

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 20 November 2019 7:56 AM  
**To:** 'Sithara'; SUR; 'CWS Motor Claims'  
**Subject:** RE: PRI: SURVEY ASSESSMENT - D19007140MFSH/1-SKG 8888K

Dear Sithara,

According to surveyor, damages are consistent to the nature of the accident.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 19 November 2019 3:26 PM  
**To:** Sithara <Sithara@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>  
**Subject:** RE: PRI: SURVEY ASSESSMENT - D19007140MFSH/1-SKG 8888K

Dear Sithara,

We will check and revert.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sithara <[Sithara@msfirstcapital.com.sg](mailto:Sithara@msfirstcapital.com.sg)>  
**Sent:** Tuesday, 19 November 2019 12:54 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Subject:** RE: PRI: SURVEY ASSESSMENT - D19007140MFSH/1-SKG 8888K

Dear Veron,

He is not contesting on "contact"; he is alleging that there were no damages. As such, please check & verify on the consistency of damages.

**Describe Circumstances of the Accident.**

**On the 08/11/2019 about 15:45hrs, I was driving along Braddell Rd towards Upp Seran  
With no passenger on board my taxi.**

**I stop before the slip rd and I did not noticed my taxi rolled forward and slight touch tl  
front vehicle of SKG8888K rear portion.**

**I noticed the front vehicle had no damages.**

**No injury reported at the point of accident.**

Thanks and regards,

Sithara G S  
Motor Claims



**Change of email address**  
[Sithara@msfirstcapital.com.sg](mailto:Sithara@msfirstcapital.com.sg)

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 |  
Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Tuesday, November 19, 2019 12:44 PM

**To:** Sithara <[Sithara@msfirstcapital.com.sg](mailto:Sithara@msfirstcapital.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CWS Motor Claims  
<[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Subject:** RE: PRI: SURVEY ASSESSMENT - D19007140MFSH/1-SKG 8888K

Dear Sithara,

Enclosed with scene photos.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

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**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 19 November 2019 10:58 AM  
**To:** 'Sithara' <[Sithara@msfirstcapital.com.sg](mailto:Sithara@msfirstcapital.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'CWS Motor Claims' <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Subject:** RE: PRI: SURVEY ASSESSMENT - D19007140MFSH/1-SKG 8888K

Dear Sithara,

Please be informed that we have inspected the vehicle SKG 8888K on 18/11/2019

We are pending estimate from repairer.

**Kindly provides OI GIA report and video footage.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, 15 November 2019 3:35 PM  
**To:** 'Sithara' <[Sithara@msfirstcapital.com.sg](mailto:Sithara@msfirstcapital.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: PRI: SURVEY ASSESSMENT - D19007140MFSH/1

Dear Sithara,

Noted with thanks.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sithara [<mailto:Sithara@msfirstcapital.com.sg>]  
**Sent:** Friday, 15 November 2019 3:30 PM  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'LKK SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** FW: PRI: SURVEY ASSESSMENT - D19007140MFSH/1

Dear Sirs,

Please note our mentioned "no damages" to third-party vehicle.

Please check & verify on his allegations. Please acknowledge receipt.

Thanks and regards,

Sithara G S  
Motor Claims



**Change of email address**  
[Sithara@msfirstcapital.com.sg](mailto:Sithara@msfirstcapital.com.sg)

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 |  
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**From:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Sent:** Friday, November 15, 2019 3:28 PM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Sithara <[Sithara@msfirstcapital.com.sg](mailto:Sithara@msfirstcapital.com.sg)>

**Subject:** PRI: SURVEY ASSESSMENT - D19007140MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

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