ASSIG	19020205/Kgd3 Decist Indirection: Office) Out:/Time: 13/11/19 9-490
Estimated Cost:	Bill to:
To inspect Vehicle No: SMQ 2	
	mes Autolution Tel: 6471 5111
160 Sin Ming Drive	
Policy Noc PMHCIN (91559190	00 Claim No: QNM19020533 COV
Sum Insured:	Excess:
Make of Veh: (Client's Record)	D.O.A. 7/11/2019
CA / REV / REP. / REV 24 HRS	H.O.D, Endomment:
Date/Time: 1-300MO 14/11/1 Person Cont	
Date/Time Action/Instruction 1-therald	
3116 03774-X	· ·
\$10 reat-x	
18/11 81323.25 encil	& casome (led & 7076.75, 84%)
1 3	
	0.000

Nivitha (LKK Auto)

From:

Ben Tang <Ben.Tang@sg.cntaiping.com> Wednesday, 13 November 2019 9:49 AM

Sent: To:

assignments@lkkauto.com

Subject:

RE: OUR REF :sNM19D205331-SJQ2039T-THL- SMQ 2372 U (D.O.A 07/11/2019) -

(YOUR REF: SJQ 2039 T) - PRI

Dear LKK

We refer to above matter.

Please assist to arrange for PRS survey of TP vehicle SMQ 2372U.

Thank you.

Best Regards Ben Tang Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sq.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: claims@cartimes.com.sg <claims@cartimes.com.sg>

Sent: Tuesday, November 12, 2019 9:03 AM

To: Tang Hock Lye <hocklye.tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jeffrey Tay <Jeffrey.Tay@sg.cntaiping.com>

Subject: Re: ***SPAM*** RE: OUR REF: sNM19D205331-SJQ2039T-THL- SMQ 2372 U (D.O.A 07/11/2019) - (YOUR

REF: SJQ 2039 T) - PRI

Dear Mr Tang,

Kindly appoint kenneth as the surveyor. Thanks.

Regards,

Yuki Peck



CarTimes Autolution Pte Ltd

160 Sin Ming Drive AutoCity #02-04 Singapore 575722 Tel 6471 5111 www.cartimes.com.sg

Journey Together

On 2019-11-11 13:39, Tang Hock Lye wrote:

WITHOUT PREJUDICE

Dear Sirs

We refer to your email of 11.11.19.

We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

- 1. ADRIAN LING
- 6. KENNETH KONG
- 2. Kelvin Ang
- 7. SIMON HO
- 3. SEE CHEW SENG
- 8. CHUA WEIJIE
- 4. MOHD FADHILAH BIN OSMAN
- 9. MARCUS CHUA
- 5. XING QUO QIANG
- 10. HENRY NG

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the

repair is completed. Thank you. Best Regards Ben Tang Executive Claims Department CHINA TAIPING INSURANCE (SINGAPORE) PTE, LTD. 3 Anson Road #XX-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6175 | F: (65) 6222 1033 W: www.sg.cntaiping.com [1] - (FB: www.facebook.com/chinataipingsg/ [2] WECHAT: 太平狮城 Taiping SG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter. FROM: Claims Dept of CTI SENT: Monday, November 11, 2019 1:17 PM TO: Tang Hock Lye <hocklye.tang@sg.cntaiping.com>; Jeffrey Tay <Jeffrey.Tay@sg.cntaiping.com>; claims@cartimes.com.sg SUBJECT: OUR REF :sNM19D205331-SJQ2039T-THL- SMQ 2372 U (D.O.A 07/11/2019) - (YOUR REF: SJQ 2039 T) - PRI Dear Ben, Please conduct PRS for SM02372U. Note : officer in charge - Ben Tang 63896175. Regards, Claims Department CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 T: (65) 63896116 | F: (65) 62247175 W: www.sg.cntaiping.com [1] - 11 www.facebook.com/chinataipingsg/ [2] | WECHAT: 太平狮城 Taiping SG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

FROM: claims@cartimes.com.sq [mailto:claims@cartimes.com.sq]

SENT: Monday, 11 November, 2019 9:42 AM

TO: Claims Dept of CTI < claimsdept8sg.cntaiping.com>

CC: Don <don@cartimes.com.sg>

SUBJECT: RE: SMQ 2372 U (D.O.A 07/11/2019) -(YOUR REF: SJQ 2039 T) -

PRI -

Dear Claims,

Attached is the PRI for vehicle SMQ 2372 U. Kindly arrange surveyor.

