

ASS. REC. BY:

REF: 08/AGI19020289/

d3

Special Instructions:

Survey:

ASSIGNMENT (Office)

From (Person):

Luz Rabillo

of

AGI

Date/Time:

15/11/19 @ 10:21am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SHA 2390K

Insured:

SJV 6240A

at Workshop m/s:

soon Hock Motor

Tel:

6542 5119.

of

10 AMK Autopoint # 01-05/06

Policy No:

Claim No:

C10004607

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

14/11/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 11:19am @ 15/11/19

Person Contacted:

Lynn

Vehicle: IN / OUT

Date/Time

Action/Instruction

Folmott ✓

SHA 2390K - 08/FCT/19017152/K14/302

D.O.A: 08/11/2019

SJV 6240A - X

15/11/19

Insured is not under AGI, therefore receive email from Justin to cancel the assignment.

Evented through email.

Colson 12/11/19

Nivitha (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 15 November 2019 3:39 PM
To: 'Justin Wong'; assignments
Cc: SUR; 'Ivy Ratilla'
Subject: RE: Accident involving veh no: SHA 2390K & SJV6240A on 14.11.2019 || C10004607

Dear Justin,

Noted with thanks.

We will cancel this assignment from our end.

No survey was done for this case.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Justin Wong [mailto:justin.wong@budgetdirect.com.sg]
Sent: Friday, 15 November 2019 3:30 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Subject: RE: Accident involving veh no: SHA 2390K & SJV6240A on 14.11.2019 || C10004607

Dear Nivitha,

We refer to our phone conversation.

Please cancel the survey assignment as we are not the insurer for SJV6240A due to policy overlapping.

We will direct the TP survey request to the correct insurer on our end instead.

Thank you.

Regards,

Justin Wong
Executive, Claims

T +65 6540 2184

F +65 6725 0853

E justin.wong@budgetdirect.com.sg

Nivitha (LKK Auto)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Friday, 15 November 2019 10:21 AM
To: Admin-D (LKKAuto)
Cc: SUR; Justin Wong
Subject: FW: Accident involving veh no: SHA 2390K & SJV6240A on 14.11.2019 || C10004607
Attachments: estimates.pdf

Hi Team,

We would like to arrange TP survey for SHA2390K. They have chosen Mr. Mohd Rasul to survey the vehicle.

Workshop information:

AMK Autopoint, Soon Hock Motor, #01-05/06.

Contact Ms Lynn or Ms Irene at 65425119 or 6542 7162

Thank you.

Regards,

Ivy Ratilla
Executive, Claims Admin

T +65 6540 2185

F +65 6725 0853

E ivy.r@budgetdirect.com.sg



Customer Care +65 6221 2111

Claims +65 6221 2199

Claims (Int.) +65 6540 2199

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From: Chunni Motor <chunnimotor@gmail.com>
Sent: Thursday, 14 November 2019 4:59 PM
To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Cc: Claims <claims@budgetdirect.com.sg>; Justin Wong <justin.wong@budgetdirect.com.sg>
Subject: Re: Accident involving veh no: SHA 2390K & SJV6240A on 14.11.2019 || C10004607

Dear Sir,

We appoint LKK Auto Consultants - Mohd Rasul.

Thank you

Regards,
Chunni Motor Work P/L

From: Chunni Motor <chunnimotor@gmail.com>
Sent: Thursday, 14 November 2019 3:22 PM
To: Claims <claims@budgetdirect.com.sg>
Subject: Accident involving veh no: SHA 2390K & SJV6240A on 14.11.2019

Dear Sir/Mdm,

We refer the above mentioned matter.

We enclosed herewith the relevant documents for your necessary action.

In line with the new protocol, kindly provide us with the list of surveyors on your panel for assessment of the damaged accident taxi involved.

Kindly survey at AMK Autopoint, Soon Hock Motor, #01-05/06.

Should you have any queries, please do not hesitate to contact Ms Lynn or Ms Irene at 65425119 or 6542 7162

Thank you for your kind assistance.

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