

Vic (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 14 January, 2020 4:07 PM
To: Vic (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D205453-SMP9374Z-TKL-Accident Involving SMP9374Z (OI : CTI - SNM19D205453) and SHD2321U (TP : LKK REF - CC6/CTI19020395/T1hb3) on 15.11.2019

Without Prejudice

Dear Vic,

We refer to your email below.

Please proceed to offer at \$8,185.10(all-in).

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, January 14, 2020 1:41 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: OUR REF: SNM19D205453-SMP9374Z-TKL-Accident Involving SMP9374Z (OI : CTI - SNM19D205453) and SHD2321U (TP : LKK REF - CC6/CTI19020395/T1hb3) on 15.11.2019

CTI REF – SNM19D205453
LKK REF – CC6/CTI19020395/T1hb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SMP 9374Z (OI) / SHD 2321U (TP) / OTHERS ON 15/11/2019

We refer to the above matter.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the last car and rear-ended the TP vehicle. A letter was sent out to the Insured to notify TP claim. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **PRIME AUTO CLAIMS SERVICE PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 12,345.51	\$ 7,383.00
Loss of Rental (\$88.90 x 9 days)	\$ 800.10	\$ 800.10
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 13,147.61	\$ 8,185.10

Breakdown of days is as follows:

Recommended Days	8 days
Weekend / Downtime	1 day
TOTAL	9 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.



« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAUTO)
Sent: Tuesday, 19 November, 2019 5:00 PM
To: Claims Dept of CTI
Cc: Tan Kah Leong; Chee So Chow; Alfred Toh; Vic (LKKAUTO)
Subject: RE: OUR REF: SNM19D205453-SMP9374Z-TKL-Accident Involving SMP9374Z (OI : CTI - TBA) and SHD2321U (TP : LKK REF - CC6/CTI19020395/hb3) on 15.11.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 18 November 2019 6:59 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: OUR REF: SNM19D205453-SMP9374Z-TKL-Accident Involving SMP9374Z (OI : CTI - TBA) and SHD2321U (TP : LKK REF - CC6/CTI19020395/hb3) on 15.11.2019

Dear Kah leong,

Fya.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Monday, 18 November, 2019 4:21 PM
To: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; Lim Shu Min

<shumin.lim@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMP9374Z (OI : CTI - TBA) and SHD2321U (TP : LKK REF - CC6/CTI19020395/hb3) on 15.11.2019

Dear Shu Pei/Vic

Attach herewith Insured's SAS report for your attention and necessary action.

Aside to Angie/Shu Min, please assist to register the claim.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID : (65) 6389 6183

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Monday, 18 November, 2019 4:00 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMP9374Z (OI : CTI - TBA) and SHD2321U (TP : LKK REF - CC6/CTI19020395/hb3) on 15.11.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Prime Auto Claims Service Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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