



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Chong Chai
NRIC 820383401 insured of vehicle SL P 762H against
your insured vehicle number 4BE610A4. (AIG)
On the accident dated on 7/11/19 (ddmmyyyy) along
Sengkang nan Rino pri. sch.

Dated this 7 (day) of 11 (month) 20 19.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

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Mr
CHONG
CHAI
554 HOUGANG STREET 51
#14-302
Singapore 530554

Document no.
Document date 11-11-2019
Customer no. 5211037268
Customer GST-ID
Dealer 39999
Job order number 2019002596/ 1
Job order date 07-11-2019
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SLP762H	1634G7	25-05-2017	WVWZZZ16ZGM022068	JETTA TSI High 90 D7F	43,698

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
5C6807217Q GRU	Cover For Bumper Primed	1	pcs.	1,122.37	#1	1,122.37	1,200.94
5C6807184A	Guide Piece	1	pcs.	31.65	#1	31.65	33.87
	RHF bumper bracket						
5C6955104D	Pressure Cylinder With Je	1	pcs.	118.08	#1	118.08	126.35
	RHF						
5M0955985C 9B9	Nozzle Satin Black	1	pcs.	23.10	#1	23.10	24.72
5C6821106A	Fender	1	pcs.	561.97	#1	561.97	601.31
5C6821136	Cross Support	1	pcs.	44.24	#1	44.24	47.34
	RHF fender bracket						
5C8941752B	Gas Discharge Headlight W	1	pcs.	3,301.15	#1	3,301.15	3,532.23
	Labour	4	pcs.	840.00	#1	3,360.00	3,595.20
	Spray Painting	4	pcs.	800.00	#1	3,200.00	3,424.00
	AIG DIRECT SETTLEMENT						
	DOA : 07/11/2019						
	TP VEH : GBE6109G						
	SURVEY BY :						

Quotation valid till 14-11-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	11,762.56	7%	876.58	12,522.56	13,399.14
Total	760.00	11,762.56		876.58	12,522.56	13,399.14

Customer

Service Advisor

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/11/2019 15:11
Date Of Accident	07/11/2019 12:30
Exact Location Of Accident	SENG KANG NAN QIAO PRIMARY SCHOOL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLP762H
Insured/Policyholder	
Name Of Registered Owner	CHONG CHAI
NRIC No	S2038390I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97806506
Alternative Phone No	OFFICE-97806506

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA TSI HIGH 90 D7F
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28963090 AVW
Cover Note Number	

Driver

Name of Driver	CHONG CHAI
NRIC No	S2038390I
Date Of Birth	28/09/1947
Occupation	INDOOR
Date Of Driving Pass	08/12/1966
Driving Experience	52 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97806506
Fax Number	
Contact Number	OFFICE-97806506
EMail Address	NOEMAIL

Address	BLK 554 HOUGANG ST 51 #14-302
Postcode	530554
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

refer to sketch plan

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBE6109G
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	LIONELL
NRIC/Passport Number	S9690256E
Contact Number	98801766
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
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3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


 Policyholder's Signature
 Date & Time:

 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

Date: 7 Nov 2019	Venue: Amie Nan Gao Primary
Time: Around 1230 pm	School.

I, Mr. Chong S2038390I, was waiting for my grand daughter outside her school. (Nan Qiao Primary School)

I was waiting outside the corr chitchatting with some uncles when I noticed this Van driver Lionell, 59690256E reversing and knocking into my car on my right front, a land R serious knock, the whole bumper (front) came off, crashing the headlamp too.

After that, I realised the car inner cabinet is spoilt and cannot be open fully.

I/We declare the foregoing particulars are true in every respect.

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

