

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 5 March, 2020 4:30 PM
To: GERALD POH WEE BIN
Cc: Admin A; MT_Claim_SG; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: 3rd party survey SLV7552U - 19/19/19/VC05/022619
[External Confidential] - LKK REF CC4/LPC19020074/Kha3
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf

Your Ref: 19/19/19/VC05/022619

Our Ref: CC4/LPC19020074/Kha3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES GBG 8730M (OI) AND SLV 7552U (TP) ON 09/11/2019

We refer to the subject matter and to the assignment dated 12th November 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had rear-ended the TP vehicle.

As such, in view of BOLA 27, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**TROPICAL TECH AUTOMOBILE SERVICES**" as below:

| TP CLAIMED | | REVISED - TO OFFER |
|---------------------------------|--------------------|----------------------------|
| Cost of Repair (w/gst) | \$ 8,966.80 | \$ 2,300.56 |
| Loss of Rental (\$130 x 4 days) | \$ 520.00 | \$ 400.00 (\$100 x 4 days) |
| LTA Search Fee | \$ 7.49 | \$ 7.49 |
| TOTAL | \$ 9,494.29 | \$ 2,708.05 |

Breakdown of days is as follows:

| | |
|---|---------------|
| Our surveyor's recommended days to repair | 4 days |
| TOTAL | 4 days |

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Pte Ltd

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From: Vic (LKKAuto)

Sent: Tuesday, 18 February, 2020 4:06 PM

To: GERALD POH WEE BIN

Cc: Admin A; Vic (LKKAuto); MT_Claim_SG

Subject: RE: 3rd party survey SLV7552U - 19/19/19/VC05/022619 [External Confidential] - LKK REF CC4/LPC19020074/Kha3

LPC ref: 19/19/19/VC05/022619

LKK REF: CC4/LPC19020074/Kha3

Dear Sirs / Madam,

We refer to the above matter.

We had inspected TP vehicle on a WP basis and TP repairer proposed for a direct settlement.

Enclosed below for your perusal:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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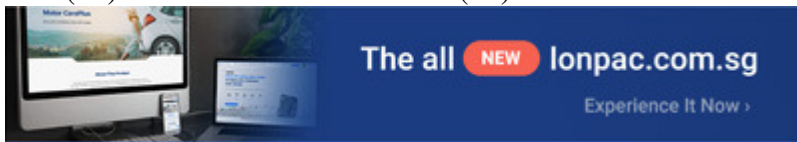
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 12 November, 2019 5:22 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: 3rd party survey SLV7552U [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured 's report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 12 November, 2019 5:17 PM
To: MT_Claim_SG
Cc: Vic (LKKAuto); Admin A
Subject: RE: 3rd party survey SLV7552U [External Confidential]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 19/19/19/VC05/022619
LKK REF: CC4/LPC19020074/ha3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 12 November, 2019 11:57 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>;
Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: 3rd party survey SLV7552U [External Confidential]

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Tuesday, 12 November 2019 8:00 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: 3rd party survey SLV7552U [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VC05/022619

Dear Nivitha,

Kindly liaise with the workshop for the survey.

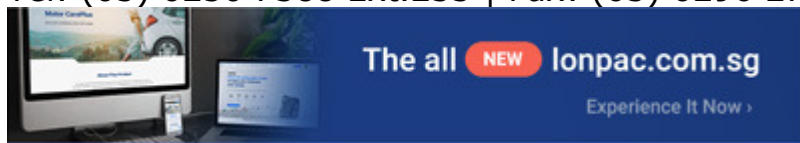
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Tropical Success [<mailto:tsac303@singnet.com.sg>]

Sent: Monday, 11 November, 2019 8:19 PM

To: MT_Claim_SG

Subject: 3rd party survey SLV7552U

Dear motor claim

Please arrange 3rd party survey for vehicle SLV7552U. Your insured vehicle no is GBG8730M

Regards

Calvin

Tropical Success Auto Care

Blk 5032 Ang Mo Kio Ind Pk2

#01-303 S(569535)

Tel: 64817773

This email has been checked for viruses by AVG antivirus software.

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