Thanks.

Regards,

Yuki Peck

Links:

.....

[1] http://www.sg.cntaiping.com/

[2] http://www.facebook.com/chinataipingsg/

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful</u> and accurate as possible. Any wilful misrispresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT	
Date Of Report	07/11/2019 17:22	
Date Of Accident	07/11/2019 13:00	
Exact Location Of Accident	FERNVALE LINK FILTER LEFT TO SENGKENG WEST AVE	
Country/State of Loss	SINGAPORE	

	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMQ2372U	
Insured/Policyholder		
Name Of Registered Owner	CARTIMES AUTO RENT PTE LTD	
Co Reg No	201633634W	
Email Address	NOEMAIL	
Mobile Phone No	(LOCAL) +65-97321089	
Alternative Phone No	OFFICE-64715111	
Vahiele Particulare		

venicle ratticulars	
Manufacturer	TOYOTA

Model NOAH HYBRID-1.8 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?

for repair to your vehicle?

If No, Please state action to be taken THIRD PARTY
Vehicle Category PRIVATE HIRE

Insurance Company

Name of Insurance Company LIBERTY INSURANCE PTE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy YES

Policy Number Cover Note Number

Driver

Name of Driver SEE TOH WENG FAI

 NRIC No
 \$7737767J

 Date Of Birth
 19/12/1977

 Occupation
 OUTDOOR

 Date Of Driving Pass
 11/01/2003

Driving Experience 16 YEARS AND 9 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-97321089

Fax Number Contact Number

EMail Address AMOSSEETOH@GMAIL.COM

Address

BLK 602C PUNGGOL CENTRAL #08-648

Postcode

823602

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

NO

Was any body injured in the Accident?

Was any injured conveyed to hospital by ambulance?

Passenger 1

NO

Was any other material or property damaged?

NO

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

: LIM CHOON MENG

NAME: GENDER:

MALE

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

FILE TOO BIG

Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SJQ2039T

Vehicle Make/Model/Colour

TOYOTA ALTIS

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)



SMITTHE ST SIG SHITT

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

De 2/11/19 would that her, I was building along Francis list family bright	184
with home. I want for on coming car to pass and desig vehicle B fro	m the
true hit my tem pertin of my car.	
CLARATION	

Date & Time

MICHAEL STATESON

Sketch Plan #2

SKETCH PLAN

IMPORTANT NOTICE

- 2. Present report correctly the petats of the accident to several up the common process.
- This Point must be completed by the Policyholder and/or the Authorised Driver
- Information provided must be as trathful and accurate as possible. Any will a nursupervisation or withholding of material. tacts may allow macratics companies to repudiate policy hability
- 4. This could and acceptance of this Fairst by insurance companies is not an admission of policy namely on the part of the insurance
- Any false reporting may be referred to the Police for investigation.
- s. The report will be forwarded by the insurers of the GA Reside Management Centre established by the General insurance Assessment of Singapore (SSA) for profesing and that copies of the request will for a fee be made promise upon application by
- By the tadgement of this report to the insurers, you hereby commot to the archiving of this report at the centre and to copies of
- Consent under the Personal Data Protection Act (PDPA)

uncerstand, administrator, agree and consent that

- (a) Advances, my workshop and the Denotal Insurance Association of Singapore ("GIA") may be parentted to solved, one, disclare and/ar process my personal detarpersonal information set out in this (form) and pny other personal information provided by me or possessed by my mount instruction's the "Personal Information") and disclose and transfer such Proposal Information to or impress(s) who have moved writing(s) involved in this accident (all insurants) who have impress vehiculal implied in this adulant shall be collectively referred to as the "insurers", the impress leaves, law firms, the Moretary Authority of Singuistre and any relevant government agency (without fourth as the goldie), for the purposets)
 - (i) processing, functing analog mealing sections covering the tentiment of the Dairra and any necessary
 - (ii) envertigating the accident unition my claims.
 - (it is everying out week or dealing with the traditionals or requiredling to any employers by the
 - (it's additionalizing my claims proceeding the making of atmosphological statements, provides, reports or nullees to me. which could involve disclosure of section persons pass about my to bring about delivery of the same as well as no the
 - (s) complying with appricable law in adversaring processing, havining among among with my course (collectively the
- (b) as majored), who have council valuables insulated in this assistant and the insurers' savgers/aw fines, may/are permitted to collect, use, disclose and/or process my /arsens/ information for one or more of the above flur poses, and
- The Personal Information respective by disclosure by any of the insurance amplies GIA to their trivial party service providers as agents including their sewyers/low firms), which may be sited outside of Singapore, for one or more of the above harpoons
- thy Personal information will also be obtained and sopp to complex claims history for the purpose of fraud detection. investigation and management in protent and all future claims
- (a) the information so unlicited under (d) above may be showed / discha-
 - 15 hald manyers and/or any other third section that assist or measuring, meetingstong, is executing or managing fraud, regulators, last emborament and procurement approximate resourcely required for the purposes stated, or

(ii) for complying with requirements uniquingly regulations, wen're court orders

THE PERSON NAMED IN See & Time

Citizent transcript

Dair & Tree

Name (A.S.) Tales

MACHINEL CATHERDED



CarTimes Autolution Pte Ltd #02-04 Singapore 575722
Tel 6471 5111
Email claims@cartimes.com.sg

Vehicle No. SMQ2372U

Car Model: TOYOTA NOAH

DESCRIPTION		REPAIRER ESTIMATE(S\$)	
LIST ITEM REAR TAILGATE REAR TAILGATE INNER TRIM REAR BUMPER 75/- 00 REAR BUMPER SIDE RETAINNER LH REAR BUMPER SIDE RETAINNER RH REAR END PANEL REAR END PANEL TOP GARNISH REAR SPARE TYRE PANEL		\$ 10 S S S S S S S	
SPARE PANEL TOP COVER		1377/0	5 1,088.00
		\$	7,560.00
	25%	\$	1,890.00 5,670.00
Special Nett items			,
REVERSE SENSOR			er 200.00
REVERSE CAMERA		\$	رم 380.00
REAR BUMPER CLIP		\$	te 60.00
REAR TAILGATE INNER TRIM CLIP		\$	an 30.00
REAR WINDSCREEN SEALANT		\$.	~ 30.00
		\$	700.00
		\$	6,370.00

NOT MANNER BERGINA

8 1323-25

2 days to Consultants Renes notify

- Propposite United Interlanding
- . Third party survey is on a "Milliout Projution" basis.
- Supplinisertary (Limits) is not by incorporal and life subject to final approximation incorporal Company

Signatures

Vehicle No. SMQ2372U Car Model: TOYOTA NOAH

S/N	DESCRIPTION		REPAIRER'S ESTIMATE (S\$)	
L	ABOUR			
	o remove the affected parts & fittings to commence epairs; replace damaged parts and components	\$	1,000.00	
	o supply paint materials, expandable items & putty, espray paint on parts replaced & repaired	\$	800.00	
	o remove and re-fix wiring and check all electrical omponents at damaged areas for proper functions	\$	~~ 50.00	
11.00	o remove & replace reverse camera reverse sensor check or proper function	\$	60.00	
5 T	o remove and refix rear windscreen	\$	ルル 120.00	
	Labour Total :	\$	2,030.00	
	TOTAL (PARTS & LABOUR):		8,400	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/CTI19020205/KQD3N2

Date:

29/11/2019

REFERENCE

Handling Insurer:

China Taiping Insurance

(Singapore) Pte. Ltd.

Policy No:

DMHCSN19155919000

Claimant Vehicle No:

SMQ2372U

Insured Vehicle No:

SJQ2039T

Date of Loss:

07/11/2019

Nature of Claim:

TP

Claim No:

SNM19D205331C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SMQ2372U

Make & Model: Reg. Date:

TOYOTA NOAH, 1.8 (A) 04/11/2019 (Man. Year: 2019) Engine No: Chassis No: Odometer:

2ZR0D64124 ZWR800386513

1751 km

Colour:

Metallic Black

1797 cc N/A

Market Value/New Car Price:

Sum Insured (S\$):

Engine Capacity:

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

195/65R15

Rear Tyre Size:

195/65R15

Front Left Side: Front Right Side: Goodyear 9 mm Goodyear 9 mm Rear Left Side: Rear Right Side: Goodyear 9 mm Goodyear 9 mm

The above values represent the remaining tyre treads depth

	Nett Amount (S\$)	8.400.00	1.323.25	7.076.75	84.25
Towing		0.00	0.00	0.00	
Paintwork Labour		0.00	0.00	0.00	
Labour		2,030.00	500.00	1,530.00	75.37
Miscellaneous Items	3.	0.00	0.00	0.00	
Parts		6,370.00	823.25	5,546.75	87.08
COST OF CLAIMS	1	Repairer's	Adjuster's	Difference	Diff %

INSPECTION

Date of Assignment:

26/11/2019

Date Inspected:

13/11/2019 Inspected At:

Cartimes Autolution Pte Ltd

160 Sin Ming Drive #02-04 Autocity,

Singapore 575722

Estimated Period of Repair:

2.0 days

Manager: SHIAU CHAN Adjuster: KENNETH KONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 2 of 3

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 29 Nov 2019)

Parts: M1-MPV TOYOTA NOAH 1.8 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SMQ2372U)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Repair	2,355.00 FL	*-FL
2	1		*REAR TAILGATE INNER TRIM	Serviceable	751.00 FL	*-FL
3	1		*REAR BUMPER	Buckled	951.00 FL	*751.00 FL
4	1		*REAR BUMPER SIDE RETAINNER LH	Serviceable	180.00 FL	*-FL
6	1		*REAR BUMPER SIDE RETAINNER RH *REAR END PANEL	Serviceable Repair	180.00 FL 955.00 FL	*-FL
7	1		*REAR END PANEL TOP GARNISH *REAR SPARE TYRE PANEL	Serviceable Repair	245.00 FL 855.00 FL	*-FL
9	1		*SPARE PANEL TOP COVER	Serviceable	1,088.00 FL	*-FL
10	1		*REVERSE SENSOR	Shorted	200.00 FS	*200.00 FS
11	1		*REVERSE CAMERA	Serviceable	380.00 FS	*-FS
12	1		*REAR BUMPER CLIP	Necessary	60.00 FS	*60.00 FS
13 14	1		*REAR TAILGATE INNER TRIM CLIP *REAR WINDSCREEN SEALANT	Not Necessary Not Necessary	30.00 FS 30.00 FS	*-FS
F=Fra	inchise	part. S≔SpcN	ett. L=ListItemDisc.	Sub Total (S\$)	8,260.00	1,011.00
			- List Item Discount on L Ite	ms 25.00/25.00% (S\$)	1,890.00	187.75
				Total Parts (S\$)	6,370.00	823.25
7			Report was unsubmitted during	ng this print-out.		

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recom	mended	labour
1/6/0111	IIIGIIUGU	Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS; REPLACE DAMAGED PARTS AND COMPONENTS	New	1,000.00	200.00
2	TO SUPPLY PAINT MATERIALS, EXPANDABLE ITEMS & PUTTY, RESPRAY PAINT ON PARTS REPLACED & REPAIRED	New	800.00	250.00
3	TO REMOVE AND RE-FIX WIRING AND CHECK ALL ELECTRICAL COMPONENTS AT DAMAGED AREAS FOR PROPER FUNCTIONS	New	50.00	0.00
4	TO REMOVE & REPLACE REVERSE CAMERA REVERSE SENSOR CHECK FOR PROPER FUNCTION	New	60.00	50.00
5	TO REMOVE AND REFIX REAR WINDSCREEN	New	120.00	0.00
	Gross Labou	r Cost (S\$)	2,030.00	500.00
	Report was unsubmitted durin	g this print-out.		

< END OF ESTIMATES >