Veron Chen (LKKAuto)

From: Sithara «Sithara@msfirstcapital.com.sg»

Sent: Tuesday, 19 November 2019 12:54 PM

To: Veron Chen (LKKAuto); SUR; CWS Motor Claims

Subject: RE: PRI: SURVEY ASSESSMENT - D19007140MFSH/1-SKG 8888K

Dear Veron,

He is not contesting on "contact"; he is alleging that there were no damages. As such, please check & verify on the consistency of damages.

Describe Circumstances of the Accident.
On the 08/11/2019 about 15:45hrs,I was driving along Braddell Rd towards Upp Sera
With no passenger on board my taxi.
I stop before the slip rd and I did not noticed my taxi rolled forward and slight touch
front vehicle of SKG8888K rear portion.
I noticed the front vehicle had no damages.
No injury reported at the point of accident.

Thanks and regards,

Sithara G S Motor Claims



Change of email address

Sithara@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL: 6507 3848 | Fax No.: 6507 3849 | Company Regn. No. 195000106C

A Member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Tuesday, November 19, 2019 12:44 PM

To: Sithara <Sithara@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>; CWS Motor Claims

<cwsmotorclaims@msfirstcapital.com.sg>

Subject: RE: PRI: SURVEY ASSESSMENT - D19007140MFSH/1-SKG 8888K

Dear Sithara.

Enclosed with scene photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 19 November 2019 10:58 AM

To: 'Sithara' <Sithara@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>; 'CWS Motor Claims'

<cwsmotorclaims@msfirstcapital.com.sg>

Subject: RE: PRI: SURVEY ASSESSMENT - D19007140MFSH/1-SKG 8888K

Dear Sithara,

Please be informed that we have inspected the vehicle SKG 8888K on 18/11/2019

We are pending estimate from repairer.

Kindly provides OI GIA report and video footage.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 15 November 2019 3:35 PM

To: 'Sithara' < SUR < sur@lkkauto.com

Cc: assignments < <u>assignments@lkkauto.com</u>>

Subject: RE: PRI: SURVEY ASSESSMENT - D19007140MFSH/1

Dear Sithara,

Noted with thanks.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sithara [mailto:Sithara@msfirstcapital.com.sg]

Sent: Friday, 15 November 2019 3:30 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'LKK SUR' <sur@lkkauto.com>

Subject: FW: PRI: SURVEY ASSESSMENT - D19007140MFSH/1

Dear Sirs,

Please note our mentioned "no damages" to third-party vehicle.

Please check & verify on his allegations. Please acknowledge receipt.

Thanks and regards,

Sithara G S Motor Claims



Change of email address

Sithara@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL: 6507 3848 | Fax No.: 6507 3849 | Company Regn. No. 195000106C

A Member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg

Sent: Friday, November 15, 2019 3:28 PM **To:** ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg; Sithara < sithara@msfirstcapital.com.sg;

Subject: PRI: SURVEY ASSESSMENT - D19007140MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department

MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software. www.avg.com