

ASS REC BY: Steve

REP: A19 (C3) A19 190 20073 / Est 302

ASSIGNMENT

21/9/18

Merim

From: _____ Date: 12.11.2019

Veh No: SME 2045C Yr Regn: _____

Estimated Cost: _____

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SME 2045C

Make: Audi A3 cc 999

at Workshop m/s Premium

Colour: Red A/C: Insured / Std / NI / NA

of 281 Alexandra Rd

Sp Reading: 10236 T/Radio: Insured / Std / NI / NA

Insured: _____

Eng/No: _____

Policy No: _____

C/No: WAY2228V5JA153578

Claims No: _____

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: _____ Excess: \$600/-

Steering: Inorder / Jammed / Leaked / Burnt or _____

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or _____

Make of Veh: 10.30a.m Onm mery

Modi: Nil / S/Rim / STD A/Rim or _____

(Policy Condition)

Tyre Size: F: 205/55R16

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Bal. or Market Value: _____

Front R/Bal. 5 mm Rear R/Bal. 5 mm

IDAC Accident Rport: _____ Consistent?: Yes or No

L/Bal. 5 mm U/Bal. 5 mm

GIA / PR Seen: _____ Consistent?: Yes or No

D.O.A. 7/11/19 D.O.I. 12/11/19

Est. Repairs: _____ days Res.: Yes or No

Survey held at Premium, Alexandra Road

Lum Sum: _____ % 3 Val.: Yes or No

Des. of Damages: Frnt / Rear / O/S / N/S / UIC / Rooftop or _____

CA REV REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>MR-90K</u>
	<u>SME 2045C - (C3) A19 190 20073 / R14/12</u>

RECEIVED 10 FEB 2020

13/1/19 @ 09:04 am revised PA to Chee Heng via merim

13/1/19 @ 09:07 am mandate requested authorise repair to A24 v's merim.

13/1/19 @ 10:02 am mandate approved by Victor Koh via merim

13/1/19 @ 13:04 pm informed cla to Kelvin via email.

6/1/20 Finalite \$2987.92, 3 day (Jia Yee) (\$9.575.08 Red - 76%)

Date/Time, File Page 1/2
10/02/20 : Prel. Report

Days Of Repair: 3

1) Type 1 : Final Report

Resurvey No. of Trip: _____

Survey Fee:	<u>200</u>
Transportation:	
Photos:	
Files:	<u>11</u>
TOTAL:	<u>211</u>

- Add Fee:
- : Site Insp (\$)
 - : Interview (\$)
 - : Tech. Invt (\$)
 - : Weekend (\$)

Pay Formet: _____
Lump Sum (P.P.): \$2,987.92 v/p

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	473Z
Vehicle Details	
Vehicle No.:	SME2045C
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Nov 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SPORTBACK 1.0 TFSI S TRONIC (LED)
Primary Colour:	Red
Manufacturing Year:	2018
Engine No.:	CHZB15699
Chassis No.:	WAUZZZ8V5JA153578
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$21,570.00
Original Registration Date:	21 Sep 2018
First Registration Date:	21 Sep 2018
Transfer Count:	0
Actual ARF Paid:	\$22,198.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Sep 2028
PARF Rebate Amount:	\$16,648.00
Intended COE Rebate Details	
COE Expiry Date:	20 Sep 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$30,209.00
COE Rebate Amount:	\$26,751.00
Total Rebate Amount:	\$43,399.00

The information contained herein is correct as at 12 Nov 2019

OK

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 7 January 2020 10:24 am
To: jiajee.yap@premiumauto.com.sg
Cc: Steve Chen (LKK Auto)
Subject: RE: FINAL REVISION - SME2045C - OD AIG - SURVEYED 12 NOV 19

Dear Jia Yee,

Finalize amount before excess \$ 600/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

“Wishing you a Happiness and Prosperity New Year”

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Monday, 6 January 2020 6:35 pm
To: jiajee.yap@premiumauto.com.sg
Cc: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: FINAL REVISION - SME2045C - OD AIG - SURVEYED 12 NOV 19

Dear Jia Yee,

We confirm the finalize \$2,987.92 (P/P, before GST). 3 repair days.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor
LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiayee.yap@premiumauto.com.sg [<mailto:jiayee.yap@premiumauto.com.sg>]
Sent: Monday, January 06, 2020 10:07 AM
To: Steve Chen (LKK Auto)
Subject: RE: FINAL REVISION - SME2045C - OD AIG - SURVEYED 12 NOV 19

Hi Steve,

Please find attachment final estimate for your kind attention.

Please confirm repair cost of \$2987.92 @ 3 days.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 109902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. jiayee.yap@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Monday, 6 January 2020 8:55 AM
To: jiayee.yap@premiumauto.com.sg
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>
Subject: FINAL REVISION - SME2045C - OD AIG - SURVEYED 12 NOV 19

Dear Jia Yee,

Kindly resent us the final estimate. Because no labour portion.

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 13 November 2019 1:04 pm
To: Claims
Cc: SUR
Subject: RE: OD CLAIMS FOR SME 2045 C

Dear Kelvin,

As instructed by our client, please proceed to repair the insured vehicle **SME 2045C (Excess \$ 600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 13 November 2019 10:11 am
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SME 2045 C

Dear All,

Kindly advise who is the OIC to follow up approval.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699

View Received Message

This mail is associated with :

***SME2045C (3997987645SG)**

OD

Nov 7 2019 9:00AM

[JEANNI ENG JEE NEE]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From **AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG)**, sent on **13/11/2019 10:02 AM**.

To LKK_HQ

Subject **Alert - Adj Mandate Approved (S\$3470.00) - SME2045C - Claim Handler: Nadaraja, Deeban**

Approved:3470.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Loh, Chee-Heng

Date: 13 Nov 2019

Preliminary Advice

Vehicle No	: SME2045C	Accident Date	: 07/11/2019
Make	: AUDI A3 SPORTBACK	Policy No.	: 1800112856
Assignment Date	: 12/11/2019	Excess	: S\$0.00
Date of Inspection	: 12/11/2019	Est. Duration of Repair	: 3 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,563.00
Revised Amount	:S\$	3,470.00
Check Items (Estimated)	:S\$	5,534.00
Total	:S\$	9,004.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	90,000.00
COE / PARF Rebate	:S\$	43,399.00
Salvage Value	:S\$	
Margin for Repair	:S\$	46,601.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	08/11/2019 17:11
Date Of Accident	07/11/2019 09:30
Exact Location Of Accident	MARINA SQUARE HOTEL CAR PARK
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SME2045C
Insured/Policyholder	
Name Of Registered Owner	JEANNI ENG JEE NEE
NRIC No	S7230473Z
Email Address	JEANNIENG21@YAHOO.COM
Mobile Phone No	(LOCAL) +65-97928525
Alternative Phone No	OFFICE-97928525
Vehicle Particulars	
Manufacturer	AUDI
Model	A3 SPORTBACK 1.0 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	
Driver	
Name of Driver	JEANNI ENG JEE NEE
NRIC No	S7230473Z
Date Of Birth	21/08/1972
Occupation	INDOOR
Date Of Driving Pass	23/04/1992
Driving Experience	27 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	+65-97928525
Fax Number	
Contact Number	OFFICE-97928525
Email Address	JEANNIENG21@YAHOO.COM

Address	2 SUFFOLK WALK #23-03
Postcode	307462
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLIDED INTO PROPERTY
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRYING TO REVERSE PARK INTO A TIGHT PARKING LOT SPACE LOT AT THE MARINA SQUARE / HOTEL CAR PARK WHEN MY CAR FRONT RIGHT BUMPER HIT A KERB. THE LOT WAS NEAR THE ENTRANCES/ EXIT WITH CARS COMING IN, WITH THE PILLAR ON ONE SIDE AND ANOTHER CAR ON THE OTHER SIDE. THERE WERE KERBS OPPOSITE THE LOT. NO ONE OR CAR WAS INVOLVED EXCEPT FOR MY CAR

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **accurately** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorized Driver**.
3. Information provided must be **truthful and accurate in details**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **cancel policy benefits**.
4. The issue and acceptance of this Form by insurance companies is **NOT** an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred in the Police for investigation.**
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the Centre and to copies of the report being made available aforesaid.

B Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this Form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

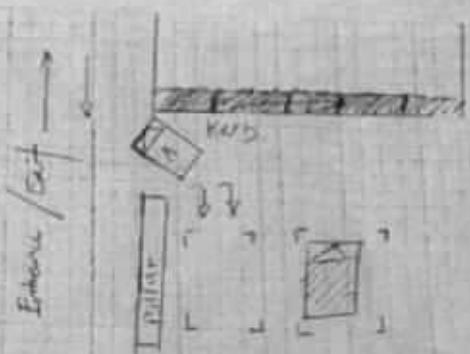
8 Nov 2019
10 am

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: *Wong Ahn Lee, King*
NRIC/FIN No: *G2967813*

Accident Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was trying to reverse park into a tight parking lot space at the Marina Square/Hotel carpark when my car front right bumper hit a kerb.

The lot was near the entrance/exit with cars coming in, with the pillar on one side and another car on the other side. There were kerbs opposite the lot.

No one or car was involved except for my car.

DECLARATION

I/We declare the foregoing particulars are true in every respect.


 Policyholder's Signature
 Date & Time:
 5 Nov 2019
 10 am

Driver's Signature
 (If driver is not the policyholder)
 Date & Time.



 Reporting Centre Personnel's Signature
 Name: *Wahid Ahmadullah, Security*
 NRIC/IN No: *92011474*

Accident Photo





AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Serangoon Way
807-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : Jeanni Eng Jea Nee
VEHICLE NUMBER : SUF 2045 C
DATE/ TIME OF ACCIDENT : 7 Nov 2019 9.30am
PLACE OF ACCIDENT : Marina Square/Hotel car park
THIRD PARTY VEHICLE (IF ANY) : N/A

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Marina Square carpark.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

From Right Bumper.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No

J
NAME: Jeanni Eng Jea Nee

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

UNDERTAKING

I, Jeanni Eng Jee Nee (NRIC No. S7230473Z), hereby confirm that the Singapore Accident Statement lodged by me on 8 Nov 2019 at 1000 hours pertaining to the accident involving motor car Reg. No: SME 2045C in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature : 
Name of Insured / Driver : Jeanni Eng Jee Nee
Nric No. : S7230473Z
Date : 8 Nov 2019

Signature : 
Name of Policyholder : Jeanni Eng Jee Nee
Nric No. : S7230473Z
Date : 8 Nov 2019

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : JEANNI ENG JEE NEE
 Period of Insurance : 21 Sep 2018 To 20 Sep 2019
 Engine No. : CHZB15699
 Chassis No. : WAUZZZ8V5JA153578

Vehicle No. : SME2045C
 Policy No. : 1800112856
 Endorsement No. :
 Issued Date : 28 Sep 2018

ABOUT THE COVER

Make/Model : AUDI A3 Sportback 1.0 TFSI S tronic
 Engine Capacity/Tonnage : 999.00 CC
 Driver Restriction : NA
 Person or Classes of Persons Entitled to Drive* :
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2018
 Insuring with COE/PARF : Yes

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission
 The Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire : \$0 Own Damage - \$600 Theft : \$0 Flood Cover : \$0

Section 2
 Property Damage : \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

JEANNI ENG JEE NEE - \$600 (Own Damage), NATHAN LAU KOK GIM - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS FOR CLAIMS/REPAIRED REPAIRS

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63602323

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125208

PREMIUM LEASING - SLOH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159936

