

12/09/2019

ASS. REC. BY:

REF: CS/FWD19020094/KLF3/12

Special Instruction:

Winn

Supervisor: Kenneth

ASSIGNMENT (Office)

From (Person): Venessa Chan

of FWD

Date/Time: 13.11.19 9.54a.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLL 6480C

Insured: SJQ 51254

at Workshop m/s HC Auto

Tel: 94570678

of 160 Sm ming Drvr #105-09

Policy No: PNCV2019-0000506

Claim No: 1201900034875

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 11/11/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 13.11.19 10.52a.m

Person Contacted: Joe

Vehicle IN/OUT

Date/Time

Action/Instruction () Estimate

SJQ 51254 NPA/FWD19020094 D.O.A: 11/11/2019

SLL 6480C X

13/11 - Revised via mentimen

23/11 11.50pm 8 Speed email confirmation 11/3/20 (Red. 8679.45: 49%)

ASS. REC. BY:

REF: FWD/

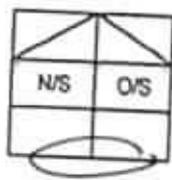
Kenneth

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 QD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s LTC
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Soon: _____ Consistent? : Yes or No
 Est. Repairs: 17 Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLL 6480C Yr Regn: Mar, 17
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or Wagon
 Make: Toy Piento c.c. 1496
 Colour: M. Blue A/C: Insured / Std / NI / NA
 Sp. Reading: 185407 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: N14P170. 7074258
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: Davanti 185/60R15
 R: Duratum
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front R/Bal. 9 mm Rear R/Bal. 8 mm
 L/Bal. 9 mm L/Bal. 8 mm
 D.O.A. 11/11/19 D.O.I. 13/11/19
 Survey held at _____
 Des. of Damages: Frt Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
/	File pass to GIA & EN not ready

RECEIVED 17 FEB 2020

Date/Time, File Pass to? : Prell. Report
 : Final Report
 1) 17/2/2020
 Date/Time, File Return to?

Days Of Repair: 11
 Resurvey No. of Trip: _____

Add Fee: : Site Insp (\$)
 : Interview (\$)
 : Tech Invs (\$)
 : Weekend (\$)

Survey Fee:	<u>250</u>
Transportation:	<u>50</u>
S - RS - SI	<u>50490</u>
Fees	<u>11</u>
Others	
TOTAL	<u>611</u>

Report Format: TP
 Lump Sum / I.B.I: (\$ 8300)

Nivitha (LKK Auto)

From: venessa.chan@fwd.com
Sent: Wednesday, 13 November 2019 9:54 AM
To: admin-d@lkkauto.com; admin-a@lkkauto.com
Cc: motorclaims.sg@fwd.com; eileen.bay@fwd.com
Subject: PRE-REPAIR SURVEY --- YOUR REF: SJQ 5125 H --- ACCIDENT INVOLVING SLL 6480 C AND SJQ 5125 H ON 11 NOVEMBER 2019 ALONG CTE TOWARDS MOULMEIN ROAD INSIDE CAIRNHILL TUNNEL AT ABOUT 1730 HOURS

Dear Nivitha/Summer,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

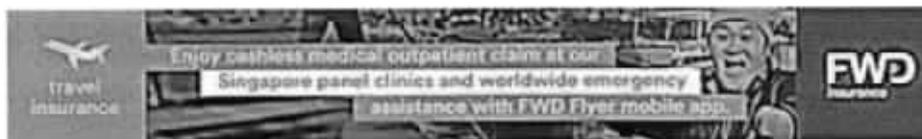
Thank you.

Best Regards,

Venessa Chan
Administrative Assistant, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
E venessa.chan@fwd.com
W www.fwd.com.sg



From: Venessa Chan - SGUser
Sent: Wednesday, November 13, 2019 9:53 AM
To: Elaine Toh
Cc: Motor Claims SG - SG Common; Eileen Bay - SGUser
Subject: PRE-REPAIR SURVEY --- YOUR REF: SJQ 5125 H --- ACCIDENT INVOLVING SLL 6480 C AND SJQ 5125 H ON 11 NOVEMBER 2019 ALONG CTE TOWARDS MOULMEIN ROAD INSIDE CAIRNHILL TUNNEL AT ABOUT 1730 HOURS

Hi Elaine,

Thank you for your selection of LKK Auto Consultants Pte Ltd (Kenneth Kong).
We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

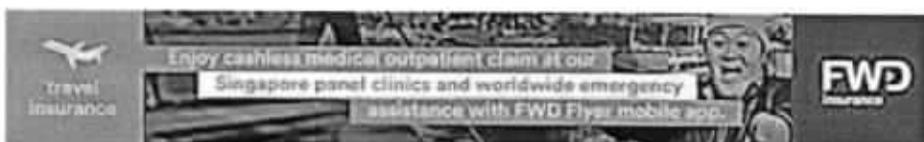


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Elaine Toh [<mailto:Elainetoh@visionlawllc.com>]

Sent: Wednesday, November 13, 2019 8:29 AM

To: Venessa Chan - SGUser

Cc: Motor Claims SG - SG Common; Eileen Bay - SGUser

Subject: RE: PRE-REPAIR SURVEY --- YOUR REF: SJQ 5125 H --- ACCIDENT INVOLVING SLL 6480 C AND SJQ 5125 H ON 11 NOVEMBER 2019 ALONG CTE TOWARDS MOULMEIN ROAD INSIDE CAIRNHILL TUNNEL AT ABOUT 1730 HOURS

Importance: High

Our Ref: SLL 6480 C (et)
WITHOUT PREJUDICE

We refer to your email of 12 November 2019 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **KENNETH KONG - LKK AUTO CONSULTANTS PTE LTD** as the Single Joint Expert for this matter.

Venue: H C Auto Pte Ltd
160 Sin Ming Drive
#05-09 Sin Ming Auto City
Singapore 575722
Contact: Mr. Joe @ 9457-0678 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards,
Elaine Toh (Secretary)



FOR SURVEYOR
Please initial here after completion of pre-repair inspection.
Thank you.

Appointed surveyor :
(Name & Signature)

Date & Time of Inspection :

VISION LAW LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 65342811 (Ext. 122) / Fax: 65356802

cc: SLL 6480 C – By fax: 64578287 only

From: venessa.chan@fwd.com [mailto:venessa.chan@fwd.com]

Sent: Tuesday, 12 November, 2019 5:19 PM

To: Elainetoh@visionlawllc.com

Cc: motorclaims.sg@fwd.com; eileen.bay@fwd.com

Subject: PRE-REPAIR SURVEY --- YOUR REF: SJQ 5125 H --- ACCIDENT INVOLVING SLL 6480 C AND SJQ 5125 H ON 11 NOVEMBER 2019 ALONG CTE TOWARDS MOULMEIN ROAD INSIDE CAIRNHILL TUNNEL AT ABOUT 1730 HOURS

WITHOUT PREJUDICE

Dear Elaine,

Refer to your email dated on 12.11.2019 of the PRI Notice of your client's vehicle SLL6480C.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Thank you.

Best Regards,

Venessa Chan
Administrative Assistant, Claims

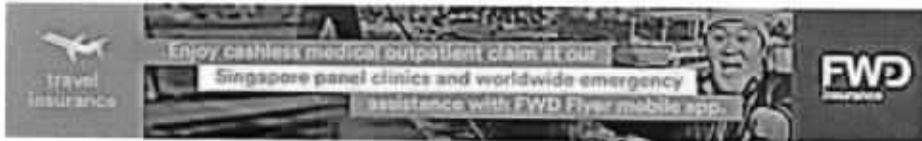


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Elaine Toh [<mailto:Elainetoh@visionlawllc.com>]
Sent: Tuesday, November 12, 2019 4:53 PM
To: Motor Claims SG - SG Common
Subject: PRE-REPAIR SURVEY --- YOUR REF: SJQ 5125 H --- ACCIDENT INVOLVING SLL 6480 C AND SJQ 5125 H ON 11 NOVEMBER 2019 ALONG CTE TOWARDS MOULMEIN ROAD INSIDE CAIRNHILL TUNNEL AT ABOUT 1730 HOURS
Importance: High

Our Ref: SLL 6480 C (et)
WITHOUT PREJUDICE

Dear Sir/Madam,

We are instructed by **SJ MOTOR ENTERPRISE** to notify you of a road traffic accident on 11 November 2019 at about 1730 hours along CTE towards Moulmein Road inside Cairnhill tunnel involving our client's motor vehicle registration number SLL 6480 C and motor vehicle registration number SJQ 5125 H driven by you/your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

Thank you.

Regards,
Elaine Toh (Secretary)
VISION LAW LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 65342811 (Ext. 122) / Fax: 65356802

cc: SLL 6480 C – By fax: 64578287 only

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413
Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	801X
Vehicle Details	
Vehicle No.:	SLL6480C
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Nov 2019
Vehicle Make:	TOYOTA
Vehicle Model:	SIENTA HYBRID 1.5X CVT
Primary Colour:	Blue
Manufacturing Year:	2016
Engine No.:	1NZR477700
Chassis No.:	NHP1707074258
Maximum Power Output:	73.0 kW (97 bhp)
Open Market Value:	\$25,703.00
Original Registration Date:	03 Mar 2017
First Registration Date:	03 Mar 2017
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	02 Mar 2027
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	02 Mar 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$49,430.00
COE Rebate Amount:	\$36,010.00
Total Rebate Amount:	\$39,760.00

The information contained herein is correct as at 18 Nov 2019

OK

View Sent Message

This mail is associated with :

***SLL6480C (1201900034875)
[SJQ5125H]**

TP
SJ MOTOR ENTERPRISE
Nov 11 2019 12:00AM
[Mah Singh Ind Singh]
Hc Auto Pte Ltd

Resend

View Recipients

Print Message

Delete Message

Forward

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 15/11/2019 16:56 PM.
To Eileen.Bay@fwd.com
Subject *SLL6480C (1201900034875) [SJQ5125H]

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SLL 6480C on 13/11/2019
We are pending estimate from repairer.

From
Denise
LKK Auto

DOCUMENTS SUMMARY

There are no documents.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	14/11/2019 15:22
Date Of Accident	11/11/2019 17:30
Exact Location Of Accident	CTE TOWARDS MOULMEIN ROAD INSIDE CAIRNHILL TUNNEL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLL6480C
Insured/Policyholder	
Name Of Registered Owner	SJ MOTOR ENTERPRISE
Co Reg No	52838801X
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-98360077

Vehicle Particulars

Manufacturer	TOYOTA
Model	SIENTA HYBRID
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A400000147MCX
Cover Note Number	

Driver

Name of Driver	NG LAY KHIM
NRIC No	S1770283A
Date Of Birth	28/01/1966
Occupation	OUTDOOR
Date Of Driving Pass	05/12/1992
Driving Experience	26 YEARS AND 11 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-92293542
Fax Number	
Contact Number	
EEmail Address	LYDIAKHIM65@GMAIL.COM

Address	BLK 103 LORONG 1 TOA PAYOH #05-317
Postcode	S310103
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : MATTHIAS CHUA GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TOA PAYOH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 93 TOA PAYOH CENTRAL TOA PAYOH COMMUNITY BUILDING , POSTCODE: 319194 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-2519999 - FAX NO: 63548749
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT T/20191112/2059

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WILL PROVIDE LATER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJQ5125H
Vehicle Make/Model/Colour	HYUNDAI AVANTE
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MAH SINGH
NRIC/Passport Number	S0161622F
Contact Number	91011286

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name	NG LAY KHIM
Approximate Age	
Injuries Sustain	NECK PAIN, 5 DAYS MC FROM MOUNT ALVERNIA HOSPITAL
Injured person in which vehicle?	SLL6480C
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the C&A Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this Form and any other personal information provided by me or disclosed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be based outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

IDAC SIN MING (VAC)
385 Sin Ming Drive
Singapore 575718
Tel: 6455 5358 (ARC)
Fax: 6452 6621

Reporting Centre Personnel's Signature
Name:
SAC/PA No.:

Police Report



**SINGAPORE
POLICE FORCE**



T/20191122059

1 of 4

Police Station Of Origin:
Toa Payoh N.P.C
93 Toa Payoh Central #01-02 Toa Payoh
Community Building SINGAPORE 319194
Tel No: 1800-2519999

Report No. T/20191122059

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 12/11/2019 13:33	Video Report No.:	Station Diary No.: 69
--	-------------------	--------------------------

Informant's Particulars		
Name of Informant: NG LAY KHIM		Address: APT BLK 103 LORONG 1 TOA PAYOH #05-317 SINGAPORE 310103
ID Type / ID No.: NRIC NO / S1770263A		Contact No.: Home/Office: Mobile: 92293542
Nationality: SINGAPORE CITIZEN		Email:
Sex: Female	Age: 53	Date of Birth: 28/01/1966
Race: Chinese		Type of Informant: Driver
Occupation: GRAB DRIVER		Language: Institution / School Name:
		Driving Licence Information: Class: 3 Date of Expiry:

General Information of the Accident				
Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 11/11/2019 17:30	Type of Location: Straight Road
Location: Along Road 1 CENTRAL EXPRESSWAY ALONG CTE TOWARDS MOULMEIN ROAD, INSIDE CAIRNHILL TUNNEL				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow:		Traffic Control:	Traffic Volume: Moderate	
Type of Collision: Between Moving Vehicles - Head To Rear			Anyone conveyed by ambulance: No	

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SJQ5125H	Car	HYUNDAI		Black	Seriously Damaged	1
SLL6480C	Car	TOYOTA	SIENTA	Blue	Seriously Damaged	1

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA

Police Report



**SINGAPORE
POLICE FORCE**



T/20191112/059

2 of 4

Report No. T/20191112/059

Police Station Of Origin:
Toa Payoh N.P.C
93 Toa Payoh Central #01-02 Toa Payoh
Community Building SINGAPORE 319194
Tel No: 1800-2519999

CONTINUATION OF REPORT

Driver			
Name	MAH SINGH	ID No.	S0161622F
Related Vehicle	SJQ5125H (Car)	Contact No.	91011285
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	NG LAY KHIM	ID No.	S1770283A
Related Vehicle	SLL6480C (Car)	Contact No.	92293542
Hospital/Clinic	MOUNT ALVERNIA HOSPITAL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	11/11/2019	Date Discharge	11/11/2019
No. of Days granted Medical Leave	05	Degree of Injury	Slight
Passenger			
Name	MATTHIAS CHUA	ID No.	NIL
Related Vehicle	SLL6480C (Car)	Contact No.	94354940
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 11/11/19 at about 1730hrs, I was driving my Grab car (SLL6480C) with one passenger along CTE towards Moulin Road, inside the Cairnhill Tunnel. The traffic was smooth and I was driving on the first lane when suddenly I saw one car which was from lane 2 who wanted to change into my lane in front of me, and as a result, one motorcycle which was lane splitting had tried to avoid this abrupt lane change and but still ended up hitting one of the car in front of me.

I immediately do an emergency brake, and I managed to stop in time without hitting any car. However, the car (SJQ5125H) behind me didn't manage to stop in time and hit me on the rear. I alighted my car to make a check and noticed that the rear of my car was badly dented, while the front of his car was also damaged. We exchanged particulars and left the scene. No police or ambulance had attended to this accident as I had noticed that all the accident vehicles in front of me had left shortly. No government

Police Report



**SINGAPORE
POLICE FORCE**



T/20191112/2059

3 of 4

Report No. T/20191112/2059

Police Station Of Origin:

Toa Payoh N.P.C

93 Toa Payoh Central #01-02 Toa Payoh

Community Building SINGAPORE 319194

Tel No: 1800-2519999

CONTINUATION OF REPORT

property was damaged.

After this accident, I felt pain on my neck. Hence, I visited Mount Alvernia Hospital and was given 5 days MC.

Police Report



SINGAPORE
POLICE FORCE



T/20191112/2059

4 of 4

Report No. T/20191112/2059

Police Station Of Origin:
Toa Payoh N.P.C
93 Toa Payoh Central #01-02 Toa Payoh
Community Building SINGAPORE 319194
Tel No: 1800-2519999

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:
E/
Sgt 2 LIN XUETONG, TOM

Signature Of Informant:

Signature Of Interpreter:
Not applicable

Date/Time:
12/11/2019 13:33

Officer In Charge Of Case:
TP / AEIT /
Sr Staff Sgt ONG YONG HOCK
Contact No.: 65475436

Classification Of Case:

Authentication Stamp
NP168

SINGAPORE
POLICE FORCE
SIGNATURE

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



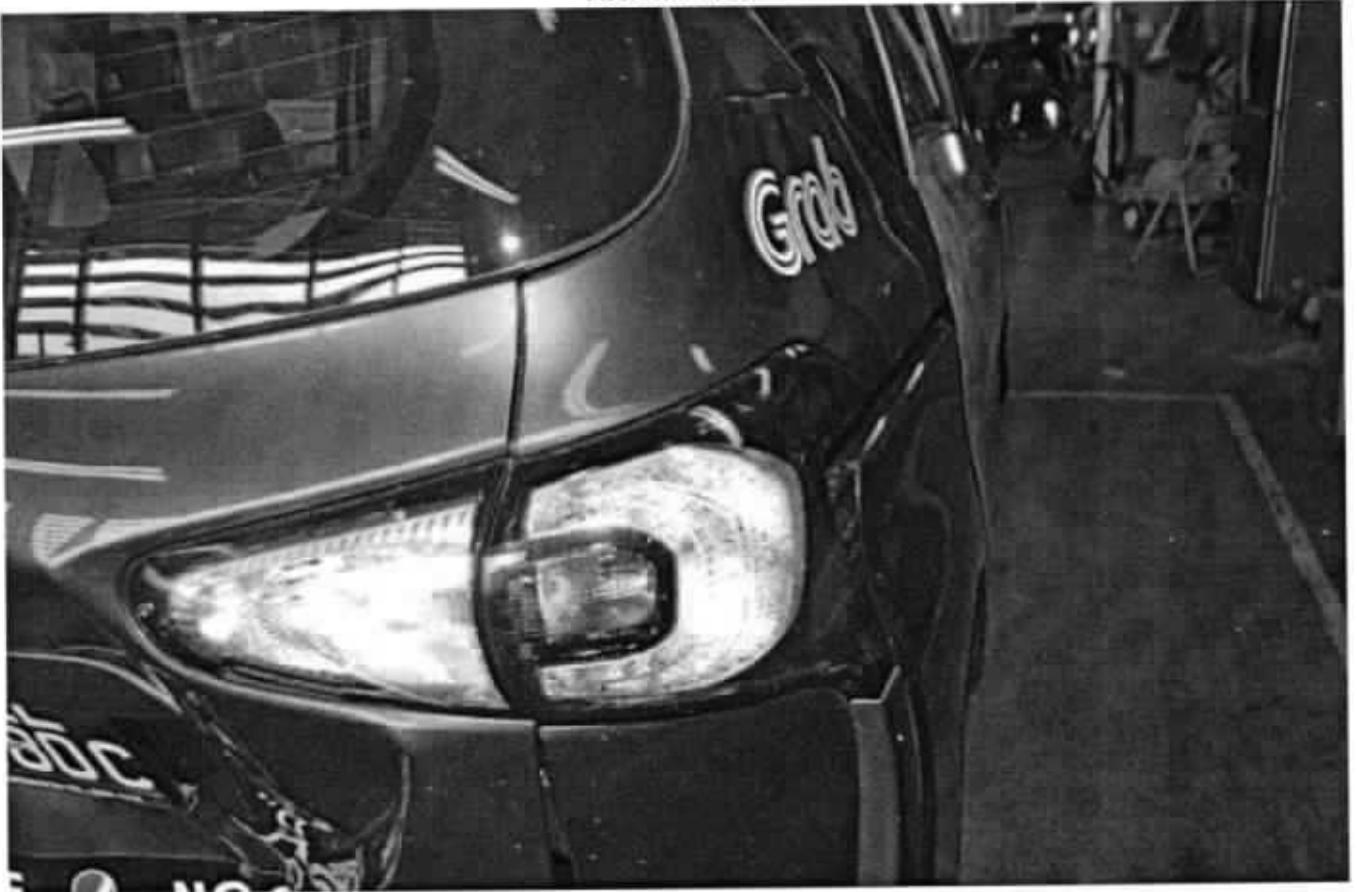
Accident Photo



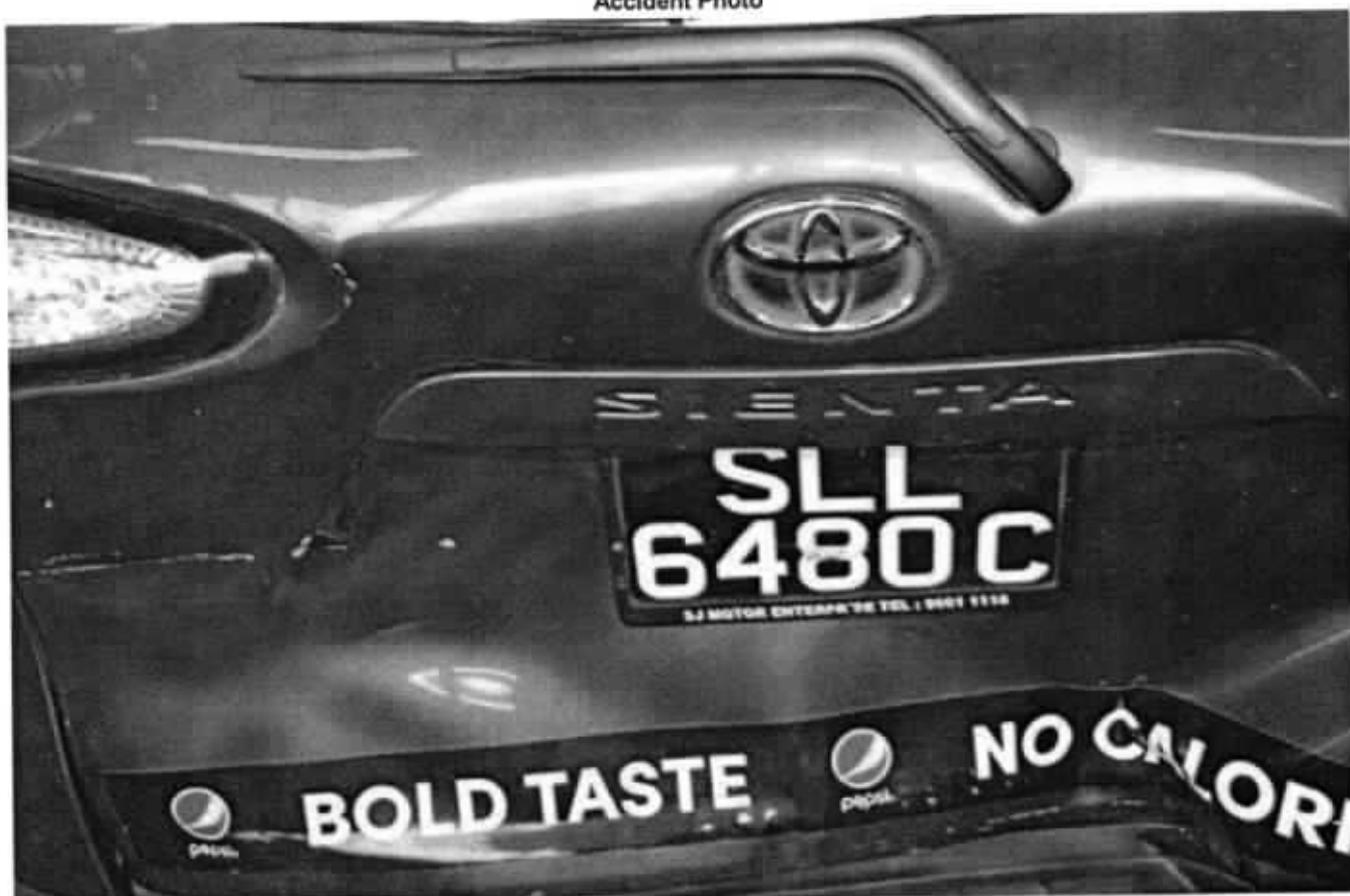
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



H C AUTO PTE LTD

160 Sin Ming Drive # 05-09 Sin Ming Auto City Singapore 575722

Tel : 6457 0678 Fax : 6457 8287

Co. and GST Reg. No. : 200820153N

*NOT Authorized
Repair BY PAINT*

Date : 12 / 11 / 2019

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before after spray painting
- To disclose any part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

ESTIMATE COSTS OF REPAIR

M/s SJ Motor Enterprise

C/o 160 Sin Ming Drive
05-09 Sin Ming Auto City
Singapore 575722

Dear Sir / Madam ,

Vehicle no. : SLL 6480 C - Toyota Sienta Hybrid 1.5X CVT

Accident date : 11 / 11 / 2019

Quantity	Descriptions	Amount (S\$)	
1	1 pc tail gate	\$ <i>By</i> 1,312.00	✓
2	1 pc tail gate inner lock	\$ <i>nd</i> 448.00	—
3	1 pc tail gate inner lock catch	\$ <i>DIY</i> 64.00	—
4	1 pc tail gate inner trimboard	\$ <i>Buy</i> 288.00	✓
5	1 pc tail gate outer molding	<i>swap</i> 281.72	✓
6	1 pc tail gate 'TOYOTA' logo	\$ <i>nd</i> 80.00	✓
7	1 pc tail gate windscreen glass molding	\$ <i>nd</i> 96.00	✓
8	1 pc tail gate bottom holder	\$ <i>nd</i> 55.97	✓
9	2 pcs tail gate reflector 1 @ 272.00	<i>ols cm nls ls</i> \$ 544.00	✓
10	2 pcs tail lamp 1 @ 627.00	<i>ols ls nls ng cm</i> 1,254.00	✓
11	1 pc rear weather strip	<i>nd</i> / <i>DIY</i> 432.00	✓
12	1 pc rear bumper garnish (top)	\$ <i>Buy</i> 288.00	✓
13	1 pc rear bumper fascia	\$ <i>By</i> 898.76	✓
14	2 pcs rear bumper side retainer 1 @ 80.00	<i>nls / DIY</i> \$ 160.00	✓
15	2 pcs rear bumper side garnish 1 @ 176.00	<i>nd / ls</i> 352.00	✓
16	2 pcs rear bumper reflector 1 @ 80.00	\$ <i>Buy</i> 160.00	X
17	1 pc rear bumper tow bar cover	\$ 57.60	✓
18	1 pc rear bumper side extension	\$ 148.50	✓
19	1 pc rear lock sensor	\$ 556.80	✓
20	1 pc rear end panel(inner)	\$ <i>By</i> 608.10	✓
21	1 pc rear end panel (outer)	\$ <i>By</i> 448.00	✓
22	1 pc rear end panel garnish	\$ <i>Buy</i> 166.40	✓
23	2 pcs rear fender inner garnish 1 @ 896.00	\$ <i>nd</i> 1,792.00	X
24	1 pc rear wiper motor	\$ 736.00	✓
25	1 pc rear exhaust box	\$ <i>nd</i> 768.00	X
	Balance C/FD	\$ 11,995.85	

H C AUTO PTE LTD

160 Sin Ming Drive # 05-09 Sin Ming Auto City Singapore 575722

Tel : 6457 0678 Fax : 6457 8287

Co. and GST Reg. No. : 200820153N

		Balance B/FD (SLL 6480 C)		\$ 11,995.85
26	1 pc	rear tools box	\$	<i>nd</i> 576.00 —
27	10 pcs	rear tools box clip 1 @ 6.40	\$	<i>nd</i> 64.00 —
28	1 pc	rear floor panel	\$	816.00 ?
29	1 pc	o/s rear spare tyre board	\$	<i>nd</i> 550.80 —
30	1 pc	n/s rear spare tyre board	\$	<i>nd</i> 550.80 —
31	1 pc	rear spare tyre holding	\$	58.61 ?
32	2 pcs	rear no. plate lamp 1 @ 89.60	\$	<i>in</i> 179.20 X
			\$	14,791.26
		Less 25 %	\$	3,697.82
		Balance C/FD	\$	11,093.45
33	1 pc	in car camera (rear)	\$	500.00 sn ?
34	1 pc	rear tail gate advertisement sticker	(Bill) \$	350.00 sn ?
35	1 pc	rear no plate	\$	<i>cm</i> 70.00 sn <i>45sn</i>
36	1 pc	rear end panel seal	\$	250.00 sn ?
37	2 pc	rear reverse sensor 1 @ 448.00	\$	<i>shen</i> 896.00 sn <i>200sn</i>
38	1 pc	rear windscreen glass inner seal	\$	<i>nd</i> 60.00 sn <i>30sn</i>
39	1 pc	rear windscreen glass inner gum	\$	<i>nd</i> 60.00 sn <i>40sn</i>
40	1 pc	battery	\$	380.00 sn ?
			\$	13,659.45
		Labour charges	\$	1,600.00 ?
		To putty and spray painting	\$	1,200.00 <i>1000l</i>
		Re-seal anti rust	\$	200.00 ?
		To transfer tail gate	\$	120.00 <i>60l</i>
		To check, replace, repair wiring	\$	80.00 <i>20l</i>
		To remove and refix rear windscreen galss	\$	160.00 <i>120l</i>
		To remove and refix rear in car camera	\$	120.00 <i>50l</i>
		Remove and refix exhaust box	\$	120.00 ?
		Remove and refix rear garnish, carpet, etc.	\$	220.00 <i>120l</i>
			\$	17,479.45
		Plus 7% GST	\$	1,223.56
		Grand Total	\$	18,703.01

H C AUTO PTE LTD

160 Sin Ming Drive # 05-09 Sin Ming Auto City Singapore 575722

Tel : 6457 0678 Fax : 6457 8287

Co. and GST Reg. No. : 200820153N

*NOT Withhold
Recovery B4 paint
1/1 day @ 88000*

Date : 12 / 11 / 2019

ESTIMATE	COSTS	OF
<p>M/s SJ Motor Enterprise C/o 160 Sin Ming Drive # 05-09 Sin Ming Auto City Singapore 575722</p> <p>Dear Sir / Madam ,</p> <p>Vehicle no. : SLL 6480 C - Toyota Sienta Hybrid 1.5X CVT Accident date : 11 / 11 / 2019</p>		
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey before spray painting To display damaged part(s) during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer Signature: Date:</p>		

11 days

Quantity	Descriptions	Amount (S\$)
1	1 pc tail gate <i>1086.</i>	\$ <i>11</i> 1,312.00 ✓
2	1 pc tail gate inner lock <i>265</i>	\$ <i>11</i> 448.00 —
3	1 pc tail gate inner lock catch	\$ <i>017</i> 64.00 —
4	1 pc tail gate inner trimboard	\$ <i>288</i> 288.00 ✓
5	1 pc tail gate outer molding <i>167.</i>	\$ <i>281.72</i> 281.72 ✓
6	1 pc tail gate 'TOYOTA' logo	\$ <i>80</i> 80.00 ✓
7	1 pc tail gate windscreen glass molding	\$ <i>96</i> 96.00 ✓
8	1 pc tail gate bottom holder	\$ <i>55.97</i> 55.97 ✓
9	2 pcs tail gate reflector 1 @ 272.00 <i>011 cm n/s ca</i>	\$ 544.00 ✓
10	2 pcs tail lamp 1 @ 627.00 <i>0425. 015 ca n/s n/s ca</i>	\$ 1,254.00 ✓
11	1 pc rear weather strip	\$ <i>432</i> 432.00 ✓
12	1 pc rear bumper garnish (top)	\$ <i>288</i> 288.00 ✓
13	1 pc rear bumper fascia <i>485.</i>	\$ <i>898.76</i> 898.76 ✓
14	1-2 pcs rear bumper side retainer 1 @ 80.00 <i>n/s 0.1</i>	\$ 160.00 ✓
15	2 pcs rear bumper side garnish 1 @ 176.00 <i>n/d/wa</i>	\$ 352.00 ✓
16	2 pcs rear bumper reflector 1 @ 80.00	\$ <i>160</i> 160.00 X
17	1 pc rear bumper tow bar cover	\$ <i>57.60</i> 57.60 ✓
18	1 pc rear bumper side extension	\$ <i>148.50</i> 148.50 ✓
19	1 pc rear lock sensor <i>161.60</i>	\$ <i>556.80</i> 556.80 ✓
20	1 pc rear end panel(inner)	\$ <i>608.10</i> 608.10 ✓
21	1 pc rear end panel (outer)	\$ <i>448</i> 448.00 ✓
22	1 pc rear end panel garnish	\$ <i>166.40</i> 166.40 ✓
23	1-2 pcs rear fender inner garnish 1 @ 896.00 <i>n/s n</i>	\$ <i>792</i> 792.00 ✓ <i>+ e 607.90</i>
24	1 pc rear wiper motor <i>655</i>	\$ <i>736</i> 736.00 ✓
25	1 pc rear exhaust box	\$ <i>768</i> 768.00 X
	Balance C/FD	\$ 11,995.85

H C AUTO PTE LTD

160 Sin Ming Drive # 05-09 Sin Ming Auto City Singapore 575722

Tel : 6457 0678 Fax : 6457 8287

Co. and GST Reg. No. : 200820153N

		Balance B/FD (SLL 6480 C)		\$ 11,995.85
26	1 pc	rear tools box <i>322.20</i>		\$ <i>nd</i> 576.00 —
27	10 pcs	rear tools box clip 1 @ 6.40		\$ <i>nd</i> 64.00 —
28	1 pc	rear floor panel <i>778.70</i>		<i>At/Bar</i> 816.00 <i>2</i>
29	1 pc	o/s rear spare tyre board <i>378</i>		\$ <i>nd</i> 550.80 —
30	1 pc	n/s rear spare tyre board <i>378</i>		\$ <i>nd</i> 550.80 —
31	1 pc	rear spare tyre holding		\$ <i>n</i> 58.61 <i>X</i>
32	2 pcs	rear no. plate lamp 1 @ 89.60		\$ <i>sn</i> 179.20 <i>X</i>
		Less 25 %		\$ 14,791.26
		Balance C/FD		\$ 3,697.82
				\$ 11,093.45
33	1 pc	in car camera (rear)		<i>Shen</i> 500.00 <i>sn 280sn</i>
34	1 pc	rear tail gate advertisement sticker		(Bill) <i>Shen</i> 350.00 <i>sn 120sn</i>
35	1 pc	rear no plate		<i>Shen</i> 70.00 <i>sn 45sn</i>
36	1 pc	rear end panel seal		<i>Shen</i> 250.00 <i>sn 30sn</i>
37	2 pc	rear reverse sensor 1 @ 448.00		<i>Shen</i> 896.00 <i>sn 200sn</i>
38	1 pc	rear windscreen glass inner seal		<i>Shen</i> 60.00 <i>sn 30sn</i>
39	1 pc	rear windscreen glass inner gum		<i>Shen</i> 60.00 <i>sn 40sn</i>
40	1 pc	battery		<i>Shen</i> 380.00 <i>sn 2</i>
				\$ 13,659.45
		Labour charges		\$ 1,600.00 <i>1300</i>
		To putty and spray painting		\$ 1,200.00 <i>1000</i>
		Re-seal anti rust		\$ 200.00 <i>120</i>
		To transfer tail gate		\$ 120.00 <i>60</i>
		To check, replace, repair wiring		\$ 80.00 <i>20</i>
		To remove and refix rear windscreen glass		\$ 160.00 <i>120</i>
		To remove and refix rear in car camera		\$ 120.00 <i>50</i>
		Remove and refix exhaust box		\$ 120.00 <i>60</i>
		Remove and refix rear garnish, carpet, etc.		\$ 220.00 <i>120</i>
		Plus 7% GST		\$ 17,479.45
		Grand Total		\$ 1,223.56
				\$ 18,703.01

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 Nov 2019 Edit Reg		13 Nov 2019 00:00 Edit Adj Rpt	S\$8,800.00 Edit Estimates	S\$8,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Mah Singh Ind Singh , ID: S0161622F								
Main Claimant:	SJ MOTOR ENTERPRISE , Co. Reg. No.: 52838801X								
Vehicle Reg. No.:	SLL6480C	Date of Loss:	11/11/2019 00:00 - :59 [32 Months and 8 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201900034875		Policy/Cover Note No.:	PNCV2019-00000506 (Comprehensive) Coverage: 07/05/2019 - 14/05/2020					
Vehicle Reg. No. (Insured):	SJQ5125H	Policy No. (Claimant):							
Repairer:	Hc Auto Pte Ltd (HQ) BLOCK 20 SECTOR A SIN MING IND. EST. #01-20, 575678 Sin Ming - Tel:								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Eileen Bay]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 22/11/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLL6480C (1201900034875)**
[SJQ5125H]
TP
SJ MOTOR ENTERPRISE
Nov 11 2019 12:00AM
[Mah Singh Ind Singh]
Hc Auto Pte Ltd

Upload Documents Upload Photos Compose New Letter			View	View in Browser <input type="button" value="v"/>
Assessment Reports			1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/11/19 17:11	Adjuster Immediate Advice	 Load HTM	<input type="checkbox"/>
Photos/Images			3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	13/02/20 13:55	General View	 Load JPG	<input checked="" type="checkbox"/>
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4	13/02/20 13:55	General View	 Load JPG	<input checked="" type="checkbox"/>
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23	13/02/20 13:55	General View	 Load JPG	<input checked="" type="checkbox"/>
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25	13/02/20 13:55	General View	 Load JPG	<input checked="" type="checkbox"/>
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29	13/02/20 13:55	General View	 Load JPG	<input checked="" type="checkbox"/>
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31	13/02/20 13:55	General View	 Load JPG	<input checked="" type="checkbox"/>
32	13/02/20 13:55	General View	 Load JPG	<input checked="" type="checkbox"/>
33	13/02/20 13:55	General View	 Load JPG	<input checked="" type="checkbox"/>
34	13/02/20 13:59	Reinspection Photo	 Load JPG	<input type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	13/02/20 13:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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37	13/02/20 13:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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53	13/02/20 13:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
54	13/02/20 13:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
55	13/02/20 13:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
56	13/02/20 13:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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58	13/02/20 13:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
59	13/02/20 13:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
60	13/02/20 13:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
61	13/02/20 13:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
62	13/02/20 13:59	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/11/19 07:38	CORRESPONDENCE EMAIL FROM FWD ON 13/11/2019 TO CONDUCT SURVEY	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	13/11/19 11:45	EMAIL LKK TO ARRANGE SURVEY	 Load PDF	
2	13/11/19 11:45	SURVEY AGREE ON SJE - REQ TO ASSIGN LKK (KENNETH KONG)	 Load PDF	
3	13/11/19 11:45	SJQ5125H OI GIA	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer. <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/FWD19020094/KTF3E2

Date: 17/02/2020

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNCV2019-00000506
Claimant Vehicle No : SLL6480C **Insured Vehicle No :** SJQ5125H
 Date of Loss: 11/11/2019 Nature of Claim: TP Claim No: 1201900034875

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLL6480C**
 Make & Model: TOYOTA SIENTA HYBRID, 1.5 X CVT (A) Engine No: 1NZR477700
 Reg. Date: 03/03/2017 (Man. Year: 2016) Chassis No: NHP1707074258
 Colour: Metallic Blue Odometer: 185407 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15
 Front Left Side: Davanti 9 mm Rear Left Side: DURATURN 8 mm
 Front Right Side: Davanti 9 mm Rear Right Side: DURATURN 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %	
Parts	13,659.44	8,175.23	5,484.21	40.15	
Miscellaneous Items	0.00	0.00	0.00		
Labour	3,820.00	2,850.00	970.00	25.39	
Paintwork Labour	0.00	0.00	0.00		
Towing	0.00	0.00	0.00		
Calculated Gross Total (S\$)	17,479.44	11,025.23	6,454.21	36.92	
Approved Total (Overridden) (S\$)		8,800.00			
	(S\$)	17,479.44	8,800.00	8,679.44	49.66
	+ GST 7.00/7.00% (S\$)	1,223.56	616.00	607.56	49.66
	Nett Amount (S\$)	18,703.00	9,416.00	9,287.00	49.66

INSPECTION

Date of Assignment: 13/11/2019
 Date Inspected: 13/11/2019 Inspected At: 160 SIN MING DRIVE #05-09
 Repairer : Hc Auto Pte Ltd (HQ)
 Estimated Period of Repair: 11.0 days

Adjuster: KENNETH KONG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 17 Feb 2020)
Parts:	M1-MPV	TOYOTA SIENNA HYBRID 1.5 X CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLL6480C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*IN CAR CAMERA (REAR)	Shorted	500.00 FS	*280.00 FS
2	1		*REAR TAIL GATE ADVERTISEMENT STICKER	Necessary	350.00 FS	*120.00 FS
3	1		*REAR NO PLATE	Cracked	70.00 FS	*45.00 FS
4	1		*REAR END PANEL SEAL	Necessary	250.00 FS	*30.00 FS
5	1		*REAR WINDSCREEN GLASS INNER SEAL	Necessary	60.00 FS	*30.00 FS
6	1		*REAR WINDSCREEN GLASS INNER GUM	Necessary	60.00 FS	*40.00 FS
7	1		*BATTERY	Serviceable	380.00 FS	*- FS
8	1		*TAIL GATE	Bent	1,312.00 FL	*1,086.00 FL
9	1		*TAIL GATE INNER LOCK	Dented	448.00 FL	*265.00 FL
10	1		*TAIL GATE INNER LOCK CATCH	Distorted	64.00 FL	*64.00 FL
11	1		*TAIL GATE INNER TRIMBOARD	Buckled	288.00 FL	*288.00 FL
12	1		*TAIL GATE OUTER MOLDING	Warped	281.72 FL	*167.00 FL
13	1		*TAIL GATE TOYOTA LOGO	Necessary	80.00 FL	*80.00 FL
14	1		*TAIL GATE WINDSCREEN GLASS MOLDING	Necessary	96.00 FL	*96.00 FL
15	1		*TAIL GATE BOTTOM HOLDER	Dented	55.97 FL	*55.97 FL
16	2		*TAIL GATE REFLECTOR	O/S Cracked / N/S Cut	544.00 FL	*544.00 FL
17	2		*TAIL LAMP	O/S Cut / N/S Mtg Cracked	1,254.00 FL	*850.00 FL
18	1		*REAR WEATHER STRIP	Dented / Distorted	432.00 FL	*432.00 FL
19	1		*REAR BUMPER GARNISH (TOP)	Buckled	288.00 FL	*288.00 FL
20	1		*REAR BUMPER FASCIA	Bent	898.76 FL	*485.00 FL
21	1		*REAR BUMPER SIDE RETAINER	N/S Distorted	160.00 FL	*80.00 FL
22	2		*REAR BUMPER SIDE GARNISH	Dented / Cut	352.00 FL	*352.00 FL
23	2		*REAR BUMPER REFLECTOR	Serviceable	160.00 FL	*- FL
24	1		*REAR BUMPER TOW BAR COVER	Missing	57.60 FL	*57.60 FL
25	1		*REAR BUMPER SIDE EXTANSION	Bent	148.50 FL	*148.50 FL
26	1		*REAR LOCK SENSOR	Dented	556.80 FL	*161.60 FL
27	1		*REAR END PANEL (INNER)	Bent	608.10 FL	*608.10 FL
28	1		*REAR END PANEL (OUTER)	Bent	448.00 FL	*448.00 FL
29	1		*REAR END PANEL GARNISH	Buckled	166.40 FL	*166.40 FL
30	1		*REAR FENDER INNER GARNISH	N/S Serviceable / O/S Cracked	1,792.00 FL	*607.90 FL
31	1		*REAR WIPER MOTOR	Jammed	736.00 FL	*655.00 FL
32	1		*REAR EXHAUST BOX	Repair	768.00 FL	*- FL
33	1		*REAR TOOLS BOX	Dented	576.00 FL	*322.20 FL
34	10		*REAR TOOLS BOX CLIP	Necessary	64.00 FL	*64.00 FL
35	1		*REAR FLOOR PANEL	Bent / Buckled	816.00 FL	*778.70 FL
36	1		*O/S REAR SPARE TYRE BOARD	Dented	550.80 FL	*378.00 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
37	1		*N/S REAR SPARE TYRE BOARD	Dented	550.80 FL	*378.00 FL
38	1		*REAR SPARE TYRE HOLDING	Repair	58.61 FL	*- FL
39	2		*REAR NO. PLATE LAMP	Serviceable	179.20 FL	*- FL
40	2		*REAR REVERSE SENSOR	Shorted	896.00 FS	*200.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	17,357.26	10,651.97
- List Item Discount on L Items 25.00/25.00% (S\$)	3,697.82	2,476.74
Total Parts (S\$)	13,659.44	8,175.23

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR CHARGES	New	1,600.00	1,300.00
2	TO PUTTY AND SPRAY PAINTING	New	1,200.00	1,000.00
3	RE-SEAL ANTI-RUST	New	200.00	120.00
4	TO TRANSFER TAIL GATE	New	120.00	60.00
5	TO CHECK, REPLACE, REPAIR WIRING	New	80.00	20.00
6	TO REMOVE AND REFIX REAR WINDSCREEN GLASS	New	160.00	120.00
7	TO REMOVE AND REFIX REAR IN CAR CAMERA	New	120.00	50.00
8	REMOVE AND REFIX EXHAUST BOX	New	120.00	60.00
9	REMOVE AND REFIX REAR GARNISH, CARPET, ETC	New	220.00	120.00
Gross Labour Cost (S\$)			3,820.00	2,850.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >