

ASSIGNMENT

From:

Date:

15/11/19

Veh No:

SMH 2536L

Yr Regn:

17/11/19

Estimated Cost:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

SMH 2536L

Make:

Audi Q7

cc 1994

at Workshop m/s

Premium

Colour:

Black

A/C:

Insured / Std / NI / NA

of

281 Alexandra Road

Sp Reading

98/9

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

1900003623

C/No:

WVAU7224MXK 0 009618

Claims No.

583492962956

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

TBA

Steering: Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or

Make of Veh:

2pm

Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size:

F:

255/55 R19

R:

H

Remark: The veh had commenced its

repair at the time of inspection.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Pirelli

Bal. or Market Value:

239k

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

mm

R/Bal.

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

mm

L/Bal.

mm

Est. Repairs:

3

days

Res.: Yes or No

D.O.A.

19/10/19

D.O.I.

15/11/19

Lum Sum:

%

3 Val: Yes or No

Survey held at

Premium, Alexandra Road

CA / REV

REP. / 24 HRS

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure - affected due to collision.

Date / Time

Action / Instruction

MV-239K SMH 2536L -X

15/11/19 @ 4.58pm report to Victor via Messenger.

18/11/19 @ 4.57pm Mr Chang, Loiz-KL informed C/A via Messenger.

19/11/19 @ 9.46am Informer Kelvin C/A 6 Ex: \$1000 by email.

06/12/20 @ 3.37pm confirmed with Jia Yee final fig \$5849.76, 3 days.
(Paid \$7038.74, 55%)

RECEIVED 9 MAR 2020

Date/Time, File Path to?

☐

: Prel. Report

Days Of Repair:

3

1) 09/3 19/11/19

☐

: Final Report

Resurvey No. of Trip:

Date/Time, File Path to?

2)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Wash & Dry (\$

Survey Fee:

Transportation:

3 + RS. 01

Folio:

Other:

TOTAL

Report Form A:

MER-80

Lump Sum / B/L/G

5849.76

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 15 Nov 2019

Preliminary Advice

Vehicle No	: SMH2536L	Accident Date	: 19/10/2019
Make	: AUDI Q7	Policy No.	:
Assignment Date	: 15/11/2019	Excess	: S\$0.00
Date of Inspection	: 15/11/2019	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,888.00
Revised Amount	:S\$	6,584.00
Check Items (Estimated)	:S\$	872.00
Total	:S\$	7,456.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	239,000.00
COE / PARF Rebate	:S\$	89,738.00
Salvage Value	:S\$	
Margin for Repair	:S\$	149,262.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 19 November 2019 9:46 AM
To: Claims; assignments
Cc: SUR
Subject: RE: OD CLAIMS FOR SMH 2536 L

Dear Kelvin,

Instructed by our client, please proceed to repair the insured vehicle **SMH 2536L (Excess \$1,000)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

Any check item or supplementary are subjected to further approval from our client.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Monday, 18 November 2019 9:57 AM
To: Claims <claims@premiumauto.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SMH 2536 L

Dear Kelvin,

Please be informed that we are pending for mandate approval from AIG insurance company.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 18 November 2019 9:50 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SMH 2536 L

Dear Nivitha,

Kindly let us have the approval.

Thank you.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Nov 2019 19:44	Cim Veh Model Changed		[] Merimen Administrator
2	12 Nov 2019 19:44	Cim Created	Reg No: SMH2536L. Acct Date: 2019/10/19. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA119149904	[I] Merimen Administrator
3	15 Nov 2019 16:25	Cim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] Nivitha Govindasamy
4	15 Nov 2019 16:25	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] Nivitha Govindasamy
5	15 Nov 2019 16:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Nivitha Govindasamy
6	15 Nov 2019 16:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/26	[A] Nivitha Govindasamy
7	15 Nov 2019 16:25	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] Nivitha Govindasamy
8	15 Nov 2019 16:25	Cim Registration Modified	Rep:1137->200611.	[A] Nivitha Govindasamy
9	15 Nov 2019 16:25	Cim Veh Model Changed	(204926) AUDI Q7 2.0 TFSI QU (A).	[A] Nivitha Govindasamy
10	15 Nov 2019 16:25	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] Nivitha Govindasamy
11	15 Nov 2019 16:48	Adj Rpt Initiated		[A] SHIAU CHAN
12	15 Nov 2019 16:48	Cim Dtl Modified	JPJ Reg. Date: -> 2019/01/17.	[A] SHIAU CHAN
13	15 Nov 2019 16:48	Cim Details Notified		[A] SHIAU CHAN
14	15 Nov 2019 16:51	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/11/26	[A] SHIAU CHAN
15	15 Nov 2019 16:58	Adj Mandate Request	Cur.Reg:7456.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE N OT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	18 Nov 2019 11:10	Cim Registration Modified	Init.Est.->5,000 - 6,000. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Azlan, Syazairdina
17	18 Nov 2019 11:49	Cim Registration Modified	Acct Time:10:30:00->10:00:00.	[I] Azlan, Syazairdina
18	18 Nov 2019 11:51	Cim Registration Modified	Excess: -> 1000.00.	[I] Azlan, Syazairdina
19	18 Nov 2019 11:51	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
20	18 Nov 2019 16:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/11/26. Mandate Remarks: re-inspection require on check item, hidden item and supplementary	[I] Chang, Lois-KL
21	18 Nov 2019 16:57	Adj Mandate Set	Approved:6584.00:re-inspection require on check item, hidden item and supplementaryReinsp:Yes.	[I] Chang, Lois-KL

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2346907	15 Nov 2019 16:48:46	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMH2536L		11.77

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 6 February 2020 3:37 PM
To: jiajee.yap@premiumauto.com.sg; Steve Chen (LKK Auto); SUR
Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SMH2536L - OD AIG - SURVEYED 15 NOV 19

Dear Jia Yee,

WITHOUT PREJUDICE

Confirm final fig \$5,849.76 before excess \$1,000.00 & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Wishing you a Happy and Prosperous Lunar New Year

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>
Sent: Wednesday, 5 February 2020 5:46 PM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SMH2536L - OD AIG - SURVEYED 15 NOV 19

Hi Steve and all,

Revised estimate is attached.

Please confirm repair cost of \$5849.76 @ 3 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. jiajee.yap@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	298B
Vehicle Details	
Vehicle No.:	SMH2536L
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Nov 2019
Vehicle Make:	AUDI
Vehicle Model:	Q7 2.0 TFSI QU (252 BHP)
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	CYR077756
Chassis No.:	WAUZZZ4MXKD009618
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$60,158.00
Original Registration Date:	17 Jan 2019
First Registration Date:	17 Jan 2019
Transfer Count:	0
Actual ARF Paid:	\$80,285.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Jan 2029
PARF Rebate Amount:	\$60,213.00
Intended COE Rebate Details	
COE Expiry Date:	16 Jan 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$32,200.00
COE Rebate Amount:	\$29,525.00
Total Rebate Amount:	\$89,738.00

The information contained herein is correct as at 15 Nov 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/11/2019 19:09
Date Of Accident	19/10/2019 10:30
Exact Location Of Accident	CARPARK OF HOLLAND VILLAGE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMH2536L
Insured/Policyholder	
Name Of Registered Owner	WAYNE ALEXANDER PALMER
NRIC No	S7686298B
Email Address	WAYNEANDGUANNIE@GMAIL.COM
Mobile Phone No	(LOCAL) +65-81885510
Alternative Phone No	OFFICE-81885510

Vehicle Particulars

Manufacturer	AUDI
Model	Q7 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	KWAN HUAY YEE (GUAN HUIYI)
NRIC No	S8124785D
Date Of Birth	17/08/1981
Occupation	INDOOR
Date Of Driving Pass	12/10/2001
Driving Experience	18 YEARS AND 0 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-81885510
Fax Number	
Contact Number	OFFICE-81885510
Email Address	WAYNEANDGUANNIE@GMAIL.COM

Address	257 HOLLAND ROAD
Postcode	278606
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : OLIVER GENDER: : MALE
Passenger 2	NAME: : THOMAS GENDER: : MALE
Passenger 3	NAME: : GEORGIA GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I ACCIDENTALLY HIT THE CORNER OF THE WALL WHILE I WAS MAKING A RIGHT TURN TOWARDS THE EXIT CAR PARK.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

E. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"); the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: Wendy Lim
NRIC/FIN No: G21 12345

SKETCH PLAN

 The corner of wall

I accidentally hit the corner of the wall while I was making a right turn towards the Exit car park

I/we declare the foregoing particulars are true in every respect.

Reporting Centre Personnel's Signature
Name: Wanda Smith, George
NRIC/IN No.: G2187143X

Accident Photo





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : WAYNE ALEXANDER PALMER
Period of Insurance : 17 Jan 2019 To 16 Jan 2020
Engine No. : CYR077756
Chassis No. : WAUZZZ4MXKD009618

Vehicle No. : SMH2536L
Policy No. : 1900003623
Endorsement No. : 00000000255614
Issued Date : 31 Jan 2019

ABOUT THE COVER

Make/Model : AUDI Q7 2.0 TFSI

Engine Capacity/Tonnage : 1,984.00 CC

Sum Insured : Market Value

First Year of Registration : 2019

Driver Restriction : NA

Off Peak Car : No

Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$1,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 55 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

WAYNE ALEXANDER PALMER - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408639 63562323

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 6328 5200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG 3D Mobile App. Simply search and download "AIG 3D" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: OVERSEA-CHINESE BANKING CORPN LTD

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).)

0504125255

PREMIUM LEASING - JY

241 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159338

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

850000

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Vln/Summons/Correspondence from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 19094

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1356/2019/NS
Date : 14-Nov-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Wayne Alexander Palmer
Address : 257 Holland Road
Singapore 278606
Telephone : (HP)+65 81885510
Type of Claim : Own Damage Claims
Policy No. :
Vehicle No : **SMH 2536 L**
Model Code : Audi Q7 2.0 TFSI QU
Model / Year : 17/1/2019
Engine No : CYR 077756
Chassis No : WAUZZZ4MXXD009618
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 19-Oct-19
Place of Accident : Carpark Of Holland Village

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMH2536L

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To dismatle rhs front door panel trim. To remove and reinstall rhs wing mirror assy.	S/N \$	300.00 ✓	
2	To remove and transfer rhs rear door multi-lock system and power window devices. Check function and renew if necessary.	S/N \$	280.00 ✓	
3	To dismantle and renew rhs rear door. To repair rhs front door. Re-organise crash management components. Reinstall all parts removed.	600 600 \$	⁶⁰⁰ 2,250.00 500	
4	To respray rhs front door, rhs rear door and door handle.	500 600 \$	⁷⁵⁰ 2,900.00 600	
5	To renew rhs rear rim and carry out wheel alignment.	S/N \$	280.00 X	
6	To carry out diagnostic check.	S/N \$	192.00 ✓	✓
TOTAL LABOUR CHARGES		:	<u>\$ 6,202.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SML2536L

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	REAR DOOR / 00	\$ 3,570.00	7956
2	REAR OUTER DOOR SEAL / CHT	NEC \$ 229.00	192.80
3	BONDING AGENT / MC	NEC \$ 45.00	35.92
4	CLEANING SOLUTION / MC	NEC \$ 65.00	51.68
5	REAR DOOR CATCH / CHT	\$ 96.00	72.16
6	SILL PANEL SEAL - RH ? (photo) x N/A	\$ 234.00	x
7	EXTERIOR DOOR HANDLE - RH ? x N/A	\$ 338.00	x
8	DOOR HANDLE CAP - RH x N/A	\$ 36.00	x
9	REAR DOOR COVER - RH / CHT	\$ 545.00	436
10	REAR WHEEL COVER - RH / CHT	\$ 112.00	89.20
11	REAR ALUMINIUM RIM - RH x N/A	\$ 1,116.00	x
12	SUNDRIES ? x N/A	\$ 300.00	x

TOTAL SPARE PARTS : \$ **6,686.00**

TOTAL LABOUR CHARGES \$ **6,202.00**

GRAND TOTAL \$ **12,888.00**

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Steve (LKK)

15/11/19, 2.15 pm
OD - Not Authorised (Part)

EXCESS - TDA

3 day

P/P

By Dr L SM

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

LIGS Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 19094

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1356/2019/NS
Date : 14-Nov-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hj Steve,

3 days - ok - Jy - 05 Feb 2020

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Wayne Alexander Palmer
Address : 257 Holland Road
Singapore 278606
Telephone : (HP) + 65 81885510
Type of Claim : Own Damage Claims
Policy No. :
Vehicle No : **SMH 2536 L**
Model Code : Audi Q7 2.0 TFSI QU
Model / Year : 17/01/2019
Engine No : CYR 077756
Chassis No : WAUZZZ4MXKD009618
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 19-Oct-19
Place of Accident : Carpark Of Holland Village

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SML 293 D

S/n	Nature of Jobs		Estimated Charges	Surveyor's recommendations
1	To dismatle rhs front door panel trim. To remove and reinstall rhs wind mirror assv.	S/N \$	300.00	\$ 300.00
2	To remove and transfer rhs rear door multi- lock system and power window devices. Check function and renew if necessary	S/N \$	280.00	\$ 280.00
3	To dismantie and renew rhs rear door. To repair rhs front door. Re-organise crash managemement components Reinstall all	\$	2,250.00	\$ 600.00
4	To respray rhs front door, rhs rear door and door handle.	\$	2,900.00	\$ 750.00
5	To renew rhs rear rim and carry out wheel allianment.	S/N \$	280.00	
6	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 6,202.00</u>	<u>\$ 2,122.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SML 293 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	REAR DOOR	\$ 3,570.00	\$ 2,856.00
2	REAR OUTER DOOR SEAL	NEC \$ 229.00	\$ 182.80
3	BONDING AGENT	NEC \$ 45.00	\$ 35.92
4	CLEANING SOLUTION	NEC \$ 65.00	\$ 51.68
5	REAR DOOR CATCH	\$ 96.00	\$ 76.16
6	SILL PANEL SEAL - RH	\$ 234.00	
7	EXTERIOR DOOR HANDLE - RH	\$ 338.00	
8	DOOR HANDLE CAP - RH	\$ 36.00	
9	REAR DOOR COVER - RH	\$ 545.00	\$ 436.00
10	REAR WHEEL COVER - RH	\$ 112.00	\$ 89.20
11	REAR ALUMINIUM RIM - RH	\$ 1,116.00	
12	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS		\$ 6,686.00	\$ 3,727.76
TOTAL LABOUR CHARGES		\$ 6,202.00	\$ 2,122.00
GRAND TOTAL		\$ 12,888.00	\$ 5,849.76

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SMH 2536 L

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1356/2019/NH

3rd March 2020

Dear Sir,

RE: INSURANCE CLAIM FOR SMH 2536 L, Audi Q7 2.0 TFSI QU.

With reference to the above-mentioned vehicle, no. **SMH 2536 L**, claimant, **Mr. Wayne Alexander Palmer**, please find the related document per attached.

1. A copy of the Original invoice no. 85014920 – S\$ 5,189.24.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SMH 2536 L

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159936
Main Telephone 6366 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159936
Main Telephone 6366 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9826 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 14:40

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014920 Date : 28/02/2020 Order : SMH2536L Term : 30	Account: A0006 IT 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SMH2536L (V 40181) Regn Date: 17/01/2019 Mileage: 11209 WIP No.: 19094

Model: QT 2.0 TFSI QU (252 bhp) 4MB0I Chassis: WAUZZZ4MXKD009618 Engine: CYR 077756 Dept: U

You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
S	BODYWORK	M: TO DISMANTLE RHS FRONT DOOR PANE TRIM. TO REMOVE AND REINSTALL RHS WING MIRROR ASSY	300.00	1.00	300.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS REAR DOOR MULTI LOCK SYSTEM AND POWER WINDOW DEVICES. CHECK FUNCTION AND RENEW IF NECESSARY	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW RHS REAR DOOR. TO REPAIR RHS FRONT DOOR.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	600.00	1.00	600.00
S	BODYWORK	M: TO RESPRAY RHS REAR DOOR AND DOOR HANDLE	750.00	1.00	750.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4M0833052E	DOOR(LAST) Less 020%	1.00	3570.00	2,856.00
X	A4M0839911C	SEAL(LAST) Less 020%	1.00	228.50	182.80
X	AD 355205A2	BONDAGENT Less 020%	1.00	44.90	35.92
X	AD 00940104	CLEANER Less 020%	1.00	64.60	51.68
X	A4M0839249	CHECK ROD Less 020%	1.00	95.20	76.16
X	A4M0853970F 4W3	(A) (SK) COVER 27/11/1 Less 020%	1.00	545.00	436.00
X	A4M0854820 4W3	(A) (SK) COVER 27/11/1 Less 020%	1.00	111.50	89.20

Parts 3,727.76
Labour 0.00
Sublet 2,122.00
Menus 0.00
Lubricant 0.00

Sub-Total 4,849.76

7% GST 339.48

Grand Total 5,189.24



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SMH 2536 L

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1356/2019/KK
16 Dec 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1

total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q7 2.0 TFSI QU
Vehicle Chassis No. : WAUZZZ4MXKD009618
Vehicle Regn No. : **SMH 2536 L**
Vehicle Mileage : 11209 KM
Vehicle Owner : Mr. Wayne Alexander Palmer
Certificate No : 1900003623
Own Damage Excess : \$ 1,070.00 (Inclusive GST)
Accident Date : 19 Oct 2019
Place : Carpark Of Holland Village
Repair Cost : SS 5789.24
WIP No. : 19094
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

Date :

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Nov 2019 16:48		15 Nov 2019 16:25 Edit Adj Rpt	S\$5,849.76 Edit Estimates	S\$5,849.76 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by insurer]
Insured:	WAYNE ALEXANDER PALMER, ID: S7686298B	
Vehicle Reg. No.:	SMH2536L	Date of Loss: 19/10/2019 10:00 - :59 [9 Months and 2 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 5834929629SG	Policy/Cover Note No.: 1900003623 (Comprehensive)
		Excess: S\$1,000.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911	
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Azlan, Syazairdina] syazairdina.azlan@aig.com	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 26/11/2019]	
Driver/Custodian:	KWAN HUAY YEE (GUAN HUIYI) (38 / Female) , NRIC: S8124785D, Tel: +6581885510 Email: Wayneandguannie@gmail.com	

ASSOCIATED MAIL RECEIVED	View All Compose Case Mail
- AIG_SG (18/11/2019): Alert - Adj Mandate Approved (S\$6584.00) - SMH2536L - Claim Handler: Azlan, Syaz... - AIG_SG (18/11/2019): SMH2536L / OD / 19/10/2019 / Coverage & Excess update	

ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMH2536L (5834929629SG)

OD

Oct 19 2019 10:00AM

[WAYNE ALEXANDER PALMER]

Premium Automobiles Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser	
Assessment Reports											1 per page			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print	
1	15/11/19 16:51	Adjuster Immediate Advice										Load HTM		
Photos/Images											3 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print	
1	15/11/19 16:57	General View										Load JPG		
2	15/11/19 16:57	General View										Load JPG		
3	15/11/19 16:57	General View										Load JPG		
4	15/11/19 16:57	General View										Load JPG		
5	15/11/19 16:57	General View										Load JPG		
6	15/11/19 16:57	Odometer Reading										Load JPG		
7	15/11/19 16:57	Chassis Number										Load JPG		
8	15/11/19 16:57	General View										Load JPG		
9	15/11/19 16:57	General View										Load JPG		
10	15/11/19 16:57	General View										Load JPG		
11	15/11/19 16:57	General View										Load JPG		
12	15/11/19 16:57	General View										Load JPG		
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26	15/11/19 16:57	General View										Load JPG		
27	15/11/19 16:57	General View										Load JPG		
28	15/11/19 16:57	General View										Load JPG		
29	15/11/19 16:57	General View										Load JPG		
30	15/11/19 16:57	General View										Load JPG		
Documentation											1 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print	
1	15/11/19 16:56	Singapore Accident Statement										Load PDF		
2	15/11/19 16:56	CERTIFICATE OF INSURANCE & DRIVER'S DRIVING LICENSE										Load PDF		
3	15/11/19 16:56	ESTIMATE										Load PDF		
4	10/03/20 11:00	WORKSHOP INVOICE										Load PDF		
5	10/03/20 11:00	DISCHARGE VOUCHER										Load PDF		

Linked Accident Report Documents

			View View in Browser ▼	
Assessment Reports			1 per page ▼	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/12/19 19:17	Accident Statement	 Load HTM	☐
2	06/12/19 19:20	Accident Statement	 Load HTM	☐
3	06/12/19 19:21	Accident Statement	 Load HTM	☐
4	06/12/19 19:21	Accident Statement	 Load HTM	☐
Photos/Images			3 per page ▼	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	12/11/19 19:40	Accident Photo	 Load JPG ☒	☒
2	12/11/19 19:40	Accident Photo	 Load JPG ☒	☒
3	12/11/19 19:40	Accident Photo	 Load JPG ☒	☒
4	12/11/19 19:40	Accident Photo	 Load JPG ☒	☒
5	12/11/19 19:40	Accident Photo	 Load JPG ☒	☒
6	12/11/19 19:40	Accident Photo	 Load JPG ☒	☒
7	12/11/19 19:40	Accident Photo	 Load JPG ☒	☒
8	12/11/19 19:40	Accident Photo	 Load JPG ☒	☒
9	12/11/19 19:41	Accident Photo	 Load JPG ☒	☒
10	12/11/19 19:41	Accident Photo	 Load JPG ☒	☒
Documentation			1 per page ▼	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	12/11/19 19:35	Sketch Plan	 Load JPG ☒	☒
2	12/11/19 19:35	Sketch Plan #2	 Load JPG ☒	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19020307/EQD3N2
Date: 10/03/2020

REFERENCE

Insured/Claimant: WAYNE ALEXANDER PALMER Policy No: 1900003623
Date of Loss: 19/10/2019 Nature of Claim: OD Claim No: 5834929629SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMH2536L
Make & Model: AUDI Q7, 2.0 TFSI QU (A) Engine No: CYR077756
Reg. Date: 17/01/2019 (Man. Year: 2018) Chassis No: WAUZZZ4MXKD009618
Colour: Black Odometer: 9819 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$239,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/55 R19 Rear Tyre Size: 255/55 R19
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre tread's depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,686.00	3,727.76	2,958.24	44.25
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,202.00	2,122.00	4,080.00	65.79
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	12,888.00	5,849.76	7,038.24	54.61
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	11,888.00	4,849.76	7,038.24	59.20
+ GST 7.00/7.00% (S\$)	832.16	339.48	492.68	59.20
Nett Amount (S\$)	12,720.16	5,189.24	7,530.92	59.20

INSPECTION

Date of Assignment: 15/11/2019
Date Inspected: 15/11/2019 Inspected At: 281 Alexandra Road
Estimated Period of Repair: 3.0 days Repairer: Premium Automobiles Pte Ltd

Adjuster: CHEN TSUE YEE

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR	Dented	3,570.00 FS	*2,856.00 FS
2	1		*REAR OUTER DOOR SEAL	Cut	229.00 FS	*182.80 FS
3	1		*BONDING AGENT	Necessary	45.00 FS	*35.92 FS
4	1		*CLEANING SOLUTION	Necessary	65.00 FS	*51.68 FS
5	1		*REAR DOOR CATCH	Cut	96.00 FS	*76.16 FS
6	1		*SILL PANEL SEAL-RH	Not Necessary	234.00 FS	*- FS
7	1		*EXTERIOR DOOR HANDLE-RH	Not Necessary	338.00 FS	*- FS
8	1		*DOOR HANDLE CAP-RH	Not Necessary	36.00 FS	*- FS
9	1		*REAR DOOR COVER-RH	Cut	545.00 FS	*436.00 FS
10	1		*REAR WHEEL COVER-RH	Cut	112.00 FS	*89.20 FS
11	1		*REAR ALUMINIUM RIM-RH	Not Necessary	1,116.00 FS	*- FS
12	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS

F=Franchise part, S=SpcNett.

Total Parts (\$\$)	6,686.00	3,727.76
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO DISMANTLE RHS FRONT DOOR PANEL TRIM.TO REMOVE AND REINSTALL RHS WING MIRROR ASSY	New	300.00	300.00
2	TO REMOVE AND TRANSFER RHS REAR DOOR MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES.CHECK FUNCTION AND RENEW IF NECESSARY	New	280.00	280.00
3	TO DISMANTLE AND RENEW RHS REAR DOOR.TO REPAIR RHS FRONT DOOR.RE-ORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,250.00	600.00
4	TO RESPRAY RHS FRONT DOOR,RHS REAR DOOR AND DOOR HANDLE	New	2,900.00	750.00
5	TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	0.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			6,202.00	2,122.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >