

Asher Sng (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 26 February 2020 5:00 PM
To: Asher Sng (LKKAUTO)
Cc: Alfred Toh
Subject: Re: [MANDATE REQUEST] RE: OUR REF: SNM19D205522-PC7262J-TKL- Accident Involving PC7262J (OI : CTI - TBA) AND GBE1814L (TP : LKK REF - CC6/CTI19020384/Uea3) on 18/11/2019

Follow Up Flag: Follow up
Flag Status: Flagged

Without Prejudice

Dear Asher,

We refer to your email below.

Please proceed to settle the third party property claim at \$5,057.00(all-in).

Please let us have your payment advice once the matter is resolved.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, February 26, 2020 2:54 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: OUR REF: SNM19D205522-PC7262J-TKL- Accident Involving PC7262J (OI : CTI - TBA) AND GBE1814L (TP : LKK REF - CC6/CTI19020384/Uea3) on 18/11/2019

Your ref : SNM19D205522

Our ref : CC6/CTI19020384/Uea3

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$5,057.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 17,043.17	\$ 4,815.00
2. Loss of Rental (3days x \$100)	\$ 300.00	\$ 240.00 (3 days x \$80)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total		\$ 5,057.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 13 December 2019 6:45 PM

To: Tan Kah Leong <KahLeong.Tan@sg.critaping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM19D205522-PC7262J-TKL- Accident Involving PC7262J (OI : CTI - TBA) AND GBE1814L (TP : LKK REF - CC6/CTI19020384/Uea3) on 18/11/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

CTI ref : SNM19D205522

LKK ref : CC6/CTI19020384/Uea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GBE 1814L

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- OI GIA report

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, 22 November, 2019 9:12 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM19D205522-PC7262J-TKL- Accident Involving PC7262J (OI : CTI - TBA) AND GBE1814L (TP : LKK REF - CC6/CTI19020384/Uea3) on 18/11/2019

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Our insured has yet to report the accident.

We will inform our insured to report the accident soonest before we revert to you again.

Thank you.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Wednesday, November 20, 2019 6:07 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: OUR REF: SNM19D205522-PC7262J-TKL- Accident Involving PC7262J (OI : CTI - TBA) AND GBE1814L (TP : LKK REF - CC6/CTI19020384/Uea3) on 18/11/2019

Dear Kah Leong,

Please revert LKK.

Note : officer in charge – Kah Leong

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 20 November, 2019 5:24 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving PC7262J (OI : CTI - TBA) AND GBE1814L (TP : LKK REF - CC6/CTI19020384/Uea3) on 18/11/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBE 1814L at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 29.11.2019

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : GBE 1814L / PC 7262J ON 18.11.2019

We are the authorized repair workshop for the owner of motor vehicle no: **GBE 1814L**, which was involved in the captioned accident with your insured vehicle no: **PC 7262J**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 4,815.00
2) Loss of Rental	\$ 300.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 5,117.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/CTI19020384/Uea3

17 DEC 2019

AL HAQQI SERVICES
131 BEDOK RESERVOIR ROAD
#06-1325 EUNOS SPRING
SINGAPORE 470131

Dear Sir/Madam,

ACCIDENT INVOLVING PC 7262J AND GBE 1814L ON 18/11/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

DATE : 18.11.2019

TO : China Taiping Insurance (Singapore) Pte. Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. GBE 1814L / PC 72627

ALONG Cashew Road Twrds Upper Bukit Timah

ON 18.11.2019

I/We, Neolexis Trading & Services Pte Ltd

of (NRIC No./ROC No.) 2013334726

of 1 Sunview Road # 04-34 Eco-Tech @ Sunview Singapore 627615

owner of vehicle no. GBE 1814L in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle GBE 1814L at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :  

Name of Owner : _____

*** This Discharge Voucher applies only to the claimant's claim for property damage and will not affect his personal injury and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injury and/or other uninsured losses claim arising out of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SN3035141900 Claim No : SNM19D205522

Claimant : NEOLEXIS TRADING & SERVICES PTE LTD

Amount : S\$5,057.00
DOLLARS FIVE THOUSAND AND FIFTY SEVEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBE 1814L

Insured Vehicle No. : PC 7262J

Date of Loss : 18/11/2019

Place of Accident : CASHEW ROAD TWRDS UPPER BUKIT TIMAH

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AL HAQI SERVICES

Driver Name : HARON BIN CHE MOHAMED

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	4,815.00
(3) Loss of Use/Rental/Earning	S\$	240.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	5,057.00

Claimant Name : NEOLEXIS TRADING & SERVICES PTE LTD NRIC No : 201333472G

Signature :



Date :

12.03.2020

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 21517

Date : 23.11.2019

Vehicle No : GBE 1814L

Make/Model : NISSAN NV200

Chassis/Eng# :

Accident Date : 18.11.2019

Claim No :


Reference : 1119 -21517

Policy No :

	Amount
To proceed on lump sum repair	S\$ 4500.00

E. & O. E.

Total : S\$	4500.00
GST @ 7% : S\$	315.00
Amount Due : S\$	4815.00


for FASTECH AUTO PTE LTD

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: NEOLEXIS TRADING & SERVICES PTE LTD

Invoice : DCR-2019-11-16

Date : 21.11.2019

Agreement No : 20977

Payment Term: LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SLH 7631Z</u> (1119-21517)	\$ 300.00
Rental Period from <u>18.11.2019</u> to <u>21.11.2019</u> .	
<hr/>	
E. & O. E.	Total \$ <u>300.00</u>

SHI YING

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 20977

Name Neolex Trading & Services Pte Ltd (201333472G)			REG. No: SLH 7631 Z		MAKE MODEL:								
ADDRESS					DIESEL		PETROL		E	1/4	1/2	3/4	F
			KM IN		DATE & TIME IN 21.11.2019 @ 2:00pm								
			KM OUT		DATE & TIME OUT 21.11.2019 @ 11:21am								
			KM DRIVEN		TIME USED								
NAMED DRIVER Lim Ming Koi													
DRIVING LICENCE NO S8J39000F			DATE OF EXPIRY			PLACE OF ISSUE							
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE							
ADD NAMED DRIVER													
DRIVING LICENCE NO			DATE OF EXPIRY			PLACE OF ISSUE							
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE							
IMPORTANT NOTES: This vehicle is licensed to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses.													
Vehicle return during office hour only No Service on Public Holiday and Sunday													
EXCESS: *Sec I - Used In Singapore Only :SGD2000 *Sec II - Used In Singapore Only :SGD2000 *Sec I - Used Outside Singapore Only :SGD4000 *Sec II - Used Outside Singapore Only :SGD4000 Whichever Excess In Singapore :SGD100 Whichever Excess Outside Singapore :SGD300													
ADDITIONAL CONDITIONS: * Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license. * Additional Own Damage Excess of S\$1,000 is applicable for any named/unnamed drivers who: a) age 22 to 25 years old; b) age 65 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license. * Additional All Claims excess of S\$2,000 is applicable for any named/unnamed drivers who: a) 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license. * Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We'll not be responsible for any reporting of such losses. * Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.													
Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.													
HOURS @S\$													
3 DAYS									@S\$ 100.00				
WEEKS @S\$													
MONTHS @S\$													
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)									SUB-TOTAL				
									TOTAL RENTAL \$300				
									DELIVERY FEE				
									COLLECTION FEE				
X													
PER DAY \$			PER WEEK \$			PER MONTH \$							
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)													
X													
PER DAY \$			PER WEEK \$			PER MONTH \$							
PREPAYMENT									TOTAL CHARGE				
CHECK									DEPOSIT				
CASH													
RECEIPT NO.									NETT CHARGE				
AMOUNT DUE / REFUND													

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES
OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE

DAY OF

X

DYNAMIC CAR RENTAL

X



RENTER'S/DRIVER'S SIGNATURE



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-189130

Date of Request: 18/11/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 18/11/2019
Enquiry By Tang Kok Wee, Allan
Vehicle No. PC7262J
Accident Date 18/11/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
PC7262J	China Taiping Insurance (Singapore) Pte. Ltd.	15/05/2019-14/05/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-189130

Date of Request: 18/11/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 18/11/2019
Enquiry By Tang Kok Wee, Allan
Vehicle No. PC7262J
Accident Date 18/11/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque