

**Re: Accident Involving F355 SLK355B and YN4713E Tow Truck //LKK REF: CC4/ASM19020156/Epb3**

Lynn Leo <lynnleo@em.com.sg>

Thu 30/4/2020 12:21 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Andrew <andrew@em.com.sg>; Bernard <bernard@em.com.sg>; Admin A <admin-a@lkkauto.com>

Hi Hsiao Tong,

We accept the offer of \$14,600.00. Kindly ensure that cheque is issued to Exquisite Marques Holding Pte Ltd as previously AXA issued without the 'Holding' and we cannot accept it.

Many thanks.

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Wednesday, April 29, 2020 4:57:01 PM

**To:** Lynn Leo <lynnleo@em.com.sg>

**Cc:** Andrew <andrew@em.com.sg>; Bernard <bernard@em.com.sg>; Admin A <admin-a@lkkauto.com>

**Subject:** Re: Accident Involving F355 SLK355B and YN4713E Tow Truck //LKK REF: CC4/ASM19020156/Epb3

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$14,600.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Lynn Leo <lynnleo@em.com.sg>  
**Sent:** Wednesday, 1 April 2020 11:01 AM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Andrew <andrew@em.com.sg>; Bernard <bernard@em.com.sg>  
**Subject:** RE: Accident Involving F355 SLK355B and YN4713E Tow Truck //LKK REF: CC4/ASM19020156/Epb3

Hi Hsiao Tong,

How's the status of the claim?

Understand that you guys need some documents from 3<sup>rd</sup> party and was waiting to receive from them previously, hence the delay. How is the case now? Could you guys assist to expedite on this as the repair work have been completed for a long time and we have been waiting for the cheque since. Do note that cheque should be issued to 'Exquisite Marques Holding Pte Ltd'.

Let me know. Thank you.

Best Regards,

**Lynn Leo**



Address: Alexandra Village Industrial Estate  
Block 1010, Bukit Merah Lane 3  
#01-119, Singapore 159724  
Tel: (65) 6542 1151  
Fax: (65) 6543 1161  
Website: [www.exquisitemarques.com.sg](http://www.exquisitemarques.com.sg)  
Facebook: [www.facebook.com/exquisitemarquessg](https://www.facebook.com/exquisitemarquessg)

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, March 17, 2020 11:42 AM  
**To:** Lynn Leo <lynnleo@em.com.sg>; Admin A <admin-a@lkkauto.com>  
**Cc:** Andrew <andrew@em.com.sg>; Onn <onn@em.com.sg>  
**Subject:** RE: Accident Involving F355 SLK355B and YN4713E Tow Truck //LKK REF: CC4/ASM19020156/Epb3

**Without Prejudice**

Dear Sirs/Mdm,

We refer to your below email.

We are still pending instruction/mandate from our principal. No settlement had been reached with your good office.

We will follow up with AXA and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lynn Leo <[lynnleo@em.com.sg](mailto:lynnleo@em.com.sg)>

**Sent:** Tuesday, 17 March 2020 11:23 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Andrew <[andrew@em.com.sg](mailto:andrew@em.com.sg)>; Onn <[onn@em.com.sg](mailto:onn@em.com.sg)>

**Subject:** RE: Accident Involving F355 SLK355B and YN4713E Tow Truck //LKK REF: CC4/ASM19020156/Epb3

Hi Hsiao Tong,

Can we please have an update on the cheque payout?

Kindly ensure that cheque is issued to **Exquisite Marques Holding Pte Ltd**. Thanks.

Best Regards,

**Lynn Leo**



Address: Alexandra Village Industrial Estate  
Block 1010, Bukit Merah Lane 3  
#01-119, Singapore 159724

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Fax: (65) 6543 1161

Website: [www.exquisitemarques.com.sg](http://www.exquisitemarques.com.sg)

Facebook: [www.facebook.com/exquisitemarquessg](https://www.facebook.com/exquisitemarquessg)

---

**From:** Lynn Leo

**Sent:** Monday, March 9, 2020 11:15 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Andrew <[andrew@em.com.sg](mailto:andrew@em.com.sg)>; Onn <[onn@em.com.sg](mailto:onn@em.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident Involving F355 SLK355B and YN4713E Tow Truck //LKK REF: CC4/ASM19020156/Epb3

Hi there,

Is there anyone that can assist to check on the cheque payout??

Best Regards,

**Lynn Leo**



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Facebook: [www.facebook.com/exquisitemarquessg](https://www.facebook.com/exquisitemarquessg)

---

**From:** Lynn Leo

**Sent:** Monday, March 2, 2020 12:46 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Andrew <[andrew@em.com.sg](mailto:andrew@em.com.sg)>; Onn <[onn@em.com.sg](mailto:onn@em.com.sg)>;  
Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident Involving F355 SLK355B and YN4713E Tow Truck //LKK REF: CC4/ASM19020156/Epb3

Hi Hsiao Tong,

It's been two months already. Do you still have no updates from AXA regarding the cheque payout?

Best Regards,

**Lynn Leo**



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Block 1010, Bukit Merah Lane 3  
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Facebook: [www.facebook.com/exquisitemarquessg](https://www.facebook.com/exquisitemarquessg)

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, February 17, 2020 11:35 AM

**To:** Lynn Leo <[lynnleo@em.com.sg](mailto:lynnleo@em.com.sg)>

**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Andrew <[andrew@em.com.sg](mailto:andrew@em.com.sg)>; Onn <[onn@em.com.sg](mailto:onn@em.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident Involving F355 SLK355B and YN4713E Tow Truck //LKK REF: CC4/ASM19020156/Epb3

Without Prejudice

Dear sirs/mdm,

We are still pending for instruction from AXA on this matter.

We will get back to you once we received instruction.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lynn Leo <[lynnleo@em.com.sg](mailto:lynnleo@em.com.sg)>

**Sent:** Monday, 17 February 2020 9:54 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Andrew <[andrew@em.com.sg](mailto:andrew@em.com.sg)>; Onn <[onn@em.com.sg](mailto:onn@em.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident Involving F355 SLK355B and YN4713E Tow Truck //LKK REF: CC4/ASM19020156/Epb3

Hi Hsiao Tong,

Any updates on the cheque payment??

Best Regards,

**Lynn Leo**



Address: Alexandra Village Industrial Estate  
Block 1010, Bukit Merah Lane 3  
#01-119, Singapore 159724  
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Fax: (65) 6543 1161  
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Facebook: [www.facebook.com/exquisitemarquessg](https://www.facebook.com/exquisitemarquessg)

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**From:** Lynn Leo  
**Sent:** Monday, February 3, 2020 10:27 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Andrew <[andrew@em.com.sg](mailto:andrew@em.com.sg)>; Onn <[onn@em.com.sg](mailto:onn@em.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Accident Involving F355 SLK355B and YN4713E Tow Truck //LKK REF: CC4/ASM19020156/Epb3

Hi Hsiao Tong,

Any updates on the cheque payment?  
Also a gentle reminder that our company's name should be Exquisite Marques Holding Pte Ltd.  
Thank you.

Best Regards,

**Lynn Leo**



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Facebook: [www.facebook.com/exquisitemarquessg](https://www.facebook.com/exquisitemarquessg)

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**From:** Lynn Leo  
**Sent:** Monday, January 20, 2020 11:55 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Andrew <[andrew@em.com.sg](mailto:andrew@em.com.sg)>; Onn <[onn@em.com.sg](mailto:onn@em.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Accident Involving F355 SLK355B and YN4713E Tow Truck //LKK REF: CC4/ASM19020156/Epb3

Hi Hsiao Tong,

Any updates on this?

Best Regards,

**Lynn Leo**



Address: Alexandra Village Industrial Estate  
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#01-119, Singapore 159724

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Fax: (65) 6543 1161

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Facebook: [www.facebook.com/exquisitemarquessg](https://www.facebook.com/exquisitemarquessg)

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, January 9, 2020 9:32 AM

**To:** Lynn Leo <[lynnleo@em.com.sg](mailto:lynnleo@em.com.sg)>

**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Andrew <[andrew@em.com.sg](mailto:andrew@em.com.sg)>; Onn <[onn@em.com.sg](mailto:onn@em.com.sg)>;

Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident Involving F355 SLK355B and YN4713E Tow Truck //LKK REF: CC4/ASM19020156/Epb3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Please be informed that we are still pending for AXA instruction.

We will follow up and get back to you asap.

**“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”**

**“Wishing you a Happy and Prosperous New Year”**



Best Regards,

**Hsiao Tong, Chew (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lynn Leo <[lynnleo@em.com.sg](mailto:lynnleo@em.com.sg)>**Sent:** Tuesday, 7 January 2020 10:52 AM**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Andrew <[andrew@em.com.sg](mailto:andrew@em.com.sg)>; Onn <[onn@em.com.sg](mailto:onn@em.com.sg)>**Subject:** FW: Accident Involving F355 SLK355B and YN4713E Tow Truck

Good morning Hsiao Tong,

Any updates on this claim? Do you require any other documents from us?

Best Regards,

**Lynn Leo**

Address: Alexandra Village Industrial Estate

Block 1010, Bukit Merah Lane 3

#01-119, Singapore 159724

Tel: (65) 6542 1151

Fax: (65) 6543 1161

Website: [www.exquisitemarques.com.sg](http://www.exquisitemarques.com.sg)Facebook: [www.facebook.com/exquisitemarques.sg](https://www.facebook.com/exquisitemarques.sg)

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**From:** Lynn Leo**Sent:** Tuesday, December 31, 2019 2:25 PM**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Andrew <[andrew@em.com.sg](mailto:andrew@em.com.sg)>; Onn <[onn@em.com.sg](mailto:onn@em.com.sg)>**Subject:** RE: Accident Involving F355 SLK355B and YN4713E Tow Truck

Hi Hsiao Tong,

My client has signed on the discharge voucher and I have attached in the attachment along with all the other documents as well as the LOD. We have included the claim of LOU inside the LOD. Please let me know if you require any other documents.

Also, do you need us to mail the original signed DV and invoice to you guys?

Best Regards,

**Lynn Leo**





Address: Alexandra Village Industrial Estate  
Block 1010, Bukit Merah Lane 3  
#01-119, Singapore 159724  
Tel: (65) 6542 1151  
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Facebook: [www.facebook.com/exquisitemarquessg](https://www.facebook.com/exquisitemarquessg)

---

**From:** Lynn Leo

**Sent:** Monday, December 2, 2019 9:37 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Andrew <[andrew@em.com.sg](mailto:andrew@em.com.sg)>; Onn <[onn@em.com.sg](mailto:onn@em.com.sg)>

**Subject:** RE: Accident Involving F355 SLK355B and YN4713E Tow Truck

Hi Hsiao Tong,

Thanks a lot. We will proceed to issue a discharge voucher and release car to owner.

Just to check, do you have any discharge voucher on your end that you need us to let the client sign? Or is ours sufficient?

Thanks.

Best Regards,

**Lynn Leo**



Address: Alexandra Village Industrial Estate  
Block 1010, Bukit Merah Lane 3  
#01-119, Singapore 159724  
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Fax: (65) 6543 1161  
Website: [www.exquisitemarques.com.sg](http://www.exquisitemarques.com.sg)  
Facebook: [www.facebook.com/exquisitemarquessg](https://www.facebook.com/exquisitemarquessg)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Saturday, November 30, 2019 11:24 AM

**To:** Lynn Leo <[lynnleo@em.com.sg](mailto:lynnleo@em.com.sg)>

**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Andrew <[andrew@em.com.sg](mailto:andrew@em.com.sg)>; Onn <[onn@em.com.sg](mailto:onn@em.com.sg)>

**Subject:** RE: Accident Involving F355 SLK355B and YN4713E Tow Truck

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

You may proceed with your necessary action.

We are currently pending for mandate/ instruction from AXA. We will get back to you once we receive instruction.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lynn Leo <[lynnleo@em.com.sg](mailto:lynnleo@em.com.sg)>

**Sent:** Thursday, 28 November 2019 9:43 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>; Andrew <[andrew@em.com.sg](mailto:andrew@em.com.sg)>; Onn <[onn@em.com.sg](mailto:onn@em.com.sg)>

**Subject:** FW: Accident Involving F355 SLK355B and YN4713E Tow Truck

Hi Hsiao Tong,

Please find attached all the documents for this accident claims.

The repair work is done. Can we proceed to prepare the discharge voucher and have the owner collect the car?

Let me know what other document you required and kindly advise the LOU.

Thank you.

Best Regards,

**Lynn Leo**



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Facebook: [www.facebook.com/exquisitemarquessg](https://www.facebook.com/exquisitemarquessg)

---

**From:** Lynn Leo

**Sent:** Wednesday, November 20, 2019 9:52 AM

**To:** [stevechen@lkkauto.com](mailto:stevechen@lkkauto.com); [Admin-A@lkkauto.com](mailto:Admin-A@lkkauto.com)

**Cc:** Andrew <[andrew@em.com.sg](mailto:andrew@em.com.sg)>; Onn <[onn@em.com.sg](mailto:onn@em.com.sg)>

**Subject:** RE: Accident Involving F355 SLK355B and YN4713E Tow Truck

Good morning Steve,

The repair job is done. Kindly arrange to come down for a re-survey before paint.

Thanks.

Best Regards,

**Lynn Leo**



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Facebook: [www.facebook.com/exquisitemarquessg](https://www.facebook.com/exquisitemarquessg)

---

**From:** Lynn Leo

**Sent:** Wednesday, November 13, 2019 12:29 PM

**To:** [stevechen@lkkauto.com](mailto:stevechen@lkkauto.com); [Admin-A@lkkauto.com](mailto:Admin-A@lkkauto.com)

**Cc:** Andrew <[andrew@em.com.sg](mailto:andrew@em.com.sg)>; Onn <[onn@em.com.sg](mailto:onn@em.com.sg)>

**Subject:** Accident Involving F355 SLK355B and YN4713E Tow Truck

Hi Steve,

Thanks for the survey earlier on.

As spoken, we will proceed with the orders and repair of SLK355B. Will inform you again to come down to take pictures before paint job.

Best Regards,

**Lynn Leo**



Address: Alexandra Village Industrial Estate  
Block 1010, Bukit Merah Lane 3  
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Facebook: [www.facebook.com/exquisitemarquessg](https://www.facebook.com/exquisitemarquessg)