

Shu Pei (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 14 November 2019 2:07 PM
To: Shu Pei (LKKAuto); Admin A
Subject: RE: OUR REF: SNM19D205349/CB9888A/TKL & YOUR REF: (TP : LKK REF - CC3/CTI19020160/Qkb3) - Direct Settlement - Accident Involving CB9888A AND SHC4165Xon 08.11.2019
Attachments: CB9888A.PDF

Without Prejudice

Dear Shu Pei,

We refer to your email below.

Attached is our insured's GIA report for your necessary actions.

Please keep us posted of the claim status.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI
Sent: Thursday, November 14, 2019 9:13 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Lim Shu Min <shumin.lim@sg.cntaiping.com>; Ng Li Wah <liwah.ng@sg.cntaiping.com>
Subject: OUR REF: SNM19D205349/CB9888A/TKL & YOUR REF: (TP : LKK REF - CC3/CTI19020160/Qkb3) - Direct Settlement - Accident Involving CB9888A AND SHC4165Xon 08.11.2019

Dear Kah Leong

Please revert to LKK Auto on Direct Settlement soonest possible

File with officer-in-charge –Tan Kah Leong- DID 6389 6193.

Regards

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: 6389 6116

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, November 13, 2019 4:55 PM

To: Claims Dept of CTI

Cc: Admin A; Khanchna (LKK Auto)

Subject: Direct Settlement - Accident Involving CB9888A (OI : CTI - TBA) AND SHC4165X (TP : LKK REF - CC3/CTI19020160/Qkb3) on 08.11.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 4165X at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

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