

Hsiao Tong (LKKAuto)

From: TAN Wancong
Sent: Friday, 15 November 2019 12:32 PM
To: Annika
Cc: CHEN Xinyou; sur@lkkauto.com; assignments@lkkauto.com
Subject: RE: [EXTERNAL] FW: Our ref : AS.191253.aj Your ref : S9M01JWSMC/XY
RE-INSPECTION FOR VEHICLE NO. YP 7085D (FOR YOUR IMMEDIATE ATTENTION)

Dear Jo, Without Prejudice & Save as to Costs

As spoken, we will appoint LKK to follow up with your repairer for the physical reinspection.

Date 28/11/2019
Time: 4pm
Venue: ACE AUTOLUTION PTE LTD
13 kaki bukit road 4,
#03-29 bartley biz centre
singapore 417807
Tel : 6844 1184

Dear LKK,

Please conduct physical reinspection on TP vehicle YP7085D.
Service and documents have been shared in Smartclaim.

Thank you.
Regards,



Tan Wancong

Specialist, Claims (Litigation) Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: tan.wancong@axa.com.sg
Customer Care hotline 1800-880 4888
www.axa.com.sg



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From: Annika <annika@chiaarul.com>

Sent: Friday, November 15, 2019 12:21 PM

To: TAN Wancong <tan.wancong@axa.com.sg>

Subject: [EXTERNAL] FW: Our ref : AS.191253.aj Your ref : S9M01JWSMC/XY RE-INSPECTION FOR VEHICLE NO. YP 7085D (FOR YOUR IMMEDIATE ATTENTION)

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Wancong,

Please refer to our email dated 07 November 2019.

Please let us know whether the RI is confirmed.

Please do not hesitate to contact me should you have any queries.

Thank you.

Regards,

Jo

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Annika [<mailto:annika@chiaarul.com>]

Sent: Thursday, November 7, 2019 9:25 AM

To: 'CHEN Xinyou' <chen.xinyou@axa.com.sg>

Subject: Our ref : AS.191253.aj Your ref : S9M01JWSMC/XY RE-INSPECTION FOR VEHICLE NO. YP 7085D (FOR YOUR IMMEDIATE ATTENTION)

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Xinyou,

We refer to the above matter.

Our client has given us his schedule for the re-inspection as follows:

Date 28/11/2019
Time: 4pm
Venue: ACE AUTOLUTION PTE LTD
13 kaki bukit road 4,
#03-29 bartley biz centre
singapore 417807
Tel : 6844 1184

Please let us have your confirmation on the above matter in order for us to revert back to our client.

Please do not hesitate to contact me should you have any queries.

Thank you.

Regards,

Jo

M/s Chia S Arul LLC
151 Chin Swee Road
#03-09 Manhattan House
Singapore 169876
Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: CHEN Xinyou [<mailto:chen.xinyou@axa.com.sg>]

Sent: Wednesday, October 30, 2019 3:47 PM

To: Annika <annika@chiaarul.com>

Subject: RE: [EXTERNAL] RE: Acknowledgement Your ref : AS.191253.aj Our ref : S9M01JWSMC/XY

WITHOUT PREJUDICE

Dear Sir/Mdm

We refer to your email of 25 Oct 2019.

We are writing to confirm our intention to re-inspect your client's vehicle.

Please let us have a suitable date and time of the re-inspection. Thank you.

Best Regards



Chen Xinyou

Senior Executive, Claims (Litigation) Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811

Email: chen.xinyou@axa.com.sg

Customer Care hotline 1800-880 4888

www.axa.com.sg



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From: Annika <annika@chiaarul.com>

Sent: 25/10/2019 4:37 PM

To: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>

Cc: CHEN Xinyou <chen.xinyou@axa.com.sg>

Subject: [EXTERNAL] RE: Acknowledgement Your ref : AS.191253.aj Our ref : S9M01JWSMC/XY

Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sir,

Please confirm whether re-inspection on our client's vehicle YP 7085D is necessary before we get the schedule from our client.

Please let us have your early reply soon.

Please do not hesitate to contact me should you have any queries.

Thank you.

Regards,

Jo

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>
Subject: Acknowledgement Your ref : AS.191253.aj Our ref : S9M01JWSMC/XY
Date: 25 October 2019 at 12:25:40 PM SGT
To: "'info@chiaarul.com'" <info@chiaarul.com>
Cc: CHEN Xinyou <chen.xinyou@axa.com.sg>

ACCIDENT INVOLVING XD8573E AND YP7085D ON 10-04-2019

Without Prejudice

We acknowledge receipt of your letter dated 23.10.2019 and the enclosures on 24.10.2019.

We would like to conduct a re-inspection of your client's vehicle YP7085D Please let us know a suitable date and time.

We would appreciate that in letting us know the date, your client could allow us at least 10 days of lead-time. This is to allow us to co-ordinate with the surveyor concerning the re-inspection date and time .

May we hear from you in due course.

For future correspondence, please reply to CHEN Xinyou at chen.xinyou@axa.com.sg

Regards,
Santosh Nikam

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