

INS. CASE OWNER:

CC 6 / III 1902 0478, Up 19/11/19

LKK:
IDAC:

Surveyor:

marcus

DOI:

ASSIGNMENT

19/11/19

Date / Time:

19/11/19

Registered in Merimen:

19/11/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 1942A

Claim No.:

Name of Insured:

CTPU

Policy No.:

MLOMOOY

Insured Tel No.:

HP:

Make / Model:

Hynodon

Excess Sec II :S\$

D.O.A.:

19/11/19

Place of Accident:

Stadium Rd

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: Goh Siat Poh

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(VL: YES / NO)

Insured Liability:

Final ? Yes / No

SUB 19275



INSRS:

WSP:

Tel:

Liability:

RMKS:

Lee
P270

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SUB 19275 - A

SHA 1942A - A

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lja:

Repair Cost: WGH

S\$

1659.50

Loss of Rental (LOR):

S\$

450.00

(3 days) x 512.00

Loss of Use (LOU):

S\$

-

(5 x days)

Loss of Income (LOI):

S\$

-

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

36.45

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

2144.95

Global Sum S\$: 2140.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2140.00

Name 1:

Lee Brothers Automotive Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 350.00

COPY SENT
4/3/2020

ASS. FEE: BY:

HIC:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TPY WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: SLB19275
 at Workshop m/s 1222
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bel. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 PR Seen: 2 Consistent? : Yes or No
 Est. Repairs: 3 days Res.: Yes or No
 Lum Sum: 2 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

LA 41920

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLB19275 Yr Regn: 3.16
 Type: M.Chr / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or (a)
 Make: Subaru Forester cc 1995
 Colour: white A/C: Insured / Std / NI / NA
 Sp Reading: 60029 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: JFISIS KC 566068293
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: _____
 R: 225/60R17
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: 6 mm Rear: 6 mm
 R/Bal. 6 mm L/Bal. 6 mm
 D.O.A. 9/1/19 D.O.I. 19/1/19
 Survey held at: _____
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
O/S Body
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>28/11/19</u>	<u>confirmed 4/5 # 1550 with AHK</u>
	<u>2/5 # 1550 CRed # 1154 / 4370</u>

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

Survey Fee: _____

Transportation: _____

2)

Add Fee: ☐ : Site Insp (\$ _____)

S + RS \$ _____

☐ : Interview (\$ _____)

Photos

☐ : Tech. Invt (\$ _____)

Colour

☐ : Wash & Dry (\$ _____)

TOTAL

Report Format: _____

Lump Sum / 1/2/3: _____

not Adult
Habit
4/58/1500
3 day
19/11/19
Take 9th Anniversary

LEE BROTHERS AUTOMOTIVE PTE. LTD.

NO 1 KAKI BUKIT AVE 6 #02-47

AUTOBAY SINGAPORE 417883

Tel : 6509 5521 / 65095524 Fax : 6509 5523

The Motor Claims Dept.

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET

#04/#05 IOB BUILDING

SINGAPORE 049711

SHA1942A

ESTIMATE

DATE : 18.11.2019

VEHICLE NO : SLB19275

MAKE/MODEL : SUBARU FORESTER

ACC DATE : 9.11.2019

PARTICULAR		UNIT PRICE	AMOUNT
QTY		SS	SS
<u>LIST PRICE</u>			
1	1 FRONT DOOR RH <i>rod/smy/smy</i>	942.00	942.00
2	1 FRONT DOOR BLACK TAPE RH <i>see</i>	102.00	102.00
3	1 FRONT DOOR RUBBER RH <i>1-1</i>	168.00	168.00
4	1 FRONT DOOR GLASS REGULATOR RH <i>1-1</i>	336.00	336.00
5	1 FRONT DOOR LOWER PROTECTOR RH <i>find</i>	316.00	316.00
6	1 FRONT DOOR LOWER RUBBER RH <i>see</i>	168.00	168.00
7	1 REAR DOOR LOWER PROTECTOR RH <i>find</i>	298.00	298.00
			2,330.00
		LESS 20%	466.00
			1,864.00

LABOUR CHARGES :

1	TO KNOCK OUT DENT AND REPLACE ACCIDENT PARTS	200	300.00
2	TO SPRAY PAINTING ON ACCIDENT PORTION	300	400.00
3	TO TRANSFER DOOR PARTS		100.00
4	TO TUFF KOTE	30	40.00
			840.00

ESTIMATE PARTS AND LABOUR GRAND TOTAL : \$ 2,704.00

1. This estimate is valid only if the following conditions are met:

- 1. The vehicle is insured by a valid policy.
- 2. The vehicle is insured by a valid policy.
- 3. The vehicle is insured by a valid policy.
- 4. The vehicle is insured by a valid policy.
- 5. The vehicle is insured by a valid policy.
- 6. The vehicle is insured by a valid policy.
- 7. The vehicle is insured by a valid policy.
- 8. The vehicle is insured by a valid policy.
- 9. The vehicle is insured by a valid policy.
- 10. The vehicle is insured by a valid policy.

2. This estimate is valid only if the following conditions are met:

- 1. The vehicle is insured by a valid policy.
- 2. The vehicle is insured by a valid policy.
- 3. The vehicle is insured by a valid policy.
- 4. The vehicle is insured by a valid policy.
- 5. The vehicle is insured by a valid policy.
- 6. The vehicle is insured by a valid policy.
- 7. The vehicle is insured by a valid policy.
- 8. The vehicle is insured by a valid policy.
- 9. The vehicle is insured by a valid policy.
- 10. The vehicle is insured by a valid policy.

not Admit
2/11/19
15:50
3 day
19/11/19
take the Attorney

2-1809
202
1447.2
1977.2

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Owner ID:

Vehicle Details

Vehicle No.:

Vehicle to be Exported:

Intended Deregistration Date:

Vehicle Make:

Vehicle Model:

Primary Colour:

Manufacturing Year:

Engine No.:

Chassis No.:

Maximum Power Output:

Open Market Value:

Original Registration Date:

First Registration Date:

Transfer Count:

Actual ARF Paid:

Intended PARF Rebate Details

PARF Eligibility:

PARF Eligibility Expiry Date:

PARF Rebate Amount:

Intended COE Rebate Details

COE Expiry Date:

COE Category:

COE Period(Years):

QP Paid:

COE Rebate Amount:

Total Rebate Amount:

Foreign Identification Number

049Q

SLB19275

Yes

20 Nov 2019

SUBARU

FORESTER 2.0I-L CVT AWD SR

White

2016

FB20Y203416

JF1SJ5KC5GG068293

110.0 kW (147 bhp)

\$15,515.00

30 Mar 2016

30 Mar 2016

0

\$15,515.00

Yes

29 Mar 2026

\$11,636.00

29 Mar 2026

B - Car above 1600cc or 97kW (130bhp)

10

\$47,604.00

\$30,264.00

\$41,900.00

1995

The information contained herein is correct as at 20 Nov 2019

OK

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	19 Nov 2019 15:08	Cim Dtl Modified	Claimant's Name: -> -.	[A] Lau Shu Pei
2	19 Nov 2019 15:08	Cim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W,	[A] Lau Shu Pei
3	19 Nov 2019 15:08	Cim Created	Reg No: SLB1927S, Acct Date: 2019/11/09, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: LEE BROTHERS AUTOMOTIVE PTE. LTD, (HQ)	[A] Lau Shu Pei
4	19 Nov 2019 15:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	19 Nov 2019 15:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/28	[A] Lau Shu Pei
6	19 Nov 2019 15:08	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
7	19 Nov 2019 15:10	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	19 Nov 2019 15:10	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lau Shu Pei
9	20 Nov 2019 14:33	Cim Dtl Modified	Claimant's Name: - -> YAN YULONG, Claimant's ID: -> S88610351.	[A] Lau Shu Pei
10	20 Nov 2019 14:33	Cim Veh Model Changed	(206086) -> (204953) SUBARU FORESTER 2.0 (A).	[A] Lau Shu Pei
11	21 Nov 2019 09:32	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
12	21 Nov 2019 14:44	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 13b)	[A] CHEW HSIAO TONG
13	21 Nov 2019 15:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/28	[I] Sherini Pillai
14	21 Nov 2019 15:41	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai

Date From



Date To

Audit Type None Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2350689	20 Nov 2019 08:39:34	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLB1927S	SHA1942A	11.77

Hsiao Tong (LKKAUTO)

From: Adeline <karen@leebrothers.com.sg>
Sent: Monday, 23 December 2019 3:42 PM
To: Admin A
Cc: CS A Team
Subject: LOD SLB1927S III SHA1942A accident on 09.11.2019 at 1235hrs
Attachments: 23122019154002.pdf

Dear Sir / Ma'am,

The following file attachment is LOD for SLB1927S for your settlement.

Do have your reply soon to settle the case.

Thanks & Best Regards

Adeline Seng
Lee Brothers Automotive Pte Ltd
1 Kaki Bukit Ave 6
#02-47 Autobay
Singapore 417883
Tel: 6509 5521
Fax: 6509 552

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Owner ID:

Vehicle Details

Vehicle No.:

Vehicle to be Exported:

Intended Deregistration Date:

Vehicle Make:

Vehicle Model:

Primary Colour:

Manufacturing Year:

Engine No.:

Chassis No.:

Maximum Power Output:

Open Market Value:

Original Registration Date:

First Registration Date:

Transfer Count:

Actual ARF Paid:

Intended PARF Rebate Details

PARF Eligibility:

PARF Eligibility Expiry Date:

PARF Rebate Amount:

Intended COE Rebate Details

COE Expiry Date:

COE Category:

COE Period(Years):

QP Paid:

COE Rebate Amount:

Total Rebate Amount:

Foreign Identification Number

049Q

SLB19275

Yes

20 Nov 2019

SUBARU

FORESTER 2.0I-L CVT AWD SR

White

2016

FB20Y203416

JF15J5KC5GG068293

110.0 kW (147 bhp)

\$15,515.00

30 Mar 2016

30 Mar 2016

0

\$15,515.00

Yes

29 Mar 2026

\$11,636.00

29 Mar 2026

B - Car above 1600cc or 97kW (130bhp)

10

\$47,604.00

\$30,264.00

\$41,900.00

The information contained herein is correct as at 20 Nov 2019

OK

Claim Audit

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1	19 Nov 2019 15:08	Cim Dtl Modified	Claimant's Name: -> -.	[A] Lau Shu Pei
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4	19 Nov 2019 15:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
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7	19 Nov 2019 15:10	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	19 Nov 2019 15:10	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lau Shu Pei
9	20 Nov 2019 14:33	Cim Dtl Modified	Claimant's Name: - -> YAN YULONG. Claimant's ID: -> S8861035J.	[A] Lau Shu Pei
10	20 Nov 2019 14:33	Cim Veh Model Changed	(206086) -> (204953) SUBARU FORESTER 2.0 (A).	[A] Lau Shu Pei
11	21 Nov 2019 09:32	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
12	21 Nov 2019 14:44	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% (BOLA 13b)	[A] CHEW HSIAD TONG
13	21 Nov 2019 15:41	Adj Next Rpt Changed	Next Rpt:Final Rpt,Due Date:2019/11/28	[I] Sherini Pillai
14	21 Nov 2019 15:41	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
15	07 Jan 2020 16:19	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	07 Jan 2020 16:19	Cim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	07 Jan 2020 16:19	Cim Dtl Modified	JPJ Reg. Date: -> 2016/03/30.	[A] JOANNE LEE KHANG MIN
18	07 Jan 2020 16:19	Cim Details Notified		[A] JOANNE LEE KHANG MIN
19	20 Jan 2020 15:10	Adj Mandate Request	Cur,Req:2144.95:PODS Liability: 100% *Quantum: (a)CORw/GST: \$1,658.50 + (b)LOR(3days x \$150.00): \$450.00 + (c)LTA/GIA search fee: \$36.45 = Total: \$2,144.95 *Vehicle Model: Subaru Forester (1995cc) *3 r ecommendation repair days *For your approval	[A] CHEW HSIAD TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Ref Ref No	Ref Date	Ref Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2350689	20 Nov 2019 08:39:34	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLB1927S	SHA1942A	11.77
2398966	07 Jan 2020 16:19:46	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLB1927S	SHA1942A	11.77

Print Received Message

This mail is associated with :

***SLB1927S (MCT19110226)**

[SHA1942A]

TP

YAN YULONG

Nov 9 2019 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

LEE BROTHERS AUTOMOTIVE PTE. LTD.

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 20/01/2020 16:10 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2144.95) - SLB1927S - Claim Handler: Sherini Pillai

Approved:2144.95.

Hsiao Tong (LKKAUTO)

From: Adeline <karen@leebrothers.com.sg>
Sent: Friday, 21 February 2020 12:01 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: LOD SLB1927S III SHA1942A accident on 09.11.2019 at 1235hrs //LKK REF: CC6/III19020478/Upb3

Dear Hsiao Tong,

We confirm acceptance \$2140.00 all in.

Please kindly have DV.

Thanks & Best Regards
Jason Lee
Lee Brothers Automotive Pte Ltd
1 Kaki Bukit Ave 6
#02-47 Autobay
Singapore 417883
Tel: 6509 5521
Fax: 6509 5523

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 19 February, 2020 10:52 AM
To: Adeline <karen@leebrothers.com.sg>
Subject: RE: LOD SLB1927S III SHA1942A accident on 09.11.2019 at 1235hrs //LKK REF: CC6/III19020478/Upb3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer at a global sum of \$2,140.00(all-in).

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline <karen@leebrothers.com.sg>

Sent: Monday, 17 February 2020 11:03 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD SLB1927S III SHA1942A accident on 09.11.2019 at 1235hrs //LKK REF: CC6/III19020478/Upb3

Hi Hsiao Tong,

Kindly see attached for the invoice.

Thanks & Best Regards

Adeline Seng

Lee Brothers Automotive Pte Ltd

1 Kaki Bukit Ave 6

#02-47 Autobay

Singapore 417883

Tel: 6509 5521

Fax: 6509 5523

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Monday, 17 February, 2020 9:27 AM

To: Adeline <karen@leebrothers.com.sg>

Subject: RE: LOD SLB1927S III SHA1942A accident on 09.11.2019 at 1235hrs //LKK REF: CC6/III19020478/Upb3

Without Prejudice

Hi,

No attachment. Pls resend.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline <karen@leebrothers.com.sg>

Sent: Saturday, 1 February 2020 10:23 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD SLB1927S III SHA1942A accident on 09.11.2019 at 1235hrs //LKK REF: CC6/III19020478/Upb3

Dear Hsiao Tong,

We would like to counter propose \$2150 All In.

As attached invoice as requested.

Thanks & Best Regards

Jason Lee

Lee Brothers Automotive Pte Ltd

1 Kaki Bukit Ave 6

#02-47 Autobay

Singapore 417883

Tel: 6509 5521

Fax: 6509 5523

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 22 January, 2020 8:02 AM

To: Adeline <karen@leebrothers.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: LOD SLB1927S III SHA1942A accident on 09.11.2019 at 1235hrs //LKK REF: CC6/III19020478/Upb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$2,050.00(all-in)**.

Please confirm acceptance.

*Kindly provide rental invoice/receipt.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, 23 December 2019 3:56 PM

To: Adeline <karen@leebrothers.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: LOD SLB19275 III SHA1942A accident on 09.11.2019 at 1235hrs

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC6/III19020478/Upb3

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com | Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline [<mailto:karen@leebrothers.com.sg>]

Sent: Monday, 23 December 2019 3:42 PM

To: Admin A

Cc: CS A Team

Subject: LOD SLB1927S III SHA1942A accident on 09.11.2019 at 1235hrs

Dear Sir / Ma'am,

The following file attachment is LOD for SLB1927S for your settlement.

Do have your reply soon to settle the case.

Thanks & Best Regards

Adeline Seng

Lee Brothers Automotive Pte Ltd

1 Kaki Bukit Ave 6

#02-47 Autobay

Singapore 417883

Tel: 6509 5521

Fax: 6509 552



AXA Insurance Pte Ltd
 ☎ 1800 850 4888 (Within Singapore)
 ☎ (65) 6880 4888 (International)
 ☎ (65) 6880 4740
 ✉ customer.care@axa.com.sg
 www.axa.com.sg

04270

Policy details

Policyholder name	YAN YULONG	Certificate number	GAB96874 / 1
Cover	Comprehensive	Chassis number	JF1515905000000000
Plan name	Flexi	Engine number	FB20Y203418
NCD applicable	30%		
Vehicle registration number	54B19275		
Period of insurance	From 30/03/2019 to 29/03/2020 (1 year 365 days, 1428 hours)		
Finance loan company	N/A		

Persons or classes of persons entitled to drive*

- (iii) Any person who is driving on the Polystyrenes' series or with their permission.

Limitation as to use*

EXCESS	Basic Own Garbage Excess	500 800,00
	Windscreen Excess	500 100,00

Additional clauses & endorsements to your policy

AXA Insurance Pte Ltd

44

important note

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Owner ID:

Vehicle Details

Vehicle No.:

Vehicle to be Exported:

Intended Deregistration Date:

Vehicle Make:

Vehicle Model:

Primary Colour:

Manufacturing Year:

Engine No.:

Chassis No.:

Maximum Power Output:

Open Market Value:

Original Registration Date:

First Registration Date:

Transfer Count:

Actual ARF Paid:

Intended PARF Rebate Details

PARF Eligibility:

PARF Eligibility Expiry Date:

PARF Rebate Amount:

Intended COE Rebate Details

COE Expiry Date:

COE Category:

COE Period(Years):

QP Paid:

COE Rebate Amount:

Total Rebate Amount:

Foreign Identification Number

049Q

SLB1927S

Yes

20 Nov 2019

SUBARU

FORESTER 2.0I-L CVT AWD SR

White

2016

FB20Y203416

JF15J5KC5GG068293

110.0 kW (147 bhp)

\$15,515.00

30 Mar 2016

30 Mar 2016

0

\$15,515.00

Yes

29 Mar 2026

\$11,636.00

29 Mar 2026

B - Car above 1600cc or 97kW (130bhp)

10

\$47,604.00

\$30,264.00

\$41,900.00

The information contained herein is correct as at 20 Nov 2019

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Jan 2020 Edit Reg		19 Nov 2019 00:00 Edit Adj Rpt	S\$1,550.00 Edit Estimates	S\$1,550.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	YAN YULONG, ID: S8861035J								
Vehicle Reg. No.:	SLB1927S	Date of Loss:	09/11/2019 00:00 - :59 [43 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19110226	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA1942A	Policy No. (Claimant):	GA096874						
		Excess:							
Repairer:	LEE BROTHERS AUTOMOTIVE PTE. LTD. (HQ) 1 Kaki Bukit Ave 6, #02-47 Autobay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 65095521								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 28/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (20/01/2020): Alert - Adj Mandate Approved (S\$2144.95) - SLB1927S - Claim Handler: Sherini Pillai - III_SG (21/11/2019): Alert - Adj Mandate Approved (S\$0.00) - SLB1927S - Claim Handler: Sherini Pillai									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLB1927S (MCT19110226)
 [SHA1942A]
 TP
 YAN YULONG
 Nov 9 2019 12:00AM
 [COMFORT TRANSPORTATION PTE LTD]
 LEE BROTHERS AUTOMOTIVE PTE. LTD.

Upload Documents | Upload Photos | Compose New Letter

View View in Browser

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	20/01/20 15:04	Odometer Reading	 Load JPG	☒	
2	20/01/20 15:04	General View	 Load JPG	☒	
3	20/01/20 15:04	Chassis Number	 Load JPG	☒	
4	20/01/20 15:04	General View	 Load JPG	☒	
5	20/01/20 15:04	General View	 Load JPG	☒	
6	20/01/20 15:04	General View	 Load JPG	☒	
7	20/01/20 15:04	General View	 Load JPG	☒	
8	20/01/20 15:04	General View	 Load JPG	☒	
9	20/01/20 15:04	General View	 Load JPG	☒	
10	20/01/20 15:04	General View	 Load JPG	☒	
11	20/01/20 15:04	General View	 Load JPG	☒	
12	20/01/20 15:04	General View	 Load JPG	☒	
13	20/01/20 15:04	General View	 Load JPG	☒	
14	20/01/20 15:04	General View	 Load JPG	☒	
15	20/01/20 15:04	General View	 Load JPG	☒	
16	20/01/20 15:04	General View	 Load JPG	☒	
17	20/01/20 15:04	General View	 Load JPG	☒	
18	20/01/20 15:04	General View	 Load JPG	☒	
19	20/01/20 15:04	General View	 Load JPG	☒	
20	20/01/20 15:04	General View	 Load JPG	☒	
21	20/01/20 15:04	General View	 Load JPG	☒	
22	20/01/20 15:04	General View	 Load JPG	☒	
23	20/01/20 15:04	General View	 Load JPG	☒	
24	20/01/20 15:04	General View	 Load JPG	☒	
25	20/01/20 15:04	General View	 Load JPG	☒	
26	20/01/20 15:04	General View	 Load JPG	☒	
27	20/01/20 15:04	General View	 Load JPG	☒	
28	20/01/20 15:04	General View	 Load JPG	☒	
29	20/01/20 15:04	General View	 Load JPG	☒	
30	20/01/20 15:04	General View	 Load JPG	☒	
31	20/01/20 15:04	General View	 Load JPG	☒	
32	20/01/20 15:07	Reinspection Photo	 Load JPG	☒	
33	20/01/20 15:07	Reinspection Photo	 Load JPG	☒	
34	20/01/20 15:07	Reinspection Photo	 Load JPG	☒	
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	20/11/19 17:24	TP ESTIMATE- MARKED.	 Load PDF		
2	20/11/19 17:24	TP GIA REPORT	 Load PDF		
3	20/01/20 13:32	WORKSHOP INVOICE	 Load PDF		
4	20/01/20 13:32	LTA SEARCH	 Load PDF		
5	20/01/20 13:32	LOD	 Load PDF		
6	20/01/20 13:32	GIA SEARCH	 Load PDF		
7	09/03/20 09:59	RENTAL RECEIPT	 Load PDF		
8	09/03/20 09:59	AUTHORISATION TO ACT FORM	 Load PDF		

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
9	09/03/20 09:59	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	20/11/19 08:39	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST			Reset	Save	Print
There are no document checklists configured.					

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III19020478/UPS3Q2

Date: 09/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant SLB1927S Insured Vehicle No : SHA1942A
 Vehicle No : SLB1927S
 Date of Loss: 09/11/2019 Nature of Claim: TP Claim No: MCT19110226

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLB1927S
 Make & Model: SUBARU FORESTER, 2.0 (A) Engine No: FB20Y203416
 Reg. Date: 30/03/2016 (Man. Year: 2016) Chassis No: JF1SJ5KC5GG068293
 Colour: White Odometer: 60029 km
 Engine Capacity: 1995 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/60 R17 Rear Tyre Size: 225/60 R17
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,864.00	1,447.20	416.80	22.36
Miscellaneous Items	0.00	0.00	0.00	
Labour	840.00	530.00	310.00	36.90
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,704.00	1,977.20	726.80	26.88
Approved Total (Overridden) (S\$)		1,550.00		
(S\$)	2,704.00	1,550.00	1,154.00	42.68
+ GST 7.00/7.00% (S\$)	189.28	108.50	80.78	42.68
Nett Amount (S\$)	2,893.28	1,658.50	1,234.78	42.68
+ Car Rental (3.0 x S\$150.00/day) (S\$)		450.00		
+ Doc/Search Fee (S\$)		36.45		
Nett Liability (S\$)		2,144.95		
Global Sum Settlement (S\$)		2,140.00		

INSPECTION

Date of Assignment: 19/11/2019
 Date Inspected: 19/11/2019 Inspected At: LEE BROTHERS AUTOMOTIVE PTE. LTD. (HQ)
 1 Kaki Bukit Ave 6, #02-47 Autobay @ Kaki Bukit
 Singapore 417883

Estimated Period of Repair: 3.0 days

Adjuster: MARCUS CHUA

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 20 Jan 2020)
Parts:	M1-SUV	SUBARU FORESTER 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLB1927S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR RH	Badly Dented / Bent	942.00 FL	*942.00 FL
2	1		*FRONT DOOR BLACK TAP RH	Necessary	102.00 FL	*85.00 FL
3	1		*FRONT DOOR RUBBER RH	Not Necessary	168.00 FL	*- FL
4	1		*FRONT DOOR GLASS REGULATOR RH	Not Necessary	336.00 FL	*- FL
5	1		*FRONT DOOR LOWER PROTECTOR RH	Grazed	316.00 FL	*316.00 FL
6	1		*FRONT DOOR LOWER RUBBER RH	Necessary	168.00 FL	*168.00 FL
7	1		*REAR DOOR LOWER PROTECTOR RH	Grazed	298.00 FL	*298.00 FL

F=Franchise part. L=ListItemDisc

Sub Total (S\$)	2,330.00	1,809.00
- List Item Discount on L Items 20.00/20.00% (S\$)	466.00	361.80
Total Parts (S\$)	1,864.00	1,447.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO KNOCK OUT DENT AND REPLACE ACCIDENT PARTS)	New	300.00	200.00
2	TO TRANSFER DOOR PARTS)	New	100.00	0.00
3	TO SPRAY PAINTING ON ACCIDENT PORTION	New	400.00	300.00
4	TO TUFF KOTE	New	40.00	30.00
Gross Labour Cost (\$\$)			840.00	530.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >