NATIONAL Assessment Centre Services. port sarroy. : MWA 119152242. Done by Date & Time Completed Jeb description 18/11/19 15:11 Ref No. SAS c-Illing WAI INC 19020430/14. Veh No: E-mail (white this, AIC this) 506 83895 MT/1071884 001 I-Motor Claim Form DUA 17/11/19 15:40 I-Motor W/O (Within; OD 2hts, TP 4hrs) 11) IP ' Reporting Only I-Photo Uploaded Assessment/Survey Report TP Insurer Ass't Report by Fax / Hand to Owner/Wkan Toyata Ubi Service CentreTol: (6311188. Proform! Wksp / INC Assign Wksp / QW: (IT Particulius:)/Non-INC (Veh No: SLW 52 6.2 P Owner / Driver: (Tel Policy No: (Period: (Cover Type: (Confirmed by : (Date: Insured/Driver Liability: (%) [Note-Est. Status (WO): N: 0-20%; P: 21-79%. P: 80-100%] Year of Registration: (Warranty: YES ()/NO(Excess: (\$ Loading: \$1,000 ()/\$2,000(Concentration in the second and the second s) Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.) Total Loss Case : to e-mall Insurer URGENTLY.)/Towed-In (Drive-In (); Invoice: YES () / NO () ; Towing Co: (Connects: - (186216) Inicological Constitution (1864) 1) Apply for Transfort Allowance () / Courtesy Car (2) QC Check/Post Repair Inspection -)-1) Upload Resurvey Photo [Repair Cost > \$3000] Injury: MA190863.2 Claurinius Partigulary is 1) AR I Accident Reporting (530); 2) DA : Damego Assussment (\$100) \$40/\$45 3) TF : Towing Pro Driver/Owner: \$120 4) FT : Pollow-Through Survey 330 5) PT : Pollow-Through Survey (Resurvey) Contact No: For claiming against ING Only (wef 10 Jan 2003) \$75 6) TR: Re-Inspection Danaged Portion: 2160 7) NI : Idao DA + SMRT Survey 8) NTUC Additional Services:-OD: QC Checked by (Engr-In-Charge): 33 *NS: Courtery Car / Tpt Allowance * N6: Repair Co-ordination 510 \$25 Auditors Comments * N7; Post Repair Inspection *NR: DV / Collect Excess Coordination 22 TP (N11): TP (Kun INC) against INC \$20 201, 11 9) N12: Idno Mobile Fee Charged Involve dated . . . / 3: MARKEN Fee Charged Involve dated

7 - per ct + 25

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available
 aforesaid.

neredy consent to the archiving of this report at the centre and to copies of the report being made available
ACCIDENT STATEMENT
18/11/2019 15:11
17/11/2019 15:40
JUNC OF BEDOK NORTH RD & BEDOK NORTH AVE 2
SINGAPORE
DETAILS OF OWN VEHICLE
SDG8389S
NG THENG CHUAN
S1302949J
NOEMAIL
(LOCAL) +65-96717217

OFFICE-96717217

Alternative Phone No Vehicle Particulars

Manufacturer TOYOTA
Model VIOS

Exact Purpose for which vehicle was being used at time of accident COMMERCIAL

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No. Please state action to be taken

Vehicle Category PRIVATE HIRE

Insurance Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 5099663827-01

Cover Note Number

Driver

Name of Driver NG THENG CHUAN

 NRIC No
 \$1302949J

 Date Of Birth
 29/06/1958

 Occupation
 OUTDOOR

 Date Of Driving Pass
 16/10/1978

Driving Experience 41 YEARS AND 1 MONTH

Gender MALE

Mobile Number (LOCAL) +65-96717217

Fax Number

Contact Number OFFICE-96717217

EMail Address NOEMAIL

Address 781 UPPER CHANGI RD EAST #03-07

486069 Postcode

Was driver an employee of the Insured's Company NO

If No. Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

COLLISION - HEAD TO REAR Type Of Accident

Weather Conditions CLEAR DRY Road Surface

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

Was any body injured in the Accident? YES

Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged? YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

1 Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

YES

If Yes Please state which Police Station

Police Station Name CHANGI N.P.C

ROAD: 9 SIMEI STREET 2, POSTCODE: 529914, COUNTRY: Police Station Address

SINGAPORE

TEL NO: - FAX NO: Police Station Contact

Was notice of intended Prosecution given?

If Yes, against whom?

NO

Circumstances of Accident

REFER TO POLICE REPORT T/20191118/2042

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

NO

Remarks/ Reasons:

WITH DRIVER

Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

SLW5262P Vehicle Registration Number

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR Vehicle Category

PATRICK PEH CHENG HOON Name of Driver

S1518849I NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Page 2 of 18

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name

NG THENG CHUAN

Approximate Age

Injuries Sustain

BODY

Injured person in which vehicle?

SDG8389S

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

NO

Address

Postcode

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

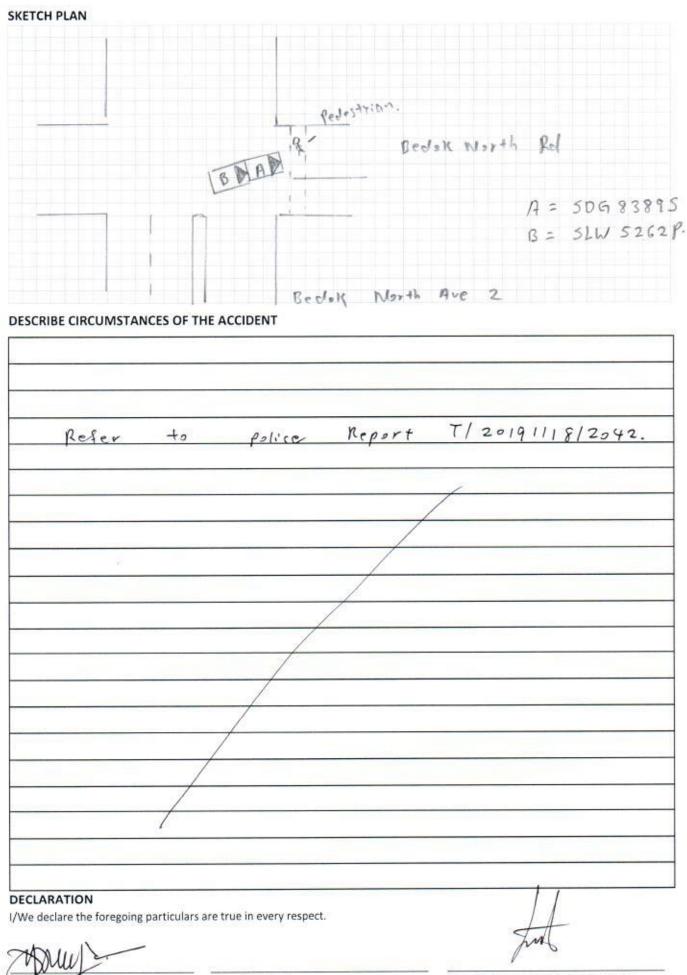
(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No .:



Policyholder's signature Date & Time: Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:





1 of 4

Report No. T/20191118/2042

Police Station Of Origin: Changi N.P.C 9 Simei Street 2 SINGAPORE 529914 Tel No: 1800-5872999

REPORT	OF A TRAFFI	C ACCIDENT			
	me Report N 019 11:38	Made:	Vide Report No.:	Station Diary No. 43	
Informa	nt's Partic	ulars			
	f Informant: NG CHUAI		Address: 781 UPPER CHANGI R 486069	OAD EAST #03-07 SINGAPORE	
A Charles I have been a	/ ID No.: O / S13029	49J	Contact No.: Home/Office: Mobile: 96717217		
Nationality: SINGAPORE CITIZEN		ΈN	Email:		
Sex: Male	Age:	Date of Birth: 29/06/1958	Type of Informant: Driver		
Race: Chinese			Language:	Institution / School Name:	
Occupation: GO JEK DRIVER		Driving Licence Informat Class: 2B,3,4	tion: Date of Expiry:		

General Infor	mation of the Acci	dent			
Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 17/11/2019 15:4	Type of Location: X-Junction	
BEDOK NOR BEDOK NOR	TH AVENUE 2	NORTH ROAD AND BE Road Surface: Dry	DOK NORTH AVE 2	Road Speed Limit:	
Traffic Flow:		Traffic Control: Traffic Light - Wo	rking	Traffic Volume: Light	
Type of Collis Between Mov	ion: ing Vehicles - Head	To Rear	-	Anyone conveyed by ambulance:	

Details of Vehicle Involved						
Vehicle No.	Туре	Make	Model	Color	Condition	No of Passenge
SDG8389S	Car	ТОУОТА	VIOS	Black	Slightly Damaged	0
SLW5262P	Car	BYD		White		0

Details of Vehicle Insurance						
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date		
SDG8389S	NTUC Income Insurance Co-Operative Limited	MR2B23F35011116 416	16/04/2019	15/04/2020		





T/20191118/2042

2 of 4

Report No. T/20191118/2042

Police Station Of Origin: Changi N.P.C 9 Simei Street 2 SINGAPORE 529914 Tel No: 1800-5872999

CONTINUATION OF REPORT

Details of Perso	n Involved					
Any Pedestrian I	nvolved: No					
No. of Pedestrian	s Injured: NIL		Use of Pe	edestriar	Cross	sing: NA
Driver			Marketine access to the hinge		-5-0/25-011	
Name	NG THENG CHUAN			ID No.		S1302949J
Related Vehicle	SDG8389S (Car)			Contact No.		96717217
Hospital/Clinic	MOUNT ALVERNIA HOSPITAL		L	Class of Driving Licence & Expiry Date		Class: 2B,3,4 Date of Expiry: NIL
Date Treatment	18/11/2019	Date Disc	charge NIL			
No. of Days gran	ays granted Medical Leave 05		Degree o	of Injury Slight		
Driver						The state of the s
Name	PATRICK PEH CHENG HOON		ID No.		S1518849I	
Related Vehicle	SLW5262P (Car)			Contact No.		NIL
Hospital/Clinic	NIL			Class of Driving Licence & Expiry Date		Class: NIL Date of Expiry: NIL
Date Treatment	NIL	SOME SECTION	Date Disc	charge	NIL	
No. of Days gran	ted Medical Leave	NIL	Degree o	f Injury	NIL	

Brief Details.

On 17/11/2019 at around 1540hrs, I was driving my black colored Toyota Vios car bearing the registration plate number SDG8389S along Bedok North Avenue 2 and making a right turn into the Bedok North Road. The traffic light was green and the pedestrian crossing was green man. When I was approaching the pedestrian crossing along Bedok North Road, I spotted one male pedestrian that was crossing the road, hence I applied brake to give way to the pedestrian. Subsequently, I felt an impact coming from the rear of my car. I then alighted and make a check and discovered that one white BYD car bearing the registration plate number SLW5262P had collided onto my car rear left portion with his car front right portion.

We then exchanged particulars after ensuring that no one is injured. We then drove off to prevent obstruction to the traffic. I have an in car camera installed in my car and was recording the front portion at that point of time.

Due to the accident, my car rear left portion suffered heavy scratches and dents and the bumper came off. The rear left lights also suffered cracks and the car boot cannot be closed fully.

Due to the accident, I felt strains at my neck and back area.

The car is my personal vehicle.





Police Station Of Origin: Changi N.P.C 9 Simei Street 2 SINGAPORE 529914 Tel No: 1800-5872999

3 of 4 Report No. T/20191118/2042

CONTINUATION OF REPORT





T/20191118/2042

4 of 4 Report No. T/20191118/2042

Police Station Of Origin: Changi N.P.C 9 Simei Street 2 SINGAPORE 529914 Tel No: 1800-5872999

CONTINUATION OF REPORT

Sketch Plan

Authentication Stamp

NP168

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report: G / Sgt 2 ALVIN TAY MING WEI	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 18/11/2019 11:38
Officer In Charge Of Case: TP / AEIT / Sr Staff Sgt ONG YONG HOCK Contact No.: 65476436	Classification Of Case:



Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Cover : drivo PREMIUM

1. Index mark and Registration Number of Vehicle

: SDG8389S

Chassis Number

: MR2B23F3501116416

2. Name of Policyholder

: NG THENG CHUAN

3. Effective Date of Insurance

: 16 Apr 2019

4. Expiry Date of Insurance

: 15 Apr 2020

5. Persons or Classes of Persons entitled to drive#

- (a) The Policyholder.
- (b) Any other person who is driving on the Policyholder's order or with his/her permission.

 Provided that the person driving is permitted in accordance with the liganing and the least in the liganing and the l

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use#

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's or Hirer's business.

This Policy does not cover

- (a) Use for racing, pace-making, reliability trial or speed-testing.
- (b) Use for the carriage of goods (other than samples) in connection with any trade or business.
- (c) Use for any purpose in connection with the Motor Trade.
 - # Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation)
 Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1) : \$\$2,000

EXCESS (SECTION 2) : \$\$1,500

WINDSCREEN EXCESS : \$\$100

ADDITIONAL EXCESS : N/A

UNNAMED DRIVER EXCESS : PLEASE REFER OVERLEAF

REPAIR AT OWNER'S PREFERRED WORKSHOP : YES
INSURE WITH COE : YES
NCD PROTECTION : YES (FREE)
TRANSPORT ALLOWANCE : NO
EXCESS WAIVER : NO

PRIMARY DRIVER : NG THENG CHUAN NAMED DRIVER (1) : DIONG SIEW GEOK

NAMED DRIVER (2) : N/A HIRE PURCHASE COMPANY : N/A

SUM INSURED : MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency

: ASSURE PTE, LTD, (00000572842)

Date of Issue

: 11 Apr 2019 14:37 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED

Countersigned By:

Authorised Officer

Chief Executive

Claim Handling Accident MT/1071884 Policy No. 5099663827-01 Webicle No. 5DG8389S GST Registration No. Certificate No. Policyholder Name NG THENG CHUAN Policyholder NRJC 513029491 Product Code PRIVATE CAR INSURANCE Cover Type drivo PREMILIM Loading Contact No.(Mobile) 96717217 Contact No.(Office) Contact No.(Home) Email Address Special Remark No Y KEK TCA eCode Reason NCD Protection yes: NCD Entitlement(%) 50 Yes Accident Details Report Date 18/11/2019 17:17 Accident Report Within 24 hrs Yes Collision - Head to Rear Date of Acodest 17/11/2019 Time of Accident his mm Country of Accident Reporting Centre Orange Force ICM No. Accident Location JUNE OF BEDOK NORTH RD & BEDOK NORTH AVE 2 ▼ Total Excess Applicable Excess Type Per Accident Windscreen Excess 100.00 **OD Standard Excess** 2,000.00 TP Standard Excess 1,500.00 YIED OD Excess 0.08 YIED TP Excess 0.00 Driver is Covered? Covered Additional Excess Total OD Excess Applicable Total TP Excess Applicable 1,500.00 → Benefits GST Registered Information **GST Registered** GST Registration Date GST Registration No. GST Status Verified Yes Hodification History Policyholder Mailing Address Address 1 781 UPPER CHANGI ROAD EAST Address 2 #03-07 SUNHAVEN SINGAPORE 486069 Address 4 Address Type Singapore address Post Code 486069 Unit No. Related Policy Number 5099663827-01 □ OI Driver Info Driver Name NG THENG CHUAN Driver Type Main Driver Unnamed driver Name Oriver NRIC 513020401 Driver DOB 29/06/1958 Register Date of Driver License 01/01/1978 Driver Age Driving Experience Contact No.(Mobile) 96717217 Contact No.(Office) Contact No.(Home) Address t 781 UPPER CHANGI ROAD EAST Address 2 #03-07 SUNHAVEN Address 3 SINGAPORE 486069 Address Type Singapore address Post Code 486069 Unit No. Does he own a Singapore Registered car? Yes + No Driver Insurer Company Declaration Breathatyser or Blood Test Reading? Any injury? + Yes No Modification History Claim 001 New DD-MD NG THENG CHUAN Insured NRIC 51302 Contact No. (Mobile) Contact No. (Office) 96717217 65833373 Email Address TP Vehicle SDG83895 SI,W52 Claim Description SDG83895 / SLW5262P ON 17 Nov 2019 TOYOT Preferred Workshop Contest No. Finalisation Yes Insured Liability Not at Fault 66311188 GIA Received Preferred Workshop (refer below) Claim Close Date Date Registered 18/11/2019 17:20 18/11/. LIEW SHAN HUI OD Excess Collected Print AK letter by Workshop Save Submit Attachment Accident No. MT/1071664 Claim No. Last Doc. Received • Yes No Upload Date 18/11/2019 17:22 Category * Desci Choose File No file chosen , NO Clear v Normai Please Select Choose File No file chosen Clear Please Select * NO ٠ * Normal Choose File No file chosen Clear Please Select . NO * Normal + Choose File No file chosen Clear Please Select NO Normal . Choose File No file chosen Clear Please Select * NO Normal • Choose File No file chosen Clear Please Select * NO * Normal Message Read

Photos

NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 18 Nov 2019 17:20

Uploaded By/Date

File Name Display in New Window Scan and uploading Photos 2019-11-18

Photos 2019-11-18

Source

LKK Paya Ubi

From:

LKK Paya Ubi <rspu@lkkauto.com>

Sent:

Monday, 18 November 2019 5:30 PM

To:

'ODsupport'

Subject:

FW: SDG 8389S MT/1071884-001 OD-DRIVO PREMIUM

Attachments:

SDG8389S_17112019.PDF

Hi

Dear All,

Name of Registered

: NG THENG CHUAN

NRIC No

: S1302949J

Name of Driver

: NG THENG CHUAN

NRIC

: S1302949J

Mobile No

: 96717217

Own Damage Excess

: \$2000

Unnamed Driver Excess

: N/A

Name of Workshop

: TOYOTA UBI SERVICE CENTRE

Contact No

: 66311188

Remarks

: N/A

Best Regards,

Shan Hui | Admin

National Assessment Centre Services (LKK Group)

Phone: 6841-0055 | email: rspu@lkkauto.com | fax: 6841-6315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)