

22031004

ASS. REC. BY:

Surveyor: Kenneth

REF: 251INC19020494/K/d3

Special Instruction:

ASSIGNMENT (Office)

From (Person): Hazalya Bt Ibrahim of INC Date/Time: 9:52am @ 19/11/19

Estimated Cost: _____ Bill to: _____

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SFU 6000D Insured: SJP 4536S

at Workshop in/s Lai Huet Meng Kee Tel: 64538110

of 160 Sin Ming Drive # 0401

Policy No: _____ Claim No: MT/1071712-002

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 16/11/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: 10:12am @ 19/11/19 Person Contacted: Jenny Vehicle IN / OUT

Date/Time	Action/Instruction	Estimate	✓
	SFU 6000D - X		
	SJP 4536S - X		
10/12	11 Laps @ 2850	Confirmed	
		cred: 1451.56: 35%	

Nivitha (LKK Auto)

From: Hazalya Binte Ibrahim <hazalya.ibrahim@income.com.sg>
Sent: Tuesday, 19 November 2019 3:26 PM
To: Admin-D (LKKAuto); assignments
Cc: Hazalya Binte Ibrahim
Subject: RE: TP CASES FARMED OUT TO LKK ON 19/11/2019

Dear LKK,

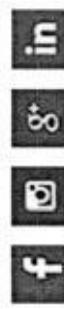
Re-send with details.

Thank you.

Warmest Regards

Hazalya Bte Ibrahim
Admin Assistant
Operations, Motor & Personal Lines (PL)
www.income.com.sg

income
mode different



in with you

At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at income.com.sg/careers

From: Hazalya Binte Ibrahim
Sent: Tuesday, 19 November 2019 9:52 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Alice Low <alice.lowkc@income.com.sg>
Subject: TP CASES FARMED OUT TO LKK ON 19/11/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1	Serene Lim	MT/1071694-002	SLR1040R	LION CITY RENTALS PTE LTD	60 JALAN LAM HUAT #04-01 CARROS CENTRE SINGAPORE 737869	S.T.Sim / 97422188		SJP7344J	16/11/19	
2	Eng Huey Huey	MT/1071605-001	SLD8452M	LION CITY RENTALS PTE LTD	60 JALAN LAM HUAT #04-01 CARROS CENTRE SINGAPORE 737869	S.T.Sim / 97422188		SJN6985B	15/11/19	
3	Serene Lim	MT/1071721-001	SLF9471R	LION CITY RENTALS PTE LTD	60 JALAN LAM HUAT #04-01 CARROS CENTRE SINGAPORE 737869	S.T.Sim / 97422188		PC601K	15/11/19	
4	Azhari	MT/1071695-002	SLL3057L	LION CITY RENTALS PTE LTD	60 JALAN LAM HUAT #04-01 CARROS CENTRE SINGAPORE 737869	S.T.Sim / 97422188		SLZ3659B	15/11/19	
5	Eng Huey Huey	MT/1071993-001	SLA1405J	OPTIMA WERKZ PTE LTD	9A SERANGOON NORTH AVE 5	Sharon Ten / 6481 1522		SIU5625K	17/11/19	avoid 1PM - 2PM
6	Wo Jessie	MT/1071949-001	SHC3281A	SOON HOCK MOTOR PTE LTD	10 ANG MO KIO IND PK 2-A #01-05/06 AMK AUTOPOINT SINGAPORE 568047	Lynn or Ms Irene / 65425119		SLN9343K	16/11/19	65425119 or 6542 7162
7	Quek Swee Keng	MT/1071863-002	SHD3009R	SOON HOCK MOTOR PTE LTD	10 ANG MO KIO IND PK 2-A #01-05/06 AMK AUTOPOINT SINGAPORE 568047	Lynn or Ms Irene / 65425119		SMK5648L	16/11/19	65425119 or 6542 7162
8	Quek Swee Keng	MT/1071765-002	SHA7757D	SOON HOCK MOTOR PTE LTD	10 ANG MO KIO IND PK 2-A #01-05/06 AMK AUTOPOINT SINGAPORE 568047	Lynn or Ms Irene / 65425119		SIN4823Z	16/11/19	65425119 or 6542 7162
9	Serene Lim	MT/1070016-002	EW3366U	TROPICAL SUCCESS AUTO CARE	BLK 5032 #01-299/303 ANG MO KIO INDUSTRIAL PARK 2 SINGAPORE 569535	Calvin / 64817773		SLG4655E	05/11/19	
10	Muhammad Airwan	MT/1071969-001	YP9666P	WENG KEE MOTOR	BLK 1019 #01-366 YISHUN INDUSTRIAL PARK A	Victor Wong Qi Zhi / 6854 1273 / 8182 1895		SJL9527G	07/11/19	
11	Jeff Lin	MT/1071637-002	SGK775G	AT AUTO CONSULTANT	BLK 01 SIN MING INDUSTRIAL ESTATE	Alan Tan / 83868989		SKD8863Y	15/11/19	

12	Charlotte Chew	MT/1071808-001	SKW593D	CAR TIMES AUTOLUTION PTE LTD	SECTOR C #01-123 SINGAPORE 575642	Yuki Peck / 64715111	SJT6279A	04/11/19	
13	Charlotte Chew	MT/1071882-001	SMH9185U	CAR TIMES AUTOLUTION PTE LTD	160 SIN MING DRIVE #02-04 AUTOCITY	Yuki Peck / 64715111	FBK9594L	15/11/19	
14	Azhari	MT/1071931-002	SUN4265K	ESTEEM PERFORMANCE PTE LTD	385 SIN MING DRIVE VICOM INSPECTION CENTRE SINGAPORE 575718	Carmen / 8799 0066 / 6566 2112	SGC3973Z	18/11/19	
15	Helena Tan	MT/1071763-001	SLK7414T	ESTEEM PERFORMANCE PTE LTD	385 SIN MING DRIVE VICOM INSPECTION CENTRE SINGAPORE 575718	JENNY / / 8799 0066 / 6566 2112	SHD2002R	15/11/19	
16	Eric Tang	MT/1071712-002	SFU6000D	LAI HUAT MENG KEE MOTOR PTE LTD	160 SIN MING DRIVE #04-01 SIN MING AUTOCITY SINGAPORE 575722	Jenny Lim / 64538110	SJP4536S	16/11/19	
17	Muhammad Airwan	MT/1071932-001	SMG4160D	THIAM HENG HUAT PTE LTD	176 SIN MING DRIVE #05-14 SIN MING AUTOCARE	Steven / 82636295	SIS3089G	15/11/19	
18	Serene Lim	MT/1071619-002	SME782X	THIAM HENG HUAT PTE LTD	176 SIN MING DRIVE #05-14 SIN MING AUTOCARE	Steven / 82636295	SLZ7783Z	15/11/19	
19	Jared Liu	MT/1070409-002	SKV8059H	TONG LUCK AUTO PTE LTD	160 SIN MING DRIVE #07-01/06 SIN MING AUTOCITY	Yu Ching / 6250 0088	SJM5479H	07/11/19	
20	Eng Huey Huey	MT/1072031-001	SJT961C	WORKSHOP 99 AUTO SERVICES	BLK 9 SIN MING ROAD #01-34 SIN MING INDUSTRIAL EST SECTOR C SINGAPORE 575644	William Saw / 65525192 / 97311186	SLU7891X	15/11/19	

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Warmest Regards

Hazalya Bte Ibrahim
Admin Assistant
Motor Department
T +65 6430 7902
www.income.com.sg



in with
you

At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.
Find out more at income.com.sg/careers

PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/11/2019 09:44
Date Of Accident	16/11/2019 20:20
Exact Location Of Accident	BAYFRONT AVENUE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFU6000D
Insured/Policyholder	
Name Of Registered Owner	MARINE BOOKINGS PTE LTD
Co Reg No	201404294K
Email Address	JAYDEN@MARINEBOOKINGS.COM
Mobile Phone No	
Alternative Phone No	OFFICE-97253070

Vehicle Particulars

Manufacturer	TOYOTA
Model	WISH
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	TOKIO MARINE INSURANCE SINGAPORE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	19-MW002169-R03
Cover Note Number	

Driver

Name of Driver	NG JIAN EN (HUANG JIAN'EN)
NRIC No	S9051160B
Date Of Birth	07/07/1990
Occupation	INDOOR
Date Of Driving Pass	29/08/2009
Driving Experience	10 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97253070
Fax Number	
Contact Number	
Email Address	JAYDEN@MARINEBOOKINGS.COM

Address BLK 208 ANG MO KIO AVENUE 1 #05-999
 Postcode 560208
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 2
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 2
 Passenger 1
 NAME: : WINNIE
 GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? NO
 If Yes Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJP4536S
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver LIM HAI CHANG
 NRIC/Passport Number S9833629Z
 Contact Number 90275949
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

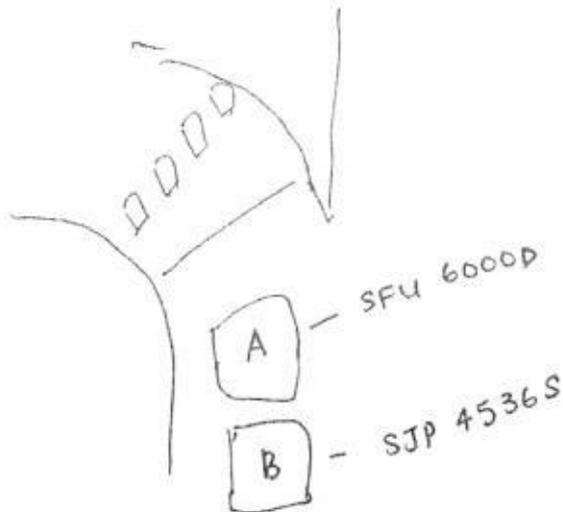
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:
18 NOV 2019


Driver's Signature
(If driver is not the policyholder)
Date & Time:
18 NOV 2019


Reporting Centre Personnel's Signature
Name:
Jenny Lim
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

~~Waiting to filter left.~~
 My car SFU6000P was queuing to filter left.
 Suddenly, SJP 4536S hit me directly in the back bumper. SJP 4536S was driven by Luke Alexander Lim Hai cheng, S 98343629Z. This happened on Nov 16, 8:23pm
 Location at Bayfront Avenue.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time: Nov 18, 9.15am.


 Driver's Signature
 (If driver is not the policyholder)
 Date & Time: Nov 18 9.15am.


 Reporting Centre Personnel's Signature
 Name: Jenny Lim
 NRIC/FIN No.:

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	294K

Vehicle Details

Vehicle No.:	SFU6000D
Vehicle to be Exported:	Yes
Intended Deregistration Date:	18 Nov 2019
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 1.8 A
Primary Colour:	Grey
Manufacturing Year:	2006
Engine No.:	1ZZ2685512
Chassis No.:	ZNE100324052
Maximum Power Output:	97.0 kW (130 bhp)
Open Market Value:	\$18,578.00
Original Registration Date:	24 Jan 2007
First Registration Date:	24 Jan 2007
Transfer Count:	3
Actual ARF Paid:	\$20,436.00

Intended PARF Rebate Details

PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	23 Jan 2022
COE Category:	E - Open Category
COE Period(Years):	5
PQP Paid:	\$26,330.00
COE Rebate Amount:	\$11,480.00
Total Rebate Amount:	\$11,480.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 18 Nov 2019

OK



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-189151
Date of Request: 18/11/2019

Your Ref No: Online Purchase

Lai Huat (Meng Kee) Motor Pte Ltd
160 Sin Ming Drive #04-01
Sin Ming AutoCity
Singapore 575722

Dear Sir/Madam,

Enquiry Date: 18/11/2019
Enquiry By: Jenny Lim Lai Foong
TP Vehicle No: SJP4536S
Accident Date: 16/11/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19020494/Ktd3s2
73 BRAS BASAH ROAD Date: 20-12-2019
#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556
ATTN: ERIC TANG Code: INC



1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJP 4536S	Veh. Inspected	SFU 6000D
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1071712-002	Excess (\$)	0.00
Assign From	HAZALYSA BINTI IBRAHIM	Assign Date	19/11/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA WISH (A)	c.c	1794
Engine No.	HIDDEN	Year of Reg.	2007
Chassis No.	ZNE100324052	Colour	METALLIC GREY
Odometer	201705 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55 R16	PIRELLI	8 mm
L/H Front Tyre	205/55 R16	PIRELLI	8 mm
R/H Rear Tyre	205/55 R16	PIRELLI	8 mm
L/H Rear Tyre	205/55 R16	PIRELLI	8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	16/11/2019	Inspect Date / Time	19/11/2019 (11:25 AM)
Survey held at	LAI HUAT (MENG KEE) MOTOR PTE LTD 160 SIN MING DRIVE #04-01 SIN MING AUTOCITY SINGAPORE 575722		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **6 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFU 6000D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR TAILGATE	BENT	1,250.40	1,250.40
1	REAR BUMPER	BUCKLED	530.50	530.50
4	REAR BUMPER LOWER CLIPS @ \$3.50	NECESSARY	14.00	14.00
1	REAR BUMPER REFLECTOR RH	CRACKED	56.90	56.90
1	REAR END PANEL	BENT	590.20	590.20
1	REAR LOGO EMBLEM	NECESSARY	50.20	50.20
1	SET REAR WINDSCREEN MOULDING	NECESSARY	97.20	97.20
1	REAR TAILGATE WEATHERSTRIP	SERVICEABLE	304.00	-
	LESS 25% DISCOUNT		-723.34	-647.35
			2,170.06	1,942.05
SPECIAL NETT ITEMS				
1	SET REAR REVERSING SENSOR WITH INSTALLATION (SN)	SHORTED	200.00	200.00
1	SEALANT (SN)	NECESSARY	40.00	40.00
			240.00	240.00
LABOUR				
	TO REMOVE + REFIX REAR WINDSCREEN.		140.00	120.00
	TO TRANSFER REAR REVERSING CAMERA.		40.00	40.00
	TO TRANSFER REAR TAILGATE TOP SPOILER.		40.00	40.00
	TO STRAIGHTEN REAR BODY INCLUDING CUTTING AND WELDING, TO KNOCK DENTS ON REAR END INNER PANEL AND RENEW OF PARTS.		750.00	600.00
	TO SPRAY PAINT.		750.00	600.00
			-	-
			-	-
			-	-
			1,720.00	1,400.00
GRAND TOTAL			4,130.06	3,582.05
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				2,850.00

Report Ref No. CS/INC19020494/Ktd3s2



Report Ref No. CS/INC19020494/Ktd3s2

KONG SENG CHEONG

Licensed Appraiser

A handwritten signature in black ink, appearing to be 'K.K. LAU'.

K.K.LAU CPT(RET)

**BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE**

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.