#### ASSIGNMENT

Surveyor:

ADRIAN

DOI: 14/11/2019

Date / Time:

14/11/2019

Pre-assign/CCU/FTE



Insured Vehicle No.

SKS 1702X

MS LAW MUN SEE CLAIRE

Claim No.

Registered in Merimen:

Policy No.

DMPCSN3021981900

Name of Insured Insured Tel No.

Make / Model :

VOLVO V40 D2 A/T ABS D/AIRBAG 2WD

Excess Sec II:SS

D.O.A: 07/11/2019 14:55

Place of Accident:

9

DELTA RD BEFORE NATHAN RD

Is driver the owner?

(YES / NO )

If NO, Driver Name / Age: LIU YIZONG

Nature of Accident

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.

+65-92345550

(V/L: YES / NO.)

Insured Liability:

Final ? Yes / No

**GBE 5970S** 

RMKS:



INSR5: WSP: MG SOLUTION Tel: Liability:



INSRS: WSP: Tel:

Liability:

RMKS:



INSRS: WSP Tel. Liability: RMKS:



INSRS: WSP Tel: Liability: RMKS:

Date/Time					
	GBE 5970S 1 NO	/CTI19019802/z4 : DOA: 07.11.19	STAGE	DATE / PIC	
	15K5 1/02X 3		Nm-Reporting Br (1st):		
	- CC	4/AIG19008098/Gha3q2; DOA:7/5/19	Non-Reporting ltr (2nd):		
17 41 14	Wilson BE SAMSET 1	MARKE E BOARS OF WARRY TRY TO DETER	Non-Reporting ltr (Final): Notification ltr (if non-pickup):		
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	The count it was see	CLESS FULL PORTHERS SHE OFFER IS MIT PERE	After call ltr to Ol		
111/20	FILE PASS TO HOME TO LA		Documentation Check List: H	andler Typist	
411/00	LIVE LAUD TO HAVE TO CH	w)C	Notification ltr (if non-pickup)		
		JULE	After call fir to Ol:		
		Vic	Authorisation To Act:		
		(0-42-20)	Release Voucher:	一 一	
		11.2.0	Final Repair Bill:	FI	
			Car Rental Invoice:		
			Towing Invoice		
			LTA/GIA:		
			Medical Bill:		
			PIR:		
			Mandate/Reject Instruction:		
			LOD		
			Payment Breakdown Form:		
RELIMINARY ADVICE	Dute/Time:	Sent By:	Post-Repair Photos:		
		^ T	Others:		
INALIZATION	Date/Time:	Confirm with:	Confirm by:		
tepuir Cost:	SS (	days) Reduction: %	Email	Call	
	Date/Time:	Confirm with	Email Call		
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ASSIGNMENT	100	COLUMN ASSESSMENT	- A-1		drawn to be the
-ADDRESS HINDERS	- 20.4	C - C - E - 4	170	2.4	
	-	~~11			1000
	5.34		5-P-0-1		Arrest 1 d

From: Date	Veh No: GBES970S, VIREGIN 2016, Jan.
Estimated Cost:	Type: M.Car / M.Cycle / Bus (Ca) / Lorry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No:	Make: Toyota Hiace. ac 2982
at Workshop m/s	Colour Silves AIC Insured / Std / NI / NA
of	Sp.Reading 96594 T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:
Policy No.	CNO: JTFHTOLP030186439.
Claims No.	Gen. Cord Good) Fair / Poor / Burnt
Sum Insured: Excess:	Steering (norder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: norder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STD A/Rim or
6	Tyre Size: F: /95 R156
(Policy Condition)	R: 195 RISC.
Remark: The veh had commenced its N/S O/S	B\$ / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO / YOKO or
Bal. or Market Value:	Front Rear
DAC Accident Rport: Consistent? : Yes or No	R/Bal. 1962 mm R/Bal. 196 mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 06 mm UBal. 06 mm
Est. Repairs: 3 days Res.: Yes or No	D.O.A. D.O.L. 14/11/19.
Lum Sum: 20 % 3 Val.: Yes or No	Survey held at MG Solution
	Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS Vehicle: IN / OUT	C 4
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	
TP Chim.	1 1
41 - \$2400 (Red \$ 2947.50	55.72
m./	
MV :	
Nett :	
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Dain/Time, File Press to? : Press. Report	Days Of Repair:
: Final Report	Resurvey No. of Trip: Survey Fee:
Date/Table, File Between 607	Transportation
n Add Fe	
3	Interview (\$ ) Protes
Report Formet:	: Tech, Inys (\$ ) Olive
Lump Sum (LBJ: 12	: Wiseland: (8
	2000

## MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933 Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376 Reg. No: 201427944N

TO

: CHINA

DATE

: 14-Nov-19

ATTENTION

: MOTOR CLAIMS DEPT

JOB TYPE : T/P CLAIM

ESTIMATE REPORT

VEHICLE DETAILS

VEHICLE NO

: GBE5970S

J TEHTOZ POUDIS (439.

MODEL

: TOYOTA HIACE COMMUTER

Jick.

CHASSIS NO

ACCIDENT DETAILS

**DATE** : 7-Nov-19

TIME : 15:00HRS

THIRD PARTY REQUESTOR / CONTACT :

JACK LI

CLAIM DETAIL: PARTS

S/N	DESCRIPTION	QTY	U	INIT LIST PRICE	T	OTAL LIST PRICE
1	FRONT BUMPER Lot	1	\$	540.00	\$	540.00
2	FRONT BUMPER SIDE RETAINER LH	1	\$	190.00	s	190.00
3	HEADLAMP LH CHILL	1	\$	650.00	\$	650.00
4	FRONT DOOR LH Derfed	1	\$	1,550.00	\$	(1,550:00
5	FRONT DOOR STEP GARNISH LH 64	1	s	220.00	s	220.00

221015

TOTAL PRICE

\$ 3,150.00

LESS 25%

787.50

SUB TOTAL PRICE \$ 2,362.50

S/N	DESCRIPTION	QTY	UNIT S/NETT		QTY UNIT S/NETT			OTAL S/NETT
1	FRONT BUMPER CLIPS(SET)	1	s	25.00	\$	25.00		
2	COMPANY LTA ADDRESS XL	1	s	50.00	s	50.00		
3	BIZSAFE STAR STICKER	1	\$	100.00	\$	100:00		
4	WHEEL COVER(SET) Lot no	1	\$	400.00	\$	400.00		

115

TOTAL

575.00

CLAIM DETAILS: LABOUR AND SPRAY PAINTING

PANEL BEATING, REMOVAL AND 1 REPLACING PARTS	S 1,000	100 400	
---	---------	---------	--

2 TO SPRAY PAINT AFFECTED AREA	s 1,000:00 200
3 TUFF COAT	s 150.00 +
4 WIRING CHECK	s 80,00 3/2
TO REMOVE RAND REFIX FRONT DOOR 5 MECHANISM	\$ 180,00 80

TOTAL

\$2,410.00

710

#### ESTIMATE REPORT

TOTAL PARTS COST

: \$ 2,937.50

TOTAL LABOUR COST

#REF!

TOTAL REPAIR COST

#REF! 5742-00

#### APPROVED DETAILS

SURVEYOR CONTACT NO

FAX :

PART BY PART / LUMP SUM NO OF DAYS

Adrian ( ) 4/5 14/11/19. 032ays. total: 3035.25 1/5: 04/C

## LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before latter spray painting
- To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed.
- Supplementary (lem(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Jia Le (LKK Auto)

From:

Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent:

Tuesday, 18 February 2020 4:05 PM

To:

Jia Le (LKK Auto); Admin A

Cc:

Irene Tay; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); Claims Dept of CTI OUR REF :SNM19D205307-SKS1702X-IRENE- Accident Involving SKS1702X AND

Subject:

GBE5970S (TP: LKK REF - CC6/CTI19020400/Ada3) on 07/11/2019

Attachments:

Re: ACCIDENT INVOLVING SKS1702X & GBE5970S ON 07/11/2019

LKK REF - CC6/CTI19020400/Ada3 CTPIS REF - SNM19D205307C02/thp

Dear Jia Le

We refer to your email pertaining to the above matter.

Please proceed to reject the third party property damage claim in the first instance.

### Best Regards

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntalping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinatalpingsg/ | WeChat: 太平獅城 TalpingSG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com> Sent: Tuesday, February 18, 2020 3:39 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM19D205307-SKS1702X-IRENE- Accident Involving SKS1702X (OI: CAI - TBA) AND

GBE5970S (TP: LKK REF - CC6/CTI19020400/Ada3) on 07/11/2019

Dear Irene,

We have spoken to insured but she mentioned that she was not at fault.

From the accident statement, there was the road works on the left lane and insured intending to move to central lane with ¼ body entered into 2<sup>nd</sup> lane. If third party was stationary it is not possible for insured to hit third party's vehicle while driving. The damage profile can support insured's version which is credible as third party failed to give way to insured in view of his position and ahead of third party.

As such, we would like to reject third party claim unless they can produce video footage for our review.

Kindly let us have your approval/instruction.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay < irene.tay@sg.cntaiping.com > Sent: Tuesday, 19 November, 2019 12:52 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com >

Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Subject: RE: OUR REF: SNM19D205307-SKS1702X-IRENE- Accident Involving SKS1702X (OI: CAI - TBA) AND

GBE5970S (TP: LKK REF - CC6/CTI19020400/Aga3) on 07/11/2019

Dear Mdm.

We refer to the above matter.

Enclosed herewith our insured GIA REPORT for your attention.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Monday, November 18, 2019 7:07 PM

To: Irene Tay < irene.tay@sg.cntaiping.com >; Chee So Chow < sochow.chee@sg.cntaiping.com >; Mei Kwan (LKKAuto)

<Meikwan@lkkauto.com>; CeciliaChong@lkkauto.com

Subject: OUR REF :SNM19D205307-SKS1702X-IRENE- Accident Involving SKS1702X (OI : CAI - TBA) AND GBE5970S

(TP: LKK REF - CC6/CTI19020400/Aga3) on 07/11/2019

Dear Irene,

Please revert LKK.

Note: officer in charge - Irene Tay 63896192.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Monday, 18 November, 2019 4:32 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: Direct Settlement - Accident Involving SKS1702X (OI : CAI - TBA) AND GBE5970S (TP : LKK REF -

CC6/CTI19020400/Aga3) on 07/11/2019

#### 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBE 5970S at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed here with a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# Jia Le (LKK Auto)

From:

Jia Le (LKK Auto)

Sent:

Tuesday, 18 February 2020 5:15 PM

To:

MG Solution

Subject:

RE: Your ref: GBE5970S [ACCIDENT INVOLVING VEHICLES SKS1702X AND

GBE5970S ON 07/11/2019]

Attachments:

statement.pdf; photo.pdf

Without Prejudice

Dear Sirs/Madam,

# ACCIDENT INVOLVING SKS 1702X & GBE 5970S ON 07/11/2019

We refer to the above matter.

The damage of our insured's vehicle support our insured's version is credible and your client's vehicle failed to give way to our insured.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Tuesday, 19 November 2019 3:12 PM

To: MG Solution

Subject: Your ref: GBE5970S [ACCIDENT INVOLVING VEHICLES SKS1702X AND GBE5970S ON

07/11/2019]

Without Prejudice

Dear Sirs/Mdm,

# ACCIDENT INVOLVING SKS 1702X AND GBE 5970S ON 07/11/2019

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

II le		Affiliated to Federation Intern	nationale Des Experts En Auton	nobile	
CHI	NA TAIPING INSU	RANCE (S) PTE LTD	Ref : CC6/CTI19020	400/Ada3q2	
	ISON ROAD #16-0 INGLEAF TOWER	00 SINGAPORE 079909	Date: 10-03-2020 Code: CTI		
	ATTENDED TO	Policy Particul	ars :- THIRD PARTY CLA	M	
	Insured Veh.	SKS 1702X	Veh. Inspected	GBE 5970S	
	Policy No.	DMPCSN3021981900	Coverage (\$)	0.00	
	Claim No.	SNM19D205307	Excess (\$)	0.00	
	Assign From		Assign Date	14/11/2019	
		Vehicle P	articulars & Condition		
	Make & Model	TOYOTA HIACE	c.c	2982	
	Engine No.	HIDDEN	Year of Reg.	2016	
	Chassis No.	JTFHT02P000186439	Colour	SILVER	
	Odometer	96594	Steering	IN ORDER	
	Brakes	IN ORDER	Modification	NIL	
	General	GOOD			
	Conditions of Tyres				
		Size	Make	Balance	
	R/H Front Tyre	195 R15C	BRIDGESTONE	6 mm	
	L/H Front Tyre	195 R15C	BRIDGESTONE	6 mm	
	R/H Rear Tyre	195 R15C	BRIDGESTONE	6 mm	
	L/H Rear Tyre	195 R15C	BRIDGESTONE	6 mm	
2			iption of Damages		
	THE VEHICLE SU	STAINED DAMAGES AT THE	FRONT N/S PORTION.		
	DAMAGES SEE D	ETAILS.			
		Ger	neral Information	TO THE REAL PROPERTY.	
	Accident Date	07/11/2019	Inspection Date	14/11/2019	
	Survey held at	MG SOLUTION PTE LTD			
		23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENT SINGAPORE 415933	TRE,		
a.	E Sisteman		Remarks		
			"WITHOUT PREJUDICE" BAS S, WE HAVE NOT AUTHORIS		
b.			nate Days of Repair		
	ESTIMATED NOR	MAL PERIOD FOR REPAIR:	3 Working Day	ys	



#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBE 5970S

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	FRONT BUMPER	CUT	540.00	540.00
1	FRONT BUMPER SIDE RETAINER LH	NECESSARY	190.00	95.00
1	HEADLAMP LH	CRACKED	650.00	650.00
1	FRONT DOOR LH	DENTED	1,550.00	1,442.00
1	FRONT DOOR STEP GARNISH LH	CUT	220.00	220.00
	LESS 25% DISCOUNT		-787.50	-736.75
			2,362.50	2,210.25
	SPECIAL NETT ITEMS			
1	SET FRONT BUMPER CLIPS (SN)	NECESSARY	25.00	25.00
1	COMPANY LTA ADDRESS (SN)	NECESSARY	50.00	30.00
1	BIZSAFE STAR STICKER (SN)	NECESSARY	100.00	60.00
1	SET WHEEL COVER (SN)	NOT NECESSARY	400.00	-
	10 M		575.00	115.00
	LABOUR			
	PANEL BEATING , REMOVAL AND RPELACING PARTS.		1,000.00	400.00
	TO SPRAY PAINT AFFECTED AREA.		1,000.00	200.00
	TUFF COAT.	NOT NECESSARY	150.00	
	WIRING CHECK		80.00	30.00
	TO REMOVE AND REFIX FRONT DOOR MECHANISM .		180.00	80.00
	15 Temperature (15 Temperature 15 Te		2,410.00	710.00
_	GRAND TOTAL		5,347.50	3,035.25

RECOMMENDED COST OF LUMP SUM REPAIRS	2,400.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC6/CTI19020400/Ada3q2



ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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