

ASSIGNMENT

Surveyor: STEVEDOI: 15/11/2019Date / Time: 15/11/2019Registered in Merimen: 18/11/2019

Pre-assign / CCU / FTE

Insured Vehicle No.: SGQ 8222B

Claim No.:

Name of Insured: TAN CHENG HIAN VINCENTPolicy No.: 2100498953Insured Tel No.: HP: +65-96164350Make / Model: MERCEDES-BENZ E200KExcess Sec II :SS D.O.A: 08/11/2019 07:40Place of Accident: ANG MO KIO AVE 10 BEFORE TURN LEFT TO AVE 1

Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SLX 9898Z

INSRS:
WSP: VOLKSWAGEN
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SGQ 8222B - X

SLX 9898Z - X

STAGE

DATE / PIC

15/11/2019 FILE PASS TO MARK TO CLOSE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with Charmaine Koo

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.: N/A

If NO or B 28, Ass. Lia:

Repair Cost: 1416.47

S\$

Loss of Rental (LOR):

S\$

120.00

(

1

days)

x

S\$

120

Loss of Use (LOU):

S\$

-

(5

x

days)

Loss of Income (LOI):

S\$

-

(5

x

days)

LOR only ☒LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

Legal Cost

S\$

-

Total:

S\$

1403.47

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

1403.47

Name 1:

Volkswagen Centre Singapore

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT 15/11/2019

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP3) Survey fee: 4320

ASSIGNMENT

From:

Date:

15/11/19

Estimated Cost:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLX 9898Z

at Workshop m/s

Volkswagen

of

247 Alexandra Road

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

10:30 am (waiting)

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

1 days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

hup

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLX 9898Z

Yr Regn:

29/1/19

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Volkswagen Passat

C.C

1795

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp. Reading

9006

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WVW222JCZKE019824

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SRM / STD A/Rim or

Tyre Size:

F:

215/55R17

R:

4

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Pirelli

Front

Rear

R/Bal:

5

mm

R/Bal:

5

mm

L/Bal:

5

mm

L/Bal:

5

mm

D.O.A:

8/11/19

D.O.L:

15/11/19

Survey held at

Volkswagen, Alexandra Road

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV-130K

P/P - \$1197.64 (Red \$3577.03 / 751)

Date/Time, File Pass to?

☐

: Prel. Report

U:

☐

: Final Report

Date/Time, File Return to?

Q:

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + RS. 34

1/1000

1/1000

1/1000

Add Fee:

☐

: Site Insp. (\$)

☐

: Interview (\$)

☐

: Tech. Insp. (\$)

☐

: WASH. (\$)

Report Form#:

Emp: Sun / 10:10

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 1/1
Document no.
Document date 11-11-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019002618/ 1
Job order date 11-11-2019
Service Advisor PEARLYN CHEONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Customer Details:
Ms.
SABRINA
GWENDOLYN KHOO MEI YUN
7 PEMIMPIN DRIVE
#11-04
Singapore 576150

License plate	Model code	First registration	VIN	Model	Mileage
SLX9898Z	3G24JZ	29-01-2019	WVWZZZ3CZKE019824	Passat Comfortline 1.8 TSI 132kW DSG	111

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs	280.00	#1	280.00	299.60
3G2857508FJ9B9	Rear View Mirror Housing	1	pcs	603.41	#1	603.41	645.65
3G0857538H GRU	Mirror Cap Primed	1	pcs	131.26	#1	131.26	140.45
	LABOUR	2	pcs	840.00	#1	1,680.00	1,797.60
	Spray Painting	2	pcs	800.00	#1	1,600.00	1,712.00

Quotation valid till 18-11-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	4,014.67	7%	334.23	4,774.67	5,108.90
Total	760.00	4,014.67		334.23	4,774.67	5,108.90

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

Stev (LKK) with P/L 15/11/19, 10.39am

1 day

P/P

Ry bel spy

to Consultants hence notify
pairer of the following:
survey before/after spray painting
day damaged part(s) during resurvey
prices are subject to confirmation
party survey is on a "Without Prejudice" basis
legal modification(s) is allowed
elementary item(s) must be resurveyed and
subject to final approval from Insurance Company

Knownledged by Repairer

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	931G
Vehicle Details	
Vehicle No.:	SLX9898Z
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Nov 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	PASSAT B8 1.8 TFSI AT SR NAV 17W 3G24JZ
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	CJS296729
Chassis No.:	WVWZZZ3CZKE019824
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$32,148.00
Original Registration Date:	29 Jan 2019
First Registration Date:	29 Jan 2019
Transfer Count:	0
Actual ARF Paid:	\$37,008.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jan 2029
PARF Rebate Amount:	\$27,756.00
Intended COE Rebate Details	
COE Expiry Date:	28 Jan 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$33,989.00
COE Rebate Amount:	\$31,275.00
Total Rebate Amount:	\$59,031.00

The information contained herein is correct as at 15 Nov 2019

OK

View Received Message

This mail is associated with :

***SLX9898Z (08781601295G)
[SGQ8222B]**

TP
SABRINA GWENDOLYN KHOO MEI YUN
Nov 8 2019 7:00AM

Volkswagen Centre Singapore

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 13/01/2020 10:24 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1403.47) - SLX9898Z - Claim Handler: Chan, Kian-Meng

Approved:1403.47:Kindly settle at best

DOCUMENTS SUMMARY

There are no documents.

Date : 08/11/19

Dear Sir or Madam :

To whom it may concern,

RE: Authorization to act on behalf

Vehicle No.: SLX 98982

I, Sayona Gumbayn Khoo Mei Fun, bearing NRIC Number S79 209316,

would like to authorize In Cheek Teen (Fu Ji Shun), bearing NRIC

Number S79 204024, to act on my behalf for all documents
and repair for the above said vehicle.

Thank You.

Yours Sincerely,

 
.....
Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Nov 2019 Edit Reg		15 Nov 2019 00:00 Edit Adj Rpt	S\$1,197.64 Edit Estimates	S\$1,197.64 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	TAN CHENG HIAN VINCENT, ID: -		
Main Claimant:	SABRINA GWENDOLYN KHOO MEI YUN, ID: S7920931G		
Vehicle Reg. No.:	SLX9898Z	Date of Loss:	08/11/2019 07:00 - :59 [9 Months and 10 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 0878160129SG	Policy/Cover Note No.:	(Comprehensive)
Vehicle Reg. No. (Insured):	SGQ82228	Policy No. (Claimant):	A29115827AVW
		Excess:	
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 27/11/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG_EXPRESS (13/01/2020): Alert - Adj Mandate Approved (S\$1403.47) - SLX9898Z - Claim Handler: Chan, Kian...

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLX9898Z (0878160129SG)
[SGQ8222B]
TP
SABRINA GWENDOLYN KHOO MEI YUN
Nov 8 2019 7:00AM
[TAN CHENG HIAN VINCENT]
Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser			
Video															1 per page			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	18/11/19 17:52	Video - Accident TP FRONT VIDEO													Load MP4			
2	18/11/19 17:52	Video - Accident													Load MP4			
Letters/Correspondences															1 per page			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown													Edit			
Assessment Reports															1 per page			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	13/01/20 10:07	Adjuster Immediate Advice													Load HTM			
Photos/Images															3 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	02/01/20 09:28	General View													Load JPG			
2	02/01/20 09:28	General View													Load JPG			
3	02/01/20 09:28	General View													Load JPG			
4	02/01/20 09:28	General View													Load JPG			
5	02/01/20 09:28	General View													Load JPG			
6	02/01/20 09:28	Odometer Reading													Load JPG			
7	02/01/20 09:28	Chassis Number													Load JPG			
8	02/01/20 09:28	General View													Load JPG			
9	02/01/20 09:28	General View													Load JPG			
10	02/01/20 09:28	General View													Load JPG			
11	02/01/20 09:28	General View													Load JPG			
12	02/01/20 09:28	General View													Load JPG			
13	02/01/20 09:28	General View													Load JPG			
14	02/01/20 09:28	General View													Load JPG			
15	02/01/20 09:28	General View													Load JPG			
16	02/01/20 09:28	General View													Load JPG			
17	02/01/20 09:28	General View													Load JPG			
18	02/01/20 09:28	General View													Load JPG			
19	02/01/20 09:28	General View													Load JPG			
Documentation															1 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	18/11/19 17:48	NOTIFICATION FROM WORKSHOP + TP ESTIMATE													Load PDF			
2	18/11/19 17:48	TP GIA REPORT													Load PDF			
3	18/11/19 18:02	TP ESTIMATE - MARKED													Load PDF			
4	10/01/20 17:45	LOD													Load PDF			
5	10/01/20 17:45	RENTAL RECEIPT													Load PDF			
6	10/01/20 17:45	GIA SEARCH FEE													Load PDF			
7	13/01/20 10:11	TP ESTIMATE - MARKED (FINAL)													Load PDF			
8	13/01/20 11:11	LETTER TO OI													Load PDF			
9	17/01/20 09:24	WORKSHOP INVOICE													Load PDF			
10	17/01/20 09:24	AUTHORISATION TO ACT FORM													Load PDF			
11	17/01/20 09:24	Release Voucher													Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print		

Video			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/11/19 17:50	OI GIA	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
^ v
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SGQ8222B (Insd veh)	Model:	VOLKSWAGEN PASSAT B8
	SLX9898Z (TP veh)		1.8 TFSI (A)
Date of Accident:	08/11/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	5,108.90
Final Repair Cost	:	\$	1,281.47
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	120.00 1 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,403.47

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 1,403.47
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

17 Jan
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19020433/EDA3Q2

Date: 17/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : SLX9898Z

Insured Vehicle No : SGQ8222B

Date of Loss: 08/11/2019

Nature of Claim: TP

Claim No: 0878160129SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLX9898Z

Make & Model: VOLKSWAGEN PASSAT B8, 1.8 TFSI (A)

Engine No: CJS296729

Reg. Date: 29/01/2019 (Man. Year: 2018)

Chassis No: WWWZZZ3CZKE019824

Colour: Black

Odometer: 9006 km

Engine Capacity: 1798 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R17

Rear Tyre Size: 215/55 R17

Front Left Side: Pirelli 5 mm

Rear Left Side: Pirelli 5 mm

Front Right Side: Pirelli 5 mm

Rear Right Side: Pirelli 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	734.67	417.64	317.03	43.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,040.00	780.00	3,260.00	80.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,774.67	1,197.64	3,577.03	74.92
+ GST 7.00/7.00% (S\$)	334.23	83.83	250.40	74.92
Nett Amount (S\$)	5,108.90	1,281.47	3,827.43	74.92
+ Car Rental (1.0 x S\$120.00/day) (S\$)		120.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		1,403.47		

INSPECTION

Date of Assignment: 15/11/2019

Date Inspected: 15/11/2019 Inspected At:

Volkswagen Centre Singapore (HQ)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 1.0 days

Adjuster: CHEN TSUE YEE

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR VIEW MIRROR HOUSING	Cut	603.41 FS	*417.64 FS
2	1		*MIRROR CAP PRIMED	Not Necessary	131.26 FS	*- FS
Total Parts (S\$)					734.67	417.64

F=Franchise part. S=SpcNetl.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	DIAGNOSTIC AND PROGRAMMING	New	480.00	480.00
2	CHECK SHORT CIRCUIT /HARNESS REPAIR	New	280.00	0.00
3	LABOUR	New	1,680.00	300.00
4	SPRAY PAINTING	New	1,600.00	0.00
Gross Labour Cost (\$\$)			4,040.00	780.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >