

ASS. REC. BY:

REF:

CS31MS419020480/Fed302

Special Instruction:

Assign: Ram

ASSIGNMENT (Office)

From (Person): Crystal Lee

of MS19

Date/Time: 18/11/19 @ 4:34pm

Estimated Cost:

Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLP1638C

Insured:

SLX 6540A

at Workshop in/s

Gun Asia Motorsports

Tel:

9826 9998

of

561ayang way # 04-04

Policy No:

Claim No:

233514

Sum Insured:

1000955317

Excess:

Make of Veh:

(Client's Record)

D.O.A.

15/11/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

240pm @ 19/11/19

Person Contacted:

David

Vehicle IN/OUT

Date/Time

Action/Instruction

19/11/19

SLP1638C - X

SLX 6540A - X.

26/11

Crystal Lee said Merimen not created becos still pending some documents.

Dismantle: 20/11/2019

After repair: 25/11/2019.

ASS. FILE BY RAM

REF: MSIG

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLP1638C Yr Regn: 07/JUN/2010
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____

Make: Toyota Corolla Altis CC 1598
 Colour: white A/C: Insured / Std / NI / NA
 Sp. Reading: 286055 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: MRO53ZEE106174530
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 195/65 R15
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Conti

Front	Rear
R/Bal. <u>5</u> mm	R/Bal. <u>5</u> mm
L/Bal. <u>5</u> mm	L/Bal. <u>5</u> mm
D.O.A. <u>15/11/19</u>	D.O.I. <u>19/11/19</u>

Survey held at Euro Asia automobile

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
O/S rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>Range: \$3000-\$4000</u>
	<u>Repair days: 4 days</u>
	<u>MV: \$14220.50</u>
	<u>PV: \$9839</u>
	<u>NV: \$4381.50</u>

Date/Time, File Part 107

☐ : Prel. Report

Days Of Repair: 4

1)

☐ : Final Report

Resurvey No. of Trip: 2

Date/Time, File Return 107

Survey Fee:

3)

Add Fee: ☐ : Site Insp (\$

Transportation:

☐ : S + RS \$

Phone

Cover

PC 10

Report Format: PRS

Long Sum / LRB 13

☐ : Interview (\$

☐ : Tech. Insp (\$

☐ : Wheel stud (\$

10

11

131

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Submitted	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Nov 2019 15:19		27 Nov 2019 15:51 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: CHUA KIM HENG JASON , ID: S7518141H, Tel: +6596305900									
Main Claimant: KOH HWA CHANG , ID: S1437756E									
Vehicle Reg. No.:	SLP1638C	Date of Loss:	15/11/2019 23:00 - :59 [113 Months and 8 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 233514	Policy/Cover Note No.:	1000955317 (Comprehensive) Coverage: 04/04/2019 - 03/04/2020						
Vehicle Reg. No. (Insured):	SLX6540A	Policy No. (Claimant):	5100709961-01						
		Excess:	S\$0.00						
Repairer: Euro Asia Motorsport Pte Ltd (HQ) 56 LOYANG WAY LOYANG ENTERPRISE BUILDING #01-02, 508775 Loyang - Tel:									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pauline Tham - 6594 2545]									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by PARASURAM SHANMUGAM] ... [Imm.Advice due 28/11/2019]									
Driver/Custodian (Insured):	CHUA KIM HENG JASON (44 / Male), NRIC: S7518141H, Tel: +6596305900 Email:								
Adj Asg. Remarks:	on WP, Manual assigned to LKK via email on 18/11/19, (Manual Assign), Liab: unclear, Disagree on SJE. Contact: Mr David Goh @ 9826 9998.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date:	Priority	Type	Task Group:	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Monday, 18 November 2019 4:39 PM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned

Pre-repair inspection for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles SLP1638C & SLX6540A (MSIG) On 15.11.2019 @ 23:00hrs

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Winnie Chua
Sent: Monday, 18 November, 2019 2:04 PM
To: Pamela Pamela <pamela@yoga-legal.com>
Cc: Helene Phua <helene_phua@sg.msig-asia.com>; Grace Quah <grace_quah@sg.msig-asia.com>; Winnie Phee <winnie@yoga-legal.com>; Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: RE: FW: Pre-repair inspection for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles SLP1638C & SLX6540A (MSIG) On 15.11.2019 @ 23:00hrs along PIE (Changi) before Bedok Reservoir (liab)

Hi,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE). We will proceed to appoint our own panel of external surveyor and they will contact your workshop directly.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Pamela Pamela [<mailto:pamela@yoga-legal.com>]

Sent: Monday, 18 November 2019 1:57 PM

To: Winnie Chua <pingping_chua@sg.msig-asia.com>

Cc: Helene Phua <helene_phua@sg.msig-asia.com>; Grace Quah <grace_quah@sg.msig-asia.com>; Winnie Phee <winnie@yoga-legal.com>

Subject: Re: FW: Pre-repair inspection for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles SLP1638C & SLX6540A (MSIG) On 15.11.2019 @ 23:00hrs along PIE (Changi) before Bedok Reservoir (liab)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES SLP 1638C & SLX 6540A ON 15.11.2019 @ 23:00HRS ALONG PIE (CHANGI) BEFORE BEDOK RESERVOIR

Thank you for your reply and we refer to the matter above.

