

Vic (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 14 January, 2020 4:07 PM
To: Vic (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: <SEEK MANDATE> RE: OUR REF: SNM19D205453-SMP9374Z-TKL-Accident Involving SMP9374Z (OI : CTI - SNM19D205453) and SHD2321U (TP : LKK REF - CC6/CTI19020395/T1hb3) on 15.11.2019

Without Prejudice

Dear Vic,

We refer to your email below.

Please proceed to offer at \$8,185.10(all-in).

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, January 14, 2020 1:41 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: OUR REF: SNM19D205453-SMP9374Z-TKL-Accident Involving SMP9374Z (OI : CTI - SNM19D205453) and SHD2321U (TP : LKK REF - CC6/CTI19020395/T1hb3) on 15.11.2019

CTI REF – SNM19D205453
LKK REF – CC6/CTI19020395/T1hb3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SMP 9374Z (OI) / SHD 2321U (TP) / OTHERS ON 15/11/2019

We refer to the above matter.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the last car and rear-ended the TP vehicle. A letter was sent out to the Insured to notify TP claim. No feedback received till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **PRIME AUTO CLAIMS SERVICE PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 12,345.51	\$ 7,383.00
Loss of Rental (\$88.90 x 9 days)	\$ 800.10	\$ 800.10
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 13,147.61	\$ 8,185.10

Breakdown of days is as follows:

Recommended Days	8 days
Weekend / Downtime	1 day
TOTAL	9 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.



“Wishing you a Happy and Prosperous Lunar New Year”

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 03.12.2019

Our ref: SHD2321U
Your Ref: SMP9374Z

Amended

China Taiping Insurance (S) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Without prejudice
Fax: 6224 7175

Attn: Motor Claims Dept

Dear Madam,

ACCIDENT ON 15.11.2019 INVOLVING VEHICLES SHD2321U & SMP9374Z

We are on behalf of M/S Prime Car Rental & Taxi Services Pte Ltd the owner of vehicle SHD2321U in their third party claim against your insured / driver of SMP9374Z

Appended below our client's claim:-

1. Cost of repair	\$ 7,383.00
2. Loss of rental @\$88.90 x 9 days (Incl. 1 Sun)	\$ 800.10
3. GIA search Fee	\$ 2.00
Total	<u>\$ 8,185.10</u>

We enclosed herewith our invoice 4667, GIA search receipt, letter of authority & Letter of Certification for your retention. Please acknowledge receipt.

For amicable settlement, please let us have your offer

Regards

Yours faithfully,

Alice Leong

E-mail: aliceleong@primeautoclaims.com

Encl.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI19020395/hb3

20 NOVEMBER 2019

**ALLIANCE LEASING PTE LTD
210 TURF CLUB ROAD
LOT B45
SINGAPORE 287995
ATTN: THE MANAGEMENT**

Dear Sir/Madam,

ACCIDENT INVOLVING SMP 9374Z / SHD 2321U / OTHERS ON 15/11/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHD 2321U against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

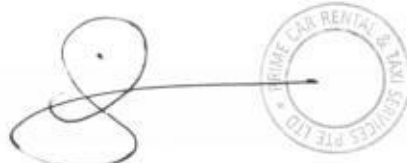
LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 15.11.2019 INVOLVING SHD2321U & SMP9374Z
ALONG BAYFRONT AVENUE

I/ We, M/S PRIME CAR RENTAL & TAXI SERVICES PTE LTD hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SMP9374Z in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.



.....
Signature (Company's stamp if applicable)

Name:

NRIC:

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSN19309619000 Claim No : SNM19D205453
Claimant : PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Amount : S\$8,185.10
SINGAPORE DOLLARS EIGHT THOUSAND ONE HUNDRED EIGHTY FIVE
AND CENTS TEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 2321U
Insured Vehicle No. : SMP 9374Z

Date of Loss : 15.11.2019
Place of Accident : MARINA BAY SANDS - BAYFRONT AVENUE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ALLIANCE LEASING PTE LTD
Driver Name : ROEIZAN BIN RUSLI

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	7,383.00
(3) Loss of Use/Rental/Earning	S\$	800.10
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	8,185.10

Claimant Name: Lim Huan Hiang NRIC No : 57111965B

Signature : 



Date : 15.01.2020

Vic



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948

Date: 15.01.2020

Our ref: SHD2321U

LKK Auto Consultants Pte Ltd
Blk 51 Paya Ubi Industrial Park
#02-25 Ubi Ave 1
Singapore 408933

Attn: Mr. Vic
Motor Claims Dept

Dear Sir,

ACCIDENT ON 15.11.2019 INVOLVING VEHICLES SHD2321U & SMP9374Z

The above referred.

We enclosed herewith our client signed discharge voucher for your payment processing. Please let us have your payment of \$8,185.10 make payable to Prime Auto Claims Service Pte Ltd soonest possible.

Thank you.

Yours faithfully,

Ms. Alice Leong

E-mail: aliceleong@primeautoclaims.com

Encl.

TAX INVOICE

NO. : 4667

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948
GST Reg. No: 201606560M
Reg No. 201606560M

MESSRS CHINA TAIPING INSURANCE (S) PTE LTD

3 Anson Road
#16-00 Springleaf Tower
SINGAPORE 079909

DATE : 30/11/2019


WORKS ORDER NO : 4687

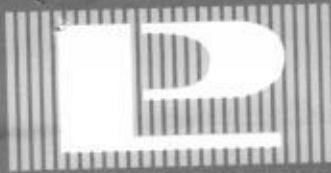
VEHICLE NO : SHD2321U

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
	Make/ Model : TOYOTA PRIUS Repair Date : 15/11/2019 Terms of Payment : 7 DAYS		
	<u>THIRD PARTY CLAIMS</u>		
1	BEING LUMP SUM REPAIR FOR THE ABOVE VEHICLE	\$	6900.00
			6,900.00

* Compound interests at the rate of 1% per month will be charged on late payment.

SUB TOTAL	\$	6,900.00
GST 7%	\$	483.00
ROUNDING ADJ	\$	0.00
TOTAL	\$	7,383.00


PREPARED BY
PRIME AUTO CLAIMS SERVICE
Manager



PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office
5, Benoi Place
Singapore 629926
Tel : 6898 2000
Fax : 6862 2628
Email : primetaxi@singnet.com.sg
Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z
Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2321U

Date : 20.11.2019

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

RE: LETTER OF CERTIFICATION FOR MR. LEE CHENG GUAN

This letter serves to confirm that Mr. Lee Cheng Guan, Nric Number S0207336F is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Number SHD2321U at a daily rate of Singapore Dollar Eighty Eight and Cents Ninety (\$88.90) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely

.....
Mr. Lim Huan Hiang
Workshop Manager





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-188763

Date of Request: 15/11/2019

Your Ref No:

Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date 15/11/2019
Enquiry By Chrissy Teo Ye En
Vehicle No. SMP9374Z
Accident Date 15/11/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMP9374Z	China Taiping Insurance (Singapore) Pte. Ltd.	31/07/2019-30/07/2020	6389 6111

Thank You.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE
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6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
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GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-188763

Date of Request: 15/11/2019

Your Ref No:

Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date	15/11/2019
Enquiry By	Chrissy Teo Ye En
Vehicle No.	SMP9374Z
Accident Date	15/11/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date: _____

☒ GIRO ☐ Cash ☐ Cheque