

INS. CASE OWNER:

CC 4/AIG1902 0477, Q

LKK
IDAC:

Surveyor:

Sampton

DOI:

19/11/19

Date / Time:

19/11/19

Registered in Merimen:

19/11/19

Pre-assign / CCU / FTE



Insured Vehicle No. : SMN 29242

Claim No. :

Name of Insured : BIS MOTORING PH

Policy No. :

994444222

Insured Tel No. : HP:

Make / Model :

PERMUT

Excess Sec II : \$5

D.O.A. : 15/11/19

Place of Accident :

MANULIF RD

Is driver the owner? (YES / NO)

Nature of Accident :

If NO, Driver Name / Age : MD AM FAY

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability :

% Final ? Yes / No

SLG 7543A



INSRS:
WSP:
Tel:
Liability:
RMKS:

UTON
UTY
RENTALS



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE / PIC
	11/12/19-1	Non-Reporting ltr (1st):	
	3/11/19-1	Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
01.12.19	EMAIL WSP TO REQUEST FOR EVIDENCE.	Notification ltr (if non-pickup):	
	TP INFORM NO EVIDENCE.	Call OI:	EMAIL 14.12.19
		After call ltr to OI:	
		Documentation Check List: Handler	Typist
	REC'D OI VIDEO SAVE IN (V: ASHES) VIDEO SHOW TP CHANGED MRO	Notification ltr (if non-pickup):	
	TP DONE AND PUT YES. TOUAGE UPLOADED IN MERIMEN.	After call ltr to OI:	
		Authorisation To Act:	
16.11.19	SEEK APPROVAL TO REJECT TP CLAIM.	Release Voucher:	
		Final Repair Bill:	
09.03.20	APPROVAL TO REJECT TP CLAIM.	Car Rental Invoice:	
		Towing Invoice:	
09.03.20	EMAIL WSP TO REJECT TP CLAIM.	LTA / GIA :	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time:		Sent By:		Confirm by: CSP	
Repair Cost: 45 \$5 1,900		(4 days) Reduction: 49 %		Email ☒ Call ☐	
FINAL SETTLEMENT Date/Time:		Confirm with		Email ☐ Call ☐	
Final Liability:	% 50 0 (Agreed / Assessed)	BOLA S/N No. :	IF NO or B 28, Ass. Lia :		
Repair Cost:	\$5	(CONDUCTING VERSION.			(IF CHANGE NAME PUT OI)
Loss of Rental (LOR):	\$5 (x days)				
Loss of Use (LOU):	\$5 (\$ x days)				
Loss of Income (LOI):	\$5 (\$ x days)				
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LO ☐	[Tick only one]				
GIA/LTA Search	\$5				
Medical:	\$5				
Disbursement:	\$5 (e.g. Tow/ Independent)				
Legal Cost	\$5				
Total:	\$5	Global Sum \$5:			
FINAL PAYMENT Date/Time:		Confirm with:		Email ☐ Call ☐	
Payee 1:	\$5	Name 1:			
Payee 2: (Strike if N.A.)	\$5	Name 2:			
Payee 3: (Strike if N.A.)	\$5	Name 3:			

COPY SENT
9/3/2020

ASS. REC. BY: Sun Pin.

REF:

Ala**ASSIGNMENT**

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or NoCA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLG 7543A Yr Regn: 12/0ct/2016Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Sienta 1.5 c.c. 1496Colour: White A/C: Insured / Std / NI / NASp. Reading: 186499 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: NSP1707037637Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185 / 60 R15R: 185 / 60 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Fireenza

Front _____ Rear _____

R/Bal. 5 mm R/Bal. 5 mmL/Bal. 5 mm L/Bal. 5 mmD.O.A. 15/11/2019 D.O.I. 19/11/2019Survey held at LCRDes. of Damages: Frt / Rear / O/S / NIS / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

MV = 62K 4s: +1.800 (RED: 91,131.50 49%)

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Rep. Form:

Lump Sum / L.P.A. /

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

S + RS \$ _____

Photos

Others

TOTAL

LCRF Pte Ltd
CARROS CENTER
60 JALAN LAM HUAT #04-01 S(737869)
Main +65 62524991

MS AIG Asia Pacific Insurance Pte Ltd

Date: 19/11/2019

Attn : MOTOR CLAIMS DEPT

ESTIMATE

VEHICLE NO: SLG7543A

CHASSIS NO : NHP1707037637

MAKE / MODEL : Toyota Sienta Hybrid 1.5 G CVT

DATE OF ACCIDENT : 15/11/2019

YOUR INSURED VEHICLE NUMBER :SMM2924Z

MILEAGE: 186499 km

PARTS DISCRIPTION

	<u>QTY</u>	<u>UNIT PRICE</u>	<u>LIST PRICE</u>
1 F/L door / DD	1PC	\$ 1,610.00	\$ 1,610.00
		LIST TOTAL S\$:	\$ 1,610.00
		25%DISCOUNT S\$:	\$ 402.50
			\$ 1,207.50

SPECIAL NETT

1 Front bumper clips	1 SET / NEC	\$ 100.00	30
2 F/L wheel rim	1PC / SCR	\$ 250.00	80
		Special Nett Total S\$:	\$ 350.00

LABOUR CHARGES

1	To labour charge for removing out F/L door and F/L fender out to facilitate replacement of damaged parts	\$	900.00	400
2	To respray F/L fender, F/L door and front bumper	\$	700.00	400 500
3	To apply rustproofing on all replacement parts	\$	180.00	X
4	To conduct 4 wheel alignment	\$	200.00	60
		LABOUR TOTAL S\$:	\$	1,980.00
		TOTAL S\$:	\$	3,537.50
		7% GST	\$	247.63
		GRAND TOTAL S\$:	\$	3,785.13

Repair days - 4 days

Repair days - 4 days

Lump Sum Repair

After spray photo

Sun Pin

19/11/2019

TP without prejudice

LKK Auto Consultants hence notify the Repaired of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party involved on a "Without Prejudice" basis
- No illegal "bribe" payment is allowed
- Suppliers of damaged parts to be resurveyed and is subject to final approval from Insurance Company

Acknowledged by:

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	621K
Vehicle Details	
Vehicle No.:	SLG7543A
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Nov 2019
Vehicle Make:	TOYOTA
Vehicle Model:	SIENTA 1.5G CVT
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	2NR8631547
Chassis No.:	NSP1707037637
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$21,082.00
Original Registration Date:	12 Oct 2016
First Registration Date:	12 Oct 2016
Transfer Count:	2
Actual ARF Paid:	\$11,515.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Oct 2026
PARF Rebate Amount:	\$8,636.00
Intended COE Rebate Details	
COE Expiry Date:	11 Oct 2026
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$55,201.00
COE Rebate Amount:	\$34,453.00
Total Rebate Amount:	\$43,089.00

The information contained herein is correct as at 20 Nov 2019

OK

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For Enquiries/Visit Us!
Classic Credit - Used

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Sort by Date Posted

20 results/page

21 vehicles

Toyota Sienta

Advanced Search

Photo	Model	Price	Depreciation	Reg Cost	Eng Cap	Mileage	Veh Type	Status
Search Selection	Toyota Sienta	Any	Any	2016	Any	Any	Any	Available
	Toyota Sienta 1.5A X	\$64,800	\$9,330 /yr	14-Mar-2016	1,496 cc	71,000 km	MPV	Available
Hue Yang Offer! Upon Purchase You Enjoy Free 1 Year Warranty, Free 1st Insurance, Free 1 Year Servicing, Free Polishing, Chemical Engine Wash, Hurry Now Before Offer End! Hue Yang Credit Pte Ltd Posted: 17-Sep-2019 Tags: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota								
	Toyota Sienta 1.5A X	\$63,800	\$8,830 /yr	20-May-2016	1,496 cc	45,000 km	MPV	Available
Only 1 Owner, High ARF At \$11811, Original Paint From Day 1, Very Well Kept Unit, Powerful Yet Low Fuel Consumption, Made In Japan, Bank/In-House Available. Posted: 21-Oct-2019 Tags: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota								
	Toyota Sienta 1.5A G	\$65,800	\$8,840 /yr	09-Jun-2016	1,496 cc	33,000 km	MPV	Available
Bright White With Black Sporty Interior! 1 Single Owner Only, Family Car, For Private Family Use Only, Underutilized With Low Mileage Done, Serviced Regularly Every 10k Km, Clean, Neat And Like New Interior, Amazing Original Paintwork, Appointment To View This Plea... Posted: 01-Oct-2019 Tags: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota								
	Toyota Sienta 1.5A G	\$64,555	\$8,980 /yr	23-Jun-2016	1,496 cc	57,327 km	MPV	Available
Graded B by STRA Highest Spec, G Model, 2 Power Door, Reliable And Fuel Efficient Japanese MPV1 Made And Assemble In Japan! Low Maintenance Cost, Low Fuel Consumption, Low Monthly Repayment Available! Trade In Welcome! Flexible Bank/In House Financing Available With Fast Ap... Cars Premium Posted: 01-Nov-2019 Tags: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota								
	Easy to Install with LED Light on the Cover ICON Automotive Blower Fan motor set to Circulate the cooling air in your car cabin for more cooling on rear seat. Have info about this product							
	Toyota Sienta 1.5A G	\$63,600	\$8,830 /yr	23-Jun-2016	1,496 cc	44,000 km	MPV	Available
\$2,000 To Drive Away! Limited Time Deal! Easy Access With Dual Power Sliding Doors, Ideal For Families With Kids And Seniors! Nicely Done Up And Ready To Go! Toyota Reliability With Great Fuel Efficiency! Come View Now! Posted: 29-Oct-2019 Tags: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota								
	Toyota Sienta 1.5A G	\$63,600	\$8,750 /yr	29-Jun-2016	1,496 cc	52,000 km	MPV	Available
(3 Years Warranty + 3 Years Maintenance Package) 100% Loan Provided! Convert To 210 Usage If Needed, Attractive 1.98% Bank Or In House Loan Available! Always Be Seen On The Road To Stay Safe! Ideal For New Families To Trade In And Upgrade! Easy Access Wh... Posted: 26-Nov-2019 Tags: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota								
	Toyota Sienta 1.5A G	\$62,800	\$8,730 /yr	29-Jun-2016	1,496 cc	58,545 km	MPV	Available
Special Offer TB 30 November Only, Vehicle Viewing At APH Building, Come With 2 Years Third Party Warranty, Easy And Flexible In House Loan And Balloon Scheme Available, No Gimmicks! 7 Seater, Keyless Entry/Start, Reverse Camera, Auto LEDx Headlights, 2 x Elec... Posted: 07-Nov-2019 Tags: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota								
	Toyota Sienta 1.5A G	\$62,800	\$8,670 /yr	25-Jul-2016	1,496 cc	75,314 km	MPV	Available
Special Offer TB 30 November Only, Come With 2 Years Third Party Warranty, Easy And Flexible In House Loan And Balloon Scheme Available, No Gimmicks! 7 Seater, Keyless Entry/Start, Reverse Camera, Auto LEDx Headlights, 2 x Electric Power Door, Leather Seats, L... Posted: 23-Oct-2019 Tags: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota								
	Toyota Sienta 1.5A X	\$63,800	\$8,940 /yr	29-Jul-2016	1,496 cc	61,179 km	MPV	Available
1.5% Interest Rate, Well Maintained By Single Owner, Classy Black Exterior With Spacious Interior For 7 Passengers, Great For City								

Car image



Driving And Malaysia Trip For The Family With Roof Multi Media Screen! Call/WhatsApp Us Now To Arrange For A Viewing Appt...

Republic Auto

Posted: 17-Oct-2019 Tag: 2018 Toyota Sienta, 2018 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota



Toyota Sienta 1.5A X

\$63,800

\$8,890 /yr

04-Aug-2016

1,496 cc

-

MPV

Available

1 Owner! Full Loan Available At \$800+! 18 Months Warranty! We Can Help To Convert To Z10 Usage If Needed. In House Loan Or Bank Loan Available! Fast, Easy And Flexible Loan Approval! We Are sgCarMart Premium Dealer! Buy With Confidence! Viewing And Test Drive...

88 Motor Trading

Posted: 26-Oct-2019 Tag: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota



Name your price, sell your car

Sell by consignment- hassle free with no obligation to sell!

Find out more!



Toyota Sienta 1.5A G

\$67,800

\$9,400 /yr

06-Aug-2016

1,496 cc

60,810 km

MPV

Available

Low Interest, Low Mileage, Low Depn, Buy From Reputed Company, All Credit Profile Welcome, 100% Loan Available, Free Warranty And Servicing

Hamilton Autohub Pte Ltd

Posted: 17-Nov-2019 Tag: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota



Toyota Sienta 1.5A G

\$64,777

\$8,810 /yr

17-Aug-2016

1,496 cc

38,000 km

MPV

Available

Well Maintained By Previous Owner! The Most Reliable, Economical And Most Fuel Efficient MPV In The Market, High Loan Available At Attractive Rates! We Provide Excellent After Sales Service, Price Quoted With GST Inclusive. Contact Us Now For Viewing!

HTS Motor

Posted: 15-Nov-2019 Tag: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota



Toyota Sienta 1.5A G

\$64,800

\$8,640 /yr

22-Aug-2016

1,496 cc

29,139 km

MPV

Available

Nice Sealed Number 3433 To Go Along, Road Tax T8 Feb 2020/High Loan Available With High Approval Rate, Balloon Scheme Available, All Vehicles Are Inspected By Our Professional Team For Highest Quality. Extended Warranty Available. Call To Arrange For Viewing And...

Posted: 14-Nov-2019 Tag: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota



Toyota Sienta 1.5A X

\$63,800

\$8,840 /yr

25-Aug-2016

1,496 cc

70,858 km

MPV

Available

Special Offer T8 30 November Only, Come With 2 Years Third Party Warranty, Easy And Flexible In House Loan And Balloon Scheme Available, No Commercial 7 Seater MPV, Keyless Entry/Start, Reverse Camera, Electric Power Door, Leather Seats, Low Fuel Consumption,...

Posted: 02-Nov-2019 Tag: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota



Toyota Sienta 1.5A G

\$66,888

\$8,820 /yr

21-Sep-2016

1,496 cc

-

MPV

Available

Reliable And Fuel Efficient Japanese MPV! Very Well kept, Superb Condition, Drop By Today For A Test Drive, Flexible Loan And Insurance At One Stop, View To Believe!

Yes Motoring

Posted: 10-Nov-2019 Tag: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota



Toyota Sienta 1.5A Elegance

\$67,800

\$8,520 /yr

29-Sep-2016

1,496 cc

40,000 km

MPV

Available

Cheapest Depreciation In The Car Market! Showroom Condition! Highest Spec Unit! Original Toyota Paint! Zero Problems & Gimmicks, 100% Loan Approval, Full Loan Available, Bank/In-House Loan Available, 120 Point Check Done, STA Welcomed!

Posted: 20-Nov-2019 Tag: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota



Toyota Sienta 1.5A G

\$63,800

\$8,430 /yr

21-Oct-2016

1,496 cc

35,000 km

MPV

Available

Tip Top Condition Like New, Most Popular 7 Seater MPV, High Spec G Model, With It's Reliable Toyota Engine, Low Fuel Consumption Car, Very Well Taken Care By Previous Owner, Flexible Bank Loan/In House Loan Available, Please Call For Viewing.

Posted: 16-Nov-2019 Tag: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota



Toyota Sienta 1.5A X

\$76,880

\$10,430 /yr

27-Oct-2016

1,496 cc

30,220 km

MPV

Available

1 Careful Owner! New Paintwork Done! New Premium Leather Seat! Low Mileage! Most Popular 1.5L MPV, Reliable And Fuel Efficient, Made And Assembled In Japan! Low Fuel Consumption, Low Monthly Repayment Available! Trade In Welcome! Flexible Bank/In House F...

Viking Motor Pte Ltd

Posted: 05-Nov-2019 Tag: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota



Toyota Sienta Hybrid 1.5A X

\$67,800

\$9,380 /yr

04-Nov-2016

1,496 cc

63,129 km

MPV

Available

Fuel Type: Petrol-Electric

Special Offer T8 30 November Only, Low Fuel Consumption At 27km Per Litre, Come With 2 Years Third Party Warranty, Easy And Flexible In House Loan And Balloon Scheme Available, No Gimmicks! Keyless Entry/Start, Pre-Collision System, DVD, Bluetooth, Reverse Camera,...

Posted: 08-Nov-2019 Tag: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota



Toyota Sienta 1.5A X

\$63,800

\$8,490 /yr

11-Nov-2016

1,496 cc

29,000 km

MPV

Available

\$0 Drive Away! Very Good Condition! 100% Loan Approval! 100% Accident-Free! No Repairs Needed! Good Fuel Economy! Easy To Maintain! High Trade In Welcome! 1st Come 1st Serve! Call Now To Book A Free Test Drive Today! Call Now Before It's Sold!

Viking Motor Pte Ltd

Posted: 15-Nov-2019 Tag: 2016 Toyota Sienta, 2016 toyota sienta, Toyota Sienta, toyota sienta, Toyota, Sienta, sienta, Used Toyota

Continued

Save this search criteria, to get email alerts whenever a match is found.

PRE-REPAIR INSPECTION REQUEST – SLG7543A vs SMM2924Z (OI) on D.O.A.: 15/11/2019

From: Hor, Yinnul
To: 'assignn@lcr.com', Admin A (admin-a@lcr.com)
Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariessa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni
Sent: 11/19/2019 10:30:43 AM

Hi,

Please refer to the enclosed request from **Lion City Rentals**.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yinnul (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206586 | Ext: 1002208
innul.hor@aig.com | [8001206586](tel:8001206586)

11.17am @ 19/11/2019

P: Mr. Sim
V: vehicle In
S: Sun pin

From: Siak Tong Sim [mailto:siaktong@lioncityrentals.com.sg]

Sent: Tuesday, November 19, 2019 10:24 AM

To: Hor, Yinnul

Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariessa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni

Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM2924Z AND SLG7543A ON 15/11/2019

This message is from an external sender; be cautious with links and attachments.

Dear sir
We would like to engage LXX for this survey

Regards

S.T. Sim (65-97422188)

Manager

Accident Reporting Center

60 Jalan Lam Huat
#04-35/36 Carros Centre
Singapore 737669



On Tue, Nov 19, 2019 at 10:09 AM Hor, Yinnul <yinnul.hor@aig.com> wrote:

This is a secure, encrypted message. To read it, open the attachment.

Este es un mensaje cifrado y seguro. Para leerlo, abra el archivo adjunto.

Esta é uma mensagem criptografada segura. Para lê-lo, abra o anexo.

Ceci est une sécurité, un message crypté. Pour le lire, ouvrez la pièce jointe.

これは暗号化された電子メールです。閲覧には添付ファイルを開いてください。

[Click here](#) by 2019-11-25 20:09 CST to read your message.
After that, open the attachment.

[More info](#)

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From: Yinnul.Hor@aig.com
To: siaktong@lioncityrentals.com.sg
Cc: Andy-SY.Fang@aig.com ,Winnie-LW.Fan@aig.com ,NoorMariasa.AbuKassim@aig.com ,Syazairdina.Azlan@aig.com ,yokashi.chan@aig.com ,ShengYang.Lin@aig.com ,Aashweenjeetkaur.Mithooasingh@aig.com ,Thaerthan.Parthiban@aig.com ,Divyashni.Subramaniam@aig.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMM2924Z AND SLG7543A ON 15/11/2019
Date: Tue, 19 Nov 2019 02:09:16 +0000
Without Prejudice

Your Reference : SLG7543A
Our Reference : SMM2924Z

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kaivin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasuli	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rui (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations - Auto

Tel: 8001206556 | Ext: 1002208
Yinnul.Hor@aig.com | www.aig.sg

From: Siak Tong Sim <siaktong@lioncityrentals.com.sg>
Sent: Tuesday, November 19, 2019 8:15 AM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Lion City Rentals ARC <lcrcarc@lioncityrentals.com.sg>
Subject: [EXTERNAL] Re: 3rd party survey for SLG7543A

This message is from an external sender; be cautious with links and attachments.

Dear sir
Please arrange 3rd party survey for the following car
Our Insured: SLG7543A
Your Insured: SMM2924Z
Date of accident: 15/11/2019

Regards

S.T.Sim (65-97422188)

Manager

Accident Reporting Center

60 Jalan Lam Huat

#04-35/36 Carros Centre

Singapore 737869



Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Saturday, 7 December 2019 2:00 PM
To: siaktong@lioncityrentals.com.sg
Subject: ACCIDENT INVOLVING SLG 7543A AND SMN 2924Z ON 15/11/2019
Attachments: SKETCH PLAN.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs,

ACCIDENT INVOLVING SLG 7543A AND SMN 2924Z ON 15/11/2019

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Saturday, 14 December 2019 4:26 PM
To: 'Eden Ng Soo Ching'
Cc: happyfleet@cowell.com.sg
Subject: ACCIDENT INVOLVING SMM 2924Z AND SLG 7543A ON 15/11/2019

Our Ref: CC4/AIG19020477/Qeb3

14 DEC 2019

BIS MOTORING PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SMM 2924Z AND SLG 7543A ON 15/11/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Foo, Chityan <Chityan.Foo@aig.com>
Sent: Monday, 9 March 2020 10:55 AM
To: Asher Sng (LKKAUTO)
Subject: Your ref: 2549657842SG, ACCIDENT INVOLVING SMM 2924Z (OI) & SLG 7543A (TP) ON 15/11/2019

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

We refer to your email dated 17.12.19.

Please proceed to reject third party claim based on video footage.

Kind regards,

Jimmy Foo
AIG
Complex Claims Examiner
AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, December 17, 2019 9:24 AM
To: Foo, Chityan <Chityan.Foo@aig.com>
Subject: [EXTERNAL] [REJECTION REQUEST] Your ref: 2549657842SG, ACCIDENT INVOLVING SMM 2924Z (OI) & SLG 7543A (TP) ON 15/11/2019

This message is from an external sender; be cautious with links and attachments.

Your ref: **2549657842SG**

Dear Sir/Madam,

ACCIDENT INVOLVING SMM 2924Z (OI) & SLG 7543A (TP) ON 15/11/2019

We refer to the above matter.

TP reported that OI hit his stationary vehicle.

OI reported that TP filter into his lane and hit his vehicle.

Insured video uploaded in merimen clearly show that third party filter into insured lane and collided into insured vehicle.

We are of the opinion that the liability is not third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 3(408933)



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 9 March 2020 3:14 PM
To: 'siaktong@lioncityrentals.com.sg'
Subject: RE: ACCIDENT INVOLVING SLG 7543A AND SMN 2924Z ON 15/11/2019
Attachments: OI VIDEO FRT.mp4; OI SKETCH PLAN.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING SLG 7543A AND SMM 2924Z ON 15/11/2019

We attached here with a copy of our insured's accident statement and our insured video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client changed into our insured lane and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 3408933

From: Asher Sng (LKKAUTO)
Sent: Saturday, 7 December 2019 2:00 PM
To: siaktong@lioncityrentals.com.sg
Subject: ACCIDENT INVOLVING SLG 7543A AND SMN 2924Z ON 15/11/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs,

ACCIDENT INVOLVING SLG 7543A AND SMN 2924Z ON 15/11/2019

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

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Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

88k S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Nov 2019 Edit Reg		19 Nov 2019 00:00 Edit Adj Rpt	S\$1,800.00 Edit Estimates	S\$1,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	BIS MOTORING PTE LTD , Co. Reg. No.: 201735055D, Tel: +6599999999								
Main Claimant:	LION CITY RENTALS PTE LTD , Co. Reg. No.: 201504621K								
Vehicle Reg. No.:	SLG7543A	Date of Loss:	15/11/2019 00:00 - :59 [37 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2549657842SG	Policy/Cover Note No.:	0999994322 (Comprehensive)						
Vehicle Reg. No. (Insured):	SHM2924Z	Policy No. (Claimant):	19-MK000205-R00						
		Excess:							
Repairer:	Lion City Rentals Pte Ltd (HQ) 60 Jalan Lam Huat, #04-01 Carros Centre, 737869 Kranji - Tel: 92988888 / 97884060								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by OI SUN PIN] ... [Final Rpt due 28/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (20/11/2019): Request To Upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLG7543A (2549657842SG)
[SMM2924Z]
TP
LION CITY RENTALS PTE LTD
Nov 15 2019 12:00AM
[BIS MOTORING PTE LTD]
Lion City Rentals Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
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Video					1 per page		☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	17/12/19 08:47	OI VIDEO		Load MP4			

Photos/Images					3 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	25/11/19 08:50	Odometer Reading		Load JPG	☒		
2	25/11/19 08:50	Chassis Number		Load JPG	☒		
3	25/11/19 08:51	General View		Load JPG	☒		
4	25/11/19 08:51	General View		Load JPG	☒		
5	25/11/19 08:51	General View		Load JPG	☒		
6	25/11/19 08:51	General View		Load JPG	☒		
7	25/11/19 08:51	General View		Load JPG	☒		
8	25/11/19 08:51	General View		Load JPG	☒		
9	25/11/19 08:51	General View		Load JPG	☒		
10	25/11/19 08:51	General View		Load JPG	☒		
11	25/11/19 08:51	General View		Load JPG	☒		
12	25/11/19 08:51	General View		Load JPG	☒		
13	25/11/19 08:51	General View		Load JPG	☒		
14	25/11/19 08:51	General View		Load JPG	☒		
15	25/11/19 08:51	General View		Load JPG	☒		
16	25/11/19 08:51	General View		Load JPG	☒		
17	25/11/19 08:51	General View		Load JPG	☒		
18	25/11/19 08:51	General View		Load JPG	☒		
19	25/11/19 08:51	General View		Load JPG	☒		

Documentation					1 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	19/11/19 15:04	EMAIL FROM AIG DD 19112019		Load PDF			
2	22/11/19 09:11	TP ESTIMATE- MARKED		Load PDF			
3	22/11/19 09:11	TP GIA REPORT.		Load PDF			
4	14/12/19 16:26	LETTER TO OI		Load PDF			
5	09/03/20 15:17	APPROVAL TO REJECT TP CLAIM		Load PDF			
6	09/03/20 15:17	EMAIL WSP TO REJECT TP CLAIM		Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print		
1	20/11/19 13:33	OI GIA REPORT		Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19020477/QES3Q2

Date: 11/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994322
Claimant
Vehicle No : SLG7543A **Insured Vehicle No :** SMM2924Z
Date of Loss: 15/11/2019 **Nature of Claim:** TP **Claim No:** 2549657842SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLG7543A**
 Make & Model: TOYOTA SIENTA, 1.5 (A) Engine No: 2NR8631547
 Reg. Date: 12/10/2016 (Man. Year: 2016) Chassis No: NSP1707037637
 Colour: White Odometer: 186499 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15
 Front Left Side: Firenza 5 mm Rear Left Side: Firenza 5 mm
 Front Right Side: Firenza 5 mm Rear Right Side: Firenza 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,557.50	1,317.50	240.00	15.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,980.00	960.00	1,020.00	51.52
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,537.50	2,277.50	1,260.00	35.62
Approved Total (Overridden) (S\$)		1,800.00		
(S\$)	3,537.50	1,800.00	1,737.50	49.12
+ GST 7.00/7.00% (S\$)	247.63	126.00	121.63	49.12
Nett Amount (S\$)	3,785.13	1,926.00	1,859.13	49.12
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 19/11/2019
 Date Inspected: 19/11/2019 Inspected At: Lion City Rentals Pte Ltd (HQ)
 60 Jalan Lam Huat, #04-01 Carros
 Centre
 Singapore 737869
 Estimated Period of Repair: 4.0 days

Adjuster: OI SUN PIN

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*F/L DOOR	Dented	1,610.00 FL	*1,610.00 FL
2	1		*SET FRONT BUMPER CLIPS	Necessary	100.00 FS	*30.00 FS
3	1		*F/L WHEEL RIM	Scratched	250.00 FS	*80.00 FS
					Sub Total (\$\$)	1,960.00
					- List Item Discount on L Items 25.00/25.00% (\$\$)	402.50
					Total Parts (\$\$)	1,557.50

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO LABOUR CHARGE FOR REMOVING OUT F/L DOOR AND F/L FENDER OUT TO FACILITATE REPLACEMENT OF DAMAGED PARTS	New	900.00	400.00
2	TO RESPRAY F/L FENDER ,F/L DOOR AND FRONT BUMPER	New	700.00	500.00
3	TO APPLY RUSTPROOFING ON ALL REPLACEMENT PARTS	New	180.00	0.00
4	TO CONDUCT 4 WHEEL ALIGNMENT	New	200.00	60.00
Gross Labour Cost (S\$)			1,980.00	960.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >