

Khanchna (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, May 20, 2020 10:41 AM
To: Khanchna (LKK Auto); Admin A
Cc: Tan Kah Leong; Claims Dept of CTI; Alfred Toh
Subject: MANDATE REQUEST - Accident between SHC 4165X & CB 9888A (OI- CTI REF: SNM19D205349/C02/tkl) on 08/11/2019

LKK ref : CC3/CTI19020160/Qkb3
CTPIS ref: **SNM19D205349C02/8(tkl)**

Dear Khanchna

We refer to the above matter.

Please proceed to resolve the claim at \$7,439.60.

We await your payment advice to enable our Kah Leong to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Tuesday, May 19, 2020 6:05 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: MANDATE REQUEST - Accident between SHC 4165X & CB 9888A (OI- CTI REF: SNM19D205349/C02/tkl) on 08/11/2019

Your ref : SNM19D205349/CB9888A/TKL

Our ref : CC3/CTI19020160/Qkb3

Dear Sir/Madam,

We refer to the above matter and our mandate request dated 11/3/2020.

Kindly be informed that Third party is chasing for offer.

We attach herewith the breakdown on the number of days from SMRT.

Your approval please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Wednesday, March 11, 2020 5:47 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: MANDATE REQUEST - Accident between SHC 4165X & CB 9888A (OI- CTI REF: SNM19D205349/C02/tkl) on 08/11/2019

Your ref : SNM19D205349/CB9888A/TKL

Our ref : CC3/CTI19020160/Qkb3

Dear Sir/Madam,

Our offer was rejected. Third party wants Loss of Rental and Loss of Income for 11.5 days.

We re-seek mandate as follows:

	Amount Revised
1. Cost of repair	\$ 5,900.00

2. Loss of Rental (11.5 days x \$103.26)	\$ 1,032.60 (10 days x \$103.26)
3. Loss of Income (11.5 days x \$60)	\$ 500.00 (10 days x \$50)
4. LTA Search Fee	\$ 7.00
	\$ 7,439.60

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 11 March 2020 11:10 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: MANDATE REQUEST - Accident between SHC 4165X & CB 9888A (OI- CTI REF: SNM19D205349/C02/tkl) on 08/11/2019

Without Prejudice

Dear Khanchna,

We refer to your email below.

Please proceed to settle the third party property claim at \$6,758.25.

We shall awaits for your payment advice for us to act accordingly.

Thank you.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Tuesday, March 10, 2020 6:18 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: MANDATE REQUEST - Accident between SHC 4165X & CB 9888A (OI- CTI) on 08/11/2019

Your ref : SNM19D205349/CB9888A/TKL

Our ref : CC3/CTI19020160/Qkb3

Dear Sirs,

We refer to the above matter.

Based on accident video, Insured vehicle filter lane and collided with third party vehicle. We are of the opinion that liability is down against our Insured and opine that BOLA 15 is applicable.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be withheld pending for final allocation of liability in settlement.

We seek your approval to offer repairer "SMRT AUTOMOTIVE SERVICES PTE LTD" as follows:-

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of repair	\$ 21,089.14	\$ 5,900.00
2. Loss of Rental (14.5 days x \$103.26)	\$ 1,497.27	\$ 401.25 (9 days x \$103.26)
3. Loss of Income (14.5 days x \$60)	\$ 870.00	\$ 450.00 (9 days x \$50)
4. LTA Search Fee	\$ 7.00	\$ 7.00
	\$ 23,463.41	\$ 6,758.25

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)