

INS. CASE OWNER:

CC 4/LPC1902 0480, T411/19

LKK:
IDAC:

Surveyor:

Tuntikh

DOI:

ASSIGNMENT

27/11/19

Date / Time:

19/11/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBE 5192X

Claim No.:

19/11/19/VC05/022640

Name of Insured:

SAM LAIN EQUIPMENT SERVICES PTE LTD

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :\$5

D.O.A.:

12/11/19

Place of Accident:

Is driver the owner?

(YES (NO))

Nature of Accident:

If NO, Driver Name / Age:

ANDIYAPPA ARUMUGAM

OI GIA REPORT:

YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L YES / NO)

Insured Liability:

Final ? Yes / No

SMK 8011D

INSRS:
WSP:
Tel:
Liability:
RMKS:

Lys

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
PRELIMINARY ADVICE Date/Time: 02/12/19 Sent By: bs		
FINALIZATION Date/Time: Confirm with: Confirm by:		
Repair Cost: \$5 3,783.36 (4 days) Reduction: 9 % Email ☐ Call ☐		
FINAL SETTLEMENT Date/Time: 17/02/2020 Confirm with: 110 T66 Email ☒ Call ☐		
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 23		
Repair Cost: (w/gst) \$5 4,048.20		
Loss of Rental (LOR): \$5 500.00 (5 days) x \$100		
Loss of Use (LOU): \$5 - (5 x days)		
Loss of Income (LOI): \$5 - (5 x days)		
LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LO ☐ [Tick only one]		
GIA/LTA Search \$5 2.00		
Medical: \$5 -		
Disbursement: \$5 - (e.g. Tow/ Independent)		
Legal Cost \$5 -		
Total: \$5 4,550.20 Global Sum \$5: -		
FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐		
Payee 1: \$5 4,550.20 Name 1: CYS AUTOMOBILE SERVICES PTE LTD		
Payee 2: (Strike if N.A.) \$5 - Name 2: -		
Payee 3: (Strike if N.A.) \$5 - Name 3: -		

ASS. REQ. BY:

REF:

LPC

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

A

days

Res.: Yes or No

Turn Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

WP

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMK8011D

Yr Regn:

2019, April

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Hyundai Avante

CC

1591

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

8845

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

KMHD541CMK4 8.93412

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Ban / STD A/Rim or

Tyre Size:

F:

R:

195/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Nexen

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

27/4/19

Survey held at

CJS WL

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P \$3,783.36

(REV: \$405.20 (9%))

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Report Form:

Long: Spm / P.R. / P.

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

West end (\$

Survey Fee:

Transportation:

S + RS = \$

Phone

Other

TOTAL

SDE 8136R



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC19020480/T1hb3

Date: 02.12.2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SMK8011D

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 27.11.2019 at the premises of M/s CYS Automobile Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	4,188.56
Revised Estimate Amount	: S\$	3,838.56
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

MOHD. TAUFIKH
Licensed Appraiser



進友成汽車服務私人有限公司

CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

MR NURLIZAWATI BINTE RAMLAN
BLK. 694A WOODLANDS DRIVE 62
#04-16 SINGAPORE 731694

POLICY NO :
YOUR REF :
OUR REF :
VEHICLE NO :
MAKE/MODEL :
DATE OF ACCIDENT :
THIRD PARTY CLAIM
GBE 5192 X (LONPAC)
TP 6098
SMK 8011 D
HYUNDAI AVANTE
12.11.19

SURVEY BY

DATE : 13.11.19

1 PC FRONT DOOR RH
1 PC FRONT DOOR STICKER RH
1 PC FRONT DOOR OUTER HANDLE RH
PC REAR DOOR RH
PC REAR DOOR STICKER RH

S\$ 1,831.20 *del*
24.00 *ner*
69.00 *RY*
1,775.00 *del*
24.00 *ner*

LESS 20%

S\$ 3,723.20
744.64
S\$ 2,978.56

TO CHECK WIRING FUNCTION

S\$ 30.00 ✓

TO APPLY RUST PROOFING ON REPLACED/ REPAIRED PANEL

80.00 30

LABOUR CHARGES

500.00 400.

TO PUTTY AND SPRAY PAINTING CHARGES

600.00 400

S\$ 4,188.56

SIN DOLLARS: FOUR THOUSAND ONE HUNDRED EIGHTY-EIGHT AND CENTS FIFTY-SIX ONLY

YR FAITHFULLY,

CYS AUTOMOBILE SERVICES PTE LTD

Taufik 93495749
WP
27/11/19
Resurvey before paint
for
taufik 11/11/19
07 days

LKK Auto Consultants hence notify the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Nivitha (LKK Auto)

From: ONG LI LI <lilong@lonpac.com>
Sent: Tuesday, 19 November 2019 10:30 AM
To: CYS Auto, Woodlands; MT_Claim_SG; assignments@lkkauto.com; Admin-D (LKKAuto)
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY
Our Ref: 19/19/19/VC05/022640 [External General]

11:13 am @ 19/11/2019
p: Mr. Lim
v: Not In

Lonpac External - General

Without Prejudice

Dear Esther

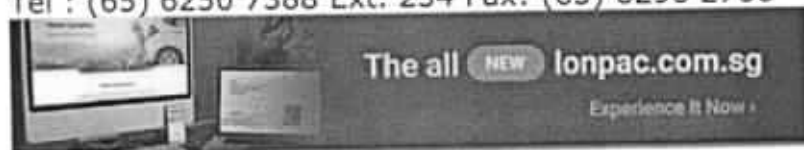
Our Insured has reported the accident.

You may liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Nivitha

FTA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: CYS Auto, Woodlands [mailto:cysauto@singnet.com.sg]
Sent: Tuesday, 19 November 2019 9:48 AM
To: MT_Claim_SG
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Dear Lili,

Any update on this case?

My client is chasing me already.

Pls help me.

Thanks.
Esther
Cys
62192098

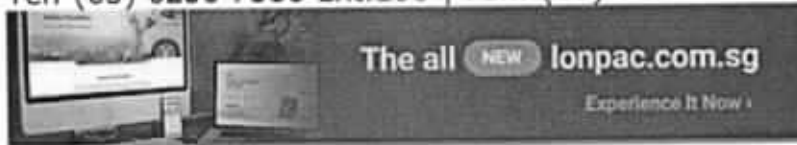
From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Friday, 15 November, 2019 2:16 PM
To: CYS Auto, Woodlands <cysauto@singnet.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Lonpac External - General

Dear Esther,

My colleague, Ms Ong Li Li is handling the case.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: CYS Auto, Woodlands [<mailto:cysauto@singnet.com.sg>]
Sent: Friday, 15 November, 2019 1:07 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Hi Gerald,

My client said that your insured has reported.

Can I have the liability now?

Thanks.

Esther
Cys
62192098

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Thursday, 14 November, 2019 2:24 PM
To: CYS Auto, Woodlands <cysauto@singnet.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Lonpac External - General

WITHOUT PREJUDICE

Dear Esther,

Our insured has not done so and we have written to him already.

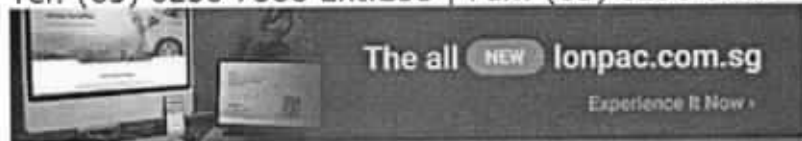
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: CYS Auto, Woodlands [<mailto:cysauto@singnet.com.sg>]

Sent: Thursday, 14 November, 2019 2:09 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Hi Gerald,

Do advise if your insured did report already?

Thanks.

Esther

CYS

62192098

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Wednesday, 13 November, 2019 3:25 PM

To: CYSAUTO <cysauto@singnet.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Lonpac External - General

WITHOUT PREJUDICE

Dear Wee Sin,

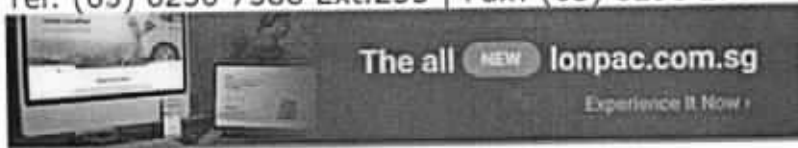
Our insured has yet to lodge the report and we are unable to comment on liability.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: CYSAUTO [<mailto:cysauto@singnet.com.sg>]
Sent: Wednesday, 13 November, 2019 3:20 PM
To: MT_Claim_SG
Subject: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY

Our Ref: SMK8011D
Your Insured: GBE5192X

WITHOUT PREJUDICE

Dear Sirs,

ACCIDENT INVOLVING SMK8011D AND GBE5192X AT BLK. 162 WOODLANDS ST. 13 OPEN AIR CARPARK ON 12 NOVEMBER 2019

Attached herewith GIA report for your attention.

Kindly check liability for this claim.

Your early reply is awaited. Thanks

Warm regards,
Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD
38 Woodlands Industrial Park E1 #07-17 S(757700)
Tel: 62192098 Fax: 62192096
Email: cysauto@singnet.com.sg

CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park East 1
#07-17 Admiralty Industrial Park
Singapore 757700
Tel: 62192098 (3 lines) Fax: 62192096
E-mail address: cysauto@singnet.com.sg

Our Ref: SMK8011D
Your Ref: 19/19/19/VC05/022640

13 February 2020

IMMEDIATE ATTENTION
BY EMAIL & POST ONLY

Lonpac Insurance Berhad
300 Beach Road
#17-04/07 The Concourse
Singapore 199555
Attn: Ms Ong Li Li, Motor Claims Department

Dear Ms,

**ACCIDENT INVOLVING SMK8011D AND GBE5192X AT BLK. 162
WOODLANDS ST. 13 OPEN AIR CARPARK ON 12 NOVEMBER 2019**

Refer your email dated 12 February 2020.

We enclosed herewith your respective Discharge Voucher and our client's Letter of Authority for your attention.

Kindly let us have your respective cheque of \$4,550.20 made in favour of "CYS AUTOMOBILE SERVICES PTE LTD" without delay.

Yours Sincerely,
CYS AUTOMOBILE SERVICES PTE LTD

Tee Wee Sin
Secretary





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
LONPAC INSURANCE BHD		Ref : CC4/LPC19020480/T1ha3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 18-02-2020	
		Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBE 5192X	Veh. Inspected	SMK 8011D
Policy No.	Z19VC05003569	Coverage (\$)	0.00
Claim No.	19/19/19/VC05/022640	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	19/11/2019
2. Vehicle Particulars & Condition			
Make & Model	HYUNDAI AVANTE	c.c	1591
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	KMHD841CMKU893412	Colour	BLACK
Odometer	8845	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	195/65 R15	NEXEN	6 mm
L/H Front Tyre	195/65 R15	NEXEN	6 mm
R/H Rear Tyre	195/65 R15	NEXEN	6 mm
L/H Rear Tyre	195/65 R15	NEXEN	6 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.			
DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	12/11/2019	Inspection Date	27/11/2019
Survey held at	CYS AUTOMOBILE SERVICES PTE LTD 38 WOODLANDS INDUSTRIAL PARK EAST 1 #07-17 ADMIRALTY INDUSTRIAL PARK SINGAPORE 757700		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.			
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMK 8011D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT DOOR RH	DENTED	1,831.20	1,831.20
1	FRONT DOOR STICKER RH	NECESSARY	24.00	24.00
1	FRONT DOOR OUTER HANDLE RH	TO REPAIR SEE LABOUR	69.00	-
1	REAR DOOR RH	DENTED	1,775.00	1,775.00
1	REAR DOOR STICKER RH	NECESSARY	24.00	24.00
	LESS 20% DISCOUNT		-744.64	-730.84
			2,978.56	2,923.36
LABOUR				
	TO CHECK WIRING FUNCTION.		30.00	30.00
	TO APPLY RUST PROOFING ON REPLACED/REPAIRED PANEL.		80.00	30.00
	LABOUR CHARGES.INCLUSIVE OF THE REPAIR OF FRONT DOOR OUTER HANDLE RH.		500.00	400.00
	TO PUTTY AND SPRAY PAINTING CHARGES.		600.00	400.00
			1,210.00	860.00
GRAND TOTAL			4,188.56	3,783.36
RECOMMENDED COST OF REPAIRS				3,783.36

Report Ref No. CC4/LPC19020480/T1ha3n2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES - This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.