

Vic (LKKAuto)

From: CYSAUTO <cysauto@singnet.com.sg>
Sent: Thursday, 13 February, 2020 5:31 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: OUR REF: SMK8011D Your Ref: 19/19/19/VC05/022640 [External General] - LKK REF CC4/LPC19020480/T1hb3 - DV & LOA
Attachments: DV & LOA.pdf

Dear Mr Vic,

WITHOUT PREJUDICE

As per requested and original documents will post to you shortly. Thanks

Warm regards,
Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, February 12, 2020 3:01 PM
To: CYSAUTO <cysauto@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X Our Ref: 19/19/19/VC05/022640 [External General] - DEMAND LETTER - LKK REF CC4/LPC19020480/T1hb3

Without Prejudice

Dear Ms Tee,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we offer below amount to settle your client's claim.

Cost of Repair (w/gst)	\$ 4,048.20
Loss of Rental (\$100 x 5 days)	\$ 500.00
GIA Search Fee	\$ 2.00
TOTAL	\$ 4,550.20

If agreeable, kindly let the owner sign the attached DV then **forward to us (LKK) the original signed hard copy** for payment processing.

The above amount is to be made payable to **CYS AUTOMOBILE SERVICES PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 22 January, 2020 3:51 PM

To: CYSAUTO

Cc: Admin A; Vic (LKKAuto)

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X Our Ref: 19/19/19/VC05/022640 [External General] - DEMAND LETTER - LKK REF CC4/LPC19020480/T1hb3

Without Prejudice

Dear Ms Tee,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.



“Wishing you a Happy and Prosperous Lunar New Year”

Vic (LKKAUTO)

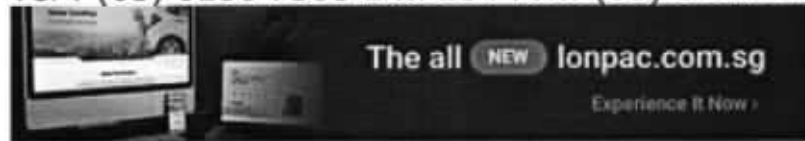
From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 12 February, 2020 10:20 AM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: <SEEK MANDATE> OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY Our Ref: 19/19/19/VC05/022640 - LKK REF CC4/LPC19020480/T1hb3 [External General]

Lonpac External - General

Dear Vic

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 4 February 2020 12:01 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY Our Ref: 19/19/19/VC05/022640 [External General] - LKK REF CC4/LPC19020480/T1hb3

Your Ref: 19/19/19/VC05/022640

Our Ref: CC4/LPC19020480/T1hb3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES GBE 5192X (OI) AND SMK 8011D (TP) ON 12/11/2019

We refer to the subject matter and to the assignment dated 19th November 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle collided to a parked TP vehicle.

As such, in view of the MCF and BOLA scenario 23, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**CYS AUTOMOBILE SERVICES PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 4,481.76	\$ 4,048.20
Loss of Rental (\$120 x 5 days)	\$ 600.00	\$ 500.00 (\$100 x 5 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 5,083.76	\$ 4,550.20

Breakdown of days is as follows:

Our surveyor's recommended days to repair	4 days
Weekends / Downtime	1 day
TOTAL	5 days

The above is for your approval and/or further instructions please.

Thank you.



Wishing you a Happy and Prosperous Lunar New Year

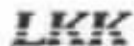
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 5 December, 2019 5:07 PM

To: Shu Pei (LKKAuto)

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY Our
Ref: 19/19/19/VC05/022640 [External General]

CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park East 1
#07-17 Admiralty Industrial Park
Singapore 757700
Tel: 62192098 (3 lines) Fax: 62192096
E-mail address: cysauto@singnet.com.sg

Our Ref: SMK8011D
Your Ref: 19/19/19/VC05/022640

27 December 2019

IMMEDIATE ATTENTION **BY EMAIL ONLY**

Lonpac Insurance Berhad
300 Beach Road
#17-04/07 The Concourse
Singapore 199555
Attn: Ms Ong Li Li, Motor Claims Department

Dear Ms,

ACCIDENT INVOLVING SMK8011D AND GBE5192X AT BLK. 162 WOODLANDS ST. 13 OPEN AIR CARPARK ON 12 NOVEMBER 2019

We act for Ms Nurlizawati Binte Ramlan, the owner of vehicle registration no. SMK8011D.

We are instructed by the abovenamed to claim damages against you in connection with a road traffic accident on 12 November 2019 at 5:25pm at Blk. 162 Woodlands St. 13 open air carpark involving our client's vehicle registration number SMK8011D and vehicle registration number GBE5192X driven by your insured /insured's authorized driver at the material time.

We are instructed that the accident was caused by your insured /insured's authorized driver negligence driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

Cost of Repairs	\$ 4,048.20
Rental Charges (5daysX\$120)	\$ 600.00
GIA/ LTA Search Fees	\$ 2.00
TOTAL	<u>\$ 4,650.20</u>

Our Ref : SMK8011D
Your Ref : 19/19/19/VC05/022640
Date : 27 December 2019

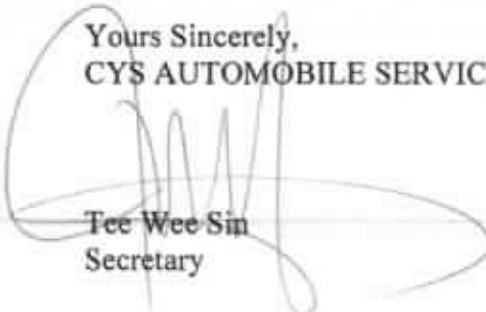
2

We enclose herewith a copy each of the following documents for your attention:

1. CYS Automobile Services Pte Ltd's Performance Invoice no.TP6098 for the sum of S\$4,048.20;
2. CYS Car Rental Pte Ltd's Rental Agreement no 4128 for the sum of \$600.00; and
3. GIA/ LTA report on vehicle no GBE5192X dated 12 November 2019 with tax invoice for the sum of \$2.00;

Please acknowledge receipt and let us have your reply within Seven days (7) days of your receipt of this letter.

Yours Sincerely,
CYS AUTOMOBILE SERVICES PTE LTD



Tee Wee Sin
Secretary

RE: ACCIDENT INVOLVING VEHICLE NO SMR 8011D and GBE5192X
ON 12.11.13 at BLK 162 Woodlands St. 12 open-air carpark

I/we, Nuri, Zaharati Riste Ramli NRIC No 38401434F
of (Address) BLK 694A Woodlands Drive 62 #04-16 Spore 731694 the
owner of motor vehicle No. SMR 8011D hereby authorized
CYS AUTOMOBILE SERVICES PTE LTD to repairs of the said vehicle forthwith
and act for me with respect to my third party claim.

I further authorize the workshop to settle my above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to
settlement of my claim with payment cheque/ s being made in favour of the workshop.



I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/ owner/
insurers of the other vehicles is concerned.

I authorize you to sign all discharge voucher/indemnity forms and all necessary papers in
connection with the above claim in my absence.

I authorize the workshop to appoint such a firm of solicitors on my behalf as the
workshop shall deem fit for the purpose of the third party/owner insurer claim.

Dated this 27.11.19


Owner Signature
Name: NURI 271119


 退安威汽車服務私人有限公司
CYS Automobile Services Pte Ltd
100 Woodlands Industrial Park East 1
Witness's Signature
Name: Singapore 757700
Tel: 6219 2098 (3lines) Fax: 6219 2096



LONPAC INSURANCE BHD

WITHOUT PREJUDICE to :

(i) Insurers' Subrogated Claim any/or

(ii) Any Personal Injury Claims

(Note: This notice overrides and inconsistencies found in this Discharge Voucher)

CLAIM NO : 19/19/19/VC05/022640

DATE : 12 FEBRUARY 2020

DISCHARGE VOUCHER

I/We, NURLIZAWATI BINTE RAMLAN confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner of GBE 5192X the sum of Singapore Dollars Four Thousand Five Hundred Fifty and Cents Twenty Only (\$4,550.20) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SMK 8011D on 12 NOVEMBER 2019 along BLOCK 162 WOODLANDS STREET 13 OPEN AIR CAR PARK.

I /We hereby agree to indemnify and keep indemnify (**SAM LAIN EQUIPMENT SERVICES PTE LTD / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S CYS AUTOMOBILE SERVICES PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date 17/2/2020

Nurlizawati Ramlan
.....
Name of vehicle owner/Date



進友成汽車服務私人有限公司
CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

P. Invoice TP 6098

M/S NURLIZAWATI BINTE RAMLAN
BLK. 694A WOODLANDS DRIVE 62
#04-16 SINGAPORE 731694

POLICY NO : THIRD PARTY CLAIMS
OUR REF : TP 6098
VECHICLE NO : SMK 8011 D
MAKE/MODEL : HYUNDAI AVANTE
DATE OF ACCIDENT : 12-Nov-19

SURVEY BY

DATE : 27-Dec-19

1 PC	FRONT DOOR RH	S\$	1,831.20
1 PC	FRONT DOOR STICKER RH		24.00
1 PC	REAR DOOR RH		1,775.00
1 PC	REAR DOOR STICKER RH		24.00
		S\$	3,654.20
	LESS 20%		730.84
		S\$	2,923.36
TO CHECK WIRING FUNCTION		S\$	30.00
TO APPLY RUST PROOFING ON REPLACED/ REPAIRED PANEL			30.00
LABOUR CHARGES			400.00
TO PUTTY AND SPRAY PAINTING CHARGES			400.00
		S\$	3,783.36
	GST 7%		264.84
		S\$	4,048.20

3IN DOLLARS: FOUR THOUSAND FORTY-EIGHT AND CENTS TWENTY ONLY

YOURS FAITHFULLY,


CYS AUTOMOBILE SERVICES PTE LTD

CYS CAR RENTAL PTE LTD

38 Woodlands Industrial Park East 1
#07-10 Admiralty Industrial Park Singapore 757700
TEL: 6287 0750 H/P: 8163 0101
BUSINESS REG. NO: 201205697K

NO: 4128

RENTAL AGREEMENT

Hirer Nurliqawati Binte Ramlan				Car Regn No. SLR9102R		Make & Model Tajtra CHR	
Address B1K 694H Woodlands Drive 62				OUT		IN	Expected Return
#04-16 spve 731674				Date	22.11.19	2.12.19	
Occupation	Office	Home Phone		Time	9.00am	9.15am	
Driving Licence No. SP0014341-	Date of Expiry	Place of Issue		Form of Payment	Cash	Cheque	Credit Card
NRIC/Passport No. SP0014341-	Date of Birth 22.1.1983	Place of Issue spve		Deposit	Prepayment		
Driver f3 Above				Hour	@\$		
Address				5 Days	@\$ 120	600	
				Week	@\$		
Occupation				Month	@\$		
Driving Licence No.	Date of Expiry	Place of Issue	By Initiating Hirer agrees to pay additional fee for Collision Damage Waiver (CDW)		Rental Charge		
NRIC/Passport No.	Date of Birth	Place of Issue			Delivery Fee		
Important Notes					Collection Fee		
1. This rental vehicle is used within Singapore only.				Per Day			
2. Hirer is liable to pay first \$ _____ under section 1 & 2 in any accident plus loss of earnings while damaged vehicle is under repair.							
3. When vehicle returns, it must be in a clean condition or \$ 20.00 will be charged.							
4. No Insurance Coverage if the driver is below 25 yrs old or less than 2 years driving licence.							
5. For Usage in Malaysia subject to higher excess all claims of \$55,000.00 and different rental rate.							
6. Please notify our office should there be any accident involving this hired vehicle within 24 hrs.							
7. No refund will be given for petrol left in vehicle.							
8. Hirer is liable to pay all parking fee and traffic summonses.							
9. Vehicles to be return during office hour only.							
E X T	DO MM YY	Cash	Receipt No	DO MM YY	Cash	Receipt No	Amount Due / Refund
Remarks				I Hereby acknowledged receipt of the sum of \$ _____ being refund due to me as computed above.			

I have read and agree to the terms and conditions on both sides of this agreement if I have presented a charge or credit card for payment. All amount payable under this agreement and for parking and traffic infringement may be billed to the charge or credit card and my signature below will be considered to have been made on this charge or credit card voucher.

Signed by the parties here to on the _____ day of _____

Hirer's Signature

CYS CAR RENTAL PTE LTD

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-186970
Date of Request: 13/11/2019

Your Ref No: Online Purchase

CYS Automobile Services Pte Ltd
38 Woodlands Industrial Park East 1
#07-17, Admiralty Industrial Park
Singapore 757700

Dear Sir/Madam,

Enquiry Date: 13/11/2019
Enquiry By: LIM XING SU, ESTHER
TP Vehicle No: GBE5192X
Accident Date: 12/11/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBE5192X	Lonpac Insurance Bhd	24/10/2019-23/10/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-186970

Date of Request: 13/11/2019

Your Ref No:

Online Purchase

CYS Automobile Services Pte Ltd
38 Woodlands Industrial Park East 1
#07-17, Admiralty Industrial Park
Singapore 757700

Dear Sir/Madam,

Enquiry Date 13/11/2019

Enquiry By LIM XING SU, ESTHER

TP Vehicle No. GBE5192X

Accident Date 12/11/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque