

15/5/2016

INS. CASE OWNER:

CC 3 / AIG1901 0227, Qebsz

LKK:
IDAC:

Surveyor:

Sun Pin

DOI:

ASSIGNMENT

12/11/19

Date / Time:

12/11/19

Registered in Merimen:

14/11/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLU 39610

Name of Insured:

TAN STEA YUAN

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

10/11/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

1764 1129 + 54

Policy No.:

Make / Model:

MAZDA

Place of Accident:

AIRPORT BUNBURGO

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHC 1395T

SLU 39610

SHB 10634

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

01

INSRS:
WSP: SMC
Tel:
Liability:
RMKS: TPINSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
SHB 10634 - x	Non-Reporting ltr (1st):	
SLU 39610 - T	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI: EMAIL 25.11.19	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	☐
	After call ltr to OI:	☒
	Authorisation To Act:	☒
	Release Voucher:	☒
	Final Repair Bill:	☒
	Car Rental Invoice:	☒
	Towing Invoice	☐
	LTA / GIA:	☒
	Medical Bill:	☐
	PIR:	☐
	Mandate/Reject Instruction:	☒
	LOD	☒
	Payment Breakdown Form:	☐
	Post-Repair Photos:	☐
	Others:	☐
PRELIMINARY ADVICE Date/Time:	Sent By:	
FINALIZATION Date/Time:	Confirm with:	Confirm by: OSP
Repair Cost: P/P \$5,300.29 (6 days) Reduction: 50 %	Email ☐ Call ☐	
FINAL SETTLEMENT Date/Time: 27-02-20 Confirm with LEE GEEK	Email ☒ Call ☐	
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 38	If NO or B 28, Ass. Lia : 0%	
Repair Cost: \$5,300.29	3YEH CC ON 2ND.	
Loss of Rental (LOR): \$1,088.19 (9 days) x 120.91		
Loss of Use (LOU): \$ - (\$ x days)		
Loss of Income (LOI): \$450.00 (\$50 x 9 days)		
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LO ☒ [Tick only one]		
GIA/LTA Search \$1.00		
Medical: \$ -		
Disbursement: \$ - (e.g. Tow/ Independent)		
Legal Cost \$ -		
Total: \$6,845.48 Global Sum \$:		
FINAL PAYMENT Date/Time: 27-2-20 Confirm with: LEE GEEK	Email ☒ Call ☐	
Payee 1: \$6,845.48 Name 1: SMC TAXIS PTE LTD		
Payee 2: (Strike if N.A.) \$ Name 2:		
Payee 3: (Strike if N.A.) \$ Name 3:		

COPY SENT
21/3/2020

ALG

6071

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	369K
Vehicle Details	
Vehicle No.:	SHB1063G
Vehicle to be Exported:	No
Intended Deregistration Date:	14 Nov 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Maroon
Manufacturing Year:	2017
Engine No.:	2ZR8264476
Chassis No.:	JTDKB3FU603577127
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	19 Dec 2017
First Registration Date:	19 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Dec 2025
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	18 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$34,159.00
COE Rebate Amount:	\$26,020.00
Total Rebate Amount:	\$29,770.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 14 Nov 2019

OK



Case Details

Case Reference Number : TAX/11/19/2028
Type of Repair : Accident Repair
Vehicle Registration Number : SHB1063G

Company Type : SMRT Taxis Pte Ltd
Estimation ID : EST-9278-ID
Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
Accident Date and Time : 10/11/2019 03:20 PM
Vehicle Age(In Months) : 23

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation						Surveyor Approval				Remarks
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			REAR BUMPER REINFORCEMENT	1	318.80	318.80	25.00	239.10	Replace	1	239.10	Replace	✓ DD
One Time Key In	Main			COVER, RR BUMPER ASSY	1	423.90	423.90	25.00	317.92	Replace	1	317.92	Replace	✓ CR4
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 1	1	3.80	3.80	25.00	2.85	Replace	1	2.85	Replace	✓ Nec
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 2	1	3.80	3.80	25.00	2.85	Replace	1	2.85	Replace	✓ Nec
One Time Key In	Main			PAD, RR BUMPER, RH & LH, 3	1	3.80	3.80	25.00	2.85	Replace	1	2.85	Replace	✓ Nec
One Time Key In	Main			SEAL, RR BUMPER ARM, RH & LH	1	11.00	11.00	25.00	8.25	Replace	1	8.25	Replace	✓ Nec
One Time Key In	Main			RETAINER, RR BUMPER, RH	1	112.70	112.70	25.00	84.53	Replace	0	0	Check	✓ X Svc
One Time Key In	Main			RETAINER, RR BUMPER, LH	1	111.50	111.50	25.00	83.63	Replace	0	0	Not Give	✓ X Svc
One Time Key In	Main			SEAL, RR BUMPER, RH	1	85.20	85.20	25.00	63.90	Replace	0	0	Check	✓ X Svc
One Time Key In	Main			SEAL, RR BUMPER, LH	1	85.20	85.20	25.00	63.90	Replace	0	0	Check	✓ X Svc

Total Spare Part Cost 6,948.17

Surveyor Total 3,356.54

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost 6,948.17

Final Sur Total 3,356.54

SMRT Recommendation

Surveyor Approval

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			CLIPS PIECE, FRT & RR BUMPER	1	1.50	1.50	25.00	1.13	Replace	1	1.13	Replace	✓ NEC
One Time Key In	Main			GUARD, RR BUMPER, LOWER	1	558.30	558.30	25.00	418.72	Replace	1	418.72	Replace	✓ CR4
One Time Key In	Main			FILLER, RR BUMPER, RH	1	119.90	119.90	25.00	89.93	Replace	0	0	Check	✓ X SVC
One Time Key In	Main			FILLER, RR BUMPER, LH	1	119.90	119.90	25.00	89.93	Replace	1	89.93	Replace	✓ cut
One Time Key In	Main			COVER, GUARD RR BUMPER LOWER	1	14.80	14.80	25.00	11.10	Replace	1	11.10	Replace	✓ MIS
One Time Key In	Main			SENSOR REVERSE	1	180.00	180.00	25.00	135.00	Replace	1	135.00	Replace	✓ Short
One Time Key In	Main			ANTENNA, ELECTRICAL KEY	1	60.30	60.30	10.00	54.27	Replace	0	0	Check	✓ X SVC
One Time Key In	Main			COVER, REAR FLOOR UNDER, RH	1	169.50	169.50	25.00	127.13	Replace	0	0	Not Give	✓ X SVC
One Time Key In	Main			COVER, REAR FLOOR UNDER, LH	1	234.30	234.30	25.00	175.73	Replace	1	175.73	Replace	✓ CR4
One Time Key In	Main			COVER, REAR FLOOR UNDER CENTER	1	222.60	222.60	25.00	166.95	Replace	0	0	Not Give	✓ X SVC
One Time Key In	Main			TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1	891.20	891.20	25.00	668.40	Replace	1	668.40	Replace	✓ SCR
One Time Key In	Main			EMBLEM SUB-ASSY REAR	1	46.30	46.30	25.00	34.72	Replace	1	34.72	Replace	✓ NEC
One Time Key In	Main			NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR	1	52.30	52.30	25.00	39.22	Replace	1	39.22	Replace	✓ NEC
One Time Key In	Main			NAME PLATE (PRIUS), LUGGAGE COMPARTMENT DOOR	1	52.30	52.30	25.00	39.22	Replace	1	39.22	Replace	✓ NEC
One Time Key In	Main			TAIL GATE PANEL SUB-ASSY, BACK DOOR	1	929.60	929.60	25.00	697.20	Replace	1	697.20	Replace	✓ bp

Total Spare Part Cost 6,948.17

Surveyor Total 3,356.54

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost 6,948.17

Final Sur Total 3,356.54

SMRT Recommendation

Surveyor Approval

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			END PANEL SUB-ASSY, BODY LOWER BACK	1	629.80	629.80	25.00	472.35	Replace	1	472.35	Replace	✓ PD.
One Time Key In	Main			LENS & BODY, REAR COMBINATION LAMP, RH	1	438.10	438.10	10.00	394.29	Replace	0	0	Not Give	✓ X SVC
One Time Key In	Main			LENS & BODY, REAR COMBINATION LAMP, LH	1	438.10	438.10	10.00	394.29	Replace	0	0	Not Give	✓ X SVC
One Time Key In	Main			LENS & BODY ASSY, RR BUMPER, RH	1	486.80	486.80	10.00	438.12	Replace	0	0	Not Give	✓ X SVC
One Time Key In	Main			LENS & BODY ASSY, RR BUMPER, LH	1	486.80	486.80	10.00	438.12	Replace	0	0	Check	✓ X SVC
One Time Key In	Main			COVER, REAR COMBINATION LAMP, RH	1	54.00	54.00	25.00	40.50	Replace	0	0	Not Give	✓ X SVC
One Time Key In	Main			COVER, REAR COMBINATION LAMP, LH	1	54.00	54.00	25.00	40.50	Replace	0	0	Not Give	✓ X SVC
One Time Key In	Main			SPOILER SUB-ASSY, REAR	1	1,322.10	1,322.10	25.00	991.57	Replace	0	0	Not Give	✓ X SVC
One Time Key In	Main			PIXEL STICKER	2	60.00	120.00	0.00	120.00	Replace	2	0.00	Replace	✓ / Nec

Total Spare Part Cost 6,948.17

Surveyor Total 3,356.54

Lump Sum Discount (%) 0.00

Lump Sum Dis (%) 0

Final Spare Part Cost 6,948.17

Final Sur Total 3,356.54

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR REAR PORTION	507.00	400	✓
Total:			507.00	400.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY REAR BUMPER	378.00	200	✓
2	Main	TO RESPRAY BUMPER BEAM	180.00	0	
3	Main	TO RESPRAY TAILGATE OUTSIDE GARNISH	180.00	80	✓
Total:			1,656.00	540.00	

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
4	Main	TO RESPRAY TAIL GATE	378.00	200	/
5	Main	TO RESPRAY REAR SPOILER	180.00	0	
6	Main	TO RESPRAY FILLER RR BUMPER LH	180.00	60	/
7	Main	TO RESPRAY FILLER RR BUMPER RH	180.00	0	
Total:			1,656.00	540.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO TEST AND REFIT SENSOR SYSTEM	120.00	40	/
2	Main	TO TRANSFER REAR TAILGATE MECHANISM	120.00	60	/
3	Main	TO REPLACE SUNDRY PARTS	100.00	20	/
4	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	/
5	Main	TO WASH AND VACUUM	60.00	0	
6	Main	TOWING CHARGE	56.00	0	
Total:			536.00	140.00	

11541-20
12612-824

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	6,948.17	3,356.54
Total Labour Cost	507.00	400.00
Total Spray Painting	1,656.00	540.00
Other	536.00	140.00
Overall Total	9,647.17	4,436.54
Lump Sum Repair Option		
Lump Sum Total	0.00	4,436.54
Surveyor Approved Amount		4,436.54
No of Repair Days*	5	4
Remarks	-	P/P Repair, Take before spray photo. send to sunpin@lkkauto.com

Estimator Assessment(\$)

Surveyor Assessment(\$)

Surveyor Name

Sun Pin (LKK)

Signature

Save

Clear

Survey Date

13/11/2019

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX 11/19/2028	Date of Collection	1 / 1
Vehicle No	SHB 1063 G	Date of Request	14/11/2019
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (If any)	3 1

S/N	Part Number	Part Description	Quantity	Unit Price	
		COVER REAR FLOOR CENTER	1pc	MISSING	/ MTS-166.95
		REAR END PANEL TOP BARNISH	1pc		/ CRA-35.35
		SPARE TYRE STUD	1pc		/ BT-15.40
		REAR EXHAUST HEAT SHIELD	1pc		/ CRU-102.75
	Labor	to REPAIR SPARE TYRE PANEL		\$ 300	200
	Labor	to SPRAY SPARE TYRE PANEL		\$ 300	150

<<<Please submit photographs for damaged parts>>>

I, (Name) _____
 (Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

.....
 Signature of person making this declaration
 [to be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form 22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

REQUEST FOR SUPPLYMENT PARTS

Contractor:			
Accident Case Number	TAX 11/19/2018	Date of Collection	1 / 1
Vehicle No	SHB 1063 G	Date of Request	14/11/2019
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend (If any)	3 1

S/N	Part Number	Part Description	Quantity	Unit Price
		SPARE TYRE INSULATOR COAT	3pc	/ NEC +33.75
	TO	REQUEST ADDITIONAL REPAIR DAYS		1 days

<<<Please submit photographs for damaged parts>>>

I, (Name) _____

(Position) _____

do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

.....
Signature of person making this declaration
(to be signed in front of an authorised witness)

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

For SMRT Staff

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form22 / PO / WOC / Reservation / Number
Photo Submitted	YES / NO	Date of submission

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Section A - Accident Details

Registration Number	SHB1063G
Case Reference Number	TAX/11/19/2028
Registration Date	19/12/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	POH KOK SENG
Type of Accident	Head to Rear
Accident Date and Time	10/11/2019 11:20 PM
Accident Reported Date and Time	11/11/2019 8:31 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	Yes
Towed Back Date and Time	10/11/2019 11:21 PM
Replacement Vehicle issued?	No
Job Card Number	24104262
Special Instruction to ARC, if any	TOWED \$40 /AIG - LKK
Prepared Date and Time	12/11/2019 5:02 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$807.00	\$600.00
Total Spray Cost	\$1,956.00	\$690.00
Total Spare Part Cost	\$7,301.87	\$3,830.29
Total Other Cost	\$536.00	\$180.00
TOTAL COST	\$10,600.87	\$5,300.29 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	6.0	5.0
Prepared / Adjusted By	Fong Soon Loh	Sun Pin (LKK) / AIG
ARC / Surveyor Sign Off Date	15/11/2019 4:49 PM	15/11/2019 5:33 PM
Signature		
Remarks	Initial estimate = 5 days SUP = 1 day	P/P Repair, Take before spray photo. send to sunpin@lkkauto.com

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1911-0533	Invoice Number	
Quotation Date	29.11.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$507.00	\$400.00
TO REPAIR REAR SPARE TYRE PANEL	\$300.00	\$200.00
Total Labour	\$807.00	\$600.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR SPARE TYRE PANEL	\$300.00	\$150.00
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	\$180.00	\$80.00
TO RESPRAY TAIL GATE	\$378.00	\$200.00
TO RESPRAY REAR SPOILER	\$180.00	\$0.00
TO RESPRAY FILLER RR BUMPER LH	\$180.00	\$60.00
TO RESPRAY FILLER RR BUMPER RH	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$1,956.00	\$690.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIT SENSOR SYSTEM	\$120.00	\$40.00
TO TRANSFER REAR TAILGATE MECHANISM	\$120.00	\$60.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
TOWING CHARGE	\$56.00	\$40.00
Total Other Costs	\$536.00	\$180.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52023470 30	REAR BUMPER REINFORCEMENT	1.00	\$318.80	25.00	\$239.10	Replace	Replace ✓
		52159479 13	COVER, RR BUMPER ASSY	1.00	\$423.90	25.00	\$317.93	Replace	Replace ✓
		52462470 30	PAD, RR BUMPER, RH & LH, 1	1.00	\$3.80	25.00	\$2.85	Replace	Replace ✓
		52462470 20	PAD, RR BUMPER, RH & LH, 2	1.00	\$3.80	25.00	\$2.85	Replace	Replace ✓
		52462470 10	PAD, RR BUMPER, RH & LH, 3	1.00	\$3.80	25.00	\$2.85	Replace	Replace ✓
		52191470 30	SEAL, RR BUMPER ARM, RH & LH	1.00	\$11.00	25.00	\$8.25	Replace	Replace ✓
		52575470 40	RETAINER, RR BUMPER, RH	0.00	\$112.70	0.00	\$0.00	Replace	Check X

SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63655592
Estimator Telephone Number : 6862623
Accident Reporting Number : 6562672

Date Generated : 02/12/2019

User ID : PehSuan

52576470 40	RETAINER, RR BUMPER, LH	0.00	\$111.50	0.00	\$0.00	Replace	Not Given	X
52591470 50	SEAL, RR BUMPER, RH	0.00	\$85.20	0.00	\$0.00	Replace	Check	X
52592470 40	SEAL, RR BUMPER, LH	0.00	\$85.20	0.00	\$0.00	Replace	Check	X
52161160 10	CLIPS PIECE, FRT & RR BUMPER	1.00	\$1.50	25.00	\$1.13	Replace	Replace	/
52453470 10	GUARD, RR BUMPER, LOWER	1.00	\$558.30	25.00	\$418.73	Replace	Replace	/
52565479 00	FILLER, RR BUMPER, RH	0.00	\$119.90	0.00	\$0.00	Replace	Check	X
52566479 00	FILLER, RR BUMPER, LH	1.00	\$119.90	25.00	\$89.93	Replace	Replace	/
52169470 20	COVER, GUARD RR BUMPER LOWER	1.00	\$14.80	25.00	\$11.10	Replace	Replace	/
	SENSOR REVERSE	1.00	\$180.00	25.00	\$135.00	Replace	Replace	/
89997301 00	ANTENNA, ELECTRICAL KEY	0.00	\$60.30	0.00	\$0.00	Replace	Check	X
58398470 50	COVER, REAR FLOOR UNDER, RH	0.00	\$169.50	0.00	\$0.00	Replace	Not Given	X
58399470 30	COVER, REAR FLOOR UNDER, LH	1.00	\$234.30	25.00	\$175.73	Replace	Replace	/
66259470 10	COVER, REAR FLOOR UNDER CENTER	0.00	\$222.60	0.00	\$0.00	Replace	Not Given	X
76801471 10A1	TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-	1.00	\$891.20	25.00	\$668.40	Replace	Replace	/
75403480 10	EMBLEM SUB-ASSY REAR	1.00	\$46.30	25.00	\$34.73	Replace	Replace	/
75441470 90	NAME PLATE (HYBRID), LUGGAGE COMPARTMENT	1.00	\$52.30	25.00	\$39.23	Replace	Replace	/
75442471 30	NAME PLATE (PRIUS), LUGGAGE COMPARTMENT	1.00	\$52.30	25.00	\$39.23	Replace	Replace	/
67005474 40	TAIL GATE PANEL SUB-ASSY, BACK DOOR	1.00	\$929.60	25.00	\$697.20	Replace	Replace	/
58307470 90	END PANEL SUB-ASSY, BODY LOWER BACK	1.00	\$629.80	25.00	\$472.35	Replace	Replace	/
81551472 81	LENS & BODY, REAR COMBINATION LAMP, RH	0.00	\$438.10	0.00	\$0.00	Replace	Not Given	X
81561471 51	LENS & BODY, REAR COMBINATION LAMP, LH	0.00	\$438.10	0.00	\$0.00	Replace	Not Given	X
81581470 10	LENS & BODY ASSY, RR BUMPER, RH	0.00	\$486.80	0.00	\$0.00	Replace	Not Given	X
81591470 10	LENS & BODY ASSY, RR BUMPER, LH	0.00	\$486.80	0.00	\$0.00	Replace	Check	X
81497470 20	COVER, REAR COMBINATION LAMP, RH	0.00	\$54.00	0.00	\$0.00	Replace	Not Given	X
81498470 20	COVER, REAR COMBINATION LAMP, LH	0.00	\$54.00	0.00	\$0.00	Replace	Not Given	X
76085479 16	SPOILER SUB-ASSY, REAR	0.00	\$1,322.10	0.00	\$0.00	Replace	Not Given	X
	PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace	/
Total			\$8,782.20		\$3,476.59			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		66259470 10	COVER, REAR FLOOR UNDER CENTER	1.00	\$222.60	25.00	\$166.95	Replace	Replace
		64718470 80C0	END PANEL, COVER, DECK TRIM SERVICE HOLE	1.00	\$47.00	25.00	\$35.25	Replace	Replace
		51931470 30	CARRIER, SPARE WHEEL	1.00	\$20.00	25.00	\$15.00	Replace	Replace
		58327470 40	EXHAUST HEAT SHIELD INSULATOR, MAIN	1.00	\$137.00	25.00	\$102.75	Replace	Replace
			SPARE TYPE INSULATOR SHEET	3.00	\$15.00	25.00	\$33.75	Replace	Replace
Total					441.60		353.70		

MIS
CRA
BT
CRU
NEL

3830.29
+ 600.00
+ 870.00
5300.29

Repair day - 5 days

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.
Attn : Syed-Yusoff, SalihaYour Ref : 1764112972SG
Our Ref : CC3/AIG19020227/QEB3
Date : 22 Jan 2020**"WITHOUT PREJUDICE"****ACCIDENT INVOLVING SLU3961D & SHB1063G ON 10/11/2019**

Refer to the above accident.

The accident occurred when chain collision involved 3 vehicles whereby our insured was the 2nd vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SLU3961D) and third party claimant (vehicle no. SHB1063G).

Summary of offer made to workshop SMRT Automotive Services Pte Ltd is as follows :

	Claimed	Revised
Cost of Repairs	\$ 10,600.87	\$ 5,330.29
Loss of Rental (11.5days x \$120.91)	\$ 1,390.47	\$ 1,330.01 (11days x \$120.91)
Loss of Income (11.5days x \$60)	\$ 690.00	\$ 550.00 (11days x \$50)
LTA Search Fee	\$ 7.00	\$ 7.00

Amount of claim at **Liability 100%** **\$ 7,187.30**

Our surveyor recommended 6days repair.

Enclose herewith the relevant supporting documents for your perusal.

For your approval please.

Regards,
Asher Sng Rong Yi
LKK Auto Consultants Pte Ltd

Print Received Message

This mail is associated with :

***SHB1063G (1764112972SG)
[SLU3961D]**

TP
SMRT TAXIS PTE LTD
Nov 10 2019 11:00PM
[MS TAN SHEA YIAN]
SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 17/02/2020 15:51 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6875.48) - SHB1063G - Claim Handler: Syed-Yusoff, Saliha

Approved:6875.48:pls proceed with settlement @ \$6875.48 [COR- \$5,330.29 LOR- \$1088.19 (9 days) LOI-\$450 LTA-\$7] ** SUBJECT TO FINAL REPAIR BILL & ATA

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Nov 2019 Edit Reg		13 Nov 2019 00:00 Edit Adj Rpt	S\$5,300.29 Edit Estimates	S\$5,300.29 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	MS TAN SHEA YIAN , ID: S7700766J		
Main Claimant:	SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K		
Vehicle Reg. No.:	SHB1063G	Date of Loss:	10/11/2019 23:00 - :59 [22 Months and 22 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1764112972SG	Policy/Cover Note No.:	1700088683 (Comprehensive) Coverage: 30/11/2017 - 29/11/2019
Vehicle Reg. No. (Insured):	SLU3961D	Policy No. (Claimant):	D-19093197MFSH
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Syed-Yusoff, Saliha] Saliha.Syed-Yusoff@aig.com		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by OI SUN PIN] ... [Final Rpt due 25/11/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG_EXPRESS (17/02/2020): Alert - Adj Mandate Approved (S\$6875.48) - SHB1063G - Claim Handler: Syed-Yusoff...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

***SHB1063G (1764112972SG)**
[SLU3961D]

SMRT Automotive Services Pte Ltd

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp_docview&domainid=1&corole=4&objid=887280&extid=322973&...

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
29	22/11/19 13:00	General View	 Load JPG	☒
30	22/11/19 13:00	General View	 Load JPG	☒
31	22/11/19 13:00	General View	 Load JPG	☒
32	22/11/19 13:00	General View	 Load JPG	☒
33	22/11/19 13:00	General View	 Load JPG	☒
34	22/11/19 13:00	General View	 Load JPG	☒
35	22/11/19 13:00	General View	 Load JPG	☒
36	22/11/19 13:00	General View	 Load JPG	☒
37	22/11/19 13:00	General View	 Load JPG	☒
38	22/11/19 13:00	General View	 Load JPG	☒
39	22/11/19 13:00	General View	 Load JPG	☒
40	22/11/19 13:00	General View	 Load JPG	☒
41	22/11/19 13:00	General View	 Load JPG	☒
42	22/11/19 13:00	General View	 Load JPG	☒
43	22/11/19 13:00	Odometer Reading	 Load JPG	☒
44	22/11/19 13:00	Chassis Number	 Load JPG	☒
45	22/11/19 13:00	Chassis Number	 Load JPG	☒
46	05/12/19 16:36	Before Repair Photo	 Load JPG	☒
47	05/12/19 16:36	Before Repair Photo	 Load JPG	☒
48	05/12/19 16:36	Before Repair Photo	 Load JPG	☒
49	05/12/19 16:36	Before Repair Photo	 Load JPG	☒
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55	05/12/19 16:36	Before Repair Photo	 Load JPG	☒
56	05/12/19 16:36	Before Repair Photo	 Load JPG	☒
57	05/12/19 16:36	Before Repair Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/11/19 16:46	TP ESTIMATE- MARKED	 Load PDF	
2	14/11/19 16:46	TP GIA REPORT	 Load PDF	
3	25/11/19 14:36	LETTER TO OI	 Load PDF	
4	24/01/20 08:45	TP ESTIMATE - MARKED (FINAL)	 Load PDF	
5	24/01/20 08:47	RENTAL	 Load PDF	
6	10/03/20 09:57	Authorisation to Act	 Load PDF	
7	10/03/20 09:57	LOD	 Load PDF	
8	10/03/20 09:57	LTA SEARCH	 Load PDF	
9	10/03/20 09:57	Release Voucher	 Load PDF	
10	10/03/20 09:57	WORKSHOP INVOICE	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	15/11/19 11:14	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLU3961D (Insd veh)	Model:	TOYOTA PRIUS TAXI 1.8 (A)
	SHB1063G (TP veh)		
Date of Accident:	10/11/2019		

Global Sum Settlement	:	[] Yes	[X] No	
Repair Estimate	:	\$		12,612.80
Final Repair Cost	:	\$		5,300.29
Loss of Use	:	\$		450.00
Rental (if any)	:	\$		1,088.19
LTA / GIA Search Fee	:	\$		7.00
Others:	:	\$		
	:	\$		
Final Settlement Sum	:	\$		6,845.48

Is Third Party Workshop GIA Registered?	[] YES	[X] NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:	Agreed Liability _____ 100 _____ (%)		
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%)	Assessed Liability (*): _____ 0 _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	SMRT TAXIS PTE LTD	:	\$ 6,845.48
2)		:	\$
3)		:	\$
4)		:	\$

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

10 Mar
2020

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19020227/QES3S2
 Date: 10/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700088683
 Claimant Vehicle No: SHB1063G Insured Vehicle No: SLU3961D
 Date of Loss: 10/11/2019 Nature of Claim: TP Claim No: 1764112972SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB1063G
 Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Engine No: 2ZR8264476
 Reg. Date: 19/12/2017 (Man. Year: 2017) Chassis No: JTDKB3FU603577127
 Colour: Maroon Odometer: 205606 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: West Lake 5 mm Rear Left Side: West Lake 5 mm
 Front Right Side: West Lake 5 mm Rear Right Side: West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,313.80	3,830.29	5,483.51	58.88
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,299.00	1,470.00	1,829.00	55.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	12,612.80	5,300.29	7,312.51	57.98
	+ Loss of Use (9.0 x S\$50.00/day) (S\$)	450.00		
	+ Car Rental (9.0 x S\$120.91/day) (S\$)	1,088.19		
	+ Doc/Search Fee (S\$)	7.00		
	Nett Liability (S\$)	6,845.48		

INSPECTION

Date of Assignment: 13/11/2019
 Date Inspected: 13/11/2019 Inspected At: SMRT Automotive Services Pte Ltd (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 6.0 days

Adjuster: OI SUN PIN

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER REINFORCEMENT (DISC 25%)	Dented	318.80 F	*239.10 F
2	1		*COVER, RR BUMPER ASSY (DISC 25%)	Crushed	423.90 F	*317.93 F
3	1		*PAD, RR BUMPER RH & LH, 1 (DISC 25%)	Necessary	3.80 F	*2.85 F
4	1		*PAD, RR BUMPER RH & LH, 2 (DISC 25%)	Necessary	3.80 F	*2.85 F
5	1		*PAD, RR BUMPER RH & LH, 3 (DISC 25%)	Necessary	3.80 F	*2.85 F
6	1		*SEAL, RR BUMPER ARM, RH & LH (DISC 25%)	Necessary	11.00 F	*8.25 F
7	1		*CLIPS PIECE, FRT & RR BUMPER (DISC 25%)	Necessary	1.50 F	*1.13 F
8	1		*GUARD, RR BUMPER, LOWER (DISC 25%)	Crushed	558.30 F	*418.73 F
9	1		*FILLER, RR BUMPER, LH (DISC 25%)	Cut	119.90 F	*89.93 F
10	1		*COVER, GUARD RR BUMPER LOWER (DISC 25%)	Missing	14.80 F	*11.10 F
11	1		*SENSOR REVERSE (DISC 25%)	Shorted	180.00 F	*135.00 F
12	1		*COVER, REAR FLOOR UNDER, LH (DISC 25%)	Cracked	234.30 F	*175.73 F
13	1		*TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY (DISC 25%)	Scratched	891.20 F	*668.40 F
14	1		*EMBLEM SUB-ASSY REAR (DISC 25%)	Necessary	46.30 F	*34.73 F
15	1		*NAME PLATE (HYBRID), LUGGAGE COMPARTMENT DOOR (DISC 25%)	Necessary	52.30 F	*39.23 F
16	1		*NAME PLATE (PRIUS), LUGGAGE COMPARTMENT DOOR (DISC 25%)	Necessary	52.30 F	*39.23 F
17	1		*TAIL GATE PANEL SUB-ASSY, BACK DOOR (DISC 25%)	Dented	929.60 F	*697.20 F
18	1		*END PANEL SUB-ASSY, BODY LOWER BACK (DISC 25%)	Dented	629.80 F	*472.35 F
19	2		*PIXEL STICKER (SN)	Necessary	120.00 F	*120.00 F
20	1		*RETAINER, RR BUMPER, RH	Serviceable	112.70 F	*- F
21	1		*RETAINER, RR BUMPER, LH	Serviceable	111.50 F	*- F
22	1		*SEAL, RR BUMPER, RH	Serviceable	85.20 F	*- F
23	1		*SEAL, RR BUMPER, LH	Serviceable	85.20 F	*- F
24	1		*FILLER, RR BUMPER, RH	Serviceable	119.90 F	*- F
25	1		*ANTENNA, ELECTRICAL KEY	Serviceable	60.30 F	*- F
26	1		*COVER, REAR FLOOR UNDER, RH	Serviceable	169.50 F	*- F
27	1		*COVER, REAR FLOOR UNDER CENTER	Serviceable	222.60 F	*- F
28	1		*LENS & BODY, REAR COMBINATION LAMP, RH	Serviceable	438.10 F	*- F
29	1		*LENS & BODY, REAR COMBINATION LAMP, LH	Serviceable	438.10 F	*- F
30	1		*LENS & BODY ASSY, RR BUMPER, RH	Serviceable	486.80 F	*- F
31	1		*LENS & BODY ASSY, RR BUMPER, LH	Serviceable	486.80 F	*- F
32	1		*COVER, REAR COMBINATION LAMP, RH	Serviceable	54.00 F	*- F
33	1		*COVER, REAR COMBINATION LAMP, LH	Serviceable	54.00 F	*- F
34	1		*SPOILER SUB-ASSY, REAR	Serviceable	1,322.10 F	*- F
35	1		*COVER, REAR FLOOR UNDER CENTER (DISC 25%)	Missing	222.60 F	*166.95 F
36	1		*END PANEL, COVER DECK TRIM SERVICE HOLE (DISC 25%)	Cracked	47.00 F	*35.25 F
37	1		*CARRIER, SPARE WHEEL (DISC 25%)	Bent	20.00 F	*15.00 F
38	1		*EXHAUST HEAT SHIELD INSULATOR, MAIN (DISC 25%)	Crushed	137.00 F	*102.75 F
39	3		*SPARE TYRE INSULATOR SHEET (DISC 25%)	Necessary	45.00 F	*33.75 F

F=Franchise part.

Total Parts (\$\$) 9,313.80 3,830.29

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODYWORK.	New	807.00	600.00
2	SPRAY PAINT.	New	1,956.00	690.00
3	TO TEST AND REFIT SENSOR SYSTEM.	New	120.00	40.00
4	TO TRANSFER REAR TAILGATE MECHANISM.	New	120.00	60.00
5	TO REPLACE SUNDRY PARTS.	New	100.00	20.00
6	TO CHECK WIRING AND SYSTEM FUNCTION.	New	80.00	20.00
7	TO WASH AND VACUUM.	New	60.00	0.00
8	TOWING CHARGE.	New	56.00	40.00
Gross Labour Cost (S\$)			3,299.00	1,470.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >