

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 13 March, 2020 4:50 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> 3rd party survey SLV7552U - 19/19/19/VC05/022619 - LKK REF CC4/LPC19020074/Kha3 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

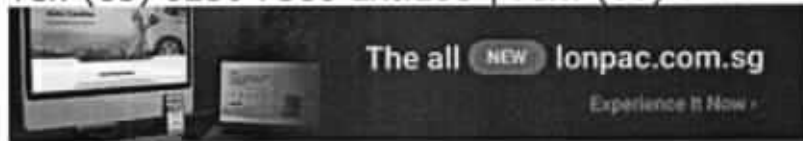
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 5 March 2020 4:30 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: 3rd party survey SLV7552U - 19/19/19/VC05/022619 [External Confidential] - LKK REF CC4/LPC19020074/Kha3

Your Ref: 19/19/19/VC05/022619

Our Ref: CC4/LPC19020074/Kha3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES GBG 8730M (OI) AND SLV 7552U (TP) ON 09/11/2019

We refer to the subject matter and to the assignment dated 12th November 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had rear-ended the TP vehicle.

As such, in view of BOLA 27, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**TROPICAL TECH AUTOMOBILE SERVICES**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 8,966.80	\$ 2,300.56
Loss of Rental (\$130 x 4 days)	\$ 520.00	\$ 400.00 (\$100 x 4 days)
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 9,494.29	\$ 2,708.05

Breakdown of days is as follows:

Our surveyor's recommended days to repair	4 days
TOTAL	4 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Tuesday, 18 February, 2020 4:06 PM

To: GERALD POH WEE BIN

Cc: Admin A; Vic (LKKAuto); MT_Claim_SG

Subject: RE: 3rd party survey SLV7552U - 19/19/19/VC05/022619 [External Confidential] - LKK REF CC4/LPC19020074/Kha3

LPC ref: 19/19/19/VC05/022619

LKK REF: CC4/LPC19020074/Kha3

Dear Sirs / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed below for your perusal:

- TP estimated cost of repair
- Preliminary advice

Yours faithfully

LETTER OF AUTHORITY

Our reference : TT 77 / 19 / TP / WT

Your reference: **GBG8730M**

18 November 2019

Lompac Insurance Bhd

101 Thomson Road,
#18-01 United Square,
S'pore 307591

Attention : Motor Claims Third Party Department

Tel : 62507388

Fax : 62532058

Your Insured Registration No : **GBG8730M**

Dear Sir / madam,

**TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : GBG8730M AND
SLV7552U CTE TOWARDS CITY ON 09 NOVEMBER 2019 AT ABOUT 0945 HRS.**

I / We, M / s **SIM CHOR HANG**, holding of NRIC / Company Registration No : **S 1037832 Z**, of C / o Blk 5030 Ang Mo Kio Avenue 3 #01-201 Industrial Park 2 Singapore 569535, Owner of the Motor Vehicle Registration No : **SLV7552U** do hereby authorise "**M / s TROPICAL TECH AUTOMOBILE SERVICES**" as my / our authorised representative to write, negotiate, signed any correspondence / voucher and settle claims on my / our behalf in my / our claims against the party / parties involved in the above mentioned accident.

I / We also agree settlement sum \$ 2,828.05 in favour of my / our representative, "**M / s TROPICAL TECH AUTOMOBILE SERVICES**" and that the said payment be forwarded to them as full and final discharge of my / our claim.

* I / We request all correspondence to be forwarded to "**TROPICAL TECH AUTOMOBILE SERVICES**".

Yours sincerely,



M / s : **SIM CHOR HANG**
NRIC / Company Registration No : **S 1037832 Z**
Blk 5030 Ang Mo Kio Avenue 3 #01-201
Industrial Park 2 Singapore 569535



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VC05/022619
DATE : 14 MARCH 2020


DISCHARGE VOUCHER

I/We, SIM CHOR HANG confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner of GBG 8730M the sum of Singapore Dollars Two Thousand Seven Hundred Only (\$2,700.00) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SLV 7552U on 09 NOVEMBER 2019 along CTE TOWARDS CITY.

I /We hereby agree to indemnify and keep indemnify (ACE INTEGRATED PTE LTD / LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/S TROPICAL TECH AUTOMOBILE SERVICES.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....20/03/2020
Signature of vehicle owner/Date

Sim Chor Hang
.....
Name of vehicle owner/Date

Tropical Tech Automobile Services

Blk 5030, Ang Mo Kio Avenue 3, #01-201, Industrial Park 2, Singapore 569535

Tel : 6481 7773 / 6481 1403 Fax : 6484 4978

E-mail : tasc303@singnet.com.sg

M / s : **Lonpac Insurance Bhd**

300, Beach Road,

#17-04 / 07, The Concourse,

Singapore 199555

Final bill :

TT 77 / 19 / TP / WT

Attn : Motor Claims Third Party Department

Tel : 62507388

Fax : 62532058

Registration No :

SLV7552U

Make model :

Nissan Note

Mileage :

Date :

29 / 11 / 2019

**TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : GBG8730M AND
SLV7552U CTE TOWARDS CITY ON 09 NOVEMBER 2019 AT ABOUT 0945HRS.**

lpc	Rear boot	\$	976.40
lpc	Rear bumper	\$	414.00
	Sub A total :	\$	1,390.40
	Less 10% discount :	\$	139.04
	A total :	\$	1,251.36

Special net items :

lpc	Rear boot emblem	\$	55.30
lpc	Rear boot 'Note' designation	\$	43.90
	B total :	\$	99.20

Remove and refit rear windscreen.	\$	120.00
-----------------------------------	----	--------

Remove and transfer rear boot necessary attachment spart part items.

Remove and transfer rear bumper necessary attachment spart part items.

Remove and refit rear boot, rear bumper.

Heat /weld / beating / pull / straighten / align rear chassis frame by Chassis Alignment jack.

\$	400.00
----	--------

Total amount of Page 1 :

\$	1,870.56
----	----------

Tropical Tech Automobile Services


(Authorised Signature)
William Tan

Tropical Tech Automobile Services

Blk 5030, Ang Mo Kio Avenue 3, #01-201, Industrial Park 2, Singapore 569535

Tel : 6481 7773 / 6481 1403 Fax : 6484 4978

E-mail : tasc303@singnet.com.sg

M / s :	Lonpac Insurance Bhd 300, Beach Road, #17-04 / 07, The Concourse, Singapore 199555	Final bill :	TT 77 / 19 / TP / WT
Attn :	Motor Claims Third Party Department	Registration No :	SLV7552U
Tel :	62507388	Make model :	Nissan Note
Fax :	62532058		

Mileage :	Date :	29 / 11 / 2019
-----------	--------	----------------

**TRAFFIC ACCIDENT INVOLVING VEHICLE BEARING REGISTRATION NO : GBG8730M AND
SLV7552U CTE TOWARDS CITY ON 09 NOVEMBER 2019 AT ABOUT 0945HRS.**

Tuff kote rear damaged portion,	\$	30.00
Putty / primer application, spray painting on rear boot, rear bumper, rear bumper parktronic sensor	\$	400.00
Balance amount brought from Page 1 :	\$	1,870.56
LTA search fee for vehicle no : GBG8730M :	\$	7.49
Ban Hong Lee Motor Servixes, Rental Charge Invoice No : RA140809 for vehicle SKU4252Y from 18 / 11 / 2019 to 21 / 11 / 2019 :	\$	520.00
Grand final amount :	\$	2,828.05

Tropical Tech Automobile Services


(Authorised Signature)
William Tan



BAN HONG LEE MOTOR SERVICES

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3)
Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5080
Reg. No. 263102/00M
TOWING SERVICE: 6858 4067 (After 10.30pm)

Truck Rental
Motor Repair
Motor Insurance Claims
Insurance Agent
Dealer in Used Car
Authorised Carpool Service Centre

心平及罗德出租
汽车租赁
保险理赔
代理保险
买卖汽车
维修服务中心

SLV 7552U
Nissan Note



车辆出租合同 VEHICLE RENTAL AGREEMENT

14-11-26092096

Date: 18/11/18
Owner: BAN HONG LEE MOTOR SERVICES ("the owner")
Hirer: Sim Chor Hong
Address: BLK 424A Toloan Ave 11 #12-268 S' 761424
NRIC / Co. Reg. No: S 16378322
Tel: Fax: H/P:

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SKW4773 E SKU4252Y		Agreement No.: 140809	
Driver's Particulars		Odometer:	
Name: Sim Chor Hong		Date & Time Out: 18/11/18 9:30am	
Address:		Date & Time In: 21/11/18 3pm	
I/C No: 16378322	Dr/Licence No: 16378322	Hour @\$	
Date of Issue: 14/6/03	Occupation:	4 Days @\$ 130/-	
Date of Birth: 27/3/1943	Tools: One Spare Tyre	Wks @\$	
		Mths @\$	

Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ 3000/- comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

Own Vehicle Damage

Hirer is responsible for the first \$ 3000/- excess for collision/damage to first party, (i.e.) BAN HONG LEE MOTOR SERVICES (including windscreen) plus loss of earning while damaged vehicle is under repair.

Authorised Driver

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable):

Sub-Total:

Balance To Pay: \$ 520/-

PETROL/DIESEL AT YOUR OWN EXPENSE
FOR LOCAL USE ONLY

BAN HONG LEE MOTOR SERVICES

Authorised Signature

Hirer's Signature



Phua Choon Aik

Phua Choon Aik has successfully logged out.
Your last login date and time was 11 Nov 2019, 11:46:29.
To return to ONE.MOTORING, please [click here](#).
For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/No.	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Amount
1	Vehicle	GRC8730M		18.32 Insurance Enquiry (GRD Payment)	2.49
• Log Date/Time 11 Nov 2019 / 11:48:41					

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
*GBG8730M	09 Nov 2019 / 10:30:00	Successful	L06	LONPAC INSURANCE BHD

[Previous](#)

[OK](#)