



LETTER OF DEMAND

Your Ref: SMC2473K

Our Ref: SLS4176H

To: AlG

Dear Sirs,

ACCIDENT INVOLVING SLS4176H & SMC2473K ON 12.11.2019

We are claiming on behalf of our client He Wei Shan

owner of vehicle number SLS4176H involved in accident on 12.11.2019

with vehicle SMC2473K along/at PIC Changi at Joh Truck Ave exit

Description of claims:

Cost of Repairs \$ 14,468.24 (incl 7% GST)

Loss of Use/Rental \$ _____ X _____ Days = \$ BKW (incl 7% GST)

Search Fee \$ 2 (incl 7% GST)

Miscellaneous Fee \$ _____ (incl 7% GST)

TOTAL \$ 14,470.24 (incl 7% GST)

We are claiming in full and final settlement of \$ 14,470.24
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to shushi.tang@vw.com.sg /
steven.chee@vw.com.sg.



07 JAN 2020

[Handwritten signature]

Dated this _____

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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Document no. 12333901798
Document date 29-11-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019002759/ 1
Job order date 20-11-2019
Service Advisor TIOW CHUAN CHEE

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
HE
WEIQIAN
1 BUKIT BATOK STREET 23
#02-15
Singapore 658882

License plate SLS4176H	Model code 5G13HZ	First registration 24-08-2017	VIN WVWZZZAUZHW119316	Model Golf 1.4 CLBM 92 TSI D7F	Mileage 18,710
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
D 002000A2	Adhesive Remover	1	pcs.	115.74	#1	115.74	123.84
	XR-20/11/2019						
D 00920002	Primer	1	pcs.	25.92	#1	25.92	27.73
	XR-20/11/2019						
D 00950025	Applicator	2	pcs.	9.48	#1	18.96	20.29
	XR-20/11/2019						
D 181802M1	Activator For Precoated W	1	pcs.	24.00	#1	24.00	25.68
	XR-20/11/2019						
5G0853687 2ZZ	Inscription Bright Chrome	1	pcs.	66.63	#1	66.63	71.29
	GOLF XR-20/11/2019						
5G6827705E	Gasket	1	pcs.	238.16	#1	238.16	254.83
	WEATHERSTRIP XR-20/11/2019						
5G0945087B	Additional Brake Light Wi	1	pcs.	155.54	#1	155.54	166.43
	XR-20/11/2019						
5G6807417APGRU	Cover For Bumper Primed	1	pcs.	1,080.14	#1	1,080.14	1,155.75
	REAR BUMPER XR-20/11/2019						
5G6807568D 9B9	Rear Diffusor Satin Black	1	pcs.	277.23	#1	277.23	296.64
	XR-20/11/2019						
5G0919491	Sensor Bracket	1	pcs.	13.21	#1	13.21	14.13
	XR-20/11/2019						
5G0919491A	Sensor Bracket	1	pcs.	13.21	#1	13.21	14.13
	XR-20/11/2019						
5G0919492A	Sensor Bracket	1	pcs.	13.21	#1	13.21	14.13
	XR-20/11/2019						
5G0919491	Sensor Bracket	1	pcs.	13.21	#1	13.21	14.13
	XR-20/11/2019						
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	74.29	#1	74.29	79.49
	XR-20/11/2019						
D 822150A1	Bonding Agent For Plastic	1	pcs.	56.90	#1	56.90	60.88
	XR-20/11/2019						
WHT005263	Rivet	4	pcs.	1.09	#1	4.36	4.67
	XR-20/11/2019						
5G0945093AD	Taillight	1	pcs.	252.43	#1	252.43	270.10
	LHR INNER XR-20/11/2019						
5G6807863C	Attachment Strip	1	pcs.	59.89	#1	59.89	64.08
	RR CTR BRACKET XR-26/11/2019						
5G6813309	End Plate	1	pcs.	112.33	#1	112.33	120.19
	XR-26/11/2019						
D 007500A2	Zinc Spray	1	pcs.	62.88	#1	62.88	67.28
	XR-26/11/2019						
D 180003M2	2k-Body Adhesive	1	pcs.	398.47	#1	398.47	426.36
	XR-26/11/2019						
D 476KD1M2	Sealant Can Be Sprayed	1	pcs.	62.20	#1	62.20	66.55
	XR-26/11/2019						

VOLKSWAGEN CENTRE SINGAPORE

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Volkswagen

SKODA

Commercial
Vehicles

Tax invoice

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
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#02-15
Singapore 658882

Document no. 12333901798
Document date 29-11-2019
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2019002759/ 1
Job order date 20-11-2019
Service Advisor TIOW CHUAN CHEE

License plate	Model code	First registration	VIN	Model	Mileage
SLS4176H	5G13HZ	24-08-2017	WVWZZZAUZH119316	Golf 1.4 CLBM 92 TSI D7F	18,710

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5G6827025S	Lid	1	pcs.	1,853.05	#1	1,853.05	1,982.76
	XR-20/11/2019						
	LABOUR+ REPLACED END PANEL	4	pcs.	840.00	#1	3,360.00	3,595.20
	TRANSFER BOOTLID MECHANISM	0.5	pcs.	840.00	#1	420.00	449.40
	R&R REAR WINDSCREEN	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	3	pcs.	800.00	#1	2,400.00	2,568.00
	NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	R&R LUAGGAGE COMPARTMENT	0.5	pcs.	840.00	#1	420.00	449.40
	CHECK WATER LEAK	1	pcs.	150.00	#1	150.00	160.50
	D 169300M2 - 1K WINDOW ADHESIVE	2	pcs.	49.88	#1	99.76	106.74
	1K WINDOW ADHESIVE						
	AIG DIRECT SETTLEMENT						
	DOA : 12/11/2019						
	TP VEH : SMC2473K						
	SURVEY BY : GUO QIANG(LKK)						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	12,761.72	7%	946.52	13,521.72	14,468.24
Total	760.00	12,761.72		946.52	13,521.72	14,468.24

07 JAN 2020



Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

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17 Tuas Avenue
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GST No.: M200985052



Volkswagen



SKODA



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Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-187288

Date of Request: 13/11/2019

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 13/11/2019

Enquiry By Chee Tiow Chuan

TP Vehicle No. SMC2473K

Accident Date 12/11/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMC2473K	AIG Asia Pacific Insurance Pte. Ltd.	28/06/2019-27/06/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-187288

Date of Request: 13/11/2019

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 13/11/2019
Enquiry By Chee Tiow Chuan
TP Vehicle No. SMC2473K
Accident Date 12/11/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque


AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, He Wei Qian (the third party claimant")
of 1 Bukit Batok St. 23 #02-15 (S) 658882 (address), owner
of SLS4176H (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SLS4176H that was damaged pursuant to the accident which occurred
on 12/11/19 (date) along PTE (Changi) at Ton Tuck Ave Exit. (location)
involving vehicle no/s SMC2478K ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 5 (day) of 12 (month) 2019. (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

