

Vic (LKKAUTO)

From: CYSAUTO <cysauto@singnet.com.sg>
Sent: Thursday, 13 February, 2020 5:31 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: OUR REF: SMK8011D Your Ref: 19/19/19/VC05/022640 [External General] - LKK REF CC4/LPC19020480/T1hb3 - DV & LOA
Attachments: DV & LOA.pdf

Dear Mr Vic,

WITHOUT PREJUDICE

As per requested and original documents will post to you shortly. Thanks

Warm regards,

Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, February 12, 2020 3:01 PM
To: CYSAUTO <cysauto@singnet.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X Our Ref: 19/19/19/VC05/022640 [External General] - DEMAND LETTER - LKK REF CC4/LPC19020480/T1hb3

Without Prejudice

Dear Ms Tee,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we offer below amount to settle your client's claim.

Cost of Repair (w/gst)	\$ 4,048.20
Loss of Rental (\$100 x 5 days)	\$ 500.00
GIA Search Fee	\$ 2.00
TOTAL	\$ 4,550.20

If agreeable, kindly let the owner sign the attached DV then **forward to us (LKK) the original signed hard copy** for payment processing.

The above amount is to be made payable to **CYS AUTOMOBILE SERVICES PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 22 January, 2020 3:51 PM

To: CYSAUTO

Cc: Admin A; Vic (LKKAuto)

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X Our Ref: 19/19/19/VC05/022640 [External General] - DEMAND LETTER - LKK REF CC4/LPC19020480/T1hb3

Without Prejudice

Dear Ms Tee,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.



« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: CYSAUTO [<mailto:cysauto@singnet.com.sg>]

Sent: Friday, 27 December, 2019 1:05 PM

To: Vic (LKKAuto); Admin-D (LKKAuto)

Subject: FW: OUR REF: SMK8011D YOUR INSURED: GBE5192X Our Ref: 19/19/19/VC05/022640 [External General] - DEMAND LETTER

Dear Mr Vic,

WITHOUT PREJUDICE

Attached herewith Demand Letter for your attention. Kindly let us have your offer. Thanks

Warm regards,

Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

From: Taufikh (LKK Auto) [<mailto:taufikh@lkkauto.com>]

Sent: Tuesday, December 24, 2019 6:35 PM

To: 'CYSAUTO' <cysauto@singnet.com.sg>

Cc: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X Our Ref: 19/19/19/VC05/022640 [External General] - FINALISATION, PHOTOS & CHECK LIABILITY

Hi Wee Sin,

COR \$3783.36 , 4 days.

Subject to insurance approval.

Regards

Taufikh

LKK Auto

From: CYSAUTO [<mailto:cysauto@singnet.com.sg>]

Sent: Monday, 23 December 2019 4:51 PM

To: 'Taufikh (LKKAuto)'

Cc: 'Admin-D (LKKAuto)'

Subject: FW: OUR REF: SMK8011D YOUR INSURED: GBE5192X Our Ref: 19/19/19/VC05/022640 [External General]
- FINALISATION, PHOTOS & CHECK LIABILITY

Importance: High

From: CYSAUTO [<mailto:cysauto@singnet.com.sg>]

Sent: Monday, December 02, 2019 2:33 PM

To: 'Taufikh (LKKAUTO)' <Taufikh@lkkauto.com>

Cc: 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>

Subject: FW: OUR REF: SMK8011D YOUR INSURED: GBE5192X Our Ref: 19/19/19/VC05/022640 [External General] -
FINALISATION, PHOTOS & CHECK LIABILITY

Dear Mr Taufikh,

WITHOUT PREJUDICE

Attached herewith estimate and photos for your attention.

We have calculate the repair cost at \$3,783.36 based on parts by parts. Kindly confirm. Thanks

Dear officer,

Kindly check liability for this claim. Thanks and look forward for your reply.

Warm regards,

Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, November 19, 2019 11:16 AM

To: CYS Auto, Woodlands <cysauto@singnet.com.sg>; assignments@lkkauto.com; Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY Our Ref:
19/19/19/VC05/022640 [External General]

Lonpac External - General

Without Prejudice

Dear Esther

As spoken, please liaise with our appointed surveyor, LKK Auto Consultants Pte Ltd for direct settlement.

Regards,

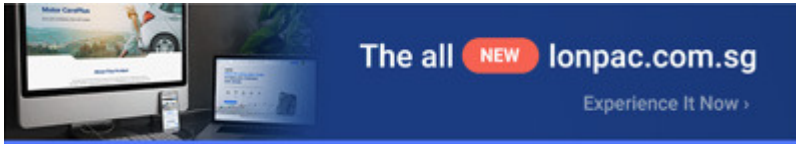
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: CYS Auto, Woodlands [<mailto:cysauto@singnet.com.sg>]
Sent: Tuesday, 19 November 2019 10:52 AM
To: ONG LI LI
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY Our Ref: 19/19/19/VC05/022640 [External General]

Dear lili,

My boss would like to request for LBS.

Other then LKK.

Any of your another panel surveyor?

Thanks.

Esther
Cys
62192098

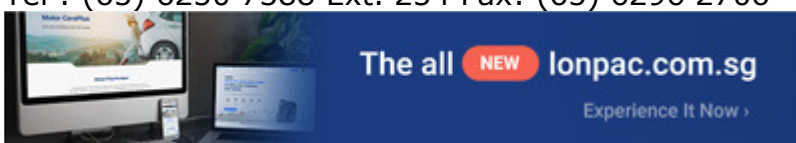
From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Tuesday, 19 November, 2019 10:45 AM
To: CYS Auto, Woodlands <cysauto@singnet.com.sg>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY Our Ref: 19/19/19/VC05/022640 [External General]

Lonpac External - General
Without Prejudice

Dear Esther

We do not provide the list for direct settlement. Please liaise with LKK Auto Consultants Pte Ltd.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: CYS Auto, Woodlands [<mailto:cysauto@singnet.com.sg>]

Sent: Tuesday, 19 November 2019 10:43 AM

To: ONG LI LI

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY Our Ref: 19/19/19/VC05/022640 [External General]

Dear lili,

Pls let me have 10 surveyor firm list to choose from.

Thanks.

Esther

Cys

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 19 November, 2019 10:30 AM

To: CYS Auto, Woodlands <cysauto@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY Our Ref: 19/19/19/VC05/022640 [External General]

Lonpac External - General

Without Prejudice

Dear Esther

Our Insured has reported the accident.

You may liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Nivitha

FTA

Regards,

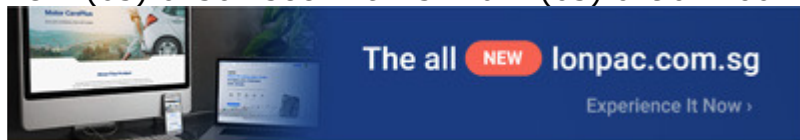
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: CYS Auto, Woodlands [<mailto:cysauto@singnet.com.sg>]

Sent: Tuesday, 19 November 2019 9:48 AM

To: MT_Claim_SG

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Dear Lili,

Any update on this case?

My client is chasing me already.

Pls help me.

Thanks.

Esther

Cys

62192098

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Friday, 15 November, 2019 2:16 PM

To: CYS Auto, Woodlands <cysauto@singnet.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Lonpac External - General

Dear Esther,

My colleague, Ms Ong Li Li is handling the case.

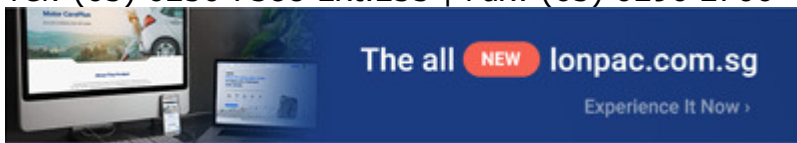
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: CYS Auto, Woodlands [<mailto:cysauto@singnet.com.sg>]

Sent: Friday, 15 November, 2019 1:07 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Hi Gerald,

My client said that your insured has reported.

Can I have the liability now?

Thanks.

Esther
Cys
62192098

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Thursday, 14 November, 2019 2:24 PM
To: CYS Auto, Woodlands <cysauto@singnet.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

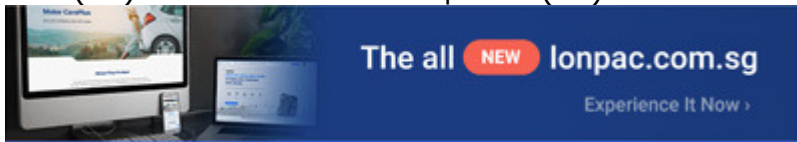
Lonpac External - General

WITHOUT PREJUDICE

Dear Esther,

Our insured has not done so and we have written to him already.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: CYS Auto, Woodlands [<mailto:cysauto@singnet.com.sg>]
Sent: Thursday, 14 November, 2019 2:09 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Hi Gerald,

Do advise if your insured did report already?

Thanks.

Esther
CYS
62192098

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Wednesday, 13 November, 2019 3:25 PM

To: CYSAUTO <cysauto@singnet.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Lonpac External - General

WITHOUT PREJUDICE

Dear Wee Sin,

Our insured has yet to lodge the report and we are unable to comment on liability.

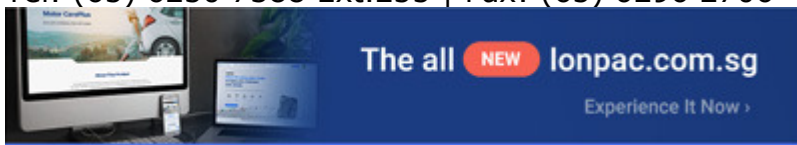
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: CYSAUTO [<mailto:cysauto@singnet.com.sg>]

Sent: Wednesday, 13 November, 2019 3:20 PM

To: MT_Claim_SG

Subject: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY

Our Ref: SMK8011D

Your Insured: GBE5192X

WITHOUT PREJUDICE

Dear Sirs,

ACCIDENT INVOLVING SMK8011D AND GBE5192X AT BLK. 162 WOODLANDS ST. 13 OPEN AIR CARPARK ON 12 NOVEMBER 2019

Attached herewith GIA report for your attention.

Kindly check liability for this claim.

Your early reply is awaited. Thanks

Warm regards,

Ms Tee Wee Sin

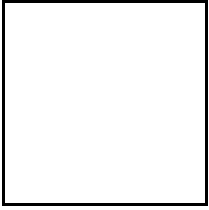


CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg



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www.avg.com