



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19020300/T1hb3

20 November 2019

Leew Kin @ Liew Ng King
677B Jurong West Street 64
#12-299
Singapore 642677

Dear Sirs/Madam,

**ACCIDENT INVOLVING SDW 3039B AND CB 3111Y ON 05/11/2019
ALONG/AT ROAD 1 PAYA LEBAR ROAD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Vic Alpeh Sanghilan
Claims
Tel : 6841 2096
Fax: 6741 4108
Email : vicalpeh@lkkauto.com

*c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Jasper Chua (LKK Auto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Wednesday, 24 March 2021 5:32 PM
To: Jasper Chua (LKK Auto)
Cc: Admin A; Mei Kwan (LKKAuto)
Subject: RE: 5735767360SG - LKK REF CC4/AIG19020300/T1bb3

Hi Jasper,

Kindly proceed to submit report for closure if there is no response from TP workshop.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Wednesday, 3 March 2021 2:16 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: [EXTERNAL] RE: 5735767360SG - LKK REF CC4/AIG19020300/T1bb3

This message is from an external sender; be cautious with links and attachments.

Dear Chee Heng,

There is no any development / submission of LOD from TP workshop since 31/01/2020.

We just send an email to inform TP that if we did not receive any correspondence from them in the next ten days , we will proceed to close file and submit our survey report.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Wednesday, 24 February 2021 3:00 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: 5735767360SG - LKK REF CC4/AIG19020300/T1bb3

Hi Jasper,

We are conduct a review of this case.

Kindly let us have an update.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 23 December 2020 6:10 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: 5735767360SG - LKK REF CC4/AIG19020300/T1bb3

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Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jasper,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Wednesday, 23 December, 2020 9:35 AM
To: Admin A <admin-a@lkkauto.com>
Subject: RE: 5735767360SG - LKK REF CC4/AIG19020300/T1hb3

Dear Sir/Mdm,

We are conducting a review of this case.

Kindly let us have an update.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Tuesday, 26 November 2019 12:00 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: [EXTERNAL] RE: 5735767360SG - LKK REF CC4/AIG19020300/T1hb3

This message is from an external sender; be cautious with links and attachments.

Dear Chee Heng,

Noted with thanks.

We will check with Insured as TP provided video footage for this accident.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Loh, Chee-Heng [<mailto:Chee-Heng.Loh@aig.com>]
Sent: Tuesday, 26 November, 2019 11:53 AM
To: Vic (LKKAuto)
Subject: 5735767360SG

Dear Vic,

OI's GIA report uploaded into Merimen.

OI contacted us via website informing that cannot remember driving along Paya Lebar Road on 5/11/2019. Kindly assist to clear OI before any settlement.

Thank you.

Best regards,

Loh Chee Heng
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.aig.sg



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Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 3 March 2021 2:11 PM
To: claims@feida.com.sg
Cc: Admin A
Subject: Your ref : CB 3111Y / DOA : 05/11/2019 / LKK ref : CC4/AIG19020300/T1bb3
Attachments: TP ESTIMATE- MARKED.pdf

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the matter above.

For COR, recommended amount at L/S **\$2,600.00**(before GST) with **3** repair days

May we have your LOD or any updates regards to the claim. We will treat as you are no longer interested in pursuing this third party claim against us if there is no reply from you by **13/03/2021**.

We will then proceed to close our file without any further consideration.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

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