

AES. REC. BY:

Surveyor: TauhiahREF: CS/INC19020365/Tlydz<sup>SM</sup>

Special Instruction:

ASSIGNMENT (Office)

From (Person): Hazalya Bt Ibrahim

INC

Date/Time: 18/11/19 @ 10:02am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

CB 7507M

Insured:

SJ 3362P

at Workshop m/s

CT Auto

Tel:

9353 3333

of

No. 10 Buroh street #01-319692413

Policy No:

Claim No:

MT/107 1241-002

Sum Insured:

Excess:

Make of Veh:

D.O.A.

8/11/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 10:13am @ 18/11/19

Person Contacted:

DanielVehicle: IN OUT

Date/Time

Action/Instruction

Estimate ☒CB 7507M-NA/CAP/S011536/r3NA: 9/7/2015SJ 3362P-X

APP. REG. BY:

REF:

INC

## ASSIGNMENT

From:

Date:

18/11/19

Estimated Cost:

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

CB 7507M

at Workshop m/s

CT Auto

of

10 Burnh Street # 01-31 627564

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

12pm - 2pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
	<input checked="" type="checkbox"/>

Bal. or Market Value:

930K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

1up)

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

CB 7507M

Yr Regn: 2015 / Feb.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Anhui HFF6100LK10D

C.C.

6690

Colour

Orange / White

A/C: Insured / Std / NI / NA

Sp Reading

33453

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

LA 86E02COEAT 01622

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: ☒ NI / S/Rim / STD A/Rim or

Tyre Size:

F:

245/80R22.5

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Triangle

Front

Rear

R/Bal.

8

mm

R/Bal.

8/8

mm

L/Bal.

8

mm

L/Bal.

5/8

mm

D.O.A.

D.O.I.

15/11/19 @ 2 pm

Survey held at

CT Auto

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

25/3

Confirm with w/s 4/28/3700, 4 days then e-mail (Red \$11968-20, 76%)

RECEIVED 25 MAR 2020

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

25/3/20 Typist

Days Of Repair:

4

Resurvey No. of Trip:

2

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Insp (\$)

☐

: Weekend (\$)

Survey Fee:

Transportation:

) \$ + RS \$

) Photo:

) Other:

P&amp;H

Report Format:

Lump Sum / L&amp;B (\$)

\$3700/-

## Nivitha (LKK Auto)

**From:** Hazalya Binte Ibrahim <hazalya.ibrahim@income.com.sg>  
**Sent:** Monday, 18 November 2019 10:02 AM  
**To:** Admin-D (LKKAuto); assignments  
**Cc:** Susan Ting; Hazalya Binte Ibrahim  
**Subject:** TP CASES FARMED OUT TO LKK ON 18/11/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1	Serene Lim	MT/1071241-002	CB7507M	CT AUTO PTE LTD	10 BUKOH STREET #01-31 WEST CONNECT BUILDING SINGAPORE 627564	Daniel Tan/Cady Lee / 9353 3333	13:00-14:30	SJ3362P	08/11/19	owner waiting/6266-6727
2	Eng Huey Huey	MT/1071557-001	SFE222D	HIN LUNG WORKSHOP	BLK 1008 #01-20 BUKIT MERAH LANE 3 SINGAPORE 159722	Anna / 6858 3000	10:00-12:00	FV1933P	13/11/19	
3	Helena Tan	MT/1070807-002	GBD2836Y	MOTORWAY CAR CARE CENTRE PTE LTD	1094 LOWER DELTA ROAD MOTORWAY BUILDING SINGAPORE 169205	Annie Tew / 6571 9642		PC5664X	10/11/19	
4	Chryllis Quah	MT/1071066-002	GBE9864P	SIN SHENG ENGINEERING SERVICES	NO 8 TUAS AVENUE 18, #05-00 SINGAPORE 638892	Susan / 68639595		YM7508S	07/11/19	68636477
5	Azhari	MT/1069720-002	SLT5498S	WEARNES AUTOMOTIVE PTE LTD	249 ALEXANDRA ROAD SINGAPORE 159935	Derek Oh / 9818 72176	10:00-12:00	SLB290B	02/11/19	6430 4895
6	Helena Tan	MT/1068626-002	SMD1010P	WEARNES AUTOMOTIVE PTE LTD	249 ALEXANDRA ROAD SINGAPORE 159935	Derek Oh / 9818 72176	10:00-12:00	SOL7722T	25/10/19	6430 4895

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Warmest Regards

**Hazalya Bte Ibrahim**  
Admin Assistant  
Motor Department  
T +65 6430 7902  
[www.income.com.sg](http://www.income.com.sg)

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made different



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you

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PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

## Disclaimer

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	11/11/2019 17:30
Date Of Accident	08/11/2019 18:40
Exact Location Of Accident	LORNIE ROAD TOWARDS BRADDELL RD AT TOA PAYOH EXIT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	CB7507M
Insured/Policyholder	
Name Of Registered Owner	JOHNSON TRANSPORT & TRADING PTE LTD
Co Reg No	NA 2004 00354D.
Email Address	ADMIN@JTT.COM.SG
Mobile Phone No	(LOCAL) +65-96712156
Alternative Phone No	OFFICE-96712156

### Vehicle Particulars

Manufacturer	ANKAI
Model	BUS
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5097839403-01
Cover Note Number	

### Driver

Name of Driver	MUHAMMAD ZAKI BIN SELAMAT
NRIC No	S8424767G
Date Of Birth	23/08/1984
Occupation	OUTDOOR
Date Of Driving Pass	25/07/2007
Driving Experience	12 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96712156
Fax Number	
Contact Number	OFFICE-96712156
Email Address	NOEMAIL

Address	BLK 463C SEMBAWANG DRIVE #12-395
Postcode	753463
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO WITH COMPANY
Was there any audio recorded?	NO

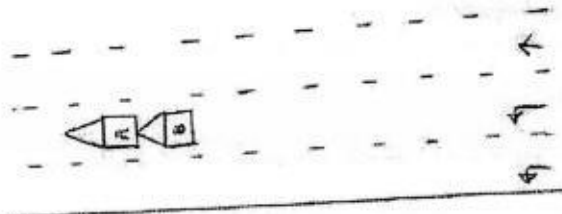
#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJJ3362P
Vehicle Make/Model/Colour	NA
Details Of Properties	FRONT PORTION
Vehicle Category	PRIVATE CAR
Name of Driver	NA
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

# Sketch Plan

## SKETCH PLAN

LORRIE ROAD TOWARDS BRIDDELL AT TOY PUNCH EXIT



A: CB7507M

B: SII3362P

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Upon checking my vehicle there was damage to my bus. I called office to check the other and noticed vehicle B had hit onto my bus.

## DECLARATION

(We declare the foregoing particulars are true in every respect)

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NAIC/SIN No.:



## Sketch Plan #2

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to invalidate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Person's Signature  
Name:  
NRIC/SIN No.:





> **Back to OneMotoring**

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	354D
Vehicle Details	
Vehicle No.:	CB7507M
Vehicle to be Exported:	No
Intended Deregistration Date:	24 Mar 2020
Vehicle Make:	ANKAI
Vehicle Model:	HFF6100LK10D
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	ISB67E528522135030
Chassis No.:	LA86E0LC0EA101622
Maximum Power Output:	-
Open Market Value:	\$136,512.00
Original Registration Date:	10 Feb 2015
First Registration Date:	10 Feb 2015
Transfer Count:	0
Actual ARF Paid:	\$6,826.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
<b>Total Rebate Amount:</b>	<b>\$0.00</b>

The information contained herein is correct as at 24 Mar 2020

OK

# CT AUTO PTE LTD

160 Sin Ming Drive, #02-14, Sin Ming AutoCity, Singapore 575722

Tel: 62666727 Fax: 62666358 Email: admin@ctauto.com.sg

Business Registration No. 201420132H

GST Registration No. 201420132H

## ESTIMATE

Date: 13/11/2019

DOA: 8/11/2019

Vehicle No: CB7507M

Make & Model: Ankai HFF6100LK10D

S/N	Qty	Item Description	Parts Price	Surveyor
1	1	Rear Tail Gate	\$ 3,800.00	Ry
2	1	Rear Tail Gate "AWC ROV" Sticker	\$ 50.00	NEC
3	1	Rear Tail Gate "60Km/h" Sticker	\$ 50.00	NEC
4	1	Rear Tail Gate "ANKAI" Emblem	\$ 120.00	NEC
5	1	Rear Tail Gate "HFF" Emblem	\$ 150.00	NEC
6	1	Rear Tail Gate Company Sticker	\$ 300.00	NEC 200
7	1	Rear Tail Gate Lock Mechanism	\$ 342.00	Ry
8	1	Rear Tail Gate Lock Catch	\$ 102.00	Rx
9	2	Rear Tail Gate Reflector	\$ 272.00	LH-X, RH-X - 136
10	2	Rear Tail Gate Reflective Sticker	\$ 282.20	NEC
11	1	Rear Centre Bumper	\$ 1,800.00	bt - 1600, 1000
12	2	Rear Corner Bumper	\$ 2,400.00	Rx RH-Corner, LH-Corner
13	1	Rear Bumper Bracket	\$ 3,200.00	Ry

\$ 12,868.20 3588.20

### Total parts

\$ 12,868.20 10% 3229.38

S/N	Labour Description	Amount	Amount
1	Labour for panel beating, cut, weld, straighten panels and replace damaged parts.	\$ 1,200.00	600.700
2	To putty and spray painting damage portion.	\$ 1,200.00	600.700
3	To check rear lighting and wiring.	\$ 150.00	30
4	To apply anti rust proofing to rear affected area.	\$ 250.00	X on 1430
	Total labour :	\$ 2,800.00	
	Total parts :	\$ 12,868.20	
	Total labour :	\$ 2,800.00	
	Total repair cost : (Before GST)	\$ 15,668.20	

4659.38

4/5 \$3700

4 days

27/11/19

Tanpin 17495749 / 67418434

WP

18/11/19 @ 2pm

lumpsum

Resurvey after repair

4 days

sur @ lkhart.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

### DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19020365/T1yd3s2  
73 BRAS BASAH ROAD Date: 31-03-2020  
#05-01 NTUC TRADE UNION HOUSESINGAPORE  
189556  
ATTN: SERENE LIM Code: INC



#### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJJ 3362P	Veh. Inspected	CB 7507M
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1071241-002	Excess (\$)	0.00
Assign From	HAZALYSA BINTI IBRAHIM	Assign Date	18/11/2019

#### 2. Vehicle Particulars & Condition

Make & Model	ANKAI HFF6100LK10D	c.c	6690
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	LA86E0LC0EA101622	Colour	ORANGE / WHITE
Odometer	33463 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

#### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	295/80 R22.5	TRIANGLE	8 mm
L/H Front Tyre	295/80 R22.5	TRIANGLE	8 mm
R/H Rear Tyre	295/80 R22.5 (D)	TRIANGLE	8/8 mm
L/H Rear Tyre	295/80 R22.5 (D)	TRIANGLE	8/8 mm

#### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

#### 5. General Information

Accident Date	08/11/2019	Inspect Date / Time	18/11/2019 ( 02:00 PM )
Survey held at	10 BUROH STREET #01-31 SINGAPORE 627564		
Repairer	CT AUTO PTE LTD		

#### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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#### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. CB 7507M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR TAIL GATE	TO REPAIR SEE LABOUR	3,800.00	-
1	REAR TAIL GATE "AWC ROV" STICKER	NECESSARY	50.00	50.00
1	REAR TAIL GATE "60KM/H" STICKER	NECESSARY	50.00	50.00
1	REAR TAIL GATE "ANKAI" EMBLEM	NECESSARY	120.00	120.00
1	REAR TAIL GATE "HFF" EMBLEM	NECESSARY	150.00	150.00
1	REAR TAIL GATE COMPANY STICKER	NECESSARY	300.00	200.00
1	REAR TAIL GATE LOCK MECHANISM	TO REPAIR SEE LABOUR	342.00	-
1	REAR TAIL GATE LOCK CATCH	TO REPAIR SEE LABOUR	102.00	-
2	REAR TAIL GATE REFLECTOR	N/S NOT NECESSARY / O/S CRACKED	272.00	136.00
2	REAR TAIL GATE REFLECTOR STICKER	NECESSARY	282.20	282.20
1	REAR CENTRE BUMPER	BENT	1,800.00	1,600.00
2	REAR CORNER BUMPER	O/S CRACKED / N/S TO REPAIR SEE LABOUR	2,400.00	1,000.00
1	REAR BUMPER BRACKET	TO REPAIR SEE LABOUR	3,200.00	-
	LESS 10% DISCOUNT		-	-358.82
			12,868.20	3,229.38
<b>LABOUR</b>				
	LABOUR FOR PANEL BEATING, CUT, WELD, STRAIGHTEN PANELS AND REPLACE DAMAGED PARTS. INCLUSIVE OF THE REPAIR OF REAR TAIL GATE, REAR TAIL GATE LOCK MECHANISM, REAR TAIL GATE LOCK CATCH, N/S REAR CORNER BUMPER AND REAR BUMPER BRACKET.		1,200.00	700.00
	TO PUTTY AND SPRAY PAINTING DAMAGE PORTION.		1,200.00	700.00
	TO CHECK REAR LIGHTING AND WIRING.		150.00	30.00
	TO APPLY ANTI RUST PROOFING TO REAR AFFECTED AREA.	NOT NECESSARY	250.00	-
			2,800.00	1,430.00

Report Ref No. CS/INC19020365/T1yd3s2



GRAND TOTAL		15,668.20	4,659.38
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)			3,700.00

Report Ref No. CS/INC19020365/T1yd3s2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,  
MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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