

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Thursday, 14 November 2019 2:23 PM
To: 'Joel Goh'; SUR
Cc: Admin A; assignments
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SGJ929K & GBC9644T ON 12/11/2019 (DM19HO03045-JG)

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 14 November, 2019 2:06 PM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SGJ929K & GBC9644T ON 12/11/2019 (DM19HO03045-JG)

Without Prejudice

Save As To Cost

Dear Caroline

Thank you for your confirmation.

We will arrange accordingly.

Dear LKK

Please assist on this PRS.

Our insured has not reported this accident.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



A Member of Citystate

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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Thursday, November 14, 2019 1:19 PM

To: Joel Goh; assignments

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SGJ929K & GBC9644T ON 12/11/2019 (DM19HO03045-JG)

Dear Sirs,

We are agreeable to use a common surveyor below :

6) LKK Auto Consultants Pte Ltd

Tel: 6256 3561

Fax: 6741 4108

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Thursday, 14 November 2019 10:26 AM

To: PBSP <pml-pbsp@simedarby.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SGJ929K & GBC9644T ON 12/11/2019 (DM19HO03045-JG)

Without Prejudice

Save As To Costs

Dear Caroline

We are unable to discuss liability as our insured has not reported this accident.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) Kelvin Automotive Appraising Services Tel: 8182 5263 Fax: 6746 1148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 9662 3655 Fax: 6765 5662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	10) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
11) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	12) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]
Sent: Wednesday, November 13, 2019 5:06 PM
To: EQI PRS; Joel Goh
Subject: REQUEST FOR DIRECT SETTLEMENT - SGJ929K & GBC9644T ON 12/11/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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