

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 25 November, 2019 11:18 AM
To: Daryl; Shu Pei (LKKAUTO); Claims
Cc: Admin A; Asher Sng (LKKAUTO); Cecilia Chong (LKK Auto); Vic (LKKAUTO)
Subject: RE: ACC ON 14.11.2019 INVLG SJC 5501 D & XD 8003 J - LKK REF CC4/LPC19020387/Ahb3

Without Prejudice

Dear Daryl,

We refer to your below email.

Please note that I am not on leave and we are still **pending for our Insured's GIA report**. AS such, we are unable to advise liability for the time being.

We will follow up with our principal and will get back to you for an update with regards to the liability.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Daryl [mailto:daryl@procarcare.com.sg]
Sent: Monday, 25 November, 2019 11:03 AM
To: Shu Pei (LKKAUTO); Claims
Cc: Admin A; Asher Sng (LKKAUTO); Cecilia Chong (LKK Auto); Vic (LKKAUTO)
Subject: RE: ACC ON 14.11.2019 INVLG SJC 5501 D & XD 8003 J
Importance: High

Hi Shu Pei,

As Vic is on leave till 27 Nov, is it possible to assign another officer to advise on liability status?

Vehicle is in workshop.

Thank you.

Regards,

Daryl LIM

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Thursday, 21 November 2019 10:21 am

To: Claims <claims@procarcare.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: ACC ON 14.11.2019 INVLG SJC 5501 D & XD 8003 J

Dear Pei Wen,

We refer to the below email.

Please be informed that we are currently **pending for our insured's report**.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims

Sent: Thursday, 21 November 2019 10:19 AM

To: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims <claims@procarcare.com.sg>

Subject: ACC ON 14.11.2019 INVLG SJC 5501 D & XD 8003 J

Hi All,

Kindly assist to advise liability status for said accident.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

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