

## Asher Sng (LKKAuto)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Monday, 23 December 2019 3:04 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 10/11/2019 involving SHB 1063G & SLU 3961D (AIG's insured)  
Our Ref: TAX/11/19/2028/lg  
**Attachments:** img-Z23143115-0001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$5300.29
Loss of Rental	\$1390.47 ( 11.5 days x \$120.91 )
Loss of Income	\$690.00 ( 11.5 day x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$7387.76</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

**Our hirer engaged his own lawyer to claim for his injury only.**

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Date: 11/11/19

Our Ref. No.:

### Letter of Authorisation

I, Poh Kok Sen

(NRIC No.:

registered hirer / relief driver / taxi share driver of SMRT taxi registration number

SHB 10636 hereby authorise **SMRT Automotive Services Pte Ltd**

("AutoSvs") to deal with all matters arising out of the accident between my taxi

and SLU 3961D and SHC 1395 T happened on 10/11/19 at 2320hrs.

along Airport Boulevard Toward City.

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

Poh Kok Sen

Signature:

NRIC No.

Tel No.

Address

## AUTHORIZATION TO ACT

I, SMRT TAXIS PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 (address), owner of SHB 1063G (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 1063G that was damaged pursuant to the accident which occurred on 10/11/2019 (date) along AIRPORT BOULEVARD TOWARDS CITY (location) involving vehicle no/s SLU 3961D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 (day) of Feb (month) 2020 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,300.29** (Repair Cost), **S\$1,538.19** (Loss of Use/Rental), **S\$7.00** (Disbursement) for vehicle no. **SHB 1063G** that was damaged pursuant to the accident which occurred on **10/11/2019** (date) along **AIRPORT BOULEVARD TOWARDS CITY** (location) involving vehicle no/s **SLU 3961D**.

This is pursuant to the inspection conducted on **13/11/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHB 1063G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 1063G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of Feb (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV191200281  
Date : 10.12.2019  
Vehicle No. : SHB1063G  
Your Ref No. : TAX/11/19/2028  
Our Ref No. : 24104262  
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
<b>Parts</b>					
REAR BUMPER REINFORCEMENT	1.00	\$ 318.80	(25.00 )	\$ 79.70	\$ 239.10
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00 )	\$ 105.97	\$ 317.93
PAD, RR BUMPER, RH & LH , 1	1.00	\$ 3.80	(25.00 )	\$ 0.95	\$ 2.85
PAD, RR BUMPER, RH & LH , 2	1.00	\$ 3.80	(25.00 )	\$ 0.95	\$ 2.85
PAD, RR BUMPER, RH & LH , 3	1.00	\$ 3.80	(25.00 )	\$ 0.95	\$ 2.85
SEAL, RR BUMPER ARM, RH & LH	1.00	\$ 11.00	(25.00 )	\$ 2.75	\$ 8.25
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, LH	0.00	\$ 111.50	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , RH	0.00	\$ 85.20	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , LH	0.00	\$ 85.20	0.00	\$ 0.00	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	1.00	\$ 1.50	(25.00 )	\$ 0.37	\$ 1.13
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00 )	\$ 139.57	\$ 418.73
FILLER, RR BUMPER , RH	0.00	\$ 119.90	0.00	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , LH	1.00	\$ 119.90	(25.00 )	\$ 29.97	\$ 89.93
COVER, GUARD RR BUMPER LOWER	1.00	\$ 14.80	(25.00 )	\$ 3.70	\$ 11.10
SENSOR REVERSE	1.00	\$ 180.00	(25.00 )	\$ 45.00	\$ 135.00
ANTENNA, ELECTRICAL KEY	0.00	\$ 60.30	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 169.50	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , LH	1.00	\$ 234.30	(25.00 )	\$ 58.57	\$ 175.73
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 222.60	0.00	\$ 0.00	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1.00	\$ 891.20	(25.00 )	\$ 222.80	\$ 668.40
EMBLEM SUB-ASSY REAR	1.00	\$ 46.30	(25.00 )	\$ 11.57	\$ 34.73
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00 )	\$ 13.07	\$ 39.23
NAME PLATE (PRIUS) , LUGGAGE	1.00	\$ 52.30	(25.00 )	\$ 13.07	\$ 39.23

