PRE-REPAIR INSPECTION REQUEST - SMG2457L vs SMH1725P (OI) on D.O.A.: 08/11/2019

From: Hor, Yinrul

To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)

Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Div

Sent: 11/14/2019 1:52:45 PM
Attachments: TIDAC Report.pd

Hi.

Please refer to the enclosed request from Auburn Auto.

Claim no : 8843568446SG003 Case Owner : Chan Kian Meng

If you have any queries/concerns, please let us know.

Kindly assist to assign Xing Guo Qiang as Single Joint Expert as requested.

Thanks & Regards.

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations - Auto

Tel: 8001206556 | Ext: 1002208 <u>Yinrul.Hor@aig.com</u> | <u>www.aig.sg</u>

From: auburnauto.insurance@gmail.com [mailto:auburnauto.insurance@gmail.com]

Sent: Thursday, November 14, 2019 1:35 PM

To: Hor, Yinrul

Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan;

Subramaniam, Divyashni

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH1725P AND SMG2457L ON 08/11/2019

Dear Officer,

We would like to select Xing Guo Qiang from LKK for the survey for vehicle SMG2457L. Thank You

Warm Regards,

Auburn Auto

9093 8998

From: Hor, Yinrul

Sent: Thu, 14 Nov 2019 05:13:48 +0000 **To:** auburnauto.insurance@gmail.com

Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur,

Parthiban, Theerthan, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMH1725P AND SMG2457L ON 08/11/2019

Without Prejudice

Your Reference : SMG2457L Our Reference : 8843568446SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd

Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane) AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations - Auto

Tel: 8001206556 | Ext: 1002208 Yinrul.Hor@aig.com | www.aig.sg

From: Auburn Auto [mailto:auburnauto.insurance@gmail.com]

Sent: Thursday, November 14, 2019 12:17 PM

To: Noraini Bte Samuri; Hor, Yinrul; AIG SGP, Claims-Survey **Subject:** [EXTERNAL] Accident Claim - SMG2457L / SMH1725P

This message is from an external sender; be cautious with links and attachments.

Dear Officer.

Your client's vehicle SMH1725P was involved in an accident with SMG2457L which is pending repair. In this regard, please provide us a list of your surveyors which we can select one to go on a Single Joint Expert survey. Kindly contact Auburn Auto 9093 8998 for survey appointment at:

Auburn Auto 176, Sin Ming Drive #04-18 Sin Ming Autocare Singapore 575721

Thank you. Claims Department 9093 8998

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