Suann
Cc: Admin A
Subject: RE: SKR7074R & SH7461P on 14/11/19 //LKK REF: CC4/III19020496/Epa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$2,550.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Suann <suann@moval.com.sg>

Sent: Thursday, 19 December 2019 5:33 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: SKR7074R & SH7461P on 14/11/19

Dear sir / mdm

Attached is our letter of demand.

Please look into it & let us have your offer.

Thank you

Best Regards

Suanne Chiu

Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6272 3892

Fax: +65 6270 8314



Connect with us on  

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Workshop Address: Blk 1008, Bukit Merah Lane 3
#01-04/06/08
Singapore 159722



"WITHOUT PREJUDICE"

Your Ref : MCT19110350
Our Ref : SKR7074R / T381119

Date : 20 February 2020

LKK AUTO CONSULTANT PTE LTD
51, Ubi Avenue 1
#01-25 Paya Ubi Industrial Park
Singapore 408933.

ATTN : MOTOR CLAIMS DEPT

Dear Sir / Madam,

**ACCIDENT INVOLVING SKR7074R & SH7461P ON 14/11/2019 ALONG
COMMONWEALTH AVENUE**

We refer to the above.

Enclosed herewith are documents for your attention and actions.

Please issue payment in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquiries, please contact us at 6272 3892 or alternatively:

1. Ms Enny, enny@moval.com.sg for feedback, workshop & claims matters, Lawyer Cases and all Own Damages & Windscreen matters.
2. Ms Suanne Chiu, suann@moval.com.sg for all Third Party matters.

Thank you.

Note: Enclosed tax invoice & discharge voucher.

Yours faithfully
For Claims Manager
Claims Department
Tel: 62723892
Fax: 627083149

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	18 Nov 2019 Sendback Est	18 Nov 2019 11:25 S\$3,228.60	19 Nov 2019 08:21 Edit Adj Rpt	S\$2,100.00 Edit Estimates	S\$2,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	ZHANG JINMIN, ID: S2610284G								
Vehicle Reg. No.:	SKR7074R	Date of Loss:	14/11/2019 18:00 - :59 [56 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19110350	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SH7461P	Policy No. (Claimant):	5070275861						
		Excess:							
Repairer:	Mova Automotive Pte Ltd (Bukit Merah) Blk 100B, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 28/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (13/01/2020): Alert - Adj Mandate Approved (S\$2554.49) - SKR7074R - Claim Handler: Zuhaidah Bt... - III_SG (20/11/2019): Alert - Adj Mandate Approved (S\$0.00) - SKR7074R - Claim Handler: Zuhaidah Bte S...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SKR7074R (MCT19110350)
 [SH7461P]
 TP
 ZHANG JINMIN
 Nov 14 2019 6:00PM
 [COMFORT TRANSPORTATION PTE LTD]
 Mova Automotive Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Assessment Reports

1 per page

No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
1	18/11/19 11:25	Repairer Estimates	1	Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	02/12/19 09:16	General View	1	Load JPG	
2	02/12/19 09:16	General View	1	Load JPG	
3	02/12/19 09:16	General View	1	Load JPG	
4	02/12/19 09:16	General View	1	Load JPG	
5	02/12/19 09:16	General View	1	Load JPG	
6	02/12/19 09:16	General View	1	Load JPG	
7	02/12/19 09:16	General View	1	Load JPG	
8	02/12/19 09:16	General View	1	Load JPG	
9	02/12/19 09:16	General View	1	Load JPG	
10	02/12/19 09:16	General View	1	Load JPG	
11	02/12/19 09:16	General View	1	Load JPG	
12	02/12/19 09:16	General View	1	Load JPG	
13	02/12/19 09:16	General View	1	Load JPG	
14	02/12/19 09:16	General View	1	Load JPG	
15	02/12/19 09:16	General View	1	Load JPG	
16	02/12/19 09:16	General View	1	Load JPG	
17	02/12/19 09:16	General View	1	Load JPG	
18	02/12/19 09:16	General View	1	Load JPG	
19	02/12/19 09:16	General View	1	Load JPG	
20	02/12/19 09:16	General View	1	Load JPG	
21	02/12/19 09:16	General View	1	Load JPG	
22	02/12/19 09:16	General View	1	Load JPG	
23	02/12/19 09:16	Odometer Reading	1	Load JPG	
24	02/12/19 09:16	General View	1	Load JPG	
25	02/12/19 09:16	General View	1	Load JPG	
26	02/12/19 09:16	General View	1	Load JPG	
27	02/12/19 09:16	Chassis Number	1	Load JPG	
28	02/12/19 09:16	General View	1	Load JPG	
29	02/12/19 09:16	General View	1	Load JPG	
30	02/12/19 09:16	After Repair Photo	1	Load JPG	
31	02/12/19 09:16	After Repair Photo	1	Load JPG	
32	02/12/19 09:16	After Repair Photo	1	Load JPG	
33	02/12/19 09:16	After Repair Photo	1	Load JPG	
34	02/12/19 09:16	After Repair Photo	1	Load JPG	
35	02/12/19 09:16	After Repair Photo	1	Load JPG	

Documentation

1 per page

No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
1	18/11/19 11:25	Driver's Driving License	1	Load PDF	
2	18/11/19 11:25	E-filed GIA report	1	Load PDF	

Assessment Reports				1 per page	☒
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	19/11/19 08:21	Singapore Accident Statement	1	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	05/12/19 11:46	TP ESTIMATE - MARKED	1	Load PDF	
2	11/01/20 09:55	LOD	1	Load PDF	
3	11/01/20 09:55	LTA Serach Fee	1	Load PDF	
4	05/03/20 10:17	WORKSHOP INVOICE	1	Load PDF	
5	05/03/20 10:17	AUTHORISATION TO ACT FORM	1	Load PDF	
6	05/03/20 10:17	DISCHARGE VOUCHER	1	Load PDF	

Linked Accident Report Documents

Assessment Reports				1 per page	☒
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
1	06/12/19 19:07	Accident Statement	1	Load HTM	
2	06/12/19 19:11	Accident Statement	1	Load HTM	
3	06/12/19 19:12	Accident Statement	1	Load HTM	
4	06/12/19 19:12	Accident Statement	1	Load HTM	
Photos/Images				3 per page	☒
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
1	15/11/19 14:30	Accident Photo	1	Load JPG	☒
2	15/11/19 14:30	Accident Photo	1	Load JPG	☒
3	15/11/19 14:30	Accident Photo	1	Load JPG	☒
4	15/11/19 14:30	Accident Photo	1	Load JPG	☒
5	15/11/19 14:30	Accident Photo	1	Load JPG	☒
6	15/11/19 14:30	Accident Photo	1	Load JPG	☒
7	15/11/19 14:30	Accident Photo	1	Load JPG	☒
8	15/11/19 14:45	Accident Photo	1	Load JPG	☒
9	15/11/19 14:45	Accident Photo	1	Load JPG	☒
10	15/11/19 14:45	Accident Photo	1	Load JPG	☒
11	15/11/19 14:45	Accident PhotoAccident Photo	1	Load JPG	☒
12	15/11/19 14:45	Accident Photo	1	Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Mova Automotive Pte Ltd (Bukit Merah)		Thumbnail	Print
1	15/11/19 14:29	Sketch Plan	1	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 			
Show Remarks To: ☐ Repairer ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19020496/EPA3Q2

Date: 05/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SKR7074R Insured Vehicle No: SH7461P
 Date of Loss: 14/11/2019 Nature of Claim: TP Claim No: MCT19110350

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKR7074R
 Make & Model: HYUNDAI VELOSTER, 1.6 FS (A) Engine No: G4FGEU387137
 Reg. Date: 04/03/2015 (Man. Year: 2014) Chassis No: KMHTC61CMEU222566
 Colour: Black Odometer: 49801 km
 Engine Capacity: 1591 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/40Z R18 Rear Tyre Size: 225/40Z R18
 Front Left Side: Hankook 5 mm Rear Left Side: Hankook 5 mm
 Front Right Side: Hankook 5 mm Rear Right Side: Hankook 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,807.60	1,583.12	224.48	12.42
Miscellaneous Items	11.00	11.00	0.00	0.00
Labour	1,410.00	1,080.00	330.00	23.40
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,228.60	2,674.12	554.48	17.17
Approved Total (Overridden) (S\$)		2,100.00		
(S\$)	3,228.60	2,100.00	1,128.60	34.96
+ GST 7.00/7.00% (S\$)	226.00	147.00	79.00	34.96
Nett Amount (S\$)	3,454.60	2,247.00	1,207.60	34.96
+ Loss of Use (5.0 x S\$60.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		2,554.49		

INSPECTION

Date of Assignment: 19/11/2019 Present Location: Mova Automotive Pte Ltd (Bukit Merah)
 Date Inspected: 25/11/2019 Inspected At: Mova Automotive Pte Ltd (Bukit Merah)
 Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3
 Singapore 159722

Estimated Period of Repair: 4.0 days

Adjuster: CHEN TSUE YEE

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 02 Jan 2020)
Parts:	M1-SUV	HYUNDAI VELOSTER 1.6 FS (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKR7074R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FENDER RH	Dented	581.20 FL	*581.20 FL
2	10		*FENDER COWLING CLIPS RH	Not Necessary	50.00 FL	*- FL
3	1		*FRONT MUDFLAP RH	Cut	46.90 FL	*46.90 FL
4	1		*FRONT DOOR RH	Dented	1,254.60 FL	*1,254.60 FL
5	1		*FRONT DOOR WEATHERSTRIP RH	Not Necessary	138.80 FL	*- FL
6	1		*FRONT DOOR HINGE UPPER RH	Not Necessary	45.90 FL	*- FL
7	1		*FRONT DOOR HINGE LOWER RH	Not Necessary	45.90 FL	*- FL
8	1		*FRONT DOOR BLACK TAPE OUTER UPPER RH	Necessary	48.10 FL	*48.10 FL
9	1		*FRONT DOOR BLACK TAPE OUTER REAR RH	Necessary	48.10 FL	*48.10 FL
					Sub Total (S\$)	2,259.50 1,978.90
					- List Item Discount on L Items 20.00/20.00% (S\$)	451.90 395.78
					Total Parts (S\$)	1,807.60 1,583.12

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	OD/TP Case (Insurer)	11.00	11.00
Sub Total (S\$)			11.00	11.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPAIR ROCKER PANEL RH, REMOVE & REFIX DAMAGED PARTS, STRAIGHTEN & REALIGN AFFECTED ACCIDENT AREAS	New	550.00	400.00
2	TO SPRAY PAINT ON AFFECTED ACCIDENT AREAS	New	700.00	600.00
3	TO REMOVE & REFIX DOOR MECHANISM,CHECK & TEST POWER WINDOW & CENTRE LOCKING SYSTEM	New	80.00	50.00
4	TO RUST PROOF AFFECTED AREA	New	80.00	30.00
Gross Labour Cost (S\$)			1,410.00	1,080.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >