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Our Ref: CC6/AIG19020475/Adb3

25 NOVEMBER 2019

POKKA INTERNATIONAL PTE LTD

4 BENOI CRES, SINGAPORE 629970 Attn: The Management

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 8068H & SMF 2787P ALONG/AT RIVERVALE CRES MULTI STORY CARPARK 4 FLOOR ON 16/11/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMF 2787P against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle collided onto Third Party stationary vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE

Case Handler DID: 6749 5792 FAX: 6741 4108

Email: JiaLe@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)