

## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. 4GR 8222 B

Claimant's Vehicle No. SLX 9898 Z

Accident on 8-11-19 involving vehicle/s No. \_\_\_\_\_

\_\_\_\_\_ along/at ANK AVE 1

### BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 1281.47 Payable to Volkswagen Centre Singapore

2. ~~Loss of-Use/~~ Car Rental S\$ 120 Payable to Volkswagen Centre Singapore

3. ~~Medical and~~ Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : \_\_\_\_\_

Service Adviser \_\_\_\_\_

Contact No./H/P. \_\_\_\_\_



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19020433/Eda3

20 NOVEMBER 2019

**TAN CHENG HIAN VINCENT**  
BLK 432 ANG MO KIO AVENUE 10  
#08-1441  
SINGAPORE 560432

Dear Sir/Madam,

**ACCIDENT INVOLVING SGQ 8222B & SLX 9898Z ALONG/AT ANG MO KIO AVE 10  
BEFORE TURN LEFT TO AVE 1 ON 08/11/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLX 9898Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle scratched onto Third Party right side mirror. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident


**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**


I, SABRINA GWENDOLYN KHOO MEI YUN (the third party claimant") of 7 PENINSULA DRIVE #11-04 8576150 (address), owner of SLX 9898Z (vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLX 9898Z that was damaged pursuant to the accident which occurred on 08/11/19 (date) along STATIONARY & WAITING TO TURN LEFT INTO ANK AVE (location) involving vehicle no/s SGQ 82228 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 26<sup>th</sup> (day) of DEC (month) 20 19 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1281.47 (Repair Cost), S\$ 120.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SLX 9898 Z that was damaged pursuant to the accident which occurred on 08/11/2019 (date) along STATIONARY & WAITING TO TURN LEFT INTO AMAL AVE 1 (location) involving vehicle no/s SGA 8222B. This is pursuant to the inspection conducted on 15/11/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SABRINA GWENDOLYN KHOO MEI YUN ("the third party claimant") of vehicle no. SLX 9898 Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLX 9898 Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15<sup>th</sup> (day) of JANUARY (month) 20 20 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

# VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue  
Singapore 639176  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

Page 1/1  
Document no. 12333901966  
Document date 27-12-2019  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 39999  
Job order number 2019002835/ 1  
Job order date 27-11-2019  
Service Advisor PEARLYN CHEONG

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
Customer Details:  
Ms.  
SABRINA  
GWENDOLYN KHOO MEI YUN  
7 PEMIMPIN DRIVE  
#11-04  
Singapore 576150

License plate	Model code	First registration	VIN	Model	Mileage
SLX9898Z	3G24JZ	29-01-2019	WVWZZZ3CZKE019824	Passat Comfortline 1.8 TSI 132kW DSG	9,928

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
3G2857508FS9B9	Diagnostic and Programming	1	pcs	480.00	#1	480.00	513.60
	Rear View Mirror Housing	1	pcs	417.64	#1	417.64	446.87
	sea-28/11/2019						
	LABOUR	1	pcs	300.00	#1	300.00	321.00
	AIG DIRECT SETTLEMENT DOA: 8.11.19						
	SURVEYOR: STEVE						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	717.64	7%	83.83	1,197.64 ✓	1,281.47 ✓
Total	480.00	717.64		83.83	1,197.64	1,281.47

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: [altersales.vw.com.sg](http://altersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](http://volkswagen.com.sg) and [www.skoda.com.sg](http://www.skoda.com.sg) (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](http://www.volkswagen.com.sg)

This is an authorised document. No signature is required.



