



PROGRESSIVE
CAR CARE PTE LTD

Progressive Car Care Pte Ltd

(Co. Reg. No. 201006949C)

Blk 3022A Ubi Road 1 #01-45/ 46 S408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

Our Ref: TP 1119-5753

11.03.2020

LONPAC INSURANCE BHD

300 BEACH ROAD,

#17-04/07 The Concourse

Singapore 199555

Attn: Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING VEHICLE: SJC 5501 D & XD 8003 J ON 14.11.2019

We are the authorized repair workshop for the owner of motor vehicle no: **SJC 5501 D** which was involved in the above captioned accident with your insured vehicle: **XD 8003 J**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Coast of repair (incl gst)	\$	13,799.69
02)	GIA Search Fee	\$	2.00
03)	Reimbursement - Loss of Use (31 days x \$60/day)	\$	1,860.00
		\$	<u>15,661.69</u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice / GIA Search Fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

Pei Wen

For Progressive Car Care Pte Ltd

Email : claims@procarcare.com.sg



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E: claims@procarcare.com.sg
W: www.procarcare.com.sg

Date : 11 March 2020

Our Ref : TP 1119-5753

I / We Ng Guat Siew Nric No S1764304E

Residing at 25 Grace Walk Singapore 554527 owner of

Vehicle No SJC55D1D hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

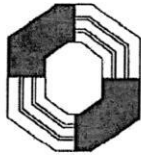
PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

14/11/19 Along / at Woodlands Ave 12 will be full and

Final discharge of the claims inclusive of damages, loss of use etc.


SIGNATURE OF OWNER



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VC05/022656

DATE : 30 SEPTEMBER 2020

DISCHARGE VOUCHER

I/We, NG GUAT SIEW confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of XD 8003J the sum of Singapore Dollar Fourteen Thousand and Six Hundred Only (\$14,600.00) in full and final satisfaction, liquidation and discharge of all property/injury losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJC 5501D on 14 November 2019 along WOODLANDS AVE 12 TWDS SLE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ROYAL'S ENGINEERING & TRADING (S) PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **PROGRESSIVE CAR CARE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

NG Guat Siew 30/9/2020 .
.....
Name of vehicle owner /Date

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg
GST:201006949C RCB NO:201006949C

M/S : LONPAC INSURANCE BHD
300 Beach Road #17-04/07
The Concourse Singapore 199555

ATTN: Motor Claim Department

Your Ref No: TP 1119-5753
Claim Type: Third Party
Accident Date: 14/11/2019
TP Veh Reg No: XD 8003 J

Claim No: EST1505470
Final No: PS1504103
Date: 11 Mar 2020
Policy No: MT/00631466
Veh Reg No: SJC5501D
Make/Model: AUDI A3 SEDAN 1.0
TFSI S TRONIC (LED)
Chassis No: WAUZZZ8V2H1065601
Engine No: CHZ338465
Reg. Date: 11/05/2017

Final Repair BillSJC5501D

Description	Quantity	Price	Amount
		<u>S\$</u>	<u>S\$</u>
List Price			
1 REAR BUMPER	1 PC	1,403.55	
2 REAR BUMPER CLIPS (10 PCS)	1 SET	114.85	
3 REAR BUMPER LOWER GARNISH	1 PCS	168.05	
4 REAR BOOT	1 PCS	1,953.45	
5 REAR BOOT AUDI LOGO	1 PCS	93.65	
6 REAR BOOT A3 WORDING	1 PCS	72.30	
7 REAR BOOT TFSI WORDING	1 PCS	72.30	
8 BONNET	1 PC	2,459.85	
9 BOBBET INSULATOR CLIPS	2 PC	5.00	
10 BONNET RUBBER	1 PC	19.95	
11 GRILLE ASSY	1 PCS	1,077.95	
12 GRILLE LOGO	1 PCS	93.65	
13 FRONT BUMPER	1 PC	1,514.50	
14 FRONT BUMPER CLIPS	1 SET	111.50	
15 FRONT BUMPER FOAM	1 PCS	89.20	
16 FRONT BUMPER REINFORCEMENT	1 PC	522.65	
17 FRONT BUMPER FOGLAMP COVER - RH	1 PCS	137.90	
18 CONDENSER SIDE GARNISH - LH	1 PC	23.65	
19 CONDENSER SIDE GARNISH - RH	1 PC	23.65	
20 FRONT BUMPER CENTRE LOWER GRILLE	1 PC	139.85	
21 FRONT FOGLAMP COVER TRIM - LH	1 PC	137.90	
22 FRONT BUMPER NOZZLE HOSE	1 PC	66.66	
		10,302.01	
	Less 5%	515.10	9,786.91
Special Net			
23 REAR NUMBER PLATE WITH CASING	1 PC	35.00	
24 FRONT NUMBER PLATE WITH CASING	1 PC	35.00	
		70.00	70.00
Labour			
25 TO KNOCK OUT DENTS, CUT/WELD REAR PANEL,SUPPORT PANEL,REMOVE, REPLACE ACCIDENT PARTS	1 JOB	1,200.00	
26 TO RESPRAY PAINT ON ACCIDENT PORTIONS	1 JOB	1,000.00	
27 TO CHECK WIRING, FRONT AND REAR	1 JOB	50.00	
28 TO REMOVE, REFIX REAR GARNISH, CUSHION, CARPET SEAT AND RELATED PARTS	1 JOB	60.00	
29 TO TUFF-KOTE	1 JOB	60.00	

Progressive Car Care Pte Ltd

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TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg
GST:201006949C RCB NO:201006949C

M/S : LONPAC INSURANCE BHD
300 Beach Road #17-04/07
The Concourse Singapore 199555

ATTN: Motor Claim Department

Your Ref No: TP 1119-5753
Claim Type: Third Party
Accident Date: 14/11/2019
TP Veh Reg No: XD 8003 J

Claim No: EST1505470
Final No: PS1504103
Date: 11 Mar 2020
Policy No: MT/00631466
Veh Reg No: SJC5501D
Make/Model: AUDI A3 SEDAN 1.0
TFSI S TRONIC (LED)
Chassis No: WAUZZZ8V2H1065601
Engine No: CHZ338465
Reg. Date: 11/05/2017

Final Repair BillsJC5501D

Description	Quantity	Price	Amount
		<u>S\$</u>	<u>S\$</u>
30 TO REMOVE, REPLACE FRONT BUMPER SENSOR	1 JOB	60.00	
31 TO REMOVE, REPLACE REAR BUMPER SENSOR	1 JOB	60.00	
32 TO REMOVE, REFIX SUPPORT PANEL TO REPLACE CONDENSER	1 JOB	450.00	
33 TO REFILL GAS	1 JOB	100.00	
		3,040.00	3,040.00
Total			S\$ 12,896.91
Add GST @ 7%			902.78
Total Amount Payable			<u>S\$ 13,799.69</u>

TOTAL: SINGAPORE DOLLAR THIRTEEN THOUSAND SEVEN HUNDRED NINETY NINE AND CENTS SIXTY NINE ONLY

For Progressive Car Care Pte Ltd
PROGRESSIVE CAR CARE PTE LTD
Blk 3022A Ubi Road 1 # 01-45/46
Singapore 408716
Tel: 6741 5336 Fax: 6741 7208
Email: claims@procarcare.com.sg
AUTHORISED SIGNATURE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-188439
Date of Request: 15/11/2019

Your Ref No: Online Purchase

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1
#01-45/46
Singapore 408716

Dear Sir/Madam,

Enquiry Date 15/11/2019
Enquiry By Lily Lim
TP Vehicle No. XD8003J
Accident Date 14/11/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
XD8003J	Lonpac Insurance Bhd	03/10/2019-02/10/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-188439

Date of Request: 15/11/2019

Your Ref No: Online Purchase

Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1
#01-45/46
Singapore 408716

Dear Sir/Madam,

Enquiry Date 15/11/2019

Enquiry By Lily Lim

TP Vehicle No. XD8003J

Accident Date 14/11/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Jasper Chua (LKK Auto)

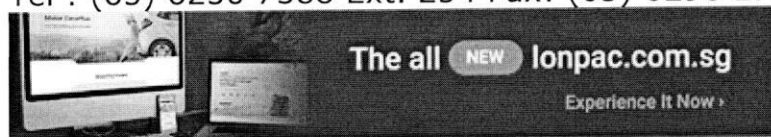
From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 2 April 2020 5:15 PM
To: Jasper Chua (LKK Auto); KENNY LIM CHING GHEE
Cc: MT_Claim_SG
Subject: RE: THIRD PARTY SURVEY - SJC5501D - LONPAC REF: 19/19/19/VC05/022656 - LKK REF CC4/LPC19020387/Ahb3 [External Confidential]

Lonpac External - Confidential

Dear Jasper

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Wednesday, 1 April 2020 11:37 AM
To: KENNY LIM CHING GHEE <kennyylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: THIRD PARTY SURVEY - SJC5501D [External Confidential] - LONPAC REF: 19/19/19/VC05/022656 - LKK REF CC4/LPC19020387/Ahb3

Dear Sir/Madam,

We refer to the subject matter.

It was reported that Insured driver involve in 4 vehicle chain collision, insured driver is the last car.

Summary to offer to repairer **PROGRESSIVE CAR CARE PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 31,055.65	\$ 13,799.69
Loss of Use (\$60.00 x 31 days)	\$ 1,860.00	\$ 840.00 (14 DAYS X \$60.00)
GIA Search Fee	\$ 2.00	\$ 2.00
Proposed Total	\$ 32,917.65	\$ 14,641.69

Breakdown of days is as follows:

Recommended days	11 Days
Weekend / Downtime	3 Days
Total	14 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: Wednesday, 11 March, 2020 11:55 AM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: THIRD PARTY SURVEY - SJC5501D [External Confidential] - LONPAC REF: 19/19/19/VC05/022656 - LKK REF CC4/LPC19020387/Ahb3

LPC ref: 19/19/19/VC05/022656

LKK REF: CC4/LPC19020387/Ahb3

Dear Sirs / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed below for your perusal:

- TP estimated cost of repair
- Preliminary advice
- TP GIA REPORT

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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