

INS. CASE OWNER:

Joel

CC 4/EQ11902 0706, F

LKK:
IDAC:

Surveyor:

Ram

DOI:

15/11/19

Date / Time:

15/11/19

Registered in Merimen:

13/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

FBP 9835R

Claim No.:

00121100002

Name of Insured:

ABUL HAMEED BW ABUL HAM

Policy No.:

00121100002

Insured Tel No.:

HP:

Make / Model:

YAMAHA

Excess Sec II :S\$

D.O.A.:

17/11/19

Place of Accident:

PTE EXIT ENNIS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age:

AHMED TAWIDI BW (YED NONG)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

Final ? Yes / No

SHC 3881T

INSRS:
WSP:
Tel:
Liability:
RMKS:106E
WINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SHC 3881T - X

PAP 91102 - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

PRELIMINARY ADVICE Date/Time:

Sent By:

Post-Repair Photos:

Others:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Email

Call

Repair Cost:

S\$ 550.00

(2 days)

Reduction:

S\$ 448.10 % 80

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$

x days)

Loss of Income (LOI):

S\$

(\$

x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

S\$ 160.00/-

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
13/1/2020

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 13 Nov 2019)

Parts: 143 HYUNDAI I40 1.7 D CRDi (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: ComfortDelGro Engineering Pte Ltd/SHC3881T/13/11/2019 16:53

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*REAR BUMPER X(R)	20.00	0.00	*553.00 FL
2	1		*REAR BUMPER UNDER COVER C12	20.00	0.00	*228.00 FL
3	10		*REAR BUMPER CLIPS Xnn	20.00	0.00	*22.00 FL
4	1		*REVERSE SENSOR Xnn	0.00	0.00	*135.70 F
5	1		*REAR BUMPER PROTECTOR PLATE Xnn	0.00	0.00	*50.00 F

F=Franchise part. L=ListItemDisc.

Sub Total (S\$) 988.70

- List Item Discount on L Items (S\$) 160.60

Total Parts (S\$) 828.10

ComfortDelGro Engineering Pte Ltd/SHC3881T/13/11/2019 16:53. Not valid without Reference section.

Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	PANEL BEATING	New	300.00 \$280
2	SPRAY PAINTING	New	250.00 \$200
3	R/I REVERSE SENSOR	New	120.00 \$30
Gross Labour Cost (\$\$)			670.00

ComfortDelGro Engineering Pte Ltd/SHC3881T/13/11/2019 16:53. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Ram/LKK
13/11/19 1200hrs
4S 2ft repair
Photo
ParaSuram@LKKauto.com
88622778
2 repair days

Our Job Ref No : 305348848

Date : 18/11/19

COMFORTDELGRO
ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : RAM

Vehicle Reg No. : SHC3881T

Date of Accident : 13-Nov-19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ INSURANCE --- FBF9835R

2. The finalized amount shall be:

(a) Spare Parts after List discount

(b) Labour Charges

Total for Part-By-Part Repair Cost

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

\$550.00

Final Lumpsum Repair cost

\$550.00

3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Signature : 

Name : LIM T S

Name : RAM

Tel : 62148398

Date : 19/11/19

Fax : 65468156

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		NO		
3. Survey Fees	-----			
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO: 305348848

OMER
S COMFORT TRANSPORTATION PTE LTD
OMER NO 7010045
ESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
(R) 65508755 (Q)

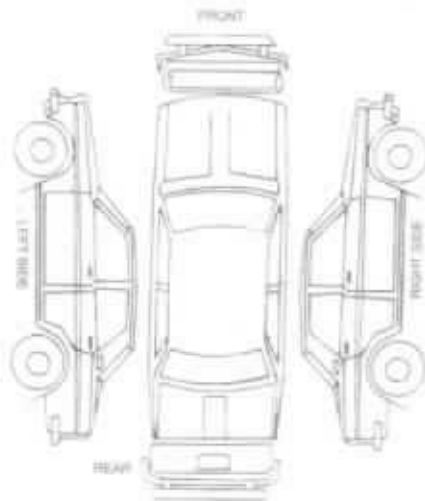
RUNT CARD NO:

REGN NO:	SHC3881T	MILEAGE
MAKE:	HYUNDAI	FUEL E. 1/2 F.
MODEL	I-40	DATE/TIME IN 13.11.2019 14:25
YR OF MANU.	11.02.2015	TARGET DATE
CHASSIS CODE	KMHLB41UMFU064602	COMPLETION DATE/TIME:

Accident Date: 13.11.2019
NATURE: 3P 13.11.19

JOB DESCRIPTION

S/NO LABOR CODE DESCRIPTION



ED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

gement Slip

Exit Pass

SHC3881T

LIMITS

Vehicle No.

SHC3881T

Service Advisor

Signature/Date

Name of Service Advisor

Date

led to Service Reception upon collection

To be kept by Security Guard

ComfortDelGro Engineering Pte Ltd (Co. Reg. No: 199506048W)

59 Loyang Drive
Singapore 508969
Tel: 6214 8300



TP INSURER:
CTPL

EQ Insurance Company Ltd (HQ)

C45)

Singapore

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	13/11/2019
Vehicle Reg. No.:	SHC3881T	Driveable?	
Party At Fault:	UNKNOWN		
Make/Model:	HYUNDAI I40, 1.7 D CRDI (A)	Vehicle Reg. Date:	11/02/2015
Vehicle Colour:	BLUE		
Engine No:	D4FDEU473971	Chassis No:	KMHLB41UMFU06460
Odometer:	0 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	3		
Present Location:	COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)		

COST OF CLAIMS

	Amount
Parts	828.10
Miscellaneous Items	0.00
Labour	670.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	1,498.10
+ GST 7.00% (S\$)	104.87
Nett Amount (S\$)	1,602.97

This claim is handled by: LIM TIEN SIONG

Generated using Merimen e-Claims Internet Estimation & Adjusting System

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 30 December 2019 11:56 AM
To: CASSGT32984@YAHOO.COM.SG
Subject: <STANDARD LETTER> OUR REF: CC4/EQI19020306/Fgb3 *** ACCIDENT INVOLVING FBP 9835R & SHC 3881T ON 13/11/2019 ***

Our Ref: CC4/EQI19020306/Fgb3

30 DECEMBER 2019

ABDUL HAMEED BIN ABDUL GHANI

Dear Sir/Madam,

ACCIDENT INVOLVING FBP 9835R AND SHC 3881T ON 13/11/2019

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHC 3881T.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries. (NO ACTION IS REQUIRED)

c.c. EQ INSURANCE COMPANY LIMITED
(Motor Claims Dept)

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



PLATE
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...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	13 Nov 2019	13 Nov 2019 16:53 S\$1,498.10	15 Nov 2019 10:20 Edit Adj Rpt	S\$550.00 Edit Estimates	S\$550.00 View Rpt	Pending for Survey Report

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	ABDUL HAMEED BIN ABDUL GHANI, ID: S6922714G								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHC3881T	Date of Loss:	13/11/2019 09:00 - :59 [57 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / DM19HO03034-TP	Policy/Cover Note No.:	DMMPHQ19-000872						
Vehicle Reg. No. (Insured):	FBP9835R	Policy No. (Claimant):	MCOM0015						
		Excess:	S\$0.00						
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	EQ Insurance Company Ltd (HQ) - Tel: 6223 9433 ... [Handled by Joel Goh]								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by PARASURAM SHANMUGAM] ... [Final Rpt due 26/11/2019]								
Adj Asg. Remarks:	WP PRS								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

SHC3881T (DM19H003034-TP)
[FBP9835R]
TP
COMFORT TRANSPORTATION PTE LTD
Nov 13 2019 9:00AM
[ABDUL HAMEED BIN ABDUL GHANI]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Assessment Reports									1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)							Thumbnail			Print		
1	13/11/19 16:53	Repairer Estimates										Load HTM		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail			Print		
1	18/11/19 14:12	Adjuster Immediate Advice										Load HTM		
Photos/Images									3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail			Print		
1	28/11/19 09:21	General View										Load JPG		
2	28/11/19 09:21	General View										Load JPG		
3	28/11/19 09:21	General View										Load JPG		
4	28/11/19 09:21	General View										Load JPG		
5	28/11/19 09:21	General View										Load JPG		
6	28/11/19 09:22	General View										Load JPG		
7	28/11/19 09:22	General View										Load JPG		
8	28/11/19 09:22	General View										Load JPG		
9	28/11/19 09:22	General View										Load JPG		
10	28/11/19 09:22	General View										Load JPG		
11	28/11/19 09:22	General View										Load JPG		
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14	28/11/19 09:22	General View										Load JPG		
15	28/11/19 09:22	General View										Load JPG		
16	28/11/19 09:22	General View										Load JPG		
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22	28/11/19 09:22	General View										Load JPG		
23	28/11/19 09:22	General View										Load JPG		
24	28/11/19 09:22	General View										Load JPG		
25	28/11/19 09:22	General View										Load JPG		
26	28/11/19 09:22	Reinspection Photo										Load JPG		
27	28/11/19 09:22	Reinspection Photo										Load JPG		
28	28/11/19 09:22	Reinspection Photo										Load JPG		
Documentation									1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)							Thumbnail			Print		
1	13/11/19 16:54	E-filed GIA report										Load PDF		
No	Finalized On	EQ Insurance Company Ltd (HQ)							Thumbnail			Print		
1	15/11/19 10:21	OI GIA REPORT										Load PDF		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail			Print		
1	18/11/19 16:58	TP ESTIMATE- MARKED										Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Repairer ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/EQ19020306/FGA3Q2

Date: 15/01/2020

REFERENCE

Handling Insurer: EQ Insurance Company Ltd Policy No: DMMPHQ19-000872

Claimant

Vehicle No : SHC3881T

Insured Vehicle No : FBP9835R

Date of Loss: 13/11/2019

Nature of Claim: TP

Claim No: DM19HO03034-TP

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC3881T

Make & Model: HYUNDAI I40, 1.7 D CRDi (A)

Engine No: D4FDEU473971

Reg. Date: 11/02/2015 (Man. Year: 2015)

Chassis No: KMHLB41UMFU06460

Colour: Blue

Odometer: 738532 km

Engine Capacity: 1685 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side: Hankook 6 mm

Rear Left Side:

Hankook 6 mm

Front Right Side: Hankook 6 mm

Rear Right Side:

Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	828.10	182.40	645.70	77.97
Miscellaneous Items	0.00	0.00	0.00	
Labour	670.00	510.00	160.00	23.88
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,498.10	692.40	805.70	53.78
Approved Total (Overridden) (S\$)		550.00		
(S\$)	1,498.10	550.00	948.10	63.29
+ GST 7.00/7.00% (S\$)	104.87	38.50	66.37	63.29
Nett Amount (S\$)	1,602.97	588.50	1,014.47	63.29

INSPECTION

Date of Assignment: 15/11/2019 Present Location:

ComfortDelGro Engineering Pte Ltd
(Loyang)

Date Inspected: 15/11/2019 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: PARASURAM SHANMUGAM

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 14 Jan 2020)
Parts:	143	HYUNDAI I40 1.7 D CRDi (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHC3881T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	553.00 FL	*- FL
2	1		*REAR BUMPER UNDER COVER	Cut	228.00 FL	*228.00 FL
3	10		*REAR BUMPER CLIPS	Not Necessary	22.00 FL	*- FL
4	1		*REVERSE SENSOR	Not Necessary	135.70 F	*- F
5	1		*REAR BUMPER PROTECTOR PLATE	Not Necessary	50.00 F	*- F
					Sub Total (S\$)	988.70 228.00
					- List Item Discount on L Items 20.00/20.00% (S\$)	160.60 45.60
					Total Parts (S\$)	828.10 182.40

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	300.00	280.00
2	SPRAY PAINTING	New	250.00	200.00
3	R/I REVERSE SENSOR	New	120.00	30.00
Gross Labour Cost (S\$)			670.00	510.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >