

Shu Pei (LKKAuto)

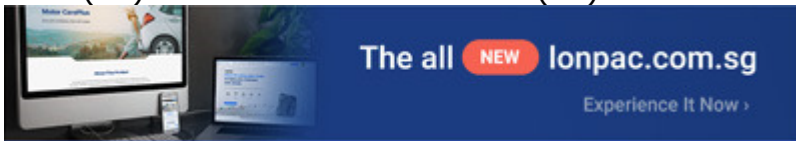
From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 5 December 2019 5:07 PM
To: Shu Pei (LKKAuto)
Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY Our Ref: 19/19/19/VC05/022640 [External General]
Attachments: SAS2702275.PDF

Lonpac External - General

Dear Shu Pei

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Monday, 2 December 2019 5:50 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY Our Ref: 19/19/19/VC05/022640 [External General]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMK 8011D at M/s CYS Automobile Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 19 November 2019 11:17 AM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY Our Ref: 19/19/19/VC05/022640
[External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Tuesday, 19 November 2019 10:30 AM

To: CYS Auto, Woodlands <cysauto@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>;
assignments@lkkauto.com; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY Our Ref: 19/19/19/VC05/022640
[External General]

Lonpac External - General

Without Prejudice

Dear Esther

Our Insured has reported the accident.

You may liaise with LKK Auto Consultants Pte Ltd for survey.

Dear Nivitha

FTA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: CYS Auto, Woodlands [<mailto:cysauto@singnet.com.sg>]
Sent: Tuesday, 19 November 2019 9:48 AM
To: MT_Claim_SG
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Dear Lili,

Any update on this case?

My client is chasing me already.

Pls help me.

Thanks.
Esther
Cys
62192098

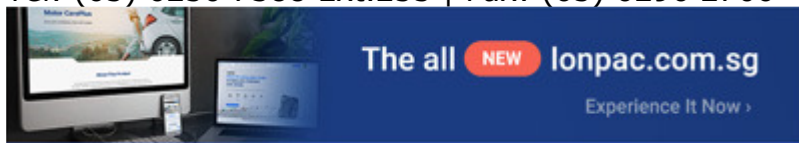
From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Friday, 15 November, 2019 2:16 PM
To: CYS Auto, Woodlands <cysauto@singnet.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Lonpac External - General

Dear Esther,

My colleague, Ms Ong Li Li is handling the case.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: CYS Auto, Woodlands [<mailto:cysauto@singnet.com.sg>]
Sent: Friday, 15 November, 2019 1:07 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Hi Gerald,

My client said that your insured has reported.

Can I have the liability now?

Thanks.

Esther
Cys
62192098

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Thursday, 14 November, 2019 2:24 PM
To: CYS Auto, Woodlands <cysauto@singnet.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Lonpac External - General

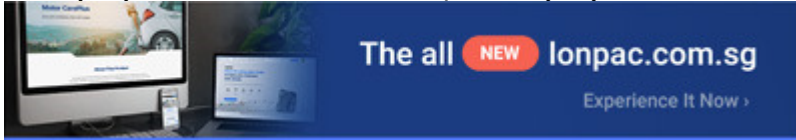
WITHOUT PREJUDICE

Dear Esther,

Our insured has not done so and we have written to him already.

Best Regards
Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: CYS Auto, Woodlands [<mailto:cysauto@singnet.com.sg>]
Sent: Thursday, 14 November, 2019 2:09 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Hi Gerald,

Do advise if your insured did report already?

Thanks.

Esther
CYS
62192098

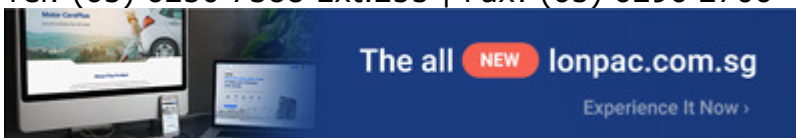
From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Wednesday, 13 November, 2019 3:25 PM
To: CYSAUTO <cysauto@singnet.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY [External General]

Lonpac External - General
WITHOUT PREJUDICE

Dear Wee Sin,

Our insured has yet to lodge the report and we are unable to comment on liability.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: CYSAUTO [<mailto:cysauto@singnet.com.sg>]

Sent: Wednesday, 13 November, 2019 3:20 PM

To: MT_Claim_SG

Subject: OUR REF: SMK8011D YOUR INSURED: GBE5192X - KINDLY CHECK LIABILITY

Our Ref: SMK8011D

Your Insured: GBE5192X

WITHOUT PREJUDICE

Dear Sirs,

ACCIDENT INVOLVING SMK8011D AND GBE5192X AT BLK. 162 WOODLANDS ST. 13 OPEN AIR CARPARK ON 12 NOVEMBER 2019

Attached herewith GIA report for your attention.

Kindly check liability for this claim.

Your early reply is awaited. Thanks

Warm regards,

Ms Tee Wee Sin

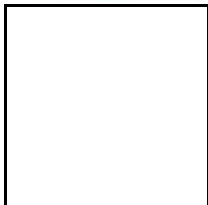


CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg



This email has been checked for viruses by AVG antivirus software.
www.avg.com