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

Ong Cheong Chiew

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TM11500071000000

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 18735

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1343/2019/NS
Date : 11-Nov-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Jeanni Eng Jee Nee
Address : 2 Suffolk Walk
#23-03
Singapore 307462
Telephone : (HP) +65 97928525
Type of Claim : Own Damage Claims
Policy No. :
Vehicle No : **SME 2045 C**
Model Code : Audi A3 SB 1.0 TFSI S Tronic
Model / Year : 21-09-18
Engine No : CHZ B15699
Chassis No : WAUZZZ8V5JA153578
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 07-Nov-19
Place of Accident : Marina Square Hotel Car Park

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SME 2045 C

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	
2	To dismantle and renew front bumper and rhs headlight. To repair rhs front fender. Re-organise crash management components. <i>500</i> Reinstall all parts removed.	\$ 2,100.00 <i>500</i>	
3	To respray front bumper and rhs front fender. <i>550</i>	\$ 2,000.00 <i>550</i>	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ 4,652.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 2045 C

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER ✓ OR	\$ 1,698.00	1352 40
2	FRONT BUMPER FIXING PARTS X # NN	\$ 170.00	X
3	FRONT BUMPER CLOSING ELEMENT - RH ? X NN	\$ 270.00	X
4	FRONT BUMPER GUIDE SECTION - RH ? X NN	\$ 35.00	X
5	FRONT BUMPER AIR GUIDE GRILLE - RH X NN	\$ 171.00	
6	FRONT WHEEL HOUSING LINER - RH X NN	\$ 158.00	
7	WHEEL HOUSING LINER ATTACHMENT PARTS X NN	\$ 52.00	
8	LED HEADLIGHT - RH ? X NN	\$ 5,029.00	X
9	LIFT CYLINDER - RH X NN	\$ 128.00	
10	SUNDRIES ? ✓ OR	\$ 200.00	✓ 27.52
TOTAL SPARE PARTS		\$ 7,911.00	
TOTAL LABOUR CHARGES		\$ 4,652.00	
GRAND TOTAL		\$ 12,563.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Handwritten signature
13/11/19

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Steve(LKK) 12/11/19, 19.15 am
OD - Not Author (Revt)
P/P
Ry Def- spy
3 days
Excess - ?

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 18735

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1343/2019/NS
Date : 11-Nov-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Steve,

3 days - ok - Jy - 04 Dec 2019

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Jeanni Eng Jee Nee
Address : 2 Suffolk Walk
#23-03
Singapore 307462
Telephone : (HP) +65 97928525
Type of Claim : Own Damage Claims
Policy No. :
Vehicle No : **SME 2045 C**
Model Code : Audi A3 SB 1.0 TFSI S Tronic
Model / Year : 21/9/2018
Engine No : CHZ B15699
Chassis No : WAUZZZ8V5JA153578
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 7-Nov-19
Place of Accident : Marina Square Hotel Car Park

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SME 2045 C

<u>S/n</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>	<u>Surveyor's Reccomendations</u>
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper and rhs headlight. To repair rhs front fender. Re-organise crash management components. Reinstall all parts removed.	\$ 2,100.00	\$ 500.00
3	To respray front bumper and rhs front fender.	\$ 2,000.00	\$ 550.00
4	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 4,652.00	\$ 1,602.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SME 2045 C

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER	\$ 1,698.00	\$ 1,358.40
2	FRONT BUMPER FIXING PARTS	\$ 170.00	
3	FRONT BUMPER CLOSING ELEMENT - RH	\$ 270.00	
4	FRONT BUMPER GUIDE SECTION - RH	\$ 35.00	
5	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 171.00	
6	FRONT WHEEL HOUSING LINER - RH	\$ 158.00	
7	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 52.00	
8	LED HEADLIGHT - RH	\$ 5,029.00	
9	LIFT CYLINDER - RH	\$ 128.00	
10	SUNDRIES	\$ 200.00	\$ 27.52
TOTAL SPARE PARTS		\$ 7,911.00	\$ 1,385.92
TOTAL LABOUR CHARGES		\$ 4,652.00	\$ 1,602.00
GRAND TOTAL		\$ 12,563.00	\$ 2,987.92

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SME 2045 C

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1343/2019/NH

30TH JAN 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SME 2045 C, Audi A3 SB 1.0 TFSI.

With reference to the above-mentioned vehicle, no. **SME 2045 C**, claimant, **Ms. Jeanni Eng Jee Nee**, please find the related document per attached.

1. A copy of the Original invoice no. 85014786 – S\$ 2,555.07.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SME 2045 C

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 5841 1183

Customer Service
Service Appointment 6386 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 11:29

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014786	Account: A0006 (T 0)
	Date : 30/01/2020	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SME2045C	
	Term : 30	

Regn No: SME2045C (V 39503) Regn Date: 21/09/2018 Mileage: 10356 WIP No.: 18735

Model: A3 SPORTSBACK 1.0 TFSI 8VFANG Chassis: WAUZZZ8V5JA153578 Engine: CHE B15699 Dept: U

You have been assisted by :- UB-Helvin Khoo (138)

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNES FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. TO REPAIR RHS FRONT FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ABV0807065R GRU	COVER	1.00	1698.00	1,358.40
X	ABV3807184B	GUIDE AP	1.00	34.40	27.52
		Less 020%			
		Less 020%			

Parts 1,385.92
Labour 0.00
Sublet 1,602.00
Menus 0.00
Lubricant 0.00

Sub-Total 2,387.92

7% GST 167.15

Grand Total 2,555.07



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SME 2045 C

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1343/2019/KK
18 November 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SB 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V5JA153578
Vehicle Regn No. : **SME 2045 C**
Vehicle Mileage : 10356 KM
Vehicle Owner : Ms. Jeanni Eng Jee Nee
Certificate No : 1800112856
Own Damage Excess : S\$ 642.00 (inclusive 7% GST)
Accident Date : 7 Nov 2019
Place : Marina Square Hotel Car Park
Repair Cost : \$ 2555.07
WIP No. : 18735
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :  _____
Time : _____
Date : _____

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	11 Nov 2019		12 Nov 2019 17:16 Edit Adj Rpt	S\$2,987.92 Edit Estimates	S\$2,987.92 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	JEANNI ENG JEE NEE , ID: S7230473Z, Tel: +6597928525, Email: JEANNIENG21@YAHOO.COM								
Vehicle Reg. No.:	SME2045C	Date of Loss:	07/11/2019 09:00 - :59 [13 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 3997987645SG	Policy/Cover Note No.:	1800112856 (Comprehensive)						
		Excess:	S\$600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Nadaraja, Deeban] Deeban.nadaraja.nadaraja@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 21/11/2019]								
Driver/Custodian:	JEANNI ENG JEE NEE (47 / Male), NRIC: S7230473Z, Tel: +6597928525 Email: JEANNIENG21@YAHOO.COM								
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail					
<ul style="list-style-type: none"> AIG_SG (13/11/2019): Alert - Adj Mandate Approved (S\$3470.00) - SME2045C - Claim Handler: Nadaraja, D... AIG_SG (13/11/2019): SME2045C / OD / 07/11/2019 / Coverage & Excess update 									
ALL ASSOCIATED TASKS			View All	Search Tasks					
			Create New Task	Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SME2045C (3997987645SG)
 OD
 Nov 7 2019 9:00AM
 [JEANNI ENG JEE NEE]
 Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <input type="button" value="View in Browser"/>	
Assessment Reports										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	13/11/19 09:04	Adjuster Immediate Advice							Load HTML		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
2	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
3	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
4	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
5	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
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8	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
9	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
10	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
11	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
12	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
13	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
14	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
15	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
16	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
17	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
18	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
19	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
20	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
21	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
22	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
23	13/11/19 09:06	General View							Load JPG	<input checked="" type="checkbox"/>	
24	08/01/20 09:13	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
25	08/01/20 09:13	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
26	08/01/20 09:13	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
Documentation										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	13/11/19 09:05	SME 2045C GIA.pdf							Load PDF		
2	13/11/19 09:05	CI & DRIVING.pdf							Load PDF		
3	13/11/19 09:05	INTERVIEW & UNDERTAKING FORM.pdf							Load PDF		
4	13/11/19 09:05	ESTIMATE.pdf							Load PDF		
5	07/01/20 10:25	ESTIMATE MARKED.pdf							Load PDF		
6	10/02/20 16:06	Workshop Invoice							Load PDF		
7	10/02/20 16:06	Discharge Voucher							Load PDF		

Linked Accident Report Documents

			View	View in Browser
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	09/11/19 08:57	Addendum Sheet	Load JPG	<input checked="" type="checkbox"/>
2	06/12/19 19:18	Accident Statement	Load HTM	
3	06/12/19 19:19	Accident Statement	Load HTM	
4	06/12/19 19:20	Accident Statement	Load HTM	
5	06/12/19 19:20	Accident Statement	Load HTM	
6	06/12/19 19:20	Accident Statement	Load HTM	
7	06/12/19 19:21	Accident Statement	Load HTM	
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9	06/12/19 19:22	Accident Statement	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
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1	08/11/19 17:27	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	08/11/19 17:27	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	08/11/19 17:27	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	08/11/19 17:27	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	08/11/19 17:27	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	08/11/19 17:27	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	08/11/19 17:27	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	09/11/19 08:56	Accident Sketch Plan	Load JPG	<input checked="" type="checkbox"/>
2	09/11/19 08:56	Accident Sketch Plan	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19020073/ESF3E2

Date: 10/02/2020

REFERENCE

Insured/Claimant:	JEANNI ENG JEE NEE	Policy No:	1800112856	
Date of Loss:	07/11/2019	Nature of Claim:	OD	Claim No: 3997987645SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SME2045C		
Make & Model:	AUDI A3 SPORTBACK, 999cc TFSI S TRONIC (LED) (A)	Engine No:	CHZB15699
Reg. Date:	21/09/2018 (Man. Year: 2018)	Chassis No:	WAUZZZ8V5JA153578
Colour:	Red	Odometer:	10236 km
Engine Capacity:	999 cc		
Market Value/New Car Price:	S\$90,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/55 R16	Rear Tyre Size:	205/55 R16
Front Left Side:	Bridgestone 5 mm	Rear Left Side:	Bridgestone 5 mm
Front Right Side:	Bridgestone 5 mm	Rear Right Side:	Bridgestone 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,911.00	1,385.92	6,525.08	82.48
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,652.00	1,602.00	3,050.00	65.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	12,563.00	2,987.92	9,575.08	76.22
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	11,963.00	2,387.92	9,575.08	80.04
+ GST 7.00/7.00% (S\$)	837.41	167.15	670.26	80.04
Nett Amount (S\$)	12,800.41	2,555.07	10,245.34	80.04

INSPECTION

Date of Assignment:	12/11/2019	
Date Inspected:	12/11/2019	Inspected At: 281 Alexandra Road Repairer : Premium Automobiles Pte Ltd
Estimated Period of Repair:	3.0 days	

Adjuster: CHEN TSUE YEE

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Broken	1,698.00 FS	*1,358.40 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	170.00 FS	*- FS
3	1		*FRONT BUMPER CLOSING ELEMENT - RH	Not Necessary	270.00 FS	*- FS
4	1		*FRONT BUMPER GUIDE SECTION - RH	Not Necessary	35.00 FS	*- FS
5	1		*FRONT BUMPER AIR GUIDE GRILLE - RH	Not Necessary	171.00 FS	*- FS
6	1		*FRONT WHEEL HOUSING LINER - RH	Not Necessary	158.00 FS	*- FS
7	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	52.00 FS	*- FS
8	1		*LED HEADLIGHT - RH	Not Necessary	5,029.00 FS	*- FS
9	1		*LIFT CYLINDER - RH	Not Necessary	128.00 FS	*- FS
10	1		*SUNDRIES	Necessary	200.00 FS	*27.52 FS
Total Parts (\$\$)					7,911.00	1,385.92

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AND RHS HEADLIGHT. TO REPAIR RHS FRONT FENDER. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,100.00	500.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	2,000.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			4,652.00	1,602.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >