

ASS. REG. BY: Sun PmREF: NT4CNS/INC 19020086/Q4E307

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

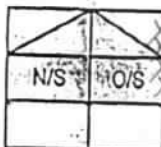
Insured: PA 1563RPolicy No. 5070614402-04 (27/03/2019 - 26/03/2020)Claims No. MT/1074569-001

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHB 5571E Yr Regn: 08/04/2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius c.c. 1798Colour: Maroon A/C: Insured / Std / NI / NASp. Reading 367938 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: JTPKN364905767824

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD A/Rlm or

Tyre Size: F: 195/65 R15R: 195/65 R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Westlake

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

R/Bal. 5 mm R/Bal. 5 mmL/Bal. 5 mm L/Bal. 5 mmD.O.A. 08/11/2019 D.O.I. 11/11/2019Survey held at SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Take photo - 11/11/2019

Marked Estimate - 12/11/2019

PA 1563R - NA/INC 13006333/m2 DPA: 22/03/2019

SHB 5571E - NS/INC 13009984/m2 DPA: 15/05/2015

(confirm with Poh Suan

Finalize: \$2000 @ 3 days, (Red: 3460.05/38%)

Date/Time, File Pass to?

☐ : Prel. Report☒ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 3Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Wash and (\$Survey Fee: 160Transportation: \$ + RS, \$

Phone

Others

TOTAL

160Report Form: TPLump Sum / L.P. / 2000

eBaoTech

GeneralClaim

Hello, NAC\_PAYA\_UBI\_800601

Change Language

Change Password

Log Out

My Desktop

Notice of Loss

## Policy Query

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="08/11/2019 08:34"/>
Vehicle No.(For Motor)	<input type="text" value="PA1563R"/>	Certificate Number	<input type="text"/>

Search

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5070614402-04		ISLAND WIDE CHARTER BUS SERVICE	51014300L	GBS	Third Party, Fire & Theft	PA1563R	PA1563R	27/03/2019	26/03/2020

Continue

## Denise Tay (LKKAuto)

**From:** MTCL@income.com.sg  
**Sent:** Friday, 6 December 2019 9:58 AM  
**To:** Denise Tay (LKKAuto)  
**Subject:** RE: REQUEST CLAIM REQUEST

Dear Sir/Mdm,

We have registered the claim.

Our reference number: MT/1074569-001  
Claim Officer: Quek Swee Keng

Please allow the claim officer 2-3 working days to respond to your case.

We appreciate if you do not respond to this email. Thank you

Best regards

**Diana Tay**  
Senior Admin Assistant  
[www.income.com.sg](http://www.income.com.sg)



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.  
Find out more at [Income.com.sg/careers](http://Income.com.sg/careers)

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yo

**From:** Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]  
**Sent:** Thursday, 5 December 2019 4:24 PM  
**To:** MTCL@income.com.sg  
**Subject:** REQUEST CLAIM REQUEST

Dear Sir/Madam,

Request claim number

Date : 05/12/2019

S/No	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	SMRT TAXIS PTE LTD	SHB 5571E	PA 1563R	08/11/2019	18:25	7,777.25	2000.00

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	369K
<b>Vehicle Details</b>	
Vehicle No.:	SHB5571E
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Nov 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS TAXI (SMRT)
Primary Colour:	Maroon
Manufacturing Year:	2015
Engine No.:	2ZR6590528
Chassis No.:	JTDKN36U905767824
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$29,508.00
Original Registration Date:	08 Apr 2016
First Registration Date:	08 Apr 2016
Transfer Count:	0
Actual ARF Paid:	\$5,000.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	07 Apr 2024
PARF Rebate Amount:	\$3,750.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	07 Apr 2024
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$36,862.00
COE Rebate Amount:	\$20,291.00
<b>Total Rebate Amount:</b>	<b>\$24,041.00</b>
<b>Message</b>	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 12 Nov 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	09/11/2019 10:03
Date Of Accident	08/11/2019 18:25
Exact Location Of Accident	CHOA CHU KANG AVE 4 (LOT ONE SHOPPER'S MALL)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB5571E
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	

### Driver

Name of Driver	SEE KER HUAT
NRIC No	S0154296F
Date Of Birth	04/09/1953
Occupation	OUTDOOR
Date Of Driving Pass	28/03/1973
Driving Experience	46 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	291
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - RELIEF
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO POLICE REPORT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE TOO BIG
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	PA1563R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	BUS
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

## Sketch Plan Pg. 1

### SKETCH PLAN

LOT ONE SHOPPER'S MALL

Bus Stop

345

CHINA CHU KANG AVE 4

A - SHB 5571E

B-PA 1563R

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.



施家路

du 9/11/19

Policyholder's Signature

Date &amp; Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:





**SINGAPORE  
POLICE FORCE**



T/20191109/2070

Police Station Of Origin:  
Bukit Batok N.P.C  
21 Bukit Batok East Avenue 4 SINGAPORE  
659840  
Tel No: 1800-6659999

1 of 3

Report No. T/20191109/2070

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 09/11/2019 13:15		Vide Report No.:		Station Diary No.: 64	
<b>Informant's Particulars</b>					
Name of Informant: SEE KER HUAT			Address: APT BLK 291C BUKIT BATOK STREET 24 #15-37 SINGAPORE 652291		
ID Type / ID No.: NRIC NO / S0154296F			Contact No.: Home/Office: Mobile: 91837651		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 66	Date of Birth: 04/09/1953	Type of Informant: Driver		
Race: Chinese			Language: English		Institution / School Name:
Occupation: Taxi driver			Driving Licence Information: Class: 3		Date of Expiry:

**General Information of the Accident**

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 08/11/2019 18:40	Type of Location: Straight Road
Location: Along Road 1 CHOA CHU KANG AVENUE 4  Along Choa Chu Kang Avenue 4, near the Lot 1 taxi stand entrance.				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Heavy
Type of Collision: Between Moving Vehicles - Side Swipe - Same Direction				Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
PA1563R	Bus/Coach/Minibus					0
SHB5571E	TAXI	TOYOTA	PRIUS	Brown	Seriously Damaged	0

**Details of Person Involved**

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE  
POLICE FORCE**



T/20191109/2070

Police Station Of Origin:  
Bukit Batok N.P.C  
21 Bukit Batok East Avenue 4 SINGAPORE  
659840  
Tel No: 1800-6659999

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Report No. T/20191109/2070

## CONTINUATION OF REPORT

Driver			
Name	SEE KER HUAT	ID No.	S0154296F
Related Vehicle	SHB5571E (TAXI)	Contact No.	91837651
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

**Brief Details.**

On 08/11/2019 at about 1840hrs, I was driving my taxi, SHB5571E, and was travelling along Choa Chu Kang Avenue 4 at the left most lane. I wanted to turn left into Lot 1 Shoppers' Mall taxi stand to pick up passenger. In front of me was a bus, PA1563R, stopping before the bus stop to alight passenger with its position in between lanes at the entrance of Lot 1 Shoppers' Mall. While I was turning left into the entrance of Lot 1 Shoppers' Mall, suddenly the said bus moved out to the right side, causing its rear left portion to hit onto the front right portion of my taxi. The bus did not stop and had just move off from the said location.



**SINGAPORE  
POLICE FORCE**



T/20191109/2070

Police Station Of Origin:  
Bukit Batok N.P.C  
21 Bukit Batok East Avenue 4 SINGAPORE  
659840  
Tel No: 1800-6659999

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Report No. T/20191109/2070

CONTINUATION OF REPORT

**Sketch Plan**

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: J/ SI MOHAMMAD NIUR AZMI BIN KARIM	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 09/11/2019 13:15
Officer In Charge Of Case: TP / HRT / Sr Staff Sgt IRMAN BIN MOHAMAD SAID Contact No.: 65476145	Classification Of Case:
Authentication Stamp NP168	



## Case Details

Case Reference Number : TAX/11/19/2027  
 Type of Repair : Accident Repair  
 Vehicle Registration Number : SHB5571E

Company Type : SMRT Taxis Pte Ltd  
 Estimation ID : EST-9272-ID  
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : NTUC Income Insurance Co-operative Ltd  
 Accident Date and Time : 08/11/2019 10:25 AM  
 Vehicle Age(In Months) : 43

## Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

SMRT Recommendation												Surveyor Approval		
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER FRT	1	482.00	482.00	25.00	361.50	Replace	1	361.50	Replace	✓
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	10	12.08	Replace	✓ Nec.
One Time Key In	Main			BUMPER SUPPORT F/RH	1	76.40	76.40	25.00	57.30	Replace	0	0	Not Given	✓ X SVC
One Time Key In	Main			BUMPER SUPPORT F/LH	1	76.40	76.40	25.00	57.30	Replace	0	0	Not Given	✓ X SVC
One Time Key In	Main			BUMPER ENERGY ABSORBER FRT	1	78.80	78.80	25.00	59.10	Replace	0	0	Not Given	✓ X SVC
One Time Key In	Main			BUMPER REINFORCEMENT FRT	1	498.40	498.40	25.00	373.80	Replace	0	0	Not Given	✓ X SVC
One Time Key In	Main			ARM SUB-ASSY,FR BUMPER LH	1	250.40	250.40	25.00	187.80	Replace	0	0	Not Given	✓ X SVC
One Time Key In	Main			ARM SUB-ASSY,FR BUMPER RH	1	250.40	250.40	25.00	187.80	Replace	0	0	Not Given	✓ X SVC
One Time Key In	Main			BUMPER LIP FRT	1	139.60	139.60	25.00	104.70	Replace	0	0	Not Given	✓ X SVC

Total Spare Part Cost 5,963.25

Surveyor Total 1,805.73

Lump Sum Discount (%) 20.00

Lump Sum Dis (%) 20

Final Spare Part Cost 4,691.88

Final Sur Total 1,444.58

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER FRT ABSORBER LOWER	1	127.70	127.70	25.00	95.78	Replace	0	0	Not Giv	✕ Svc
One Time Key In	Main			UNDER COVER CENTER	1	448.30	448.30	25.00	336.23	Replace	0	0	Not Giv	✕ Svc
One Time Key In	Main			UNDER COVER SIDE/LH	1	46.10	46.10	25.00	34.58	Replace	0	0	Not Giv	✕ Svc
One Time Key In	Main			UNDER COVER SIDE/RH	1	46.10	46.10	25.00	34.58	Replace	0	0	Not Giv	✕ Svc
One Time Key In	Main			HEAD LAMP RH	1	945.20	945.20	10.00	850.68	Replace	1	850.68	Replace	✓ SCR
One Time Key In	Main			FENDER FRT/RH	1	723.40	723.40	25.00	542.55	Replace	1	542.55	Replace	✓ PP
One Time Key In	Main			NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace	✓ Nec
One Time Key In	Main			FENDER PROTECTOR FRT/RH SIDE	1	113.90	113.90	25.00	85.43	Replace	0	0	Not Giv	✕ Svc
One Time Key In	Main			FENDER LINER FRT/RH	1	171.70	171.70	25.00	128.77	Replace	0	0	Not Giv	✕ Svc
One Time Key In	Main			FENDER LINER PAD, FR WHEEL RH	1	49.30	49.30	25.00	36.97	Replace	0	0	Not Giv	✕ Svc
One Time Key In	Main			WHEEL DISC. FRONT	1	1,484.20	1,484.20	25.00	1,113.15	Replace	1	0	Repair	✕ R
One Time Key In	Main			TYRE	1	126.74	126.74	0.00	126.74	Replace	0	0	Not Giv	✕ Svc
One Time Key In	Main			MIRROR ASSY,RH	1	1,307.10	1,307.10	25.00	980.32	Replace	0	0	Not Giv	✕ Svc
One Time Key In	Main			MIRROR LAMP RH	1	65.30	65.30	10.00	58.77	Replace	0	0	Not Giv	✕ Svc

970694

Total Spare Part Cost	5,963.25	Surveyor Total	1,805.73
Lump Sum Discount (%)	20.00	Lump Sum Dis (%)	20
Final Spare Part Cost	4,691.88	Final Sur Total	1,444.58

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			COVER, OUTER MIRROR, RH	1	107.40	107.40	25.00	80.55	Replace	0	0	Not Given	X SVC
One Time Key In	Main			WIPER GARNISH COVER, RH	1	23.80	23.80	25.00	17.85	Replace	0	0	Not Given	X SVC
Total Spare Part Cost									5,963.25	Surveyor Total			1,805.73	
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)			20	
Final Spare Part Cost									4,691.88	Final Sur Total			1,444.58	

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR FRONT RH PORTION	338.00	200	/
Total:			338.00	200.00	

Spray Cost Detail



S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY FRONT BUMPER	378.00	200	/
2	Main	TO RESPRAY FRONT FENDER RH	378.00	200	/
3	Main	TO RESPRAY RIM	180.00	50	/
4	Main	RESPRAY MIRROR COVER RH	180.00	0	
Total:			1,116.00	450.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0	
2	Main	TO REPLACE SUNDRY PARTS	100.00	20	/
3	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	/
4	Main	TO WASH AND VACUUM	60.00	0	
Total:			360.00	40.00	

7706-64  
4520-64

## Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	4,691.88	1,444.58
Total Labour Cost	338.00	200.00
Total Spray Painting	1,116.00	450.00
Other	360.00	40.00
Overall Total	6,505.88	2,134.58
Lump Sum Repair Option	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Lump Sum Total	6,500.00	2,150.00
Surveyor Approved Amount		2,150.00
No of Repair Days*	4	3
Remarks	-	Lump sum repair, Take after spray photo. send to sunpin@lkkauto.com
Surveyor Name		Sun Pin (LKK)
Signature		 9460.05 13/11/19
Survey Date	12/11/2019	

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed **and** is subject to final approval from Insurance Company

Acknowledged by Repairer


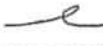
Signature:

Date:

## Section A - Accident Details

Registration Number	SHB5571E
Case Reference Number	TAX/11/19/2027
Registration Date	8/4/2016
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	SEE KER HUAT
Type of Accident	Side Swipe
Accident Date and Time	8/11/2019 6:25 PM
Accident Reported Date and Time	9/11/2019 10:07 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24104268
Special Instruction to ARC, if any	TOS
Prepared Date and Time	12/11/2019 11:01 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

## Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$338.00	\$200.00
Total Spray Cost	\$1,116.00	\$450.00
Total Spare Part Cost	\$5,963.25	\$1,805.74
Total Other Cost	\$360.00	(\$455.74)
<b>TOTAL COST</b>	<b>\$7,777.25</b>	<b>\$2,000.00 (L/S)</b>
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	4.0	3.0
Prepared / Adjusted By	Ang Bang Kien	Sun Pin (LKK) / NTUC
ARC / Surveyor Sign Off Date	13/11/2019 9:48 AM	12/11/2019 3:08 PM
Signature		
Remarks	Lump sum repair, Take after spray photo. send to sunpin@lkkauto.com	



## Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1911-0406	Invoice Number	
Quotation Date	25.11.2019	Invoice Date	
Invoice Amount		Prepared Date	

## Section D - Details of Repair Estimates

Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT RH PORTION	\$338.00	\$200.00
Total Labour	\$338.00	\$200.00

Part 2 - Spray Painting & Panel Beating Related Works		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00
TO RESPRAY RIM	\$180.00	\$50.00
RESPRAY MIRROR COVER RH	\$180.00	\$0.00
Total Spray Painting & Panel Beating	\$1,116.00	\$450.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
Lump Sum Adjustment by Surveyor	\$0.00	(\$495.74)
Total Other Costs	\$360.00	(\$455.74)

Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52119-47930	BUMPER FRT	1.00	\$482.00	25.00	\$361.50	Replace	Replace
		52161-16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace
		52115-47040	BUMPER SUPPORT F/RH	0.00	\$76.40	0.00	\$0.00	Replace	Not Given
		52116-47040	BUMPER SUPPORT F/LH	0.00	\$76.40	0.00	\$0.00	Replace	Not Given
		52611-47080	BUMPER ENERGY ABSORBER FRT	0.00	\$78.80	0.00	\$0.00	Replace	Not Given
		52021-47023	BUMPER REINFORCEMENT FRT	0.00	\$498.40	0.00	\$0.00	Replace	Not Given
		57014-47030	ARM SUB-ASSY,FR BUMPER LH	0.00	\$250.40	0.00	\$0.00	Replace	Not Given
		57013-47030	ARM SUB-ASSY,FR BUMPER RH	0.00	\$250.40	0.00	\$0.00	Replace	Not Given
		76851-47020	BUMPER LIP FRT	0.00	\$139.60	0.00	\$0.00	Replace	Not Given
		52618-47050	BUMPER FRT ABSORBER LOWER	0.00	\$127.70	0.00	\$0.00	Replace	Not Given
		51410-12105	UNDER COVER CENTER	0.00	\$448.30	0.00	\$0.00	Replace	Not Given
		51444-12050	UNDER COVER SIDE/LH	0.00	\$46.10	0.00	\$0.00	Replace	Not Given
		51443-12080	UNDER COVER SIDE/RH	0.00	\$46.10	0.00	\$0.00	Replace	Not Given

	81130-47500	HEAD LAMP RH	1.00	\$945.20	10.00	\$850.68	Replace	Replace	✓
	53801-47050	FENDER FRT/RH	1.00	\$723.40	25.00	\$542.55	Replace	Replace	✓
	75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace	✓
	53827-47030	FENDER PROTECTOR FRT/RH SIDE	0.00	\$113.90	0.00	\$0.00	Replace	Not Given	X
	53875-47030	FENDER LINER FRT/RH	0.00	\$171.70	0.00	\$0.00	Replace	Not Given	X
	53851-47040	FENDER LINER PAD, FR WHEEL, RH	0.00	\$49.30	0.00	\$0.00	Replace	Not Given	X
	42611-47140	WHEEL DISC, FRONT	1.00	\$1,484.20	100.00	\$0.00	Replace	Repair	✓
		TYRE	0.00	\$126.74	0.00	\$0.00	Replace	Not Given	X
	87910-47330	MIRROR ASSY, RH	0.00	\$1,307.10	0.00	\$0.00	Replace	Not Given	X
	81730-52090	MIRROR LAMP RH	0.00	\$65.30	0.00	\$0.00	Replace	Not Given	X
	879157-4010	COVER, OUTER MIRROR, RH	0.00	\$107.40	0.00	\$0.00	Replace	Not Given	X
	55083-47011	WIPER GARNISH COVER, RH	0.00	\$23.80	0.00	\$0.00	Replace	Not Given	X
Total				\$7,692.15		\$1,805.74			

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

1805.74  
+ 200.00  
+ 490.00

2495.74

- 200

1996.59

45 \$ 2000/-

Repair day - 3 days



## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC19020086/Qtf3e2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE  
189556

Date: 10-12-2019



Code: INC4

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PA 1563R	Veh. Inspected	SHB 5571E
Policy No.	5070614402-04	Coverage (\$)	0.00
Claim No.	MT/1074569-001	Excess (\$)	0.00
Assign From		Assign Date	11/11/2019

### 2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTDKN36U905767824	Colour	MAROON
Odometer	367938	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	WEST LAKE	5 mm
L/H Front Tyre	195/65 R15	WEST LAKE	5 mm
R/H Rear Tyre	195/65 R15	WEST LAKE	5 mm
L/H Rear Tyre	195/65 R15	WEST LAKE	5 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.
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### 5. General Information

Accident Date	08/11/2019	Inspection Date	11/11/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 5571E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	BUMPER FRT (DISC 25%)	DENTED	482.00	361.50
10	BUMPER CLIPS @\$1.61 (DISC 25%)	NECESSARY	16.10	12.08
1	FENDER FRT / RH (DISC 25%)	DENTED	723.40	542.55
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.93
1	HEAD LAMP RH (DISC 10%)	SCRATCHED	945.20	850.68
1	BUMPER SUPPORT F/RH	SERVICEABLE	76.40	-
1	BUMPER SUPPORT F/LH	SERVICEABLE	76.40	-
1	BUMPER ENERGY ABSORBER FRT	SERVICEABLE	78.80	-
1	BUMPER REINFORCEMENT FRT	SERVICEABLE	498.40	-
1	ARM SUB-ASSY, FR BUMPER LH	SERVICEABLE	250.40	-
1	ARM SUB-ASSY, FR BUMPER RH	SERVICEABLE	250.40	-
1	BUMPER LIP FRT	SERVICEABLE	139.60	-
1	BUMPER FRT ABSORBER LOWER	SERVICEABLE	127.70	-
1	UNDER COVER CENTER	SERVICEABLE	448.30	-
1	UNDER COVER SIDE / LH	SERVICEABLE	46.10	-
1	UNDER COVER SIDE / RH	SERVICEABLE	46.10	-
1	FENDER PROTECTOR FRT / RH SIDE	SERVICEABLE	113.90	-
1	FENDER LINER FRT / RH	SERVICEABLE	171.70	-
1	FENDER LINER PAD, FR WHEEL. RH	SERVICEABLE	49.30	-
1	TYRE	SERVICEABLE	126.74	-
1	MIRROR ASSY, RH	SERVICEABLE	1,307.10	-
1	MIRROR LAMP RH	SERVICEABLE	65.30	-
1	COVER, OUTER MIRROR, RH	SERVICEABLE	107.40	-
1	WIPER GARNISH COVER, RH	SERVICEABLE	23.80	-
1	WHEEL DISC. FRONT	TO REPAIR SEE LABOUR	1,484.20	-
			7,706.64	1,805.74
<b><u>LABOUR</u></b>				
PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF WHEEL DISC. FRONT.			338.00	200.00

Report Ref No. NS/INC19020086/Qtf3e2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPRAY PAINT.		1,116.00	450.00
	TO DO WHEEL ALIGNMENT / TYRE BALANCING.	NOT NECESSARY	120.00	-
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			1,814.00	690.00
GRAND TOTAL			9,520.64	2,495.74
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				2,000.00

Report Ref No. NS/INC19020086/Qtf3e2

OI SUN PIN

Asst. Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,  
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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