Please be informed that we are not agreeable to your proposed motor surveyors. Instead we propose you choose a surveyor from our list of surveyors as appended below:-

1. Lee Kok Weng
2. Seah Kwang Boon
3. Amas Ong Poh Meng

Please be informed that if we do not hear from you **within 2 working days** from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors you will be deemed to have agreed to the any of the above motor surveyors as a "single joint expert".

We will accordingly inform you who the "single joint expert" is to facilitate your conduct of a pre-repair survey.

Regards,

Pamela

M/s C. YOGARAJAH LLC

883 North Bridge Road

#11-03 Southbank

Singapore 198785

Tel : (65) 6292 5838

Fax : (65) 6292 5938

(UEN No. 201333127N) (GST Reg No. 201333127N)

Important Note: This electronic mail transmission (including any attachments) is private and confidential and may contain legally privileged information. If you are not the intended recipient, you may not use, copy or disseminate the information contained herein. Please delete this message and its attachments immediately and contact us at (65) 6292 5838, if you have received this message in error. Thank you.

On Mon, Nov 18, 2019 at 1:31 PM Winnie Chua <pingping_chua@sg.msig-asia.com> wrote:

Hi,

We refer to your email/faxed dated 18/11/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Chow Bo Xiong
---------------	------------------

2) Kenneth Kong	7) Siew Meng Hui
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(a) *Fast lane settlement is not applicable for cases that liability is in dispute*

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Pamela Pamela [<mailto:pamela@yoga-legal.com>]
Sent: Monday, 18 November 2019 11:27 AM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Cc: Winnie Phee <winnie@yoga-legal.com>

Subject: Pre-repair inspection for Non Injury Motor Accident Cases Road Traffic Accident Involving Motor Vehicles SLP 1638C & SLX 6540A On 15.11.2019 @ 23:00hrs along PIE (Changi) before Bedok Reservoir

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Mdm,

We enclosed herewith our letter (Pre-repair Inspection) dated 18 November 2019 for your attention and information.

Thank you.

Regards,

Pamela

M/s C. YOGARAJAH LLC

883 North Bridge Road

#11-03 Southbank

Singapore 198785

Tel : (65) 6292 5838

Fax : (65) 6292 5938

(UEN No. 201333127N) (GST Reg No. 201333127N)

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person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Our Ref : CY.SLP1638C.19.EAM.wp(PT)

Your Ref : Your insured vehicle – **SLX 6540A**

18 November 2019

MSIG Insurance (Singapore) Pte Ltd
(Motor Claims Department)
4Shenton Way #21-01
SGX Centre 2
Singapore 068807

By Email

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES SLP 1638C AND SLX 6540A ON 15.11.2019 @ 23:00HRS ALONG PIE (CHANGI) BEFORE BEDOK RESERVOIR

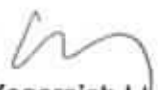
We are instructed by Koh Hwa Chang to notify you of a road traffic accident on 15.11.2019 at about 23:00hrs along PIE (Changi) before Bedok Reservoir involving our client's vehicle SLP 1638C and vehicle no. SLX 6540A driven by you at the material time. A copy of the Singapore accident statement report is enclosed.

As the result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

At the same time, our proposed list of surveyors is appended as below:-

1. Lee Kok Weng
2. Seah Kwang Boon
3. Amas Ong Poh Meng

Yours faithfully


C. Yogarajah LLC
Enc

cc: **M/s. Euro Asia Motorsport Pte Ltd**
56 Loyang Way, Loyang Enterprise Building
#04 – 04 Singapore 508775
Mr. David Goh (9826 9998)
Fax no: 6509 0367

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	756E
Vehicle Details	
Vehicle No.:	SLP1638C
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Nov 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA ALTIS 1.6 AUTO
Primary Colour:	White
Manufacturing Year:	2010
Engine No.:	3ZZ4996308
Chassis No.:	MR053ZEE106174530
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$16,716.00
Original Registration Date:	07 Jun 2010
First Registration Date:	07 Jun 2010
Transfer Count:	4
Actual ARF Paid:	\$16,716.00 $\times 50\% = \$8,358$
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	06 Jun 2020
PARF Rebate Amount:	\$8,358.00
Intended COE Rebate Details	
COE Expiry Date:	06 Jun 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$27,389.00
COE Rebate Amount:	\$1,481.00
Total Rebate Amount:	\$9,839.00

The information contained herein is correct as at 22 Nov 2019

DOA: 15/11/19

Remaining: 6 months 22 days (6.7 months)

OK

Repr: \$10500/= \div 12 = \$875/=

$6.7 \times \$875 = \5862.5

$\$5862.5 + \$8358 = \$14220.5$

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Low Mileage, Auto Transmission,
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Toyota Corolla

Advanced Search 🔍

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Toyota Corolla	Any	Any	2011	Any	Any	Any	Available
	Toyota Corolla Altis 1.6A	\$25,666	\$10,970 /yr	15-Jul-2011	1,598 cc	110,744 km	Sedan	Available
100% Quality Buy! Buy With Confidence. Purchase Comes With 6 Months Engine And Gearbox Protection Plan With 24/7 Roadside Assistance Coverage. STA Evaluation Friendly For Quality And Assurances. Bank And In-house Loan Supported. Viewing Available Daily B...								
Sincere Motoring Pte Ltd								
Posted: 22-Nov-2019 Tags: 2011 Toyota Corolla, 2011 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota								
	Toyota Corolla Altis 1.6A	\$27,300	\$10,990 /yr	14-Sep-2011	1,598 cc	-	Sedan	Available
New Arrival! Owned By One Owner! Excellent Condition And Problem Free Car, Good Fuel Efficiency And Excellent Reliability! Flexible Loan Available! Call For A Viewing Appointment Today!								
Sng Auto Pte Ltd								
Posted: 21-Nov-2019 Tags: 2011 Toyota Corolla, 2011 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota								
	Toyota Corolla Altis 1.6A	\$24,800	\$13,550 /yr	24-Feb-2011	1,598 cc	138,200 km	Sedan	Available
First Owner Car! Well Maintained, Excellent Condition, Accident Free, Bank And In House Loan Available, Trade In Are Welcome, Powerful Engine And Smooth Transmission, Buy With Confidence! Call Us Now To Make An Appointment To Viewing.								
Posted: 27-Oct-2019 Tags: 2011 Toyota Corolla, 2011 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota								
	Toyota Corolla Altis 1.6A	\$22,800	\$11,810 /yr	02-Mar-2011	1,598 cc	111,500 km	Sedan	Available
Bank And In House Full Loan Available, Reliable, Economical, Low Maintenance And Fuel Saver Sedan. Call Us Now To Make Appointment For Viewing.								
Posted: 25-Oct-2019 Tags: 2011 Toyota Corolla, 2011 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota								
	Is your COE expiring? Let us help you renew it! Getting your COE renewed is easy, fast and affordable. We'll help you renew your COE and get a loan for it. Get the cheapest loan in town and an approval in 2 days without effort! Enquire today.							
	Toyota Corolla Altis 1.6A	\$31,700	\$11,560 /yr	29-Dec-2011	1,598 cc	127,000 km	Sedan	Available
Rare 1 Owner Only. Low Mileage Of 126,000km. Excellent Condition. Beautiful Original Metallic Blue Paintwork. Well Kept By Previous Owner. 3M Solar Film. Act Fast And Call Now To Fix An Appointment Before It's Gone.								
Posted: 03-Oct-2019 Tags: 2011 Toyota Corolla, 2011 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota								

Save this search criteria, to get email alerts whenever a match is found.

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/11/2019 12:45
Date Of Accident	15/11/2019 23:00
Exact Location Of Accident	PIE (CHANGI) BEFORE BEDOK RESERVOIR
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLP1638C
Insured/Policyholder	
Name Of Registered Owner	KOH HWA CHANG
NRIC No	S1437756E
Email Address	HCKOHHWACHANG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96436950
Alternative Phone No	OTHERS-96436950

Vehicle Particulars

Manufacturer	TOYOTA
Model	ALTIS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5100709961-01
Cover Note Number	

Driver

Name of Driver	KOH HWA CHANG
NRIC No	S1437756E
Date Of Birth	06/01/1960
Occupation	OUTDOOR
Date Of Driving Pass	25/06/1979
Driving Experience	40 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96436950
Fax Number	
Contact Number	OTHERS-96436950
Email Address	HCKOHHWACHANG@GMAIL.COM

Address	APT BLK 220A BEDOK CENTRAL #16-60 S 461220
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : GRAB PASSANGER
	GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO THE ATTACHED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLX6540A
Vehicle Make/Model/Colour	HYUNDAI
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CHUA KIM HENG JASON
NRIC/Passport Number	
Contact Number	96305900
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SMC2516X
Vehicle Make/Model/Colour	HONDA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TAN WEI JIN DARLY
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

DETAILS OF INJURED PERSON 1

Name	FEMALE GRAB PASSENGER
Approximate Age	
Injuries Sustain	
Injured person in which vehicle?	SLP1638C
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

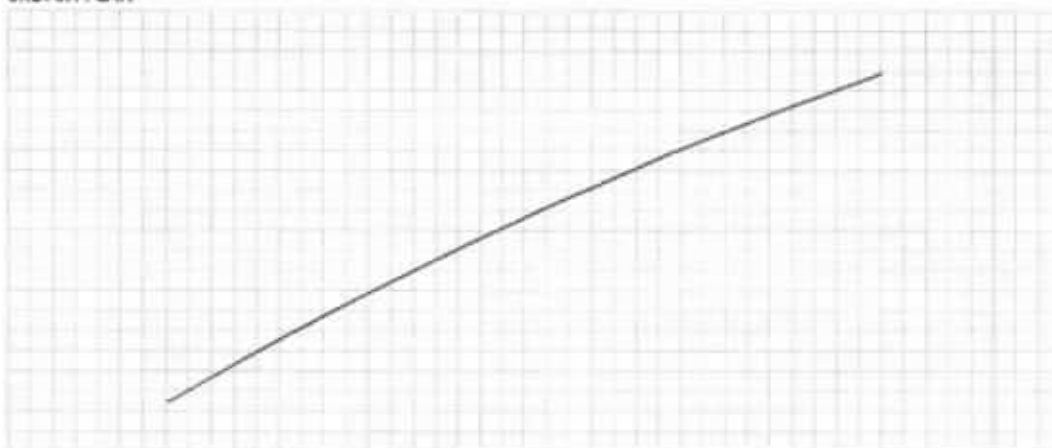
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 16/11/2019

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

@ 1245hr

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the mentioned date & time, I was travelling along PIE (Changi) on the 2nd lane of 4 lanes Road. Out of a sudden, I felt an impact from behind and realised that my car was being hit by SLX 6540A. After alighted from my car, I discovered that my was involved in 3-cars-chain collision.

INSURER: NTUC

VEHICLE: SLP1638C

DOA: 15/11/2019 @ 2300hr

CLAIM TYPE: Third Party claim

WORKSHOP: TBA

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____
Date & Time: _____

Driver's Signature
(If driver is not the policyholder)

Date & Time: 16/11/2019

② 1245hr ✓

Reporting Centre Personnel's Signature

Summary

SIRIC/FIN Nos.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Nov 2019 15:19		27 Nov 2019 15:51 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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

CLAIM SUBFOLDER DETAILS		[Created by insurer]
Insured:	CHUA KIM HENG JASON, ID: S7518141H, Tel: +6596305900	
Main Claimant:	KOH HWA CHANG, ID: S1437756E	
Vehicle Reg. No.:	SLP1638C	Date of Loss: 15/11/2019 23:00 - :59 [113 Months and 8 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 233514	Policy/Cover Note No.: 1000955317 (Comprehensive) Coverage: 04/04/2019 - 03/04/2020
Vehicle Reg. No. (Insured):	SLX6540A	Policy No. (Claimant): S100709961-01
		Excess: S\$0.00
Repairer:	Euro Asia Motorsport Pte Ltd (HQ) 56 LOYANG WAY LOYANG ENTERPRISE BUILDING #01-02, 508775 Loyang - Tel:	
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pauline Tham - 6594 2545]	
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by PARASURAM SHANMUGAM] ... [Imm.Advice due 28/11/2019]	
Driver/Custodian (Insured):	CHUA KIM HENG JASON (44 / Male), NRIC: S7518141H, Tel: +6596305900 Email:	
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 18/11/19. (Manual Assign). Liab: unclear. Disagree on SJE. Contact: Mr David Goh @ 9826 9998.	

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Claim Documents

*SLP1638C (233514)
[SLX6540A]
TP
KOH HWA CHANG
Nov 15 2019 11:00PM
[CHUA KIM HENG JASON]
Euro Asia Motorsport Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View View in Browser	
Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print	
1	27/11/19 15:21	Accident Statement From: CO - Reg. No: SLX6540A, Claimant: CHUA KIM HENG JASON	 Load HTM		
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
2	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
3	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
4	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
5	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
6	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
7	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
8	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
9	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
10	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
11	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
12	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
13	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
14	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
15	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
16	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
17	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
18	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
19	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
20	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
21	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
22	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
23	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
24	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
25	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
26	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
27	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
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29	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
30	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
31	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
32	28/11/19 09:36	General View	 Load JPG	<input checked="" type="checkbox"/>	
33	28/11/19 09:38	Photographs of Damaged Items	 Load JPG	<input checked="" type="checkbox"/>	
34	28/11/19 09:38	Photographs of Damaged Items	 Load JPG	<input checked="" type="checkbox"/>	
35	28/11/19 09:38	Photographs of Damaged Items	 Load JPG	<input checked="" type="checkbox"/>	
36	28/11/19 09:38	Photographs of Damaged Items	 Load JPG	<input checked="" type="checkbox"/>	
37	28/11/19 09:38	Photographs of Damaged Items	 Load JPG	<input checked="" type="checkbox"/>	
38	28/11/19 09:38	Photographs of Damaged Items	 Load JPG	<input checked="" type="checkbox"/>	
39	28/11/19 09:38	Photographs of Damaged Items	 Load JPG	<input checked="" type="checkbox"/>	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
40	28/11/19 09:38	Photographs of Damaged Items		<input checked="" type="checkbox"/>
41	28/11/19 09:38	Photographs of Damaged Items		<input checked="" type="checkbox"/>
42	28/11/19 09:38	Photographs of Damaged Items		<input checked="" type="checkbox"/>
43	28/11/19 09:38	Photographs of Damaged Items		<input checked="" type="checkbox"/>
44	28/11/19 09:38	Photographs of Damaged Items		<input checked="" type="checkbox"/>
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47	28/11/19 09:38	Photographs of Damaged Items		<input checked="" type="checkbox"/>
48	28/11/19 09:38	Photographs of Damaged Items		<input checked="" type="checkbox"/>
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51	28/11/19 09:38	Photographs of Damaged Items		<input checked="" type="checkbox"/>
52	28/11/19 09:38	Photographs of Damaged Items		<input checked="" type="checkbox"/>
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55	28/11/19 09:38	Photographs of Damaged Items		<input checked="" type="checkbox"/>
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65	28/11/19 09:38	Photographs of Damaged Items		<input checked="" type="checkbox"/>
66	28/11/19 09:38	Photographs of Damaged Items		<input checked="" type="checkbox"/>
67	28/11/19 09:38	Photographs of Damaged Items		<input checked="" type="checkbox"/>
68	28/11/19 09:38	Photographs of Damaged Items		<input checked="" type="checkbox"/>
69	28/11/19 09:38	Photographs of Damaged Items		<input checked="" type="checkbox"/>
70	28/11/19 09:39	After Repair Photo		<input checked="" type="checkbox"/>
71	28/11/19 09:39	After Repair Photo		<input checked="" type="checkbox"/>
72	28/11/19 09:39	After Repair Photo		<input checked="" type="checkbox"/>
73	28/11/19 09:39	After Repair Photo		<input checked="" type="checkbox"/>
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80	28/11/19 09:39	After Repair Photo		<input checked="" type="checkbox"/>
81	28/11/19 09:39	After Repair Photo		<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	27/11/19 15:21	SLP1638C E-filed GIA report		<input checked="" type="checkbox"/>
2	27/11/19 15:21	PRI		<input checked="" type="checkbox"/>
3	27/11/19 15:38	Manual Assign to LKK		<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	27/11/19 15:48	Survey Request - Manual Assigned		<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19020488/FCD3E2

Date: 29/11/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 1000955317

Claimant Vehicle No : SLP1638C

Insured Vehicle No : SLX6540A

Date of Loss: 15/11/2019

Nature of Claim: TP

Claim No: 233514

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLP1638C

Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A)

Engine No: 3ZZ4996308

Reg. Date: 07/06/2010 (Man. Year: 2010)

Chassis No: MR053ZEE106174530

Colour: White

Odometer: 286055 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side: Continental 5 mm

Rear Left Side:

Continental 5 mm

Front Right Side: Continental 5 mm

Rear Right Side:

Continental 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 27/11/2019

Date Inspected: 19/11/2019 Inspected At:

56 LOYANG WAY#04-04

Repairer : Euro Asia Motorsport Pte Ltd (HQ)

Estimated Period of Repair: 4.0 days

Adjuster: PARASURAM SHANMUGAM

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,000.00 - \$4,000.00

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 29 Nov 2019)
Parts:	143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLP1638C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >