

ASS. REC. BY:

REF:

es/INC/9020364/EqCBn2

(Special Instructions)

Surveyor: Steve

ASSIGNMENT (Office)

From (Person): Hazalya Stibrahin

of INC

Date/Time: 18/11/19 @ 10:02am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

8FE 222 D

Insured:

FV 1933P

at Workshop m/s

Hin Lung Workshop

Tel:

6888 3000

of

Blk 1008 Bukit merah lane 3 #01-20

Policy No:

Claim No:

M1/107/557-001

Sum Insured:

Excess:

Make of Veh:

D.O.A.

13/11/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 10:21am 18/11/19

Person Contacted:

Anna

Vehicle

IN / OUT

Date/Time	Action/Instruction	Estimate
	SIC 222 D - NBA / INC 19020364/Y	
	FV 1933P - NBA / INC 19020364/Y	

209, 13/11/2019

209, 13/11/2019

ASS. REC. BY:

Steve

REF:

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SFE 2220Yr Regn: 11/8/15Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volvo XC90 c.c. 1969Colour: Gold A/C: Insured / Std / NI / NASp. Reading: 63388 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: YVILFA2AC610054SFGen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 235/50R19R: 1"BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or Pirelli

Front

Rear

R/Bal. 5 mm R/Bal. 5 mmL/Bal. 5 mm L/Bal. 5 mmD.O.A. 13/11/19 D.O.I. 18/11/19 12.05Survey held at Hin LungDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

19/12/19 MR-150K  
Final \$5600, 3 dep (Anna) Red 4177.10, 43%

RECEIVED 20 DEC 2019

Date/Time, File Pass to?

☐

: Prelim. Report

1) 20/12 Final☐

: Final Report

Date/Time, File Return to?

2) \_\_\_\_\_

Days Of Repair: 3Resurvey No. of Trip: 1

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)Pop. Formed: TPLump Sum 5600

250

**Nivitha (LKK Auto)**

**From:** Hazalya Binte Ibrahim <hazalya.ibrahim@income.com.sg>  
**Sent:** Monday, 18 November 2019 10:02 AM  
**To:** Admin-D (LKKAuto); assignments  
**Cc:** Susan Ting; Hazalya Binte Ibrahim  
**Subject:** TP CASES FARMED OUT TO LKK ON 18/11/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1	Serene Lim	MT/1071241-002	CB7507M	CT AUTO PTE LTD	10 BUKOH STREET #01-31 WEST CONNECT BUILDING SINGAPORE 627504	Daniel Tan/Cady Lee / 9353 3333	13:00-14:30	SJH362P	08/11/19	owner waiting/6266-6727
2	Eng Huey Huey	MT/1071557-001	SFE222D	HIN LUNG WORKSHOP	BLK 1008 #01-20 BUKIT MERAH LANE 3 SINGAPORE 159722	Anna / 6858 3000	10:00-12:00	FV1933P	13/11/19	
3	Helena Tan	MT/1070807-002	GBD2836Y	MOTORWAY CAR CARE CENTRE PTE LTD	1094 LOWER DELTA ROAD MOTORWAY BUILDING SINGAPORE 169205	Annie Tew / 6571 9642		PC5664X	10/11/19	
4	Chryllis Quah	MT/1071066-002	GBE9864P	SIN SHENG ENGINEERING SERVICES	NO 8 TUAS AVENUE 18, #05-00 SINGAPORE 638892	Susan / 68639595		YM7508S	07/11/19	68636477
5	Azhari	MT/1069720-002	SLT5498S	WEARNES AUTOMOTIVE PTE LTD	249 ALEXANDRA ROAD SINGAPORE 159935	Derek Oh / 9818 72176	10:00-12:00	SLB290B	02/11/19	6430 4895
6	Helena Tan	MT/1068626-002	SMD1010P	WEARNES AUTOMOTIVE PTE LTD	249 ALEXANDRA ROAD SINGAPORE 159935	Derek Oh / 9818 72176	10:00-12:00	SDL7722T	25/10/19	6430 4895

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Warmest Regards

**Hazalya Bte Ibrahim**

Admin Assistant

Motor Department

T +65 6430 7902

[www.income.com.sg](http://www.income.com.sg)



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you

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## Steve Chen (LKK Auto)

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**From:** workshop <workshop@hinlung.com.sg>  
**Sent:** Thursday, December 19, 2019 12:38 PM  
**To:** Steve Chen (LKK Auto)  
**Cc:** Shiau Chan (LKKAuto)  
**Subject:** RE : SFE222D , DOA 13/11/2019 - Finalise

Dear Steve,

We accept the Lump Sum amount of \$5,600.00 before 7% GST and 3 repair days.

Thanks & Regards,  
Anna  
Hin Lung Workshop  
Tel: 6858 3000 Fax: 6476 0075  
Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

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**From:** Steve Chen (LKK Auto) [mailto:SteveChen@lkkauto.com]  
**Sent:** Thursday, 19 December 2019 9:25 AM  
**To:** workshop@hinlung.com.sg  
**Cc:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Subject:** SFE222D - Finalize

Dear Anna,

The above vehicle finalize \$5600 (L/S, before GST). 3 repair days.

Kindly confirm.

Thanks

Best Regards,  
Steve Chen | Assistant Automotive Assessor  
LKK Auto Consultants  
Phone: 6256 3561 | Email: [SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Company

Owner ID: 326W

**Vehicle Details**

Vehicle No.: SFE222D

Vehicle to be Exported: Yes

Intended Deregistration Date: 15 Nov 2019

Vehicle Make: VOLVO

Vehicle Model: XC90 T6 MOMENTUM A/T AWD

Primary Colour: Gold

Manufacturing Year: 2015

Engine No.: B4204T271218308

Chassis No.: YV1LFA2ACG1005458

Maximum Power Output: 235.0 kW (315 bhp)

Open Market Value: \$56,796.00

Original Registration Date: 11 Aug 2015

First Registration Date: 11 Aug 2015

Transfer Count: 2

Actual ARF Paid: \$74,233.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 10 Aug 2025

PARF Rebate Amount: \$55,674.00

**Intended COE Rebate Details**

COE Expiry Date: 10 Aug 2025

COE Category: B - Car above 1600cc or 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$58,109.00

COE Rebate Amount: \$33,334.00

**Total Rebate Amount: \$89,008.00**

The information contained herein is correct as at 15 Nov 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	14/11/2019 15:03
Date Of Accident	13/11/2019 13:15
Exact Location Of Accident	AT 48 TOH GUAN ROAD EAST
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFE222D
<b>Insured/Policyholder</b>	
Name Of Registered Owner	GUANGDONG IMPORT & EXPORT PTE LTD
Co Reg No	198700326W
Email Address	GDFOOD222@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96312262
Alternative Phone No	OFFICE-96312262
<b>Vehicle Particulars</b>	
Manufacturer	VOLVO
Model	XC90
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
<b>Insurance Company</b>	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5102456025-01
Cover Note Number	
<b>Driver</b>	
Name of Driver	NG SIEW WAN
NRIC No	S0142301J
Date Of Birth	15/06/1951
Occupation	INDOOR
Date Of Driving Pass	14/04/1972
Driving Experience	47 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96312262
Fax Number	
Contact Number	OTHERS-96312262
Email Address	GDFOOD222@GMAIL.COM

Address 15 SPRINGWOOD HEIGHT  
 Postcode 118003  
 Was driver an employee of the Insured's Company YES  
 If No, Relationship of the Driver with the Insured  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

#### General Information of the Accident

Type Of Accident SIDE SWIPE  
 Weather Conditions CLEAR  
 Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 2  
 Passenger 1 NAME: : FRIEND  
 GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

PLEASE REFER TO SKETCH PAN

#### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number FV1933P  
 Vehicle Make/Model/Colour  
 Details Of Properties  
 Vehicle Category MOTORCYCLE  
 Name of Driver  
 NRIC/Passport Number  
 Contact Number  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage  
 No. Of Passenger (Including Driver)



## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

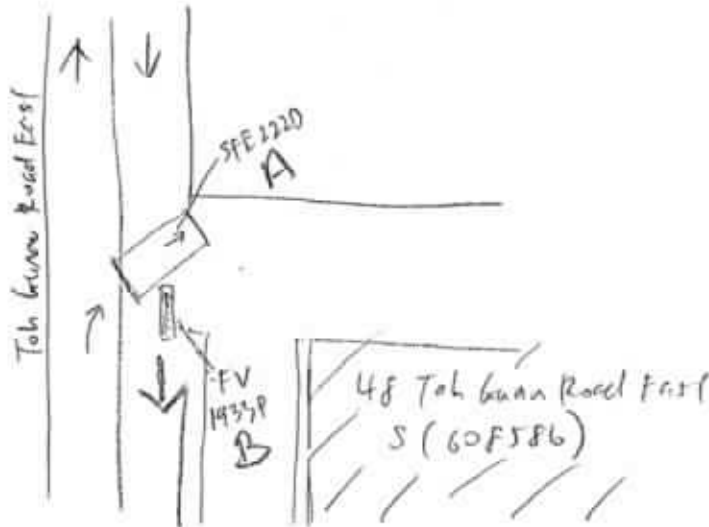
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

    
Policyholder's Signature  
Date & Time: \_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time: \_\_\_\_\_

  
Reporting Centre Personnel's Signature  
Name: \_\_\_\_\_  
NRIC/FIN No.: \_\_\_\_\_

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT



B) FV 1933P

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

SFE 2220 was turning into 48 Takloma Sound East. EV M38 P  
knocked SFE 2220 on the right side while going ~~straight~~ straight.

I/We declare the foregoing particulars are true in every respect.

Date &amp; Time:



(If driver is not the policyholder)

Date & Time:

Name: \_\_\_\_\_

NRIC/FIN No. 1

14/11/2019

# HIN LUNG WORKSHOP

Blk 1008 Bukit Merah Lane 3 #01-20, S'pore 159722. Tel: 68583000 Fax: 64760075  
Website: www.hinlung.com.sg GST Regn. No: M2-0065859-X

Your Ref:  
Our Ref : 0681/11/19  
M/a : NTUC INCOME INSURANCE CO-OPERATIVE  
LIMITED  
75 BRAS BASAH ROAD  
SINGAPORE 189557  
Attn : MOTOR CLAIM DEPARTMENT

Page: 1  
Date: 15/11/2019

Dear Sir/Madam,

ACCIDENT REPAIR ON : SFE222D - XC90 0  
INSURED : GUANGDONG IMPORT & EXPORT PTE LTD  
DATE OF ACCIDENT : 13/11/2019  
YOUR INSURED VEH NO: FV1933P

APPENDED BELOW ARE THE ESTIMATED COST OF REPAIR & PARTS TO BE REPLACED:-

REPLACEMENT OF PARTS		S\$	S\$	S\$
1 REAR RH DOOR / 00	1 @	3,066.40	3,066.40	2332.70
2 REAR RH DOOR WEATHER STRIP / NPC	1 @	320.80	320.80	
3 DOOR LOWER STEP BOARD RH 1 SET (1st) / OR	1 @	4,509.90	4,509.90	3948.60
Total			6607.10	7,897.10
			- 107.00	
			5941.89	

## LABOUR CHARGES

1 TO REMOVE, REPLACE REAR RH DOOR, STEP	400	800.00
1 BOARD RH AND REPAIR FRONT RH DOOR.		
1		
2 TO SPRAY PAINT, PUTTY ON FRONT RH	600	1,000.00
2 DOOR, REAR DOOR RH AND STEP BOARD.		
2		
3 TO DISMANTLE AND REINSTALL REAR RH	50	80.00
3 DOOR MECHANISM AND WIRING.		

Nett Total Before GST

1050 9,777.10

Yours faithfully,

Steve (LKK)  
83228813

WHL Rujul 18/11/19, 12.09pm

3 days

P/P

Ry BF SJ

P-5941.89

L-1050

6991.89

L/S-5593.51

=5600

Auto Consultants hence notify  
(Workshop Name) as follows:  
• To resurvey before/after spray painting  
• To display damaged part(s) during resurvey  
• Parts prices are subject to confirmation  
• Third party survey is on a "Without Prejudice" basis  
• No illegal modification(s) is allowed  
• Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

### DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19020364/Eqd3n2

73 BRAS BASAH ROAD  
#05-01 NTUC TRADE UNION HOUSESINGAPORE  
189556

Date: 24-12-2019



ATTN: ENG HUEY HUEY

Code: INC

#### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FV 1933P	Veh. Inspected	SFE 222D
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1071557-001	Excess (\$)	0.00
Assign From	HAZALYSA IBRAHIM	Assign Date	18/11/2019

#### 2. Vehicle Particulars & Condition

Make & Model	VOLVO XC90	c.c	1969
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	YV1LFA2ACG1005458	Colour	GOLD
Odometer	63388 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

#### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/50 R19	PIRELLI	5 mm
L/H Front Tyre	235/50 R19	PIRELLI	5 mm
R/H Rear Tyre	235/50 R19	PIRELLI	5 mm
L/H Rear Tyre	235/50 R19	PIRELLI	5 mm

#### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY.  
DAMAGES SEE DETAILS.

#### 5. General Information

Accident Date	13/11/2019	Inspect Date / Time	18/11/2019 ( 12:05 PM )
Survey held at	HIN LUNG WORKSHOP BLK 1008 BUKIT MERAH LANE 3 #01-20 SINGAPORE 159722		

#### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

#### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SFE 222D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>REPLACEMENT OF PARTS</b>			
1	REAR RH DOOR	DENTED	3,066.40	2,332.70
1	REAR RH DOOR WEATHER STRIP	NECESSARY	320.80	320.80
1	SET DOOR LOWER STEP BOARD RH	BROKEN	4,509.90	3,948.60
	LESS 10% DISCOUNT		-	-660.21
			7,897.10	5,941.89
	<b>LABOUR</b>			
	TO REMOVE, REPLACE REAR RH DOOR, STEP BOARD RH AND REPAIR FRONT RH DOOR.		800.00	400.00
	TO SPRAY PAINT, PUTTY ON FRONT RH DOOR, REAR DOOR RH AND STEP BOARD.		1,000.00	600.00
	TO DISMANTLE AND REINSTALL REAR RH DOOR MECHANISM AND WIRING.		80.00	50.00
			1,880.00	1,050.00
	<b>GRAND TOTAL</b>		<b>9,777.10</b>	<b>6,991.89</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)</b>			<b>5,600.00</b>

Report Ref No. CS/INC19020364/Eqd3n2

CHEN TSUE YEE

Automotive Assessor

K.K. LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,  
MInstAEE, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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