

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 20 November 2019 9:30 AM
To: Hock Wah Motor Pte Ltd; Mei Kwan (LKKAUTO)
Cc: Admin A
Subject: RE: TP CLAIM_SKZ4934L & GBD6387A (AIG)_DOA: 07/07/2019 *** LKK REF: CC6/AIG19020190/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Monday, 18 November 2019 3:31 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIM_SKZ4934L & GBD6387A (AIG)_DOA: 07/07/2019 *** LKK REF: CC6/AIG19020190/ea3

Dear Asher

Please revert on liability for above mention vehicle.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Monday, 18 November, 2019 3:29 PM

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIM_SKZ4934L & GBD6387A (AIG)_DOA: 07/07/2019 *** LKK REF: CC6/AIG19020190/ea3

'WITHOUT PREJUDICE'

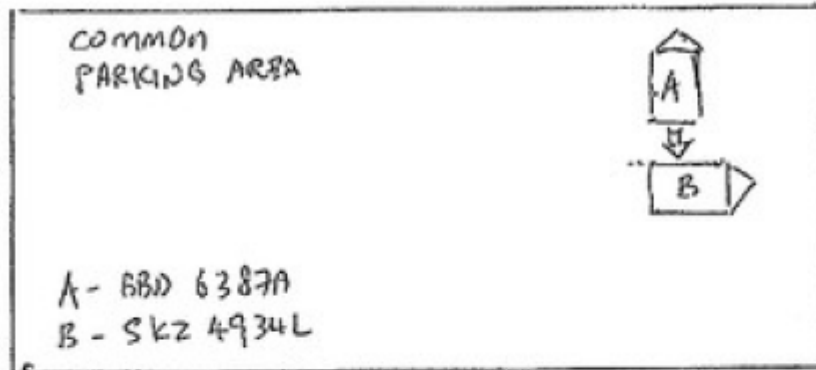
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

When I was igniting the vehicle (GBD 6387A), without noticing the handbrake of the vehicle (GBD 6387A) was pulled, the vehicle (GBD 6387A) suddenly jerked backwards and came into contact with vehicle (SKZ 4934L) rear left door (which was stationary parked behind).
Vehicle A - rear center sustained a minor dent.
Vehicle B - A dent on the rear left passenger door.
Nobody was injured at the point of accident.

Please note that for liability, claim negotiation and settlement, please contact **Asher at 6841 6051**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Monday, 18 November, 2019 2:59 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: TP CLAIM_SKZ4934L & GBD6387A (AIG)_DOA: 07/07/2019

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against AIG's insured GBD6387A.

Please revert on liability ASAP as my client keep chasing on this matter.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd

Sent: Friday, 15 November, 2019 9:49 AM

To: admin-a@lkkauto.com

Subject: FW: TP CLAIM_SKZ4934L & GBD6387A (AIG)_DOA: 07/07/2019

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against AIG's insured GBD6387A.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Hock Wah Motor Pte Ltd

Sent: Tuesday, 12 November, 2019 10:22 AM

To: admin-a@lkkauto.com

Subject: TP CLAIM_SKZ4934L & GBD6387A (AIG)_DOA: 07/07/2019

Dear sir/madam

Attached herewith our client's GIA report with estimate bill that claim against AIG's insured GBD6387A.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg