## Shu Pei (LKKAuto)

From: Admin-D (LKKAuto) Sent: Tuesday, 19 November 2019 11:17 AM To: 'ONG LI LI'; assignments Cc: 'MT\_Claim\_SG'; Admin A **Subject:** RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY Our Ref: 19/19/19/VC05/022640 [External General] Dear Sir/Mdm, Thank you for the assignment. Please be informed that vehicle is not in the workshop, repairer will arrange. Best Regards **G.NIVITHA** LKK Auto Consultants Pte Ltd Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: ONG LI LI [mailto:llong@lonpac.com] Sent: Tuesday, 19 November 2019 10:30 AM To: CYS Auto, Woodlands <cysauto@singnet.com.sg>; MT\_Claim\_SG <mt\_claim@lonpac.com>; assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com> Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY Our Ref: 19/19/19/VC05/022640 [External General] **Lonpac External - General** Without Prejudice Dear Esther Our Insured has reported the accident. You may liaise with LKK Auto Consultants Pte Ltd for survey. Dear Nivitha

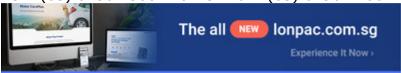
Regards,

**FTA** 

### Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: CYS Auto, Woodlands [mailto:cysauto@singnet.com.sg]

Sent: Tuesday, 19 November 2019 9:48 AM

To: MT\_Claim\_SG

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Dear Lili,

Any update on this case?

My client is chasing me already.

Pls help me.

Thanks. Esther Cys 62192098

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Friday, 15 November, 2019 2:16 PM

To: CYS Auto, Woodlands <cysauto@singnet.com.sg>

Cc: MT\_Claim\_SG < mt\_claim@lonpac.com >

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

# **Lonpac External - General**

Dear Esther,

My colleague, Ms Ong Li Li is handling the case.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: CYS Auto, Woodlands [mailto:cysauto@singnet.com.sq]

Sent: Friday, 15 November, 2019 1:07 PM

To: GERALD POH WEE BIN

Cc: MT\_Claim\_SG

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Hi Gerald,

My client said that your insured has reported.

Can I have the liability now?

Thanks.

Esther Cys 62192098

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Thursday, 14 November, 2019 2:24 PM

To: CYS Auto, Woodlands < cysauto@singnet.com.sg>

Cc: MT\_Claim\_SG < mt\_claim@lonpac.com>

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

# **Lonpac External - General**

WITHOUT PREJUDICE

Dear Esther,

Our insured has not done so and we have written to him already.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555



Lonpac External - General data is for internal / external use.

**From:** CYS Auto, Woodlands [mailto:cysauto@singnet.com.sq]

Sent: Thursday, 14 November, 2019 2:09 PM

To: GERALD POH WEE BIN

Cc: MT Claim SG

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Hi Gerald,

Do advise if your insured did report already?

Thanks.

Esther CYS 62192098

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, 13 November, 2019 3:25 PM
To: CYSAUTO <cysauto@singnet.com.sg>
Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

## **Lonpac External - General**

WITHOUT PREJUDICE

Dear Wee Sin,

Our insured has yet to lodge the report and we are unable to comment on liability.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: CYSAUTO [mailto:cysauto@singnet.com.sg]
Sent: Wednesday, 13 November, 2019 3:20 PM

To: MT\_Claim\_SG

Subject: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY

Our Ref: SMK8011D Your Insured: GBE5192X

#### WITHOUT PREJUDICE

Dear Sirs,

# ACCIDENT INVOLVING SMK8011D AND GBE5192X AT BLK. 162 WOODLANDS ST. 13 OPEN AIR CARPARK ON 12 NOVEMBER 2019

Attached herewith GIA report for your attention.

Kindly check liability for this claim.

Your early reply is awaited. Thanks

## Warm regards,

Ms Tee Wee Sin



#### CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096 Email: <a href="mailto:cysauto@singnet.com.sg">cysauto@singnet.com.sg</a>



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