Authorised Signature  
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV191200281  
Date : 10.12.2019  
Vehicle No. : SHB1063G  
Your Ref No. : TAX/11/19/2028  
Our Ref No. : 24104262  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
COMPARTMENT DOOR					
TAIL GATE PANEL SUB-ASSY, BACK DOOR	1.00	\$ 929.60	(25.00 )	\$ 232.40	\$ 697.20
END PANEL SUB-ASSY, BODY LOWER BACK	1.00	\$ 629.80	(25.00 )	\$ 157.45	\$ 472.35
LENS & BODY, REAR COMBINATION LAMP, RH	0.00	\$ 438.10	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP, LH	0.00	\$ 438.10	0.00	\$ 0.00	\$ 0.00
LENS & BODY ASSY, RR BUMPER, RH	0.00	\$ 486.80	0.00	\$ 0.00	\$ 0.00
LENS & BODY ASSY, RR BUMPER, LH	0.00	\$ 486.80	0.00	\$ 0.00	\$ 0.00
COVER, REAR COMBINATION LAMP, RH	0.00	\$ 54.00	0.00	\$ 0.00	\$ 0.00
COVER, REAR COMBINATION LAMP, LH	0.00	\$ 54.00	0.00	\$ 0.00	\$ 0.00
SPOILER SUB-ASSY, REAR	0.00	\$1322.10	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
COVER, REAR FLOOR UNDER CENTER###	1.00	\$ 222.60	(25.00 )	\$ 55.65	\$ 166.95
END PANEL, COVER, DECK TRIM	1.00	\$ 47.00	(25.00 )	\$ 11.75	\$ 35.25
SERVICE HOLE###					
CARRIER, SPARE WHEEL	1.00	\$ 20.00	(25.00 )	\$ 5.00	\$ 15.00
EXHAUST HEAT SHIELD INSULATOR, MAIN	1.00	\$ 137.00	(25.00 )	\$ 34.25	\$ 102.75
MUFFLER REAR					
SPARE TYPE INSULATOR SHEET	3.00	\$ 15.00	(25.00 )	\$ 11.25	\$ 33.75
				<b>Sub-Total</b>	<b>\$ 3830.29</b>
<b>Labour</b>					
TO REPAIR REAR PORTION	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
TO REPAIR REAR SPARE TYRE PANEL	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
<b>Others</b>					
TO RESPRAY REAR SPARE TYRE PANEL	1.00	\$ 150.00	0.00	\$ 0.00	\$ 150.00

Authorized Signature  
for SMRT Automotive Services Pte Ltd



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Your Ref No. : TAX/11/19/2028  
Our Ref No. : 24104262  
Terms : 30 Days


Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO RESPRAY TAIL GATE	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY REAR SPOILER	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FILLER RR BUMPER LH	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO RESPRAY FILLER RR BUMPER RH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO TEST AND REFIT SENSOR SYSTEM	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00
TO TRANSFER REAR TAILGATE MECHANISM	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TOWING CHARGE	1.00	\$ 40.00	0.00	\$ 0.00	\$ 40.00

GRAND TOTAL \$ 5,300.29

Remark :

Make/Model : PRIUS4  
Accident Date : 10.11.2019

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

  
Authorized Signature  
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/11/19/2028

From: SMRT Taxis Pte Ltd

Date: 20/11/2019

**ACCIDENT INVOLVING SHB1063G AND SLU3961D ON 10/11/2019  
11:20 PM ALONG AIRPORT BOULEVARD TOWARDS CITY.**

This is to confirm that the daily rental rate for SHB1063G is \$120.91 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager





## Laid Up Report

Date Generated : 28/11/2019  
User Name : LeeGek

Accident Start Date : 01/11/2019  
Accident End Date : 28/11/2019

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/11/19/2028	SHB1063G	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24104262	10/11/2019 11:21 PM	22/11/2019 8:38 AM

## Enquire Transaction History

Transaction History Details

Log Date/Time:	12 Nov 2019 / 09:35:12	Transaction Amount:	57.49
Asset Type:	Vehicle		
Asset ID:	SLU3961D	Channel:	External Agency
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Business Transaction Reference No.:	20191112093512139531
User ID:	ESASBAHQ - BAIQISH BINTE ABDUL HALIL		

Search Date / Time: 10 Nov 2019 23:20:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK