Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Friday, 29 November 2019 9:41 AM

To: Precise Auto Service

Subject: RE: PRE-REPAIR INSPECTION REQUEST – SLC2823X vs SGX2175G (OI) on D.O.A.:

11/11/2019

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Shu Pei (LKKAuto) <shupei@lkkauto.com> Sent: Monday, 18 November 2019 9:22 AM To: Precise Auto Service <Support@preciseauto.sg>

Cc: Suwanna (LKK Auto) <Suwanna@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: FW: PRE-REPAIR INSPECTION REQUEST - SLC2823X vs SGX2175G (OI) on D.O.A.: 11/11/2019

Dear Sir / Madam,

Please be informed that our insured haven't reporting the said accident.

We will send letter to our insured and informed him to fill the accident report as soonest possible.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Precise Auto Service < Support@preciseauto.sg>

Sent: Friday, 15 November 2019 11:45 AM
To: Shu Pei (LKKAuto) < shupei@lkkauto.com

Subject: Re: PRE-REPAIR INSPECTION REQUEST - SLC2823X vs SGX2175G (OI) on D.O.A.: 11/11/2019

Dear Shu Pei,

We refer to your email on dated 14-11-2019. As your requested herewith attached our client accident report and accident video footage for your attention.

Kindly keep our update for your insured accident report.

Thank You.

Best Regards

Arine



On Thu, 14 Nov 2019 at 17:53, Shu Pei (LKKAuto) < shupei@lkkauto.com> wrote:

Dear Arine,

Kindly forwards to us a copy of GIA report for our necessary action.

Thank you
Best Regards,
Shu Pei Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 email: shupei@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: Admin-D (LKKAuto) <admin-d@lkkauto.com> Sent: Tuesday, 12 November 2019 2:44 PM To: 'Hor, Yinrul' <<u>Yinrul.Hor@aig.com</u>>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com> Cc: 'Fong, Andy-SY' <<u>Andy-SY.Fong@aig.com</u>>; 'Fan, Winnie-LW' <<u>Winnie-LW.Fan@aig.com</u>>; 'Abu Kassim, Noor Mariesa' <<u>NoorMariesa.AbuKassim@aig.com</u>>; 'Azlan, Syazairdina' <<u>Syazairdina.Azlan@aig.com</u>>; 'Chan, Yoke Shi' <<u>yokeshi.chan@aig.com</u>>; 'Lim, Sheng Yang' <<u>ShengYang.Lim@aig.com</u>>; 'Mithoosingh, Aashweenjeetkaur' <<u>Aashweenjeetkaur.Mithoosingh@aig.com</u>>; 'Parthiban, Theerthan' <<u>Theerthan.Parthiban@aig.com</u>>; 'Subramaniam, Divyashni' <<u>Divyashni.Subramaniam@aig.com</u>> Subject: RE: PRE-REPAIR INSPECTION REQUEST — SLC2823X vs SGX2175G (OI) on D.O.A.: 11/11/2019</admin-a@lkkauto.com></assignments@lkkauto.com></admin-d@lkkauto.com>
Dear Sir/Madam,
Thank you for the assignment.
Please be informed that the vehicle currently not in the workshop and repairer will arrange. Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hor, Yinrul [mailto:Yinrul.Hor@aig.com]
Sent: Tuesday, 12 November 2019 1:59 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com'>; Admin A (admin-a@lkkauto.com) <admin-

a@lkkauto.com>

Cc: Fong, Andy-SY < Andy-SY.Fong@aig.com >; Fan, Winnie-LW < Winnie-LW.Fan@aig.com >; Abu Kassim, Noor Mariesa

< NoorMariesa. AbuKassim@aig.com >; Azlan, Syazairdina < Syazairdina. Azlan@aig.com >; Chan, Yoke Shi

<yokeshi.chan@aig.com>; Lim, Sheng Yang <<u>ShengYang.Lim@aig.com</u>>; Mithoosingh, Aashweenjeetkaur

< <u>Aashweenjeetkaur.Mithoosingh@aig.com</u>>; Parthiban, Theerthan < <u>Theerthan.Parthiban@aig.com</u>>; Subramaniam,

Divyashni < Divyashni. Subramaniam@aig.com >

Subject: PRE-REPAIR INSPECTION REQUEST - SLC2823X vs SGX2175G (OI) on D.O.A.: 11/11/2019





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T: 6745 7367 | **F**: 6841 3390 **E**: support@preciseauto.sq

W: www.preciseauto.sg

A: No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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