Automotive Pte Ltd

**Main Office:**

Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel : (65) 6476 3333  
Fax : (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**

Block 1008,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722

Tel : (65) 6272 3892  
Fax : (65) 6270 8314

Co. Reg. 198904033G  
GST Reg. M2-0088864-2

## Tax Invoice

30th December 2019

FU CHECK TEEN

BLK 7 PEMIMPIN DRIVE

#11-04

SINGAPORE 576150

Veh # :- SKQ8517D RK151809

Inv # :- RK740157

RA # :- B15063 0/0

From :- 26/12/2019

To :- 27/12/2019

Terms :- C.O.D

Remarks :- MICHELLE-VW

Attention :- FU CHECK TEEN

Description	Qty	U.Price	Amounts S\$
RENTAL CHARGES FROM 26/12/2019 TO 27/12/2019 VW JETTA : SKQ8517D RENTAL AGREEMENT : B15063 DRIVEN BY : FU CHECK TEEN YOUR REF : VW/ALEX-SLX9898Z	1 DAY	112.15	112.15

[PAID]  
[ 20 DEC 2019 ]

BY: MASTERCARD @ 120.00

Singapore Dollars :

One Hundred Twenty Only

AMOUNT S\$ 112.15

GST @ 7 % 7.85

Thank you for your continuous support.

AMOUNT DUE S\$ 120.00

MOVA AUTOMOTIVE PTE LTD



# Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419  
 Bukit Merah Branch:  
 Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122  
 Fan Young Branch: No. 15 Fan Young Road, Singapore 629792  
 Tel: (65) 6476 3333 Fax: (65) 6270 8314  
 24 Hours Breakdown Service: (65) 9799 8888  
 Bedok Branch: 219 Bedok Central #01-138, Singapore 460219  
 Tel: (65) 6604 7877

## RENTAL AGREEMENT

RA NO.: B 15063

RECEIVED 30 DEC 2019

151809

RENTAL DETAILS			INSURANCE EXCESS AMOUNT			
Vehicle Make/Model:	Jetta	Vehicle No:	85178	Singapore	Malaysia	Signature
Date/Time Out:	26/12/19		1000	S\$ 3500	S\$ 3500	x [Signature]
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Per Accident	Per Accident	
Date/Time In:	27/12/19		1509 PM	Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Months @ \$	Per Month	
Change Over 1:	Date:	Initial:		Weeks @ \$	Per Week	
Change Over 2:	Date:	Initial:		1 Days @ \$	Per Day	\$112.15
KM Out:	105765	KM In:	105845	Hours @ \$	Per Hour	
HIRER DETAILS			Sub-Total			
Named Hirer			Less Discount %			
Name:	Fu check Teen		Rental Charges			
Address:	7 Pennington Drive		CDW @ \$	per day / week / month		
	# 11-04		PAI @ \$	per day / week / month		
	9C 576150)		Petrol Top-Up			
Identity Card No:	S79 20 402A		Misc Charges			
Date of Birth:	01-07-1979		GST		\$ 7.85	
Driving License:	S79 20 402A		Total			
Country of Issue:	SG		\$120.00			
Tel:	(HP)	(O)	Pre-Payment			
Nationality:	SG		Downpayment and Deposit			
Effective Date:	06 Aug 2005		Amount Refunded/ Due			
			Signature of Refund			
Additional Hirer			Remarks:			
Name:			Partly			
Address:			VW-AUX-SLX98982			
			Invoice No:	Ref. No:		
Identity Card No:			Checked Out By:	Checked In By:	Checked By:	
Date of Birth:			[Signature]			
Driving License:			Sales-In Charge:			
Country of Issue:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>			
Tel:	(HP)	(O)				
Nationality:						
Effective Date:						

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

X  
 Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

### IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobiles.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-184877

Date of Request: 08/11/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 08/11/2019  
Enquiry By Wong Yen Mei  
TP Vehicle No. SGQ8222B  
Accident Date 08/11/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGQ8222B	AIG Asia Pacific Insurance Pte. Ltd.	27/05/2019-26/05/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



## TAX INVOICE

Our Ref No: GR-19-184877  
Date of Request: 08/11/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date: 08/11/2019  
Enquiry By: Wong Yen Mei  
TP Vehicle No: SGQ8222B  
Accident Date: 08/11/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:  
Date:  
☒ GIRO ☐ Cash ☐